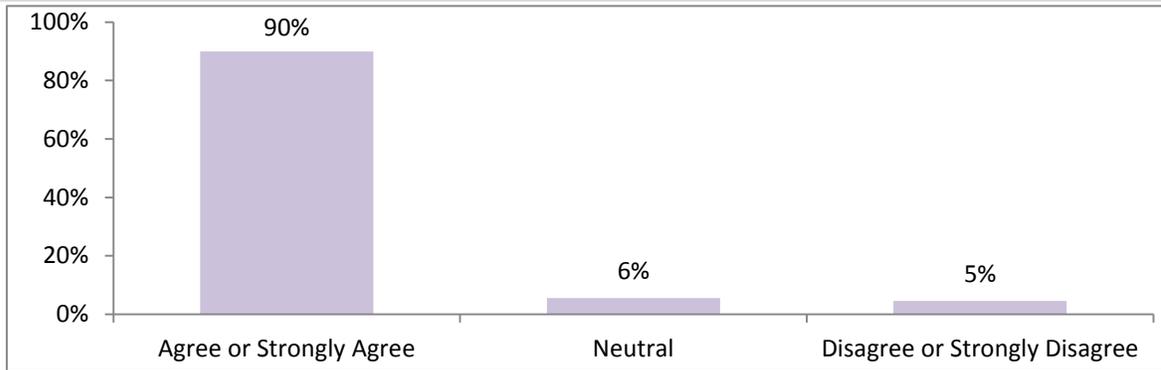


Questions 1 and 2 were directed to all respondents.

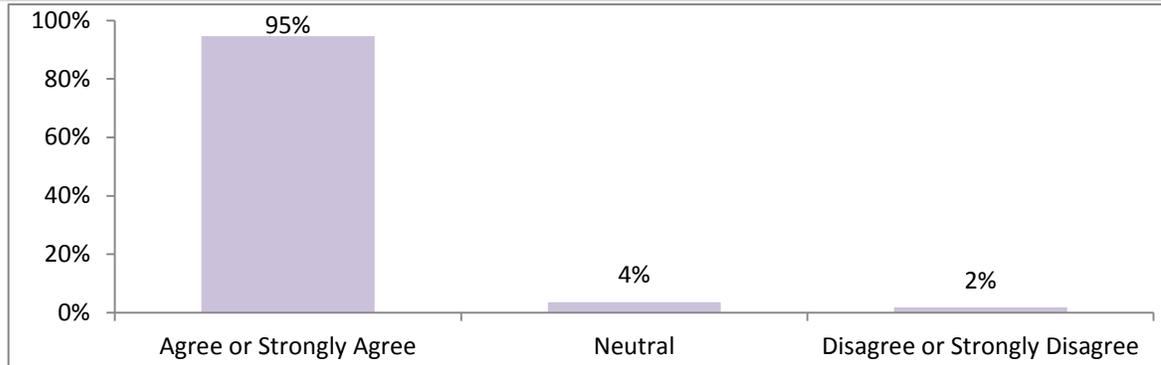
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	64	59%
4 Agree	34	31%
3 Neutral	6	6%
2 Disagree	3	3%
1 Strongly Disagree	2	2%
Total Responses	109	
Score		4.4
NA - Not Applicable	1	
No Response	5	



2) I was treated with courtesy and respect by court staff.

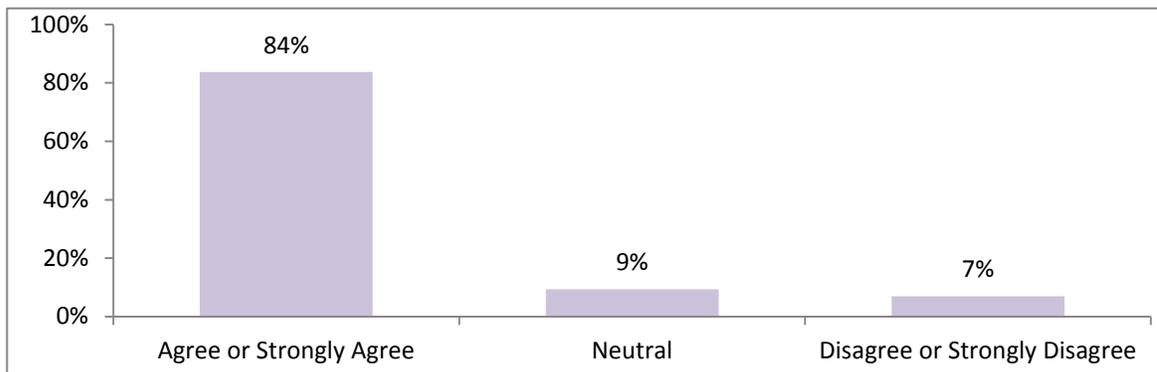
	2015	
5 Strongly Agree	83	75%
4 Agree	22	20%
3 Neutral	4	4%
2 Disagree	0	0%
1 Strongly Disagree	2	2%
Total Responses	111	
Score		4.7
NA - Not Applicable	1	
No Response	3	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

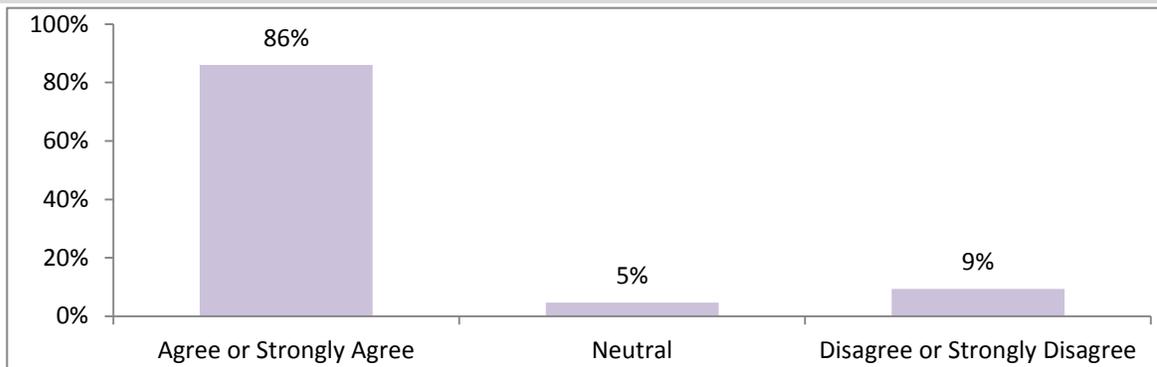
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	24	56%
4 Agree	12	28%
3 Neutral	4	9%
2 Disagree	2	5%
1 Strongly Disagree	1	2%
Total Responses	43	
Score		4.3
NA - Not Applicable	26	
No Response	46	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

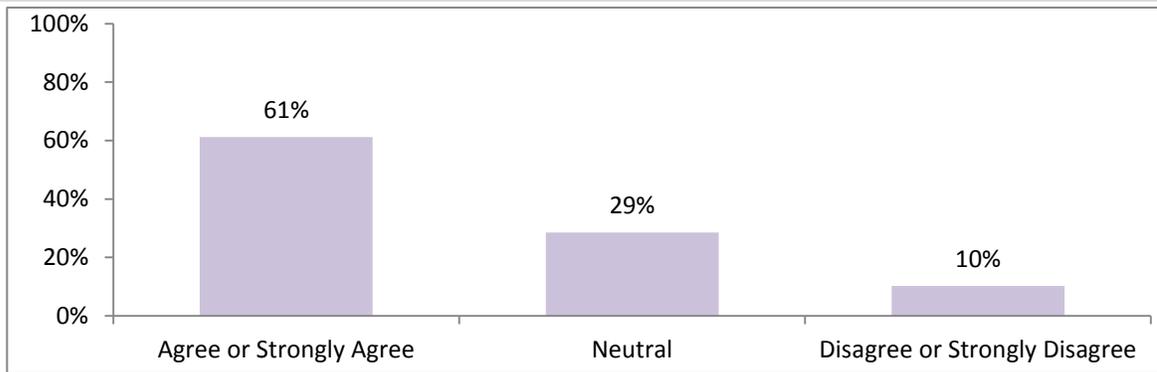
	2015	
5 Strongly Agree	25	58%
4 Agree	12	28%
3 Neutral	2	5%
2 Disagree	1	2%
1 Strongly Disagree	3	7%
Total Responses	43	
Score		4.3
NA - Not Applicable	25	
No Response	47	



Questions 5 and 6 were directed to persons who were a party to the case.

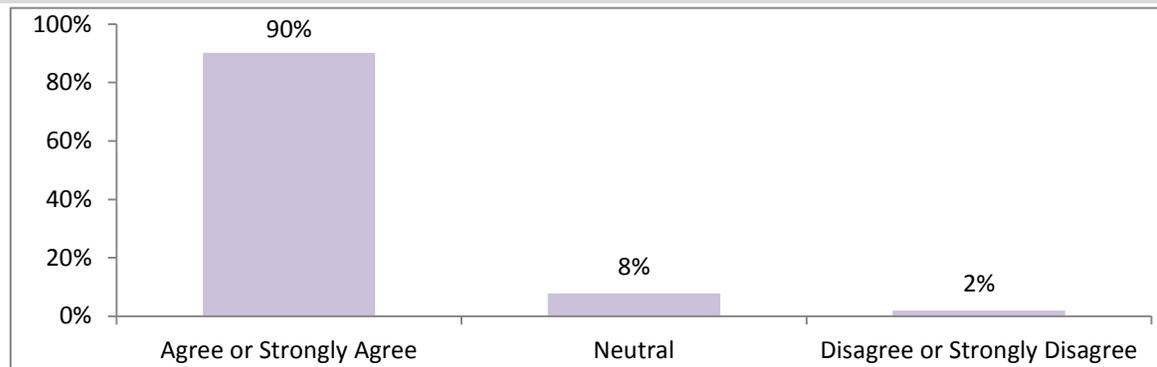
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	15	31%
4 Agree	15	31%
3 Neutral	14	29%
2 Disagree	4	8%
1 Strongly Disagree	1	2%
Total Responses	49	
Score		3.8
NA - Not Applicable	20	
No Response	46	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	30	59%
4 Agree	16	31%
3 Neutral	4	8%
2 Disagree	1	2%
1 Strongly Disagree	0	0%
Total Responses	51	
Score		4.5
NA - Not Applicable	19	
No Response	45	



Oakland County 48th District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	15	14%
Criminal/probation	69	63%
Divorce/custody/support	0	0%
Drug/sobriety court	9	8%
Estate/trust	0	0%
File papers	1	1%
Get information	3	3%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	2	2%
Make a payment	0	0%
PPO	0	0%
Small claims	1	1%
Traffic/Ticket	12	11%
Other	10	9%
Number of Respondents	110	
No Response	5	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	86	75%
Agency Worker	1	1%
Attorney/prosecutor	15	13%
Family/friend of party to case	6	5%
Juror	0	0%
Witness	0	0%
Other	9	8%
Number of Respondents	114	
No Response	1	

Oakland County 48th District Court

9) What is your gender?

	2015	
Male	68	60%
Female	46	40%
Other	0	0%
Number of Respondents	114	
No Response	1	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	1	1%
Asian	6	6%
Multiracial/biracial	2	2%
Black/African American	15	14%
Hispanic/Latino	8	7%
White/Caucasian	77	71%
Other	6	6%
Number of Respondents	108	
No Response	7	