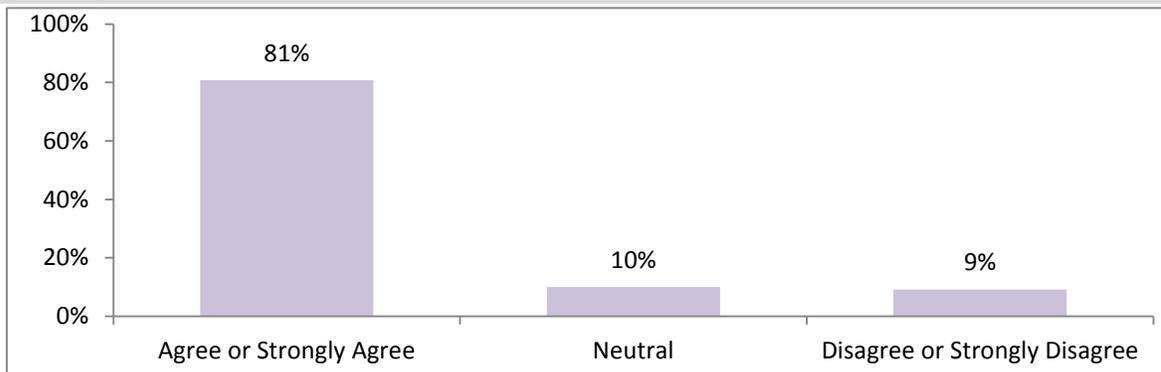


Questions 1 and 2 were directed to all respondents.

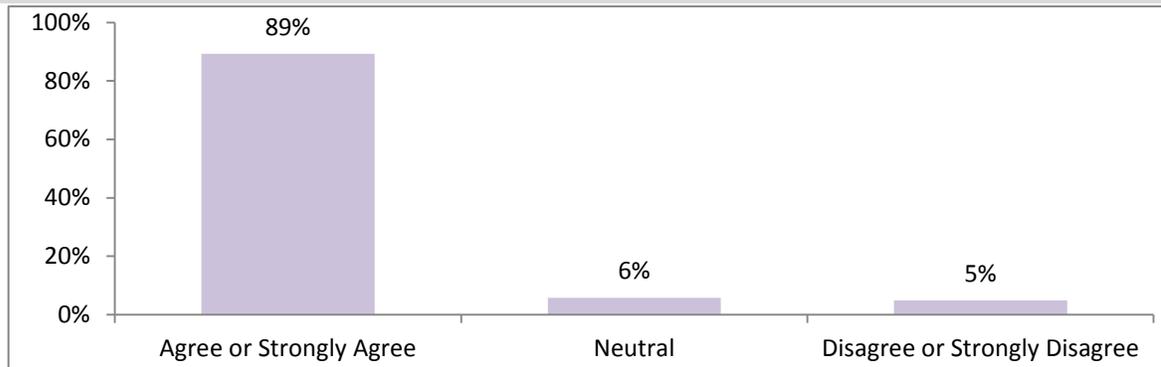
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	365	55%
4 Agree	174	26%
3 Neutral	67	10%
2 Disagree	30	4%
1 Strongly Disagree	31	5%
Total Responses	667	
Score		4.2
NA - Not Applicable	15	
No Response	5	



2) I was treated with courtesy and respect by court staff.

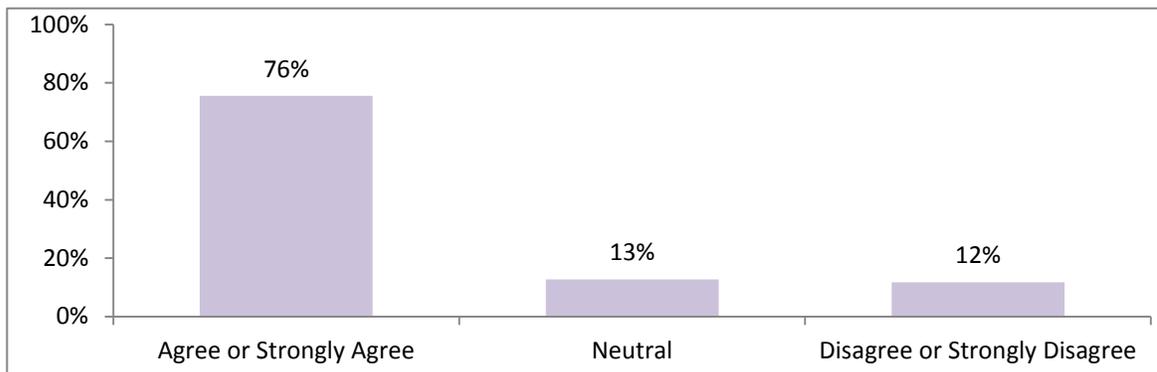
	2015	
5 Strongly Agree	444	66%
4 Agree	160	24%
3 Neutral	39	6%
2 Disagree	15	2%
1 Strongly Disagree	18	3%
Total Responses	676	
Score		4.5
NA - Not Applicable	4	
No Response	7	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

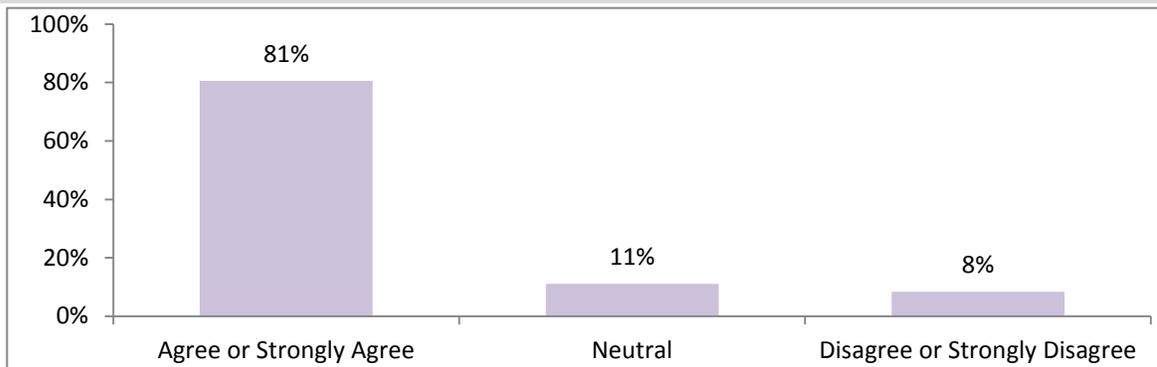
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	214	50%
4 Agree	107	25%
3 Neutral	54	13%
2 Disagree	17	4%
1 Strongly Disagree	33	8%
Total Responses	425	
Score		4.1
NA - Not Applicable	88	
No Response	174	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

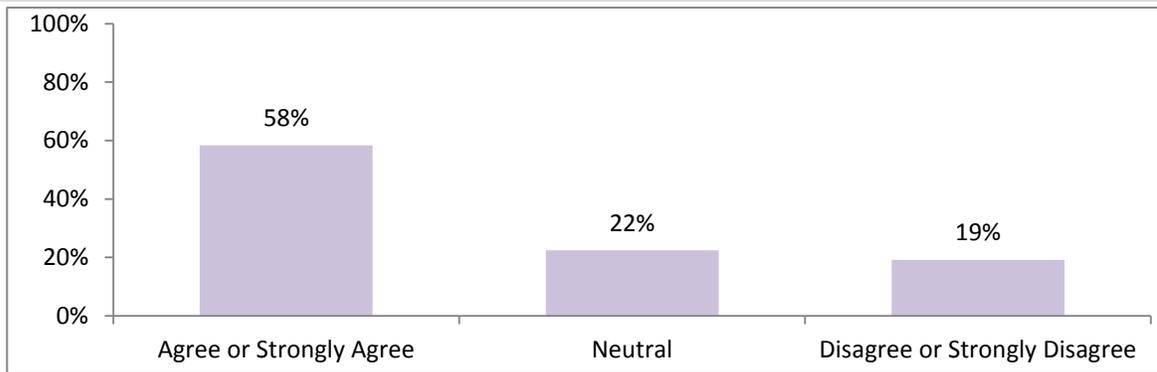
	2015	
5 Strongly Agree	246	61%
4 Agree	81	20%
3 Neutral	45	11%
2 Disagree	9	2%
1 Strongly Disagree	25	6%
Total Responses	406	
Score		4.3
NA - Not Applicable	97	
No Response	184	



Questions 5 and 6 were directed to persons who were a party to the case.

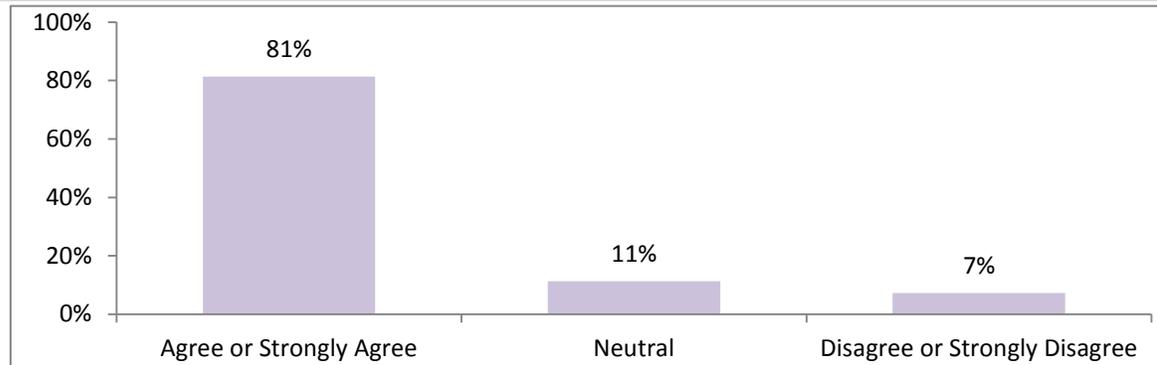
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	132	36%
4 Agree	84	23%
3 Neutral	83	22%
2 Disagree	25	7%
1 Strongly Disagree	46	12%
Total Responses	370	
Score		3.6
NA - Not Applicable	115	
No Response	202	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	189	51%
4 Agree	113	30%
3 Neutral	42	11%
2 Disagree	8	2%
1 Strongly Disagree	19	5%
Total Responses	371	
Score		4.2
NA - Not Applicable	106	
No Response	210	



Oakland County 52nd District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	87	13%
Criminal/probation	317	48%
Divorce/custody/support	0	0%
Drug/sobriety court	75	11%
Estate/trust	0	0%
File papers	4	1%
Get information	6	1%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	11	2%
Make a payment	14	2%
PPO	0	0%
Small claims	18	3%
Traffic/Ticket	155	23%
Other	49	7%
Number of Respondents	666	
No Response	21	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	417	63%
Agency Worker	14	2%
Attorney/prosecutor	74	11%
Family/friend of party to case	69	10%
Juror	41	6%
Witness	11	2%
Other	55	8%
Number of Respondents	662	
No Response	25	

Oakland County 52nd District Court

9) What is your gender?

	2015	
Male	411	61%
Female	270	40%
Other	4	1%
Number of Respondents	674	
No Response	13	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	21	3%
Asian	21	3%
Multiracial/biracial	10	1%
Black/African American	88	13%
Hispanic/Latino	36	5%
White/Caucasian	505	75%
Other	32	5%
Number of Respondents	673	
No Response	14	