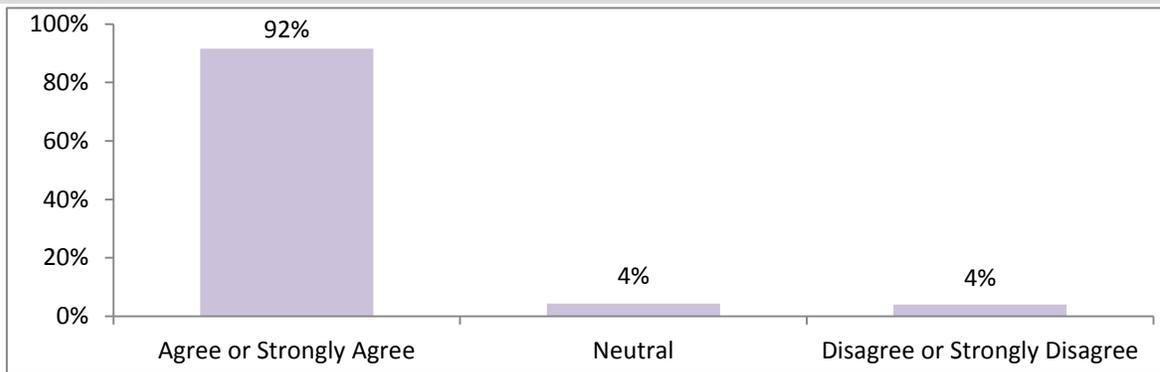


Questions 1 and 2 were directed to all respondents.

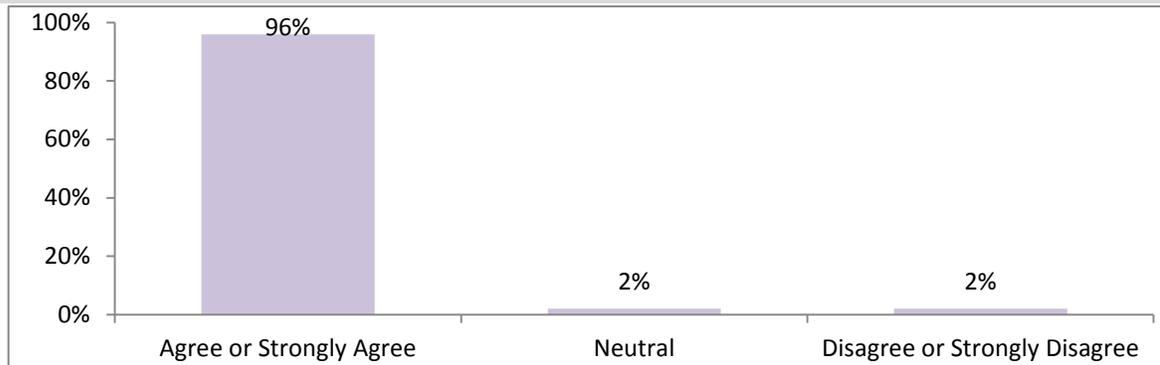
1) I was able to get my court business done in a reasonable amount of time today.

| | 2015 | |
|---------------------|------|-----|
| 5 Strongly Agree | 187 | 75% |
| 4 Agree | 43 | 17% |
| 3 Neutral | 11 | 4% |
| 2 Disagree | 3 | 1% |
| 1 Strongly Disagree | 7 | 3% |
| Total Responses | 251 | |
| Score | | 4.6 |
| NA - Not Applicable | 6 | |
| No Response | 6 | |



2) I was treated with courtesy and respect by court staff.

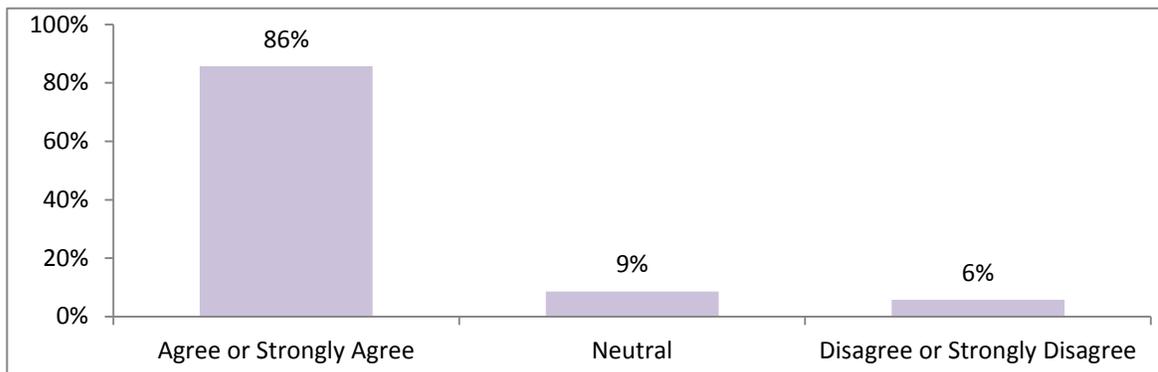
| | 2015 | |
|---------------------|------|-----|
| 5 Strongly Agree | 212 | 86% |
| 4 Agree | 25 | 10% |
| 3 Neutral | 5 | 2% |
| 2 Disagree | 1 | 0% |
| 1 Strongly Disagree | 4 | 2% |
| Total Responses | 247 | |
| Score | | 4.8 |
| NA - Not Applicable | 3 | |
| No Response | 13 | |



Questions 3 and 4 were directed to persons who attended a hearing or trial.

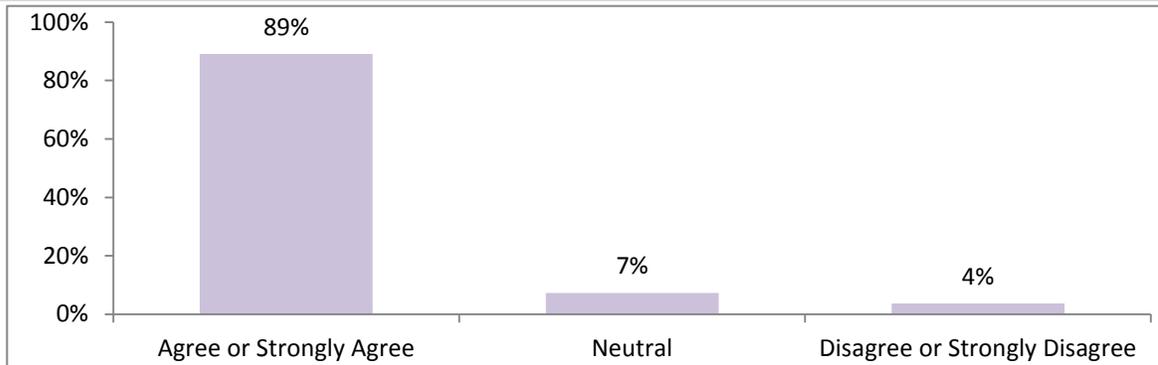
3) The way the case was handled was fair.

| | 2015 | |
|---------------------|------|-----|
| 5 Strongly Agree | 92 | 66% |
| 4 Agree | 28 | 20% |
| 3 Neutral | 12 | 9% |
| 2 Disagree | 1 | 1% |
| 1 Strongly Disagree | 7 | 5% |
| Total Responses | 140 | |
| Score | | 4.4 |
| NA - Not Applicable | 24 | |
| No Response | 99 | |



4) The judge/magistrate/referee treated everyone with courtesy and respect.

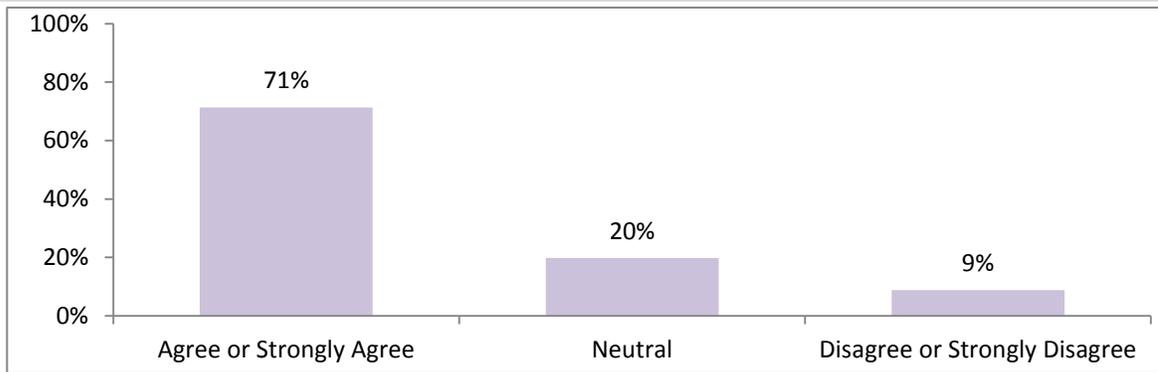
| | 2015 | |
|---------------------|------|-----|
| 5 Strongly Agree | 102 | 74% |
| 4 Agree | 20 | 15% |
| 3 Neutral | 10 | 7% |
| 2 Disagree | 0 | 0% |
| 1 Strongly Disagree | 5 | 4% |
| Total Responses | 137 | |
| Score | | 4.6 |
| NA - Not Applicable | 27 | |
| No Response | 99 | |



Questions 5 and 6 were directed to persons who were a party to the case.

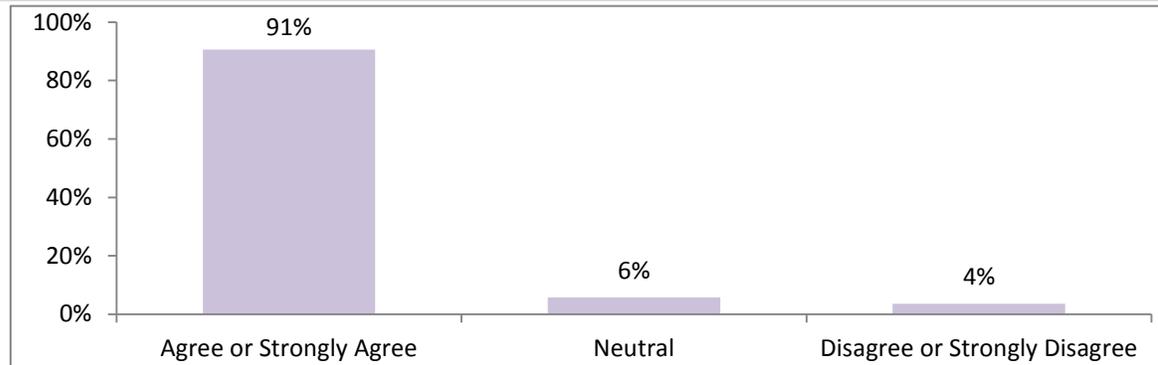
5) The outcome in my case was favorable to me.

| | 2015 | |
|---------------------|------|-----|
| 5 Strongly Agree | 67 | 49% |
| 4 Agree | 30 | 22% |
| 3 Neutral | 27 | 20% |
| 2 Disagree | 4 | 3% |
| 1 Strongly Disagree | 8 | 6% |
| Total Responses | 136 | |
| Score | | 4.1 |
| NA - Not Applicable | 33 | |
| No Response | 94 | |



6) As I leave the court, I understand what happened in my case.

| | 2015 | |
|---------------------|------|-----|
| 5 Strongly Agree | 100 | 72% |
| 4 Agree | 25 | 18% |
| 3 Neutral | 8 | 6% |
| 2 Disagree | 1 | 1% |
| 1 Strongly Disagree | 4 | 3% |
| Total Responses | 138 | |
| Score | | 4.6 |
| NA - Not Applicable | 31 | |
| No Response | 94 | |



Oakland County 43rd District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

| | 2015 | |
|------------------------------|------|-----|
| Child protective | 0 | 0% |
| Civil matter | 39 | 16% |
| Criminal/probation | 73 | 29% |
| Divorce/custody/support | 0 | 0% |
| Drug/sobriety court | 10 | 4% |
| Estate/trust | 0 | 0% |
| File papers | 5 | 2% |
| Get information | 7 | 3% |
| Guardianship/conservatorship | 0 | 0% |
| Juvenile delinquency | 0 | 0% |
| Landlord/Tenant | 15 | 6% |
| Make a payment | 19 | 8% |
| PPO | 0 | 0% |
| Small claims | 4 | 2% |
| Traffic/Ticket | 79 | 32% |
| Other | 21 | 8% |
| Number of Respondents | 250 | |
| No Response | 13 | |

8) Who are you? (Shade ALL that apply.)

| | 2015 | |
|--------------------------------|------|-----|
| Party (Plaintiff/Defendant) | 168 | 68% |
| Agency Worker | 1 | 0% |
| Attorney/prosecutor | 31 | 13% |
| Family/friend of party to case | 21 | 9% |
| Juror | 0 | 0% |
| Witness | 3 | 1% |
| Other | 25 | 10% |
| Number of Respondents | 247 | |
| No Response | 16 | |

Oakland County 43rd District Court

9) What is your gender?

| | 2015 | |
|-----------------------|------|-----|
| Male | 156 | 62% |
| Female | 96 | 38% |
| Other | 1 | 0% |
| Number of Respondents | 252 | |
| No Response | 11 | |

10) How do you identify yourself? (Shade ALL that apply.)

| | 2015 | |
|-------------------------------|------|-----|
| American Indian / Alaska Nat. | 7 | 3% |
| Asian | 6 | 2% |
| Multiracial/biracial | 10 | 4% |
| Black/African American | 64 | 26% |
| Hispanic/Latino | 4 | 2% |
| White/Caucasian | 153 | 62% |
| Other | 13 | 5% |
| Number of Respondents | 247 | |
| No Response | 16 | |