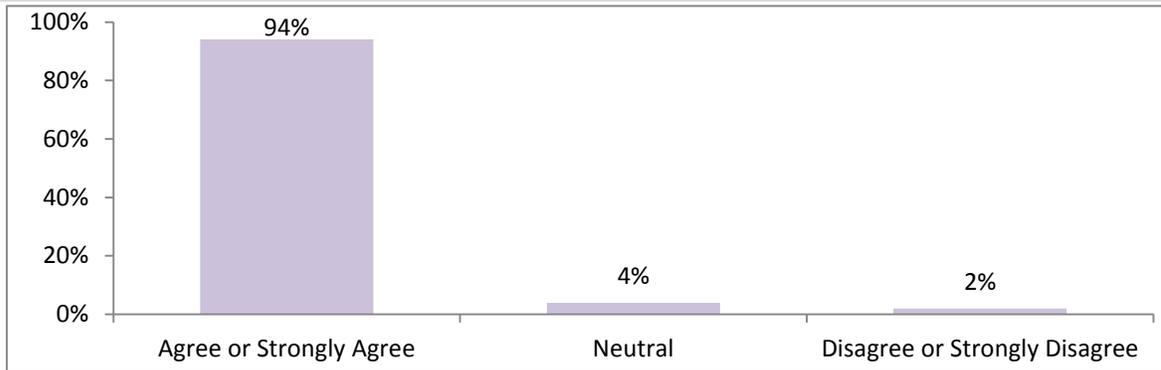


Questions 1 and 2 were directed to all respondents.

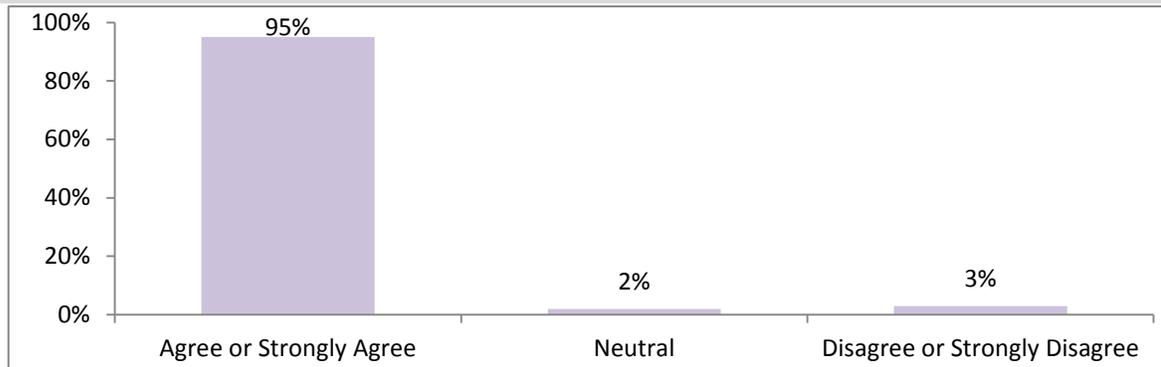
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	78	76%
4 Agree	18	18%
3 Neutral	4	4%
2 Disagree	1	1%
1 Strongly Disagree	1	1%
Total Responses	102	
Score		4.7
NA - Not Applicable	2	
No Response	0	



2) I was treated with courtesy and respect by court staff.

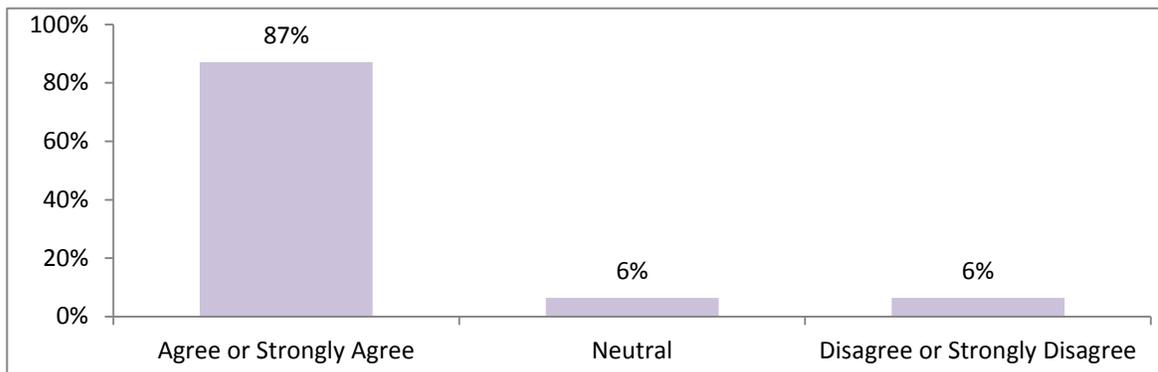
	2015	
5 Strongly Agree	87	85%
4 Agree	10	10%
3 Neutral	2	2%
2 Disagree	2	2%
1 Strongly Disagree	1	1%
Total Responses	102	
Score		4.8
NA - Not Applicable	2	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

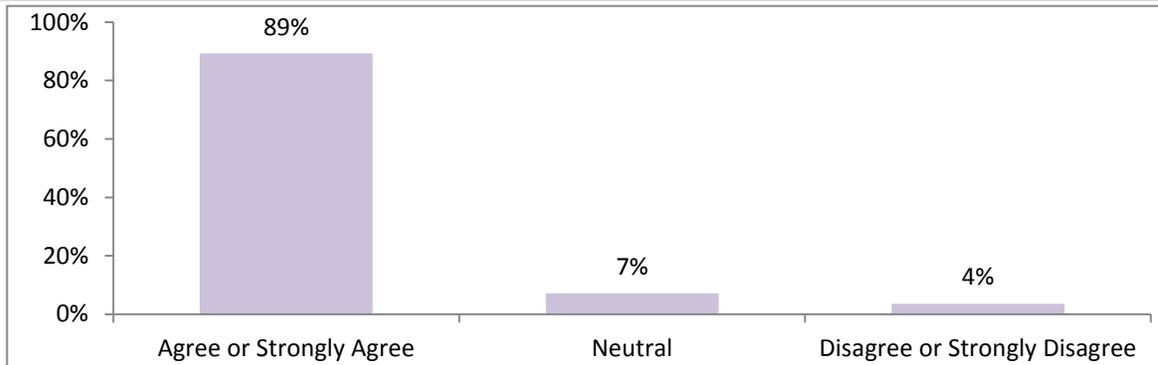
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	22	71%
4 Agree	5	16%
3 Neutral	2	6%
2 Disagree	1	3%
1 Strongly Disagree	1	3%
Total Responses	31	
Score		4.5
NA - Not Applicable	28	
No Response	45	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

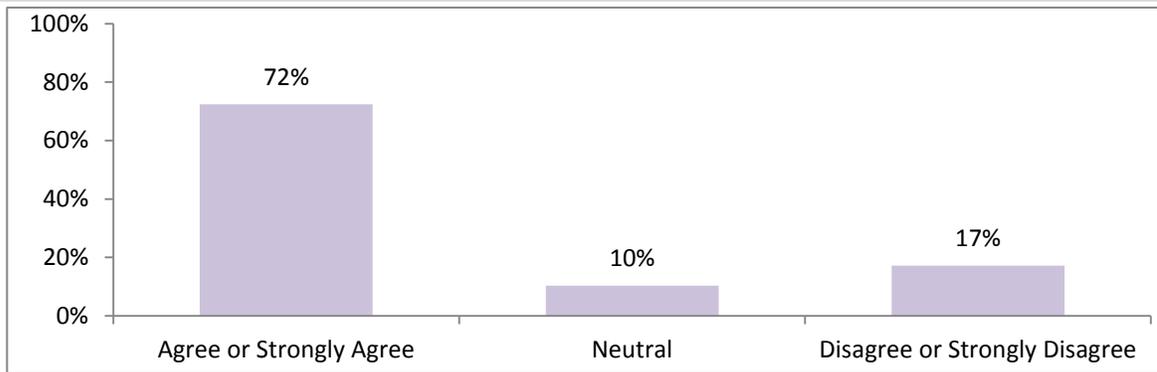
	2015	
5 Strongly Agree	20	71%
4 Agree	5	18%
3 Neutral	2	7%
2 Disagree	0	0%
1 Strongly Disagree	1	4%
Total Responses	28	
Score		4.5
NA - Not Applicable	30	
No Response	46	



Questions 5 and 6 were directed to persons who were a party to the case.

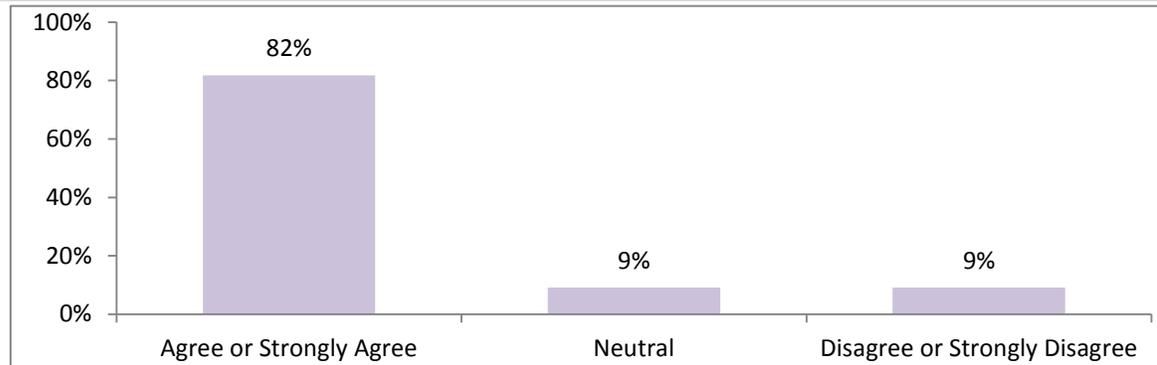
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	18	62%
4 Agree	3	10%
3 Neutral	3	10%
2 Disagree	2	7%
1 Strongly Disagree	3	10%
Total Responses	29	
Score	4.1	
NA - Not Applicable	31	
No Response	44	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	20	61%
4 Agree	7	21%
3 Neutral	3	9%
2 Disagree	0	0%
1 Strongly Disagree	3	9%
Total Responses	33	
Score	4.2	
NA - Not Applicable	26	
No Response	45	



Oakland County 46th District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	36	35%
Criminal/probation	6	6%
Divorce/custody/support	0	0%
Drug/sobriety court	1	1%
Estate/trust	0	0%
File papers	7	7%
Get information	1	1%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	10	10%
Make a payment	2	2%
PPO	0	0%
Small claims	9	9%
Traffic/Ticket	35	34%
Other	8	8%
Number of Respondents	102	
No Response	2	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	57	58%
Agency Worker	3	3%
Attorney/prosecutor	15	15%
Family/friend of party to case	5	5%
Juror	2	2%
Witness	1	1%
Other	16	16%
Number of Respondents	98	
No Response	6	

Oakland County 46th District Court

9) What is your gender?

	2015	
Male	53	54%
Female	46	46%
Other	0	0%
Number of Respondents	99	
No Response	5	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	3	3%
Asian	2	2%
Multiracial/biracial	0	0%
Black/African American	42	43%
Hispanic/Latino	3	3%
White/Caucasian	47	48%
Other	5	5%
Number of Respondents	98	
No Response	6	