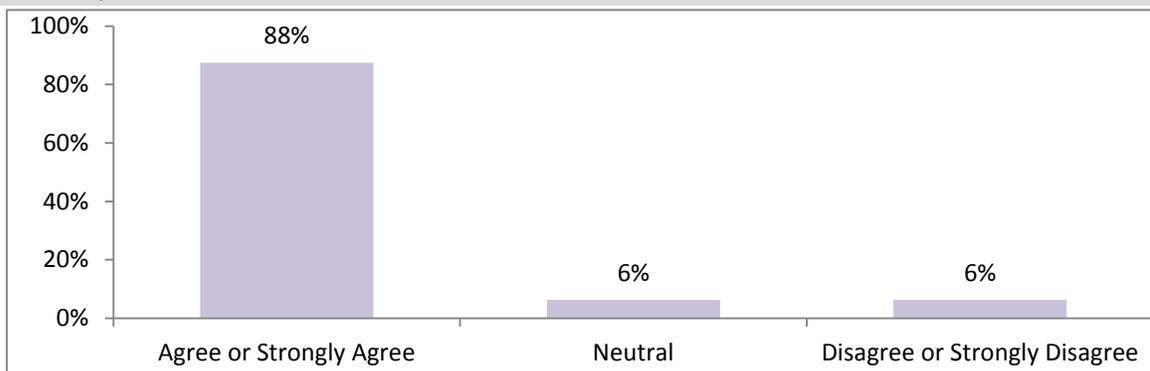


**Questions 1 and 2 were directed to all respondents.**

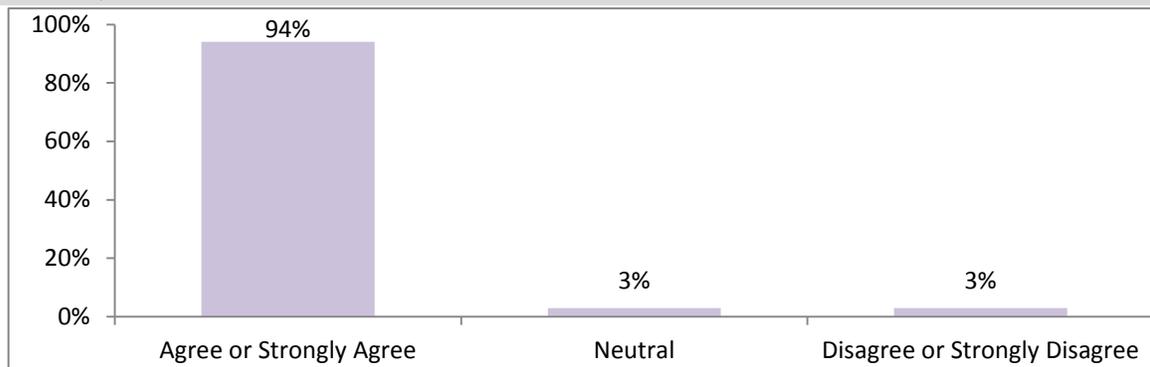
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	20	63%
4 Agree	8	25%
3 Neutral	2	6%
2 Disagree	1	3%
1 Strongly Disagree	1	3%
Total Responses	32	
Score		4.4
NA - Not Applicable	1	
No Response	1	



**2) I was treated with courtesy and respect by court staff.**

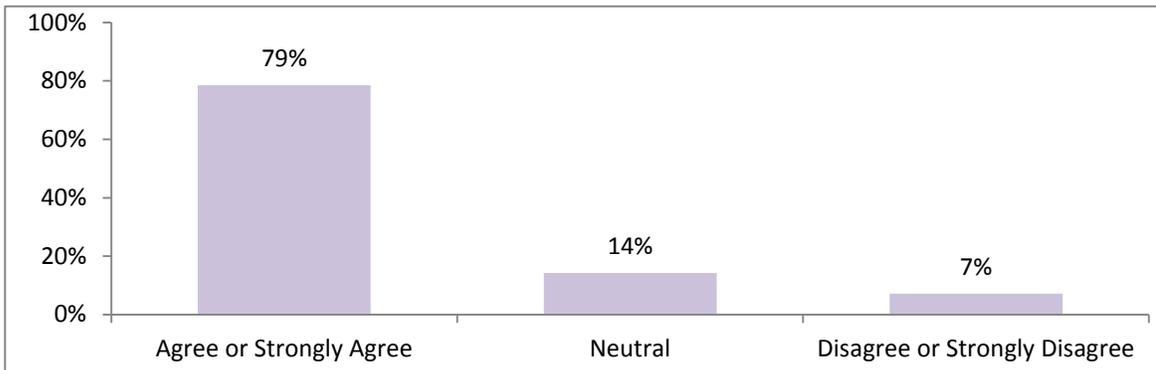
	2015	
5 Strongly Agree	24	71%
4 Agree	8	24%
3 Neutral	1	3%
2 Disagree	1	3%
1 Strongly Disagree	0	0%
Total Responses	34	
Score		4.6
NA - Not Applicable	0	
No Response	0	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

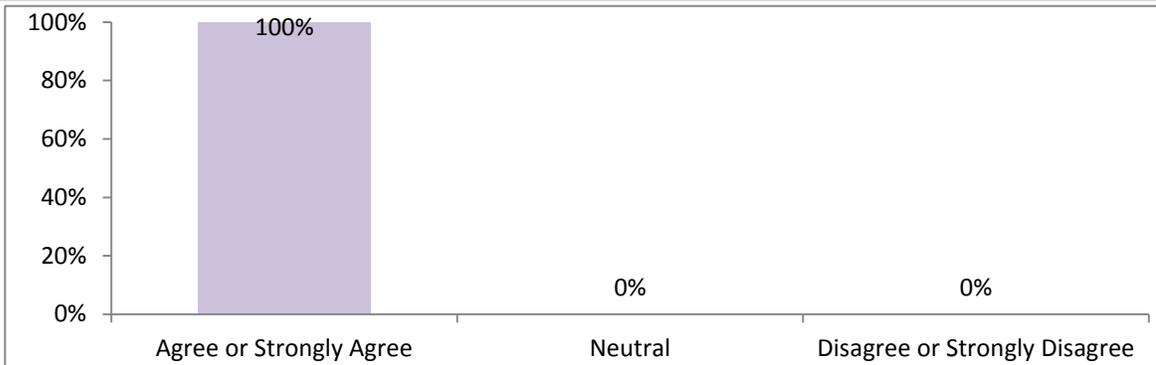
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	8	57%
4 Agree	3	21%
3 Neutral	2	14%
2 Disagree	0	0%
1 Strongly Disagree	1	7%
Total Responses	14	
Score		4.2
NA - Not Applicable	9	
No Response	11	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

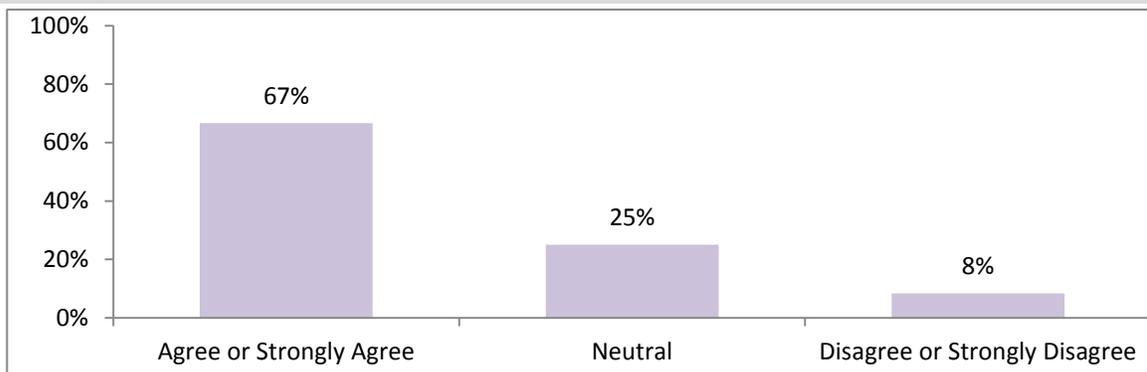
	2015	
5 Strongly Agree	10	71%
4 Agree	4	29%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	14	
Score		4.7
NA - Not Applicable	9	
No Response	11	



**Questions 5 and 6 were directed to persons who were a party to the case.**

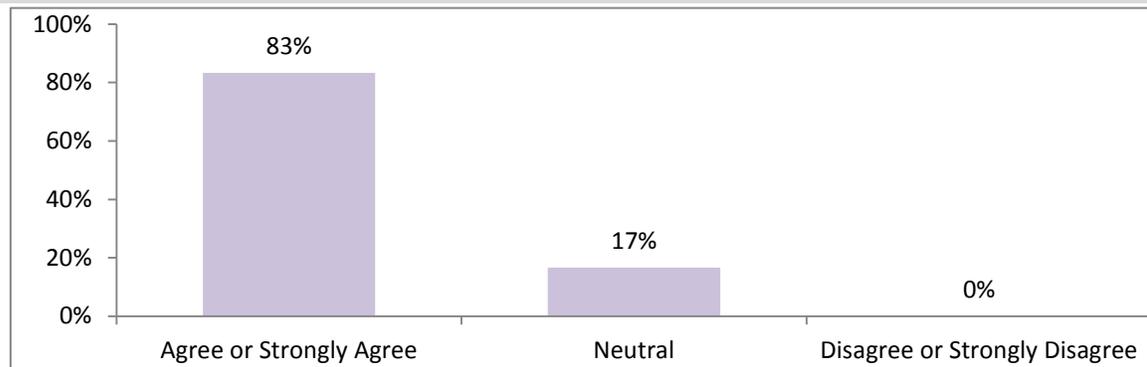
**5) The outcome in my case was favorable to me.**

	2015	
5 Strongly Agree	5	42%
4 Agree	3	25%
3 Neutral	3	25%
2 Disagree	0	0%
1 Strongly Disagree	1	8%
Total Responses	12	
Score		3.9
NA - Not Applicable	9	
No Response	13	



**6) As I leave the court, I understand what happened in my case.**

	2015	
5 Strongly Agree	5	42%
4 Agree	5	42%
3 Neutral	2	17%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	12	
Score		4.3
NA - Not Applicable	9	
No Response	13	



Montmorency County District Court

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	0	0%
Civil matter	7	21%
Criminal/probation	15	44%
Divorce/custody/support	0	0%
Drug/sobriety court	1	3%
Estate/trust	0	0%
File papers	1	3%
Get information	0	0%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	1	3%
Make a payment	3	9%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	7	21%
Other	6	18%
Number of Respondents	34	
No Response	0	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	21	68%
Agency Worker	2	6%
Attorney/prosecutor	1	3%
Family/friend of party to case	2	6%
Juror	0	0%
Witness	0	0%
Other	6	19%
Number of Respondents	31	
No Response	3	

Montmorency County District Court

**9) What is your gender?**

	2015	
Male	24	71%
Female	9	26%
Other	1	3%
Number of Respondents	34	
No Response	0	

**10) How do you identify yourself? (Shade ALL that apply.)**

	2015	
American Indian / Alaska Nat.	1	3%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	0	0%
Hispanic/Latino	0	0%
White/Caucasian	34	100%
Other	0	0%
Number of Respondents	34	
No Response	0	