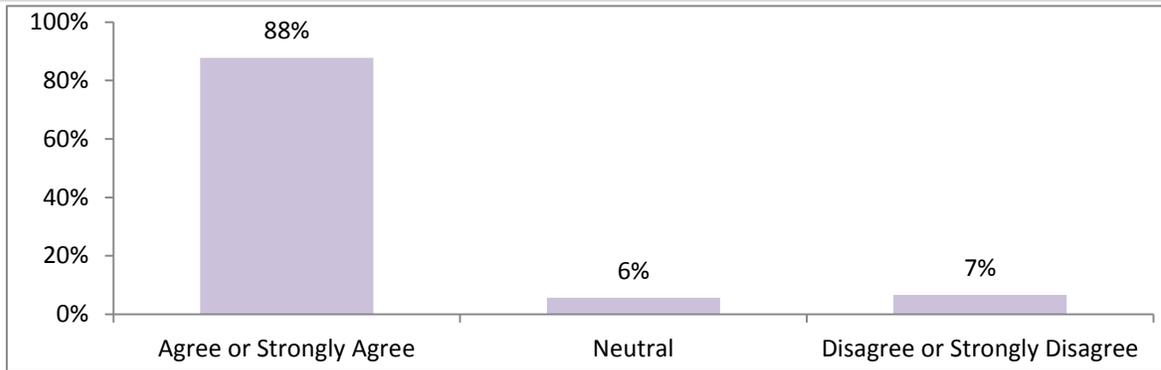


Questions 1 and 2 were directed to all respondents.

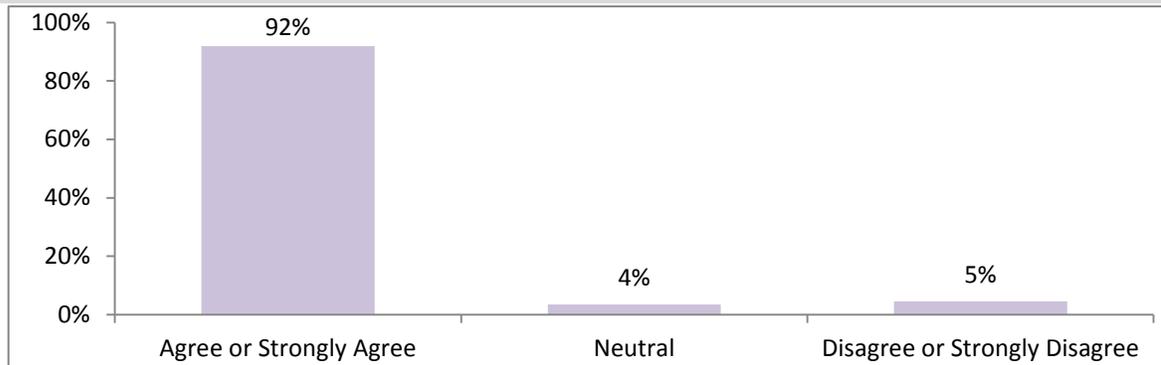
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	126	64%
4 Agree	46	23%
3 Neutral	11	6%
2 Disagree	7	4%
1 Strongly Disagree	6	3%
Total Responses	196	
Score		4.4
NA - Not Applicable	5	
No Response	3	



2) I was treated with courtesy and respect by court staff.

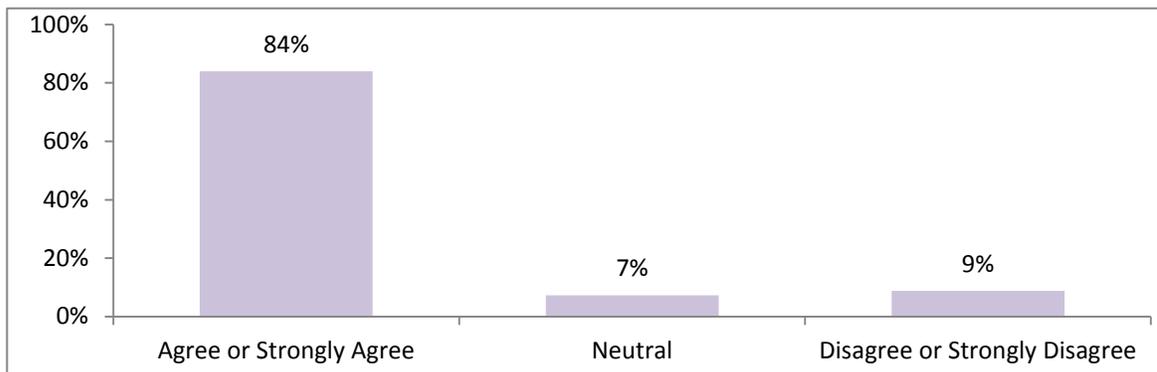
	2015	
5 Strongly Agree	150	75%
4 Agree	33	17%
3 Neutral	7	4%
2 Disagree	4	2%
1 Strongly Disagree	5	3%
Total Responses	199	
Score		4.6
NA - Not Applicable	3	
No Response	2	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

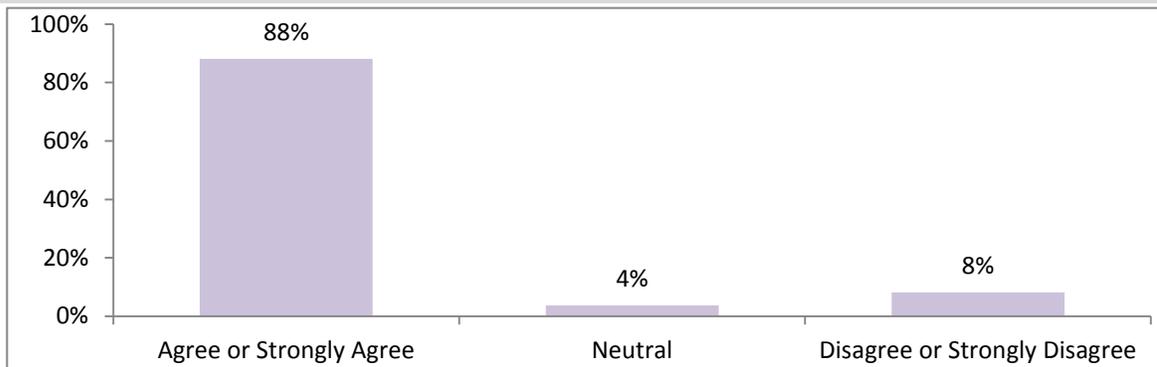
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	86	63%
4 Agree	29	21%
3 Neutral	10	7%
2 Disagree	3	2%
1 Strongly Disagree	9	7%
Total Responses	137	
Score		4.3
NA - Not Applicable	28	
No Response	39	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

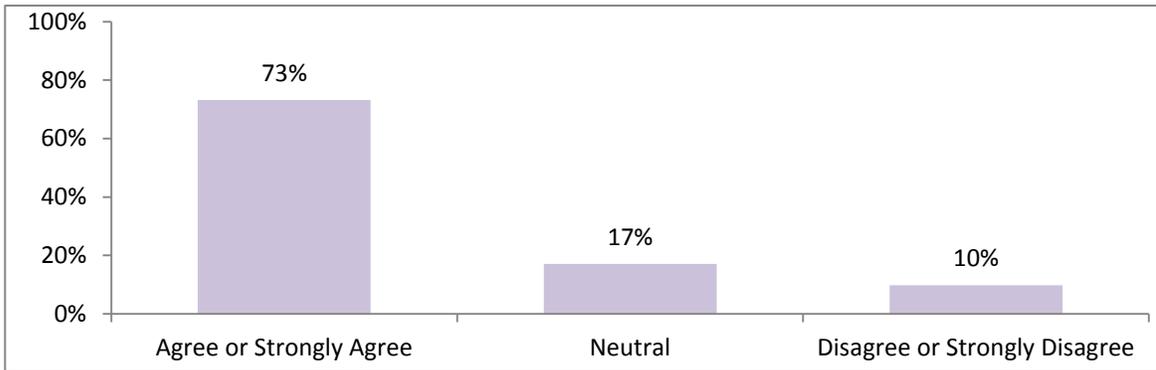
	2015	
5 Strongly Agree	97	72%
4 Agree	22	16%
3 Neutral	5	4%
2 Disagree	3	2%
1 Strongly Disagree	8	6%
Total Responses	135	
Score		4.5
NA - Not Applicable	27	
No Response	42	



Questions 5 and 6 were directed to persons who were a party to the case.

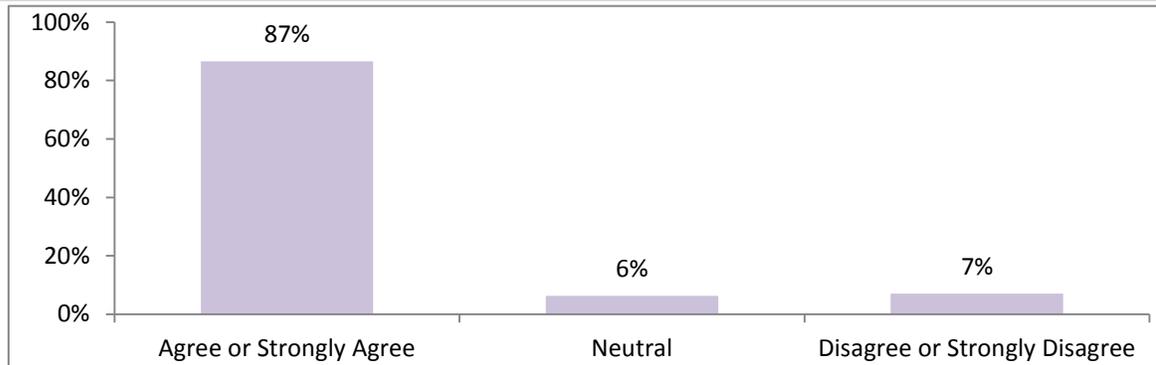
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	64	52%
4 Agree	26	21%
3 Neutral	21	17%
2 Disagree	1	1%
1 Strongly Disagree	11	9%
Total Responses	123	
Score		4.1
NA - Not Applicable	30	
No Response	51	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	84	66%
4 Agree	26	20%
3 Neutral	8	6%
2 Disagree	0	0%
1 Strongly Disagree	9	7%
Total Responses	127	
Score		4.4
NA - Not Applicable	27	
No Response	50	



Oakland County 50th District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	34	17%
Criminal/probation	51	26%
Divorce/custody/support	0	0%
Drug/sobriety court	6	3%
Estate/trust	0	0%
File papers	3	2%
Get information	5	3%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	23	12%
Make a payment	4	2%
PPO	0	0%
Small claims	6	3%
Traffic/Ticket	56	29%
Other	17	9%
Number of Respondents	195	
No Response	9	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	102	52%
Agency Worker	3	2%
Attorney/prosecutor	24	12%
Family/friend of party to case	39	20%
Juror	0	0%
Witness	5	3%
Other	24	12%
Number of Respondents	195	
No Response	9	

Oakland County 50th District Court

9) What is your gender?

	2015	
Male	102	50%
Female	99	49%
Other	2	1%
Number of Respondents	203	
No Response	1	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	6	3%
Asian	3	2%
Multiracial/biracial	3	2%
Black/African American	117	59%
Hispanic/Latino	17	9%
White/Caucasian	57	29%
Other	8	4%
Number of Respondents	200	
No Response	4	