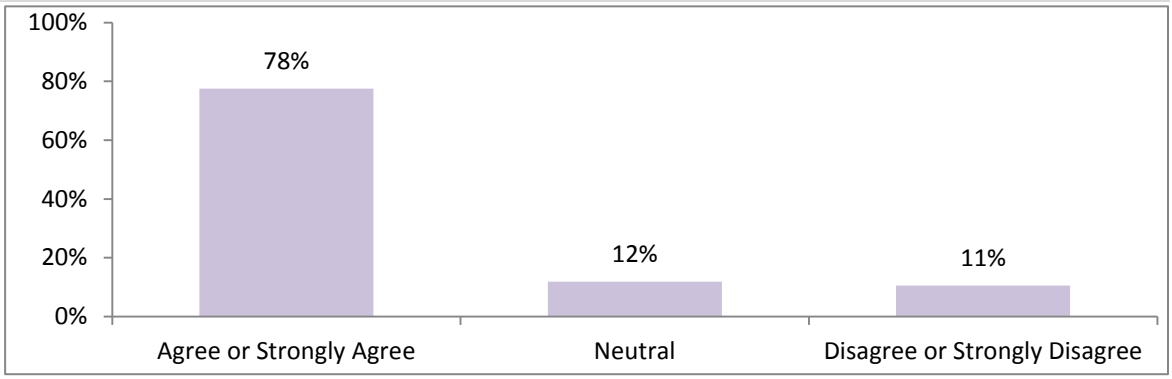
Questions 1 and 2 were directed to all respondents.

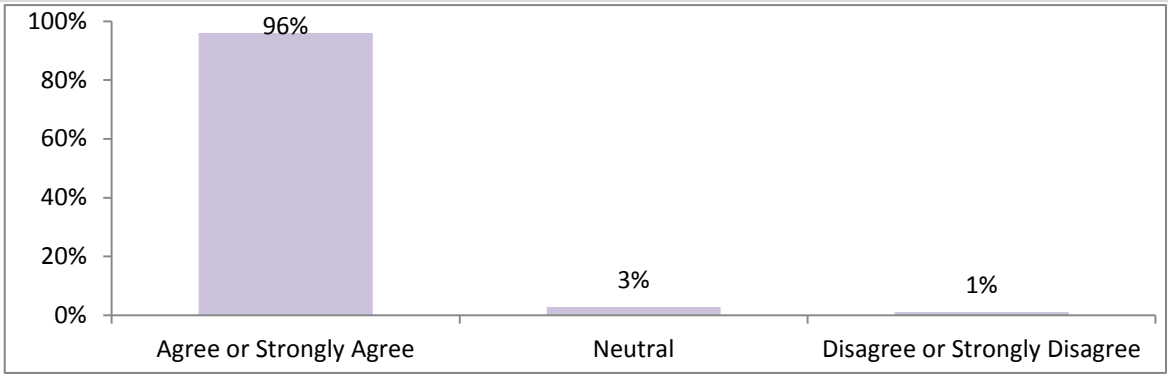
1) I was able to get my court business done in a reasonable amount of time today.

		2015	
5	Strongly Agree	205	54%
4	Agree	89	23%
3	Neutral	45	12%
2	Disagree	21	6%
1	Strongly Disagree	19	5%
	Total Responses	379	
	Score		4.2
	NA - Not Applicable	7	
	No Response	3	



2) I was treated with courtesy and respect by court staff.

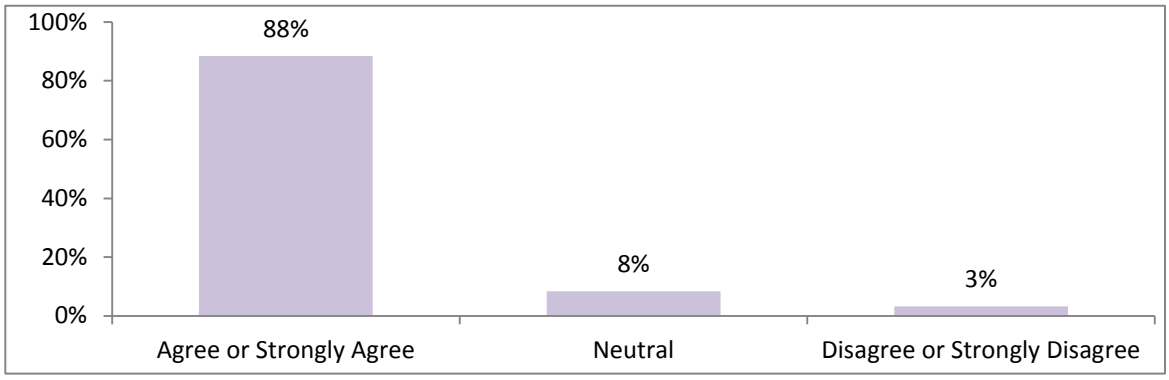
		2015	
5	Strongly Agree	275	72%
4	Agree	93	24%
3	Neutral	11	3%
2	Disagree	2	1%
1	Strongly Disagree	2	1%
	Total Responses	383	
	Score		4.7
	NA - Not Applicable	2	
	No Response	4	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

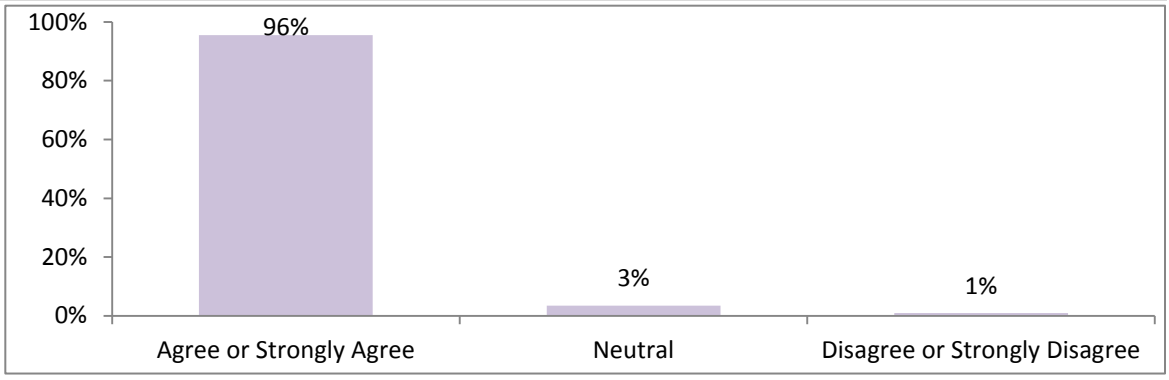
3) The way the case was handled was fair.

		2015	
5	Strongly Agree	143	66%
4	Agree	48	22%
3	Neutral	18	8%
2	Disagree	3	1%
1	Strongly Disagree	4	2%
	Total Responses	216	
	Score		4.5
	NA - Not Applicable	101	
	No Response	72	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

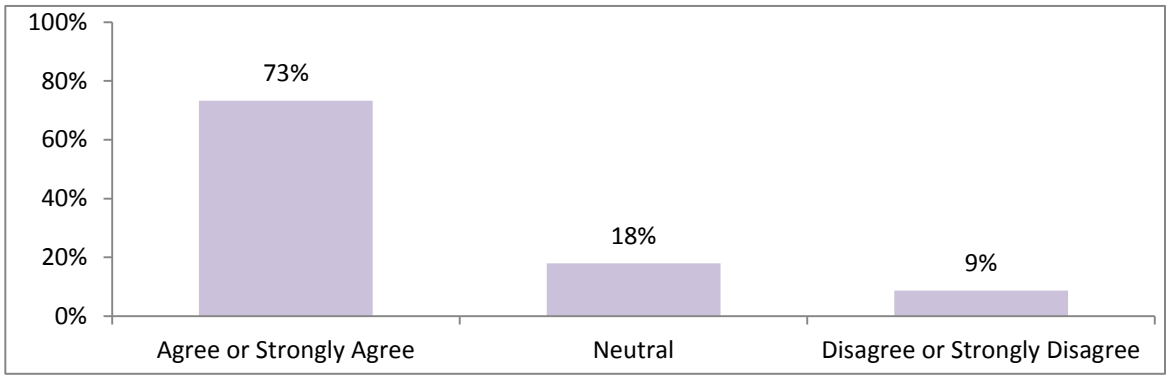
		2015	
5	Strongly Agree	164	81%
4	Agree	29	14%
3	Neutral	7	3%
2	Disagree	1	0%
1	Strongly Disagree	1	0%
	Total Responses	202	
	Score		4.8
	NA - Not Applicable	109	
	No Response	78	



Questions 5 and 6 were directed to persons who were a party to the case.

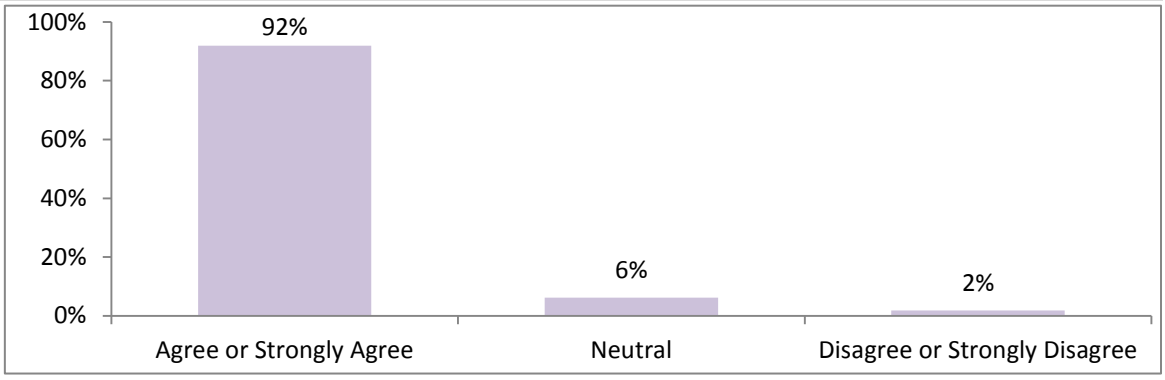
5) The outcome in my case was favorable to me.

		2015	
5	Strongly Agree	74	49%
4	Agree	36	24%
3	Neutral	27	18%
2	Disagree	7	5%
1	Strongly Disagree	6	4%
	Total Responses	150	
	Score		4.1
	NA - Not Applicable	133	
	No Response	106	



6) As I leave the court, I understand what happened in my case.

		2015	
5	Strongly Agree	113	70%
4	Agree	36	22%
3	Neutral	10	6%
2	Disagree	3	2%
1	Strongly Disagree	0	0%
	Total Responses	162	
	Score		4.6
	NA - Not Applicable	121	
	No Response	106	



Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	54	14%
Criminal/probation	123	33%
Divorce/custody/support	0	0%
Drug/sobriety court	45	12%
Estate/trust	0	0%
File papers	6	2%
Get information	6	2%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	4	1%
Make a payment	23	6%
PPO	0	0%
Small claims	4	1%
Traffic/Ticket	129	34%
Other	26	7%
Number of Respondents	374	
No Response	15	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	233	63%
Agency Worker	6	2%
Attorney/prosecutor	89	24%
Family/friend of party to case	39	10%
Juror	1	0%
Witness	1	0%
Other	30	8%
Number of Respondents	372	
No Response	17	

Oakland County 44th District Court

9) What is your gender?

	2015	
Male	156	54%
Female	134	47%
Other	1	0%
Number of Respondents	288	
No Response	101	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	15	5%
Asian	9	3%
Multiracial/biracial	6	2%
Black/African American	86	31%
Hispanic/Latino	18	6%
White/Caucasian	142	51%
Other	20	7%
Number of Respondents	278	
No Response	111	