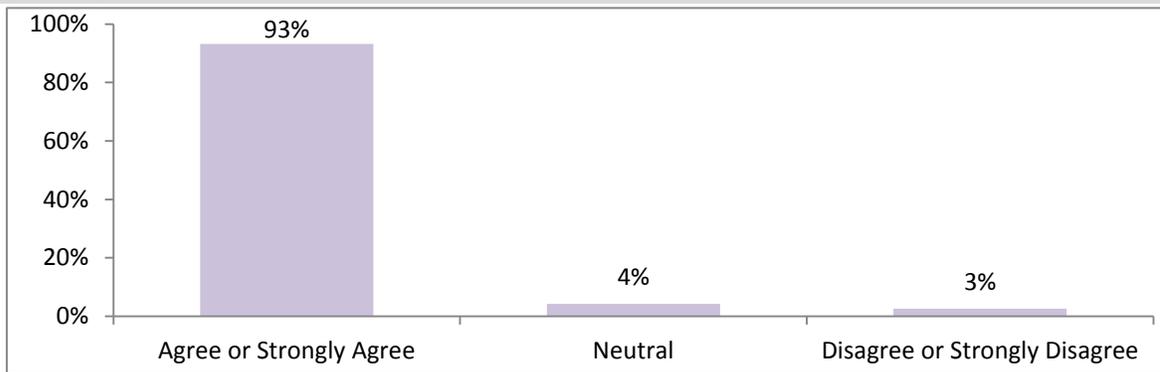


Questions 1 and 2 were directed to all respondents.

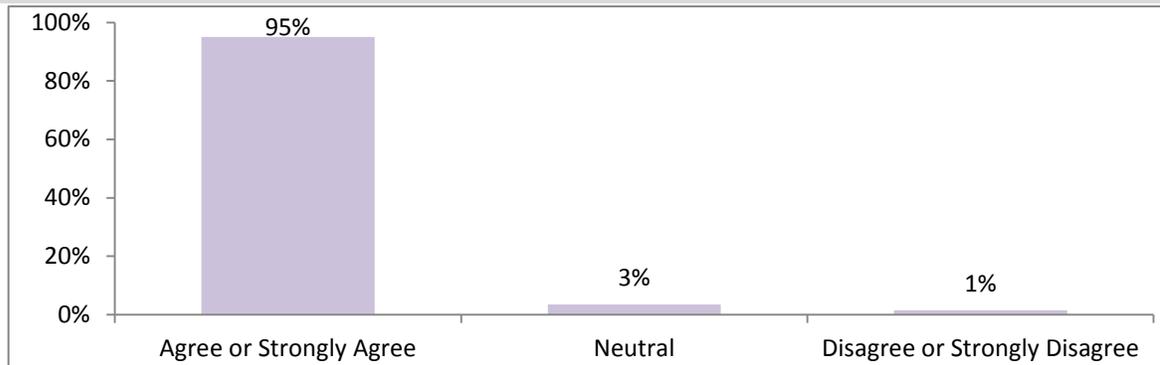
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	467	76%
4 Agree	107	17%
3 Neutral	26	4%
2 Disagree	9	1%
1 Strongly Disagree	7	1%
Total Responses	616	
Score		4.7
NA - Not Applicable	9	
No Response	4	



2) I was treated with courtesy and respect by court staff.

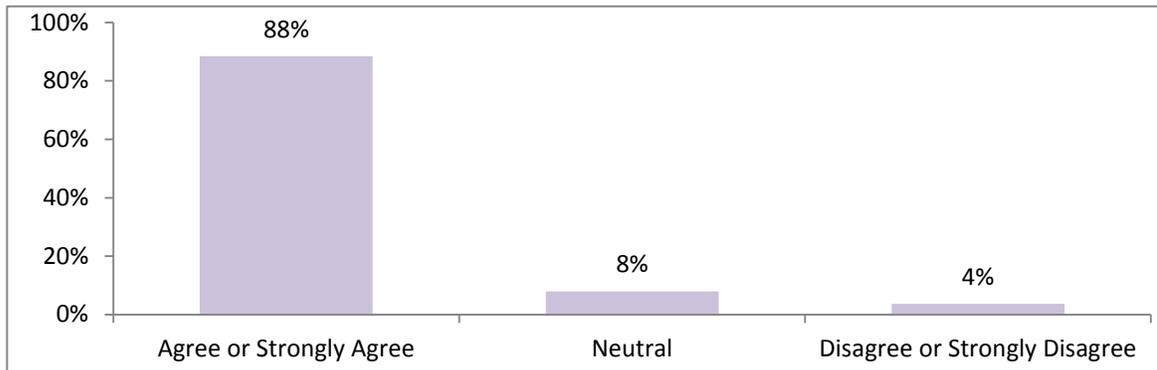
	2015	
5 Strongly Agree	505	83%
4 Agree	77	13%
3 Neutral	21	3%
2 Disagree	4	1%
1 Strongly Disagree	5	1%
Total Responses	612	
Score		4.8
NA - Not Applicable	2	
No Response	15	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

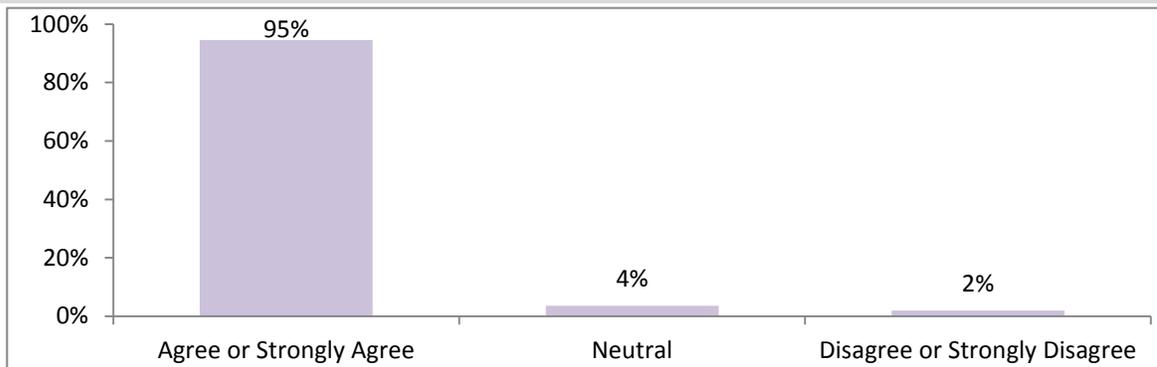
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	308	71%
4 Agree	73	17%
3 Neutral	34	8%
2 Disagree	10	2%
1 Strongly Disagree	6	1%
Total Responses	431	
Score		4.5
NA - Not Applicable	82	
No Response	116	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

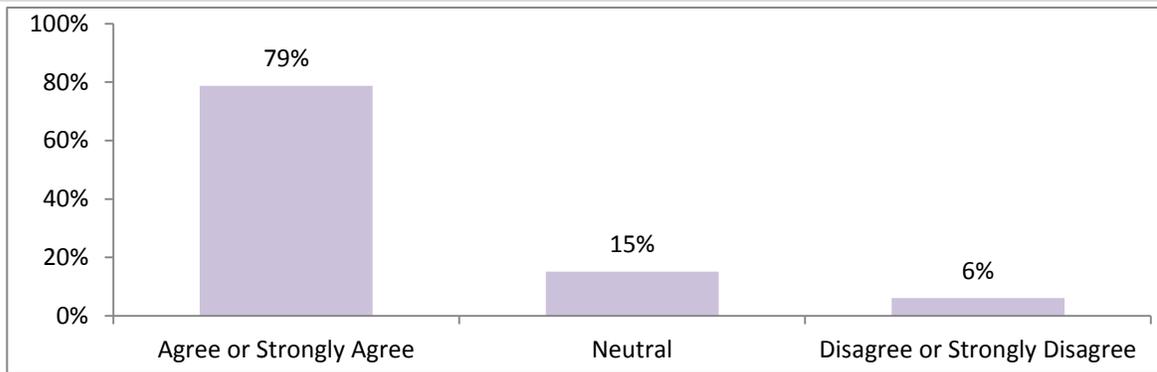
	2015	
5 Strongly Agree	343	81%
4 Agree	56	13%
3 Neutral	15	4%
2 Disagree	4	1%
1 Strongly Disagree	4	1%
Total Responses	422	
Score		4.7
NA - Not Applicable	90	
No Response	117	



Questions 5 and 6 were directed to persons who were a party to the case.

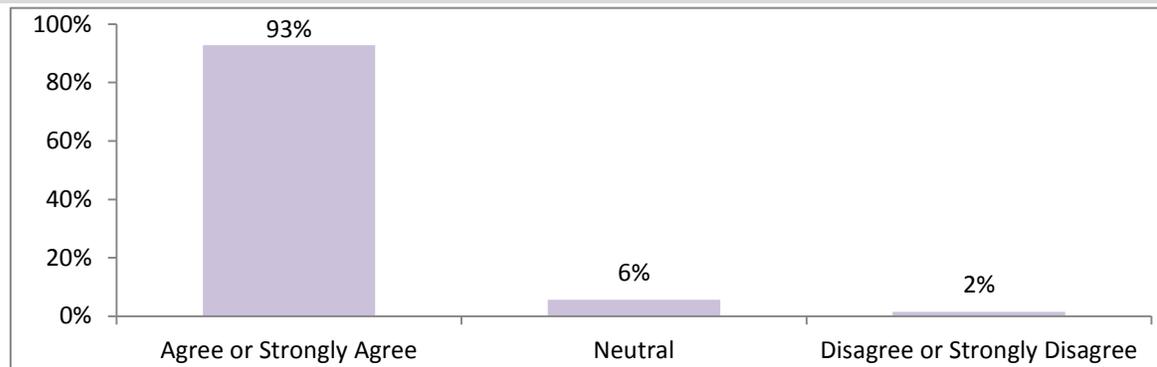
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	230	61%
4 Agree	67	18%
3 Neutral	57	15%
2 Disagree	13	3%
1 Strongly Disagree	10	3%
Total Responses	377	
Score		4.3
NA - Not Applicable	114	
No Response	138	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	296	77%
4 Agree	62	16%
3 Neutral	22	6%
2 Disagree	4	1%
1 Strongly Disagree	2	1%
Total Responses	386	
Score		4.7
NA - Not Applicable	106	
No Response	137	



Oakland County 47th District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	73	12%
Criminal/probation	166	28%
Divorce/custody/support	0	0%
Drug/sobriety court	30	5%
Estate/trust	0	0%
File papers	10	2%
Get information	10	2%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	24	4%
Make a payment	22	4%
PPO	0	0%
Small claims	11	2%
Traffic/Ticket	267	45%
Other	45	8%
Number of Respondents	598	
No Response	31	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	347	59%
Agency Worker	28	5%
Attorney/prosecutor	79	13%
Family/friend of party to case	66	11%
Juror	3	1%
Witness	12	2%
Other	79	13%
Number of Respondents	593	
No Response	36	

Oakland County 47th District Court

9) What is your gender?

	2015	
Male	363	58%
Female	259	42%
Other	1	0%
Number of Respondents	621	
No Response	8	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	17	3%
Asian	40	7%
Multiracial/biracial	10	2%
Black/African American	189	31%
Hispanic/Latino	19	3%
White/Caucasian	329	54%
Other	23	4%
Number of Respondents	610	
No Response	19	