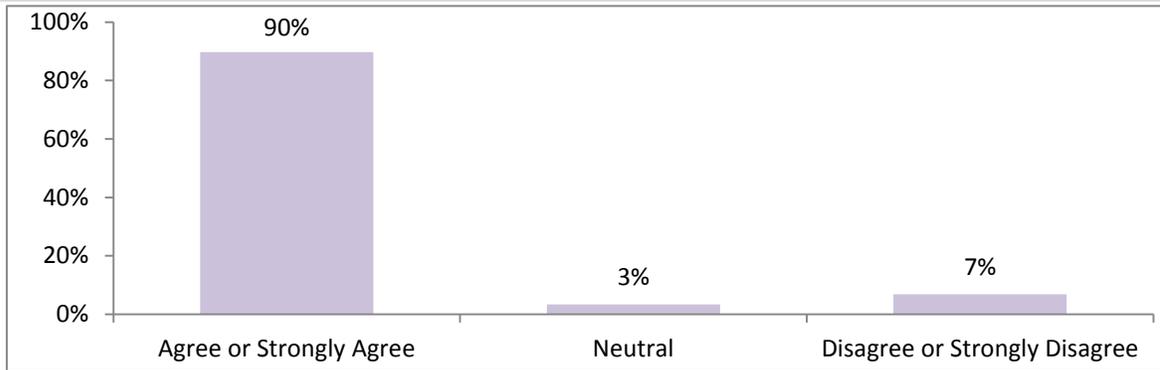


Questions 1 and 2 were directed to all respondents.

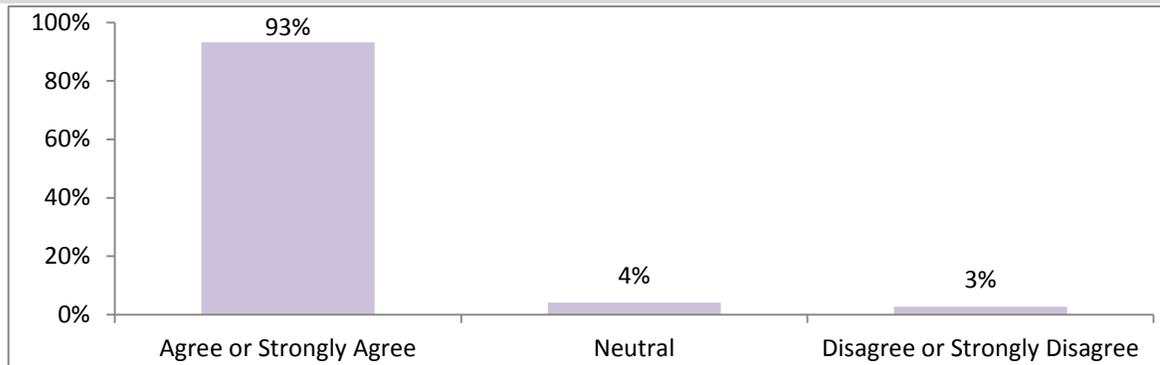
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	107	73%
4 Agree	25	17%
3 Neutral	5	3%
2 Disagree	6	4%
1 Strongly Disagree	4	3%
Total Responses	147	
Score		4.5
NA - Not Applicable	1	
No Response	0	



2) I was treated with courtesy and respect by court staff.

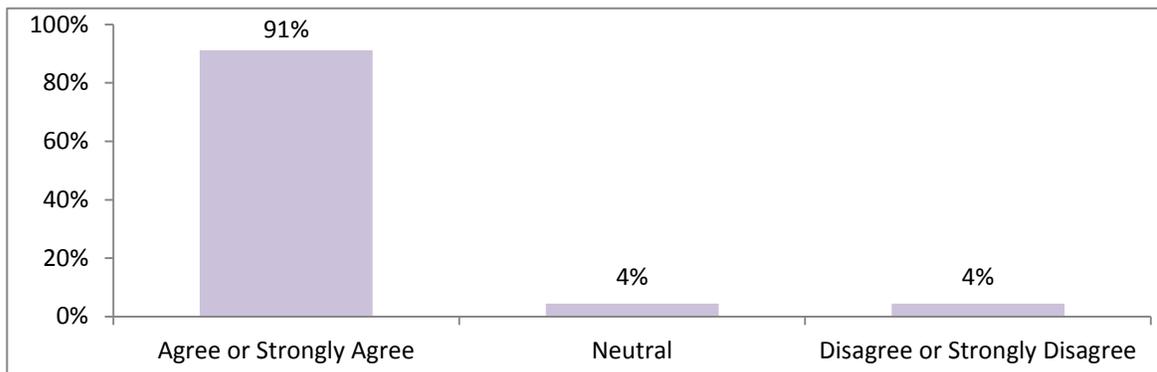
	2015	
5 Strongly Agree	118	80%
4 Agree	19	13%
3 Neutral	6	4%
2 Disagree	1	1%
1 Strongly Disagree	3	2%
Total Responses	147	
Score		4.7
NA - Not Applicable	0	
No Response	1	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

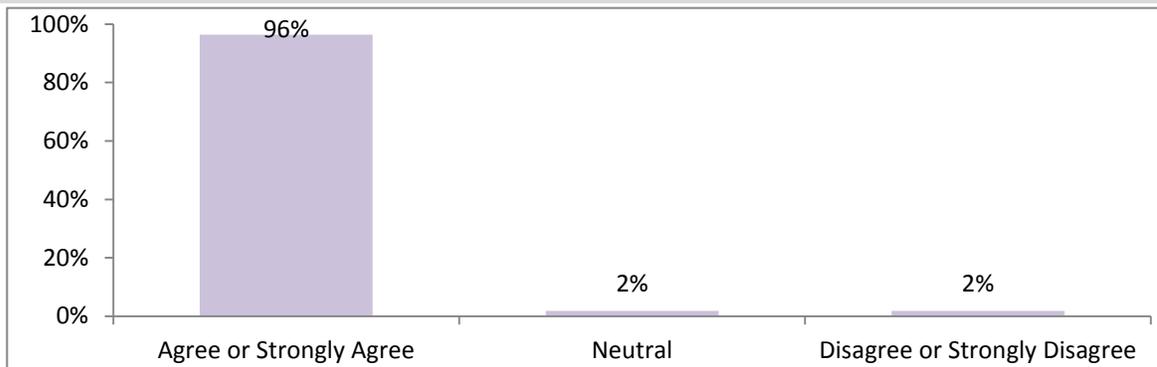
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	80	71%
4 Agree	23	20%
3 Neutral	5	4%
2 Disagree	1	1%
1 Strongly Disagree	4	4%
Total Responses	113	
Score	4.5	
NA - Not Applicable	13	
No Response	22	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

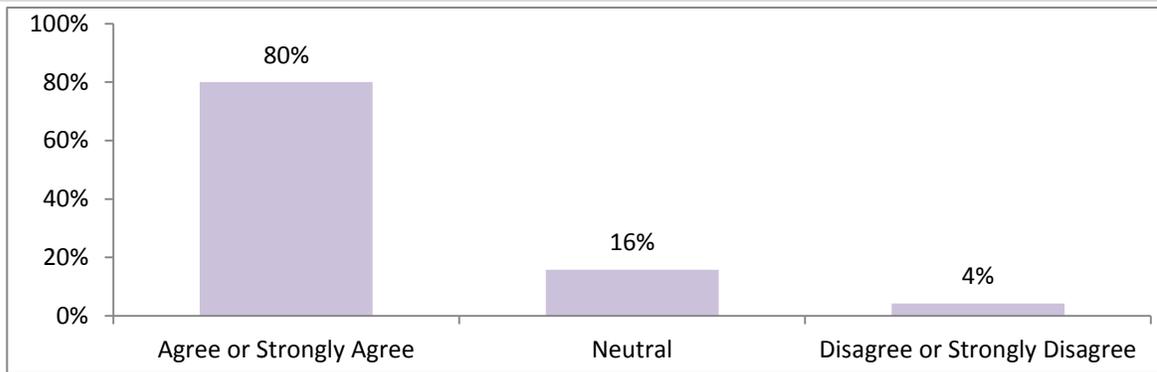
	2015	
5 Strongly Agree	88	80%
4 Agree	18	16%
3 Neutral	2	2%
2 Disagree	0	0%
1 Strongly Disagree	2	2%
Total Responses	110	
Score	4.7	
NA - Not Applicable	14	
No Response	24	



Questions 5 and 6 were directed to persons who were a party to the case.

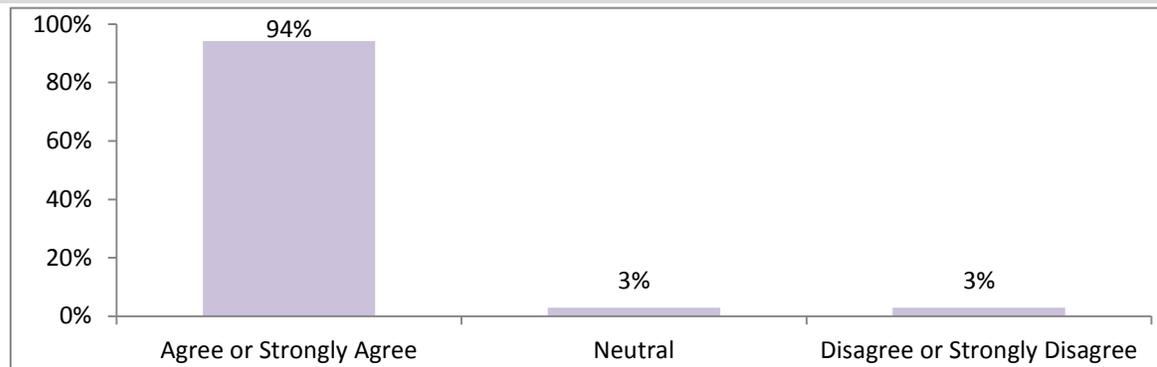
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	53	56%
4 Agree	23	24%
3 Neutral	15	16%
2 Disagree	2	2%
1 Strongly Disagree	2	2%
Total Responses	95	
Score		4.3
NA - Not Applicable	20	
No Response	33	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	75	73%
4 Agree	22	21%
3 Neutral	3	3%
2 Disagree	1	1%
1 Strongly Disagree	2	2%
Total Responses	103	
Score		4.6
NA - Not Applicable	13	
No Response	32	



Oakland County 45th District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	19	13%
Criminal/probation	26	18%
Divorce/custody/support	0	0%
Drug/sobriety court	6	4%
Estate/trust	0	0%
File papers	0	0%
Get information	0	0%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	1	1%
Make a payment	3	2%
PPO	0	0%
Small claims	1	1%
Traffic/Ticket	89	62%
Other	6	4%
Number of Respondents	143	
No Response	5	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	97	68%
Agency Worker	2	1%
Attorney/prosecutor	20	14%
Family/friend of party to case	14	10%
Juror	0	0%
Witness	2	1%
Other	9	6%
Number of Respondents	142	
No Response	6	

Oakland County 45th District Court

9) What is your gender?

	2015	
Male	79	54%
Female	66	46%
Other	0	0%
Number of Respondents	145	
No Response	3	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	2	1%
Asian	4	3%
Multiracial/biracial	4	3%
Black/African American	69	48%
Hispanic/Latino	4	3%
White/Caucasian	57	40%
Other	7	5%
Number of Respondents	143	
No Response	5	