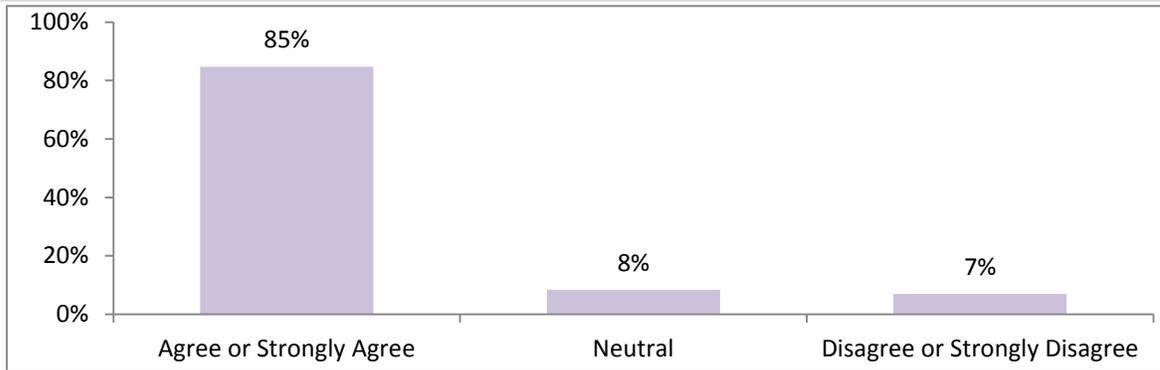


Questions 1 and 2 were directed to all respondents.

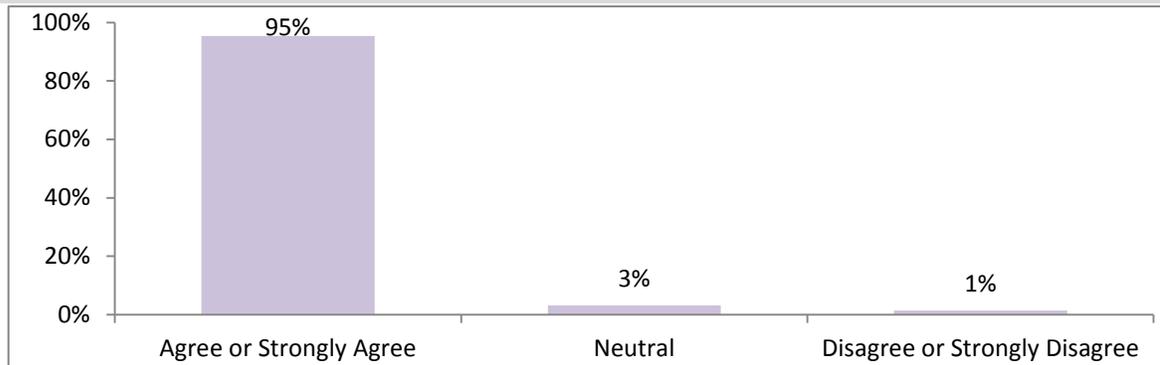
1) I was able to get my court business done in a reasonable amount of time today.

| | 2015 | |
|---------------------|------|-----|
| 5 Strongly Agree | 139 | 64% |
| 4 Agree | 44 | 20% |
| 3 Neutral | 18 | 8% |
| 2 Disagree | 9 | 4% |
| 1 Strongly Disagree | 6 | 3% |
| Total Responses | 216 | |
| Score | | 4.4 |
| NA - Not Applicable | 3 | |
| No Response | 2 | |



2) I was treated with courtesy and respect by court staff.

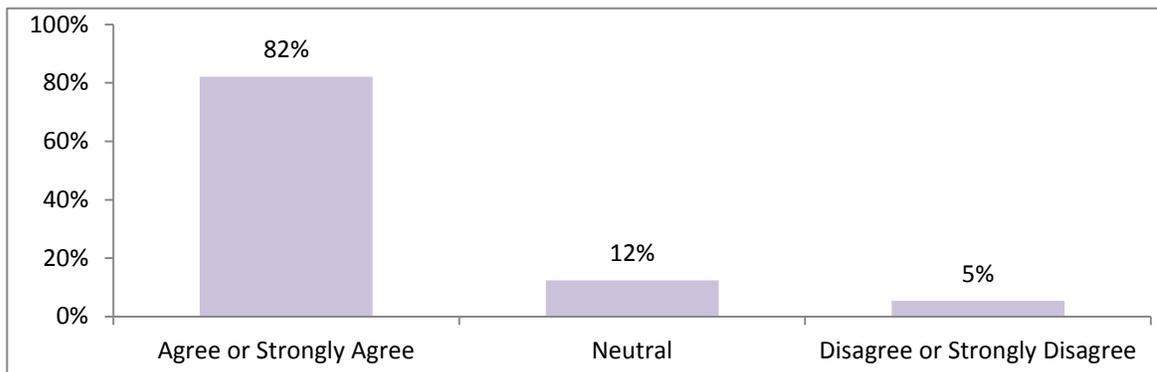
| | 2015 | |
|---------------------|------|-----|
| 5 Strongly Agree | 174 | 79% |
| 4 Agree | 36 | 16% |
| 3 Neutral | 7 | 3% |
| 2 Disagree | 0 | 0% |
| 1 Strongly Disagree | 3 | 1% |
| Total Responses | 220 | |
| Score | | 4.7 |
| NA - Not Applicable | 0 | |
| No Response | 1 | |



Questions 3 and 4 were directed to persons who attended a hearing or trial.

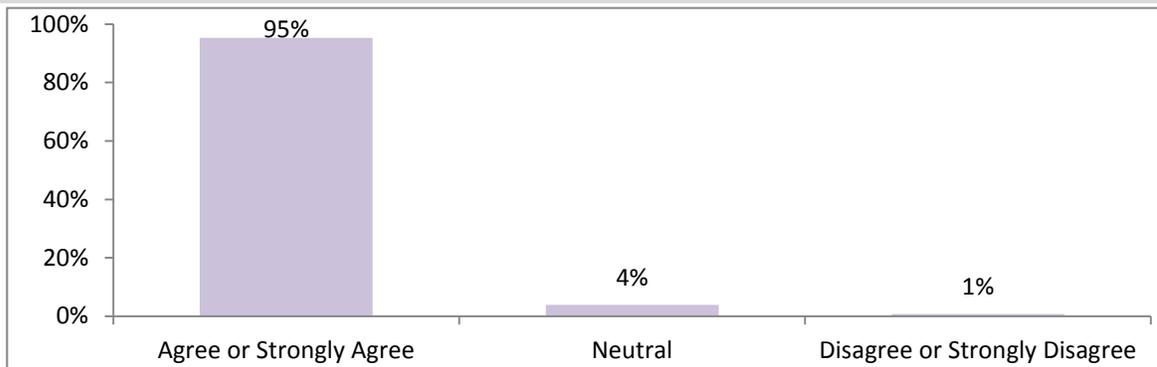
3) The way the case was handled was fair.

| | 2015 | |
|---------------------|------|-----|
| 5 Strongly Agree | 71 | 55% |
| 4 Agree | 35 | 27% |
| 3 Neutral | 16 | 12% |
| 2 Disagree | 2 | 2% |
| 1 Strongly Disagree | 5 | 4% |
| Total Responses | 129 | |
| Score | | 4.3 |
| NA - Not Applicable | 42 | |
| No Response | 49 | |



4) The judge/magistrate/referee treated everyone with courtesy and respect.

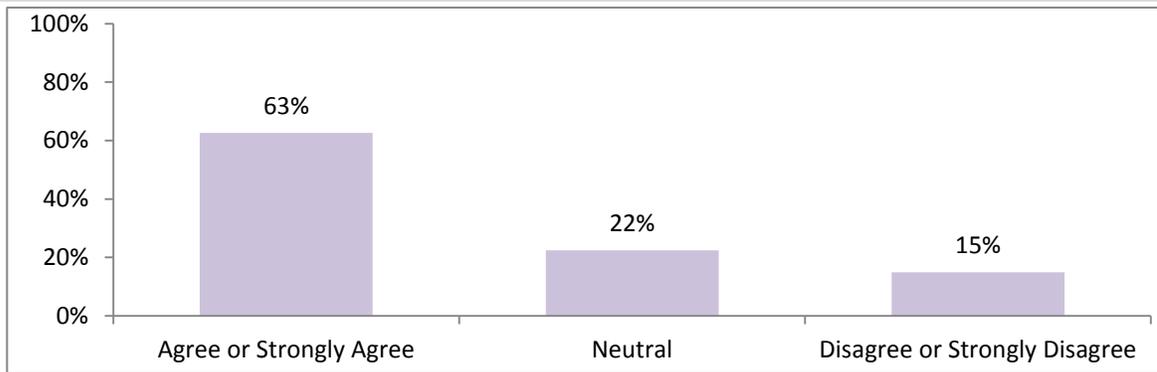
| | 2015 | |
|---------------------|------|-----|
| 5 Strongly Agree | 96 | 74% |
| 4 Agree | 27 | 21% |
| 3 Neutral | 5 | 4% |
| 2 Disagree | 0 | 0% |
| 1 Strongly Disagree | 1 | 1% |
| Total Responses | 129 | |
| Score | | 4.7 |
| NA - Not Applicable | 43 | |
| No Response | 48 | |



Questions 5 and 6 were directed to persons who were a party to the case.

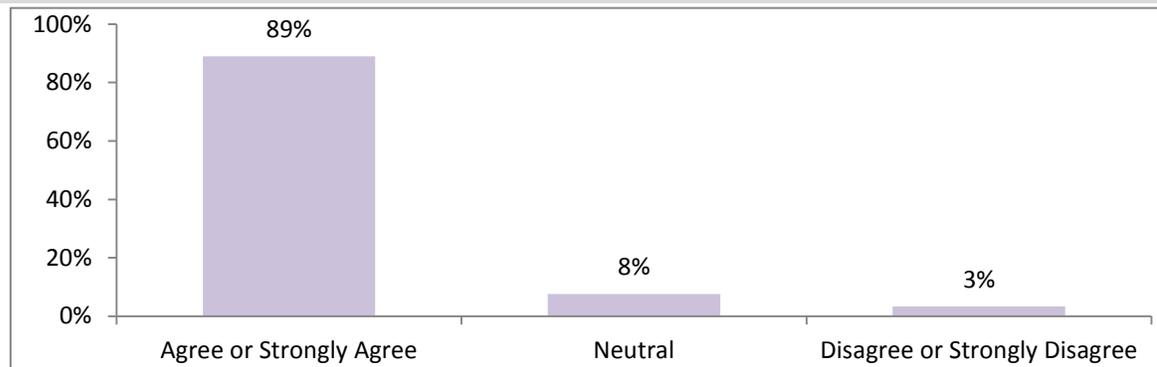
5) The outcome in my case was favorable to me.

| | 2015 | |
|---------------------|------|-----|
| 5 Strongly Agree | 45 | 42% |
| 4 Agree | 22 | 21% |
| 3 Neutral | 24 | 22% |
| 2 Disagree | 9 | 8% |
| 1 Strongly Disagree | 7 | 7% |
| Total Responses | 107 | |
| Score | | 3.8 |
| NA - Not Applicable | 54 | |
| No Response | 59 | |



6) As I leave the court, I understand what happened in my case.

| | 2015 | |
|---------------------|------|-----|
| 5 Strongly Agree | 69 | 58% |
| 4 Agree | 36 | 31% |
| 3 Neutral | 9 | 8% |
| 2 Disagree | 2 | 2% |
| 1 Strongly Disagree | 2 | 2% |
| Total Responses | 118 | |
| Score | | 4.4 |
| NA - Not Applicable | 44 | |
| No Response | 58 | |



Oakland County 51st District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

| | 2015 | |
|------------------------------|------|-----|
| Child protective | 0 | 0% |
| Civil matter | 38 | 18% |
| Criminal/probation | 86 | 40% |
| Divorce/custody/support | 0 | 0% |
| Drug/sobriety court | 27 | 13% |
| Estate/trust | 0 | 0% |
| File papers | 4 | 2% |
| Get information | 4 | 2% |
| Guardianship/conservatorship | 0 | 0% |
| Juvenile delinquency | 0 | 0% |
| Landlord/Tenant | 10 | 5% |
| Make a payment | 3 | 1% |
| PPO | 0 | 0% |
| Small claims | 0 | 0% |
| Traffic/Ticket | 36 | 17% |
| Other | 21 | 10% |
| Number of Respondents | 213 | |
| No Response | 8 | |

8) Who are you? (Shade ALL that apply.)

| | 2015 | |
|--------------------------------|------|-----|
| Party (Plaintiff/Defendant) | 130 | 60% |
| Agency Worker | 3 | 1% |
| Attorney/prosecutor | 25 | 12% |
| Family/friend of party to case | 16 | 7% |
| Juror | 10 | 5% |
| Witness | 6 | 3% |
| Other | 28 | 13% |
| Number of Respondents | 216 | |
| No Response | 5 | |

Oakland County 51st District Court

9) What is your gender?

| | 2015 | |
|-----------------------|------|-----|
| Male | 132 | 60% |
| Female | 86 | 39% |
| Other | 1 | 0% |
| Number of Respondents | 219 | |
| No Response | 2 | |

10) How do you identify yourself? (Shade ALL that apply.)

| | 2015 | |
|-------------------------------|------|-----|
| American Indian / Alaska Nat. | 9 | 4% |
| Asian | 6 | 3% |
| Multiracial/biracial | 1 | 0% |
| Black/African American | 28 | 13% |
| Hispanic/Latino | 11 | 5% |
| White/Caucasian | 171 | 79% |
| Other | 4 | 2% |
| Number of Respondents | 217 | |
| No Response | 4 | |