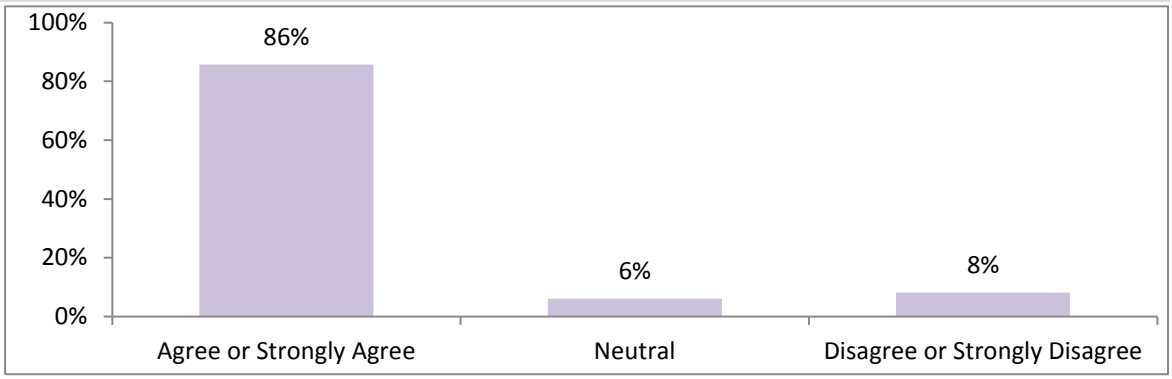
Questions 1 and 2 were directed to all respondents.

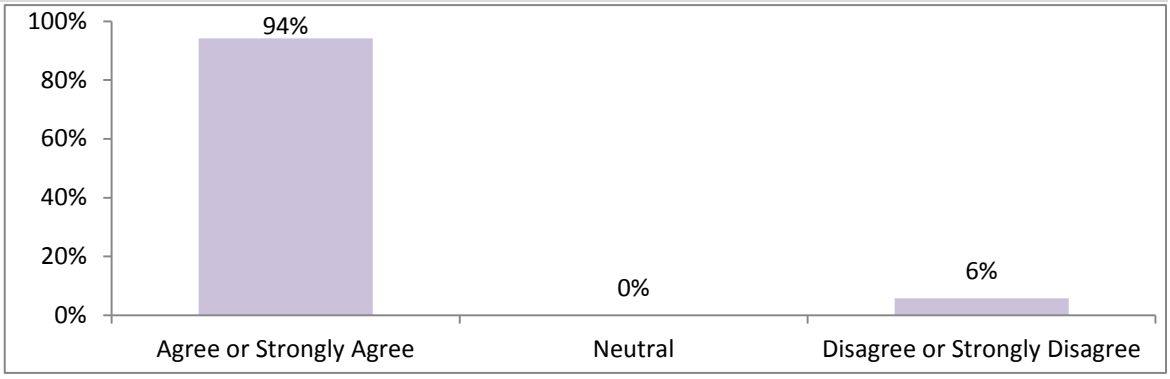
1) I was able to get my court business done in a reasonable amount of time today.

		2015	
5	Strongly Agree	30	61%
4	Agree	12	24%
3	Neutral	3	6%
2	Disagree	3	6%
1	Strongly Disagree	1	2%
	Total Responses	49	
	Score		4.4
	NA - Not Applicable	4	
	No Response	3	



2) I was treated with courtesy and respect by court staff.

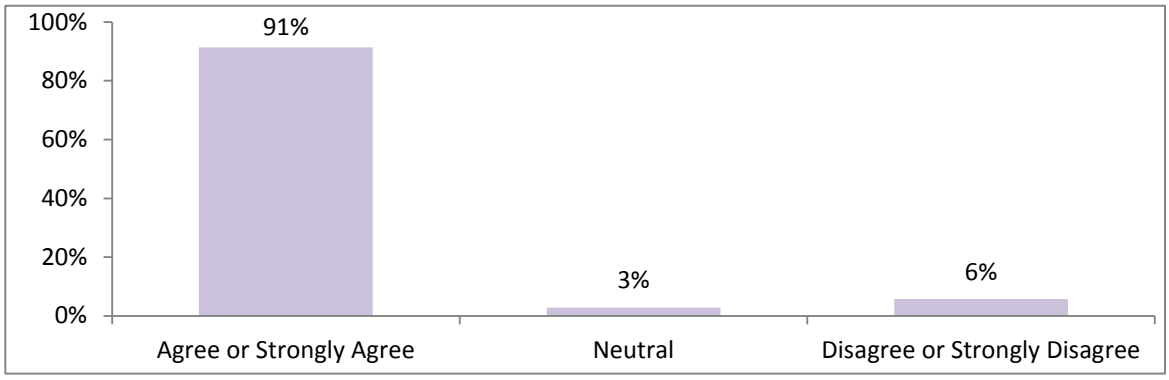
		2015	
5	Strongly Agree	38	73%
4	Agree	11	21%
3	Neutral	0	0%
2	Disagree	1	2%
1	Strongly Disagree	2	4%
	Total Responses	52	
	Score		4.6
	NA - Not Applicable	2	
	No Response	2	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

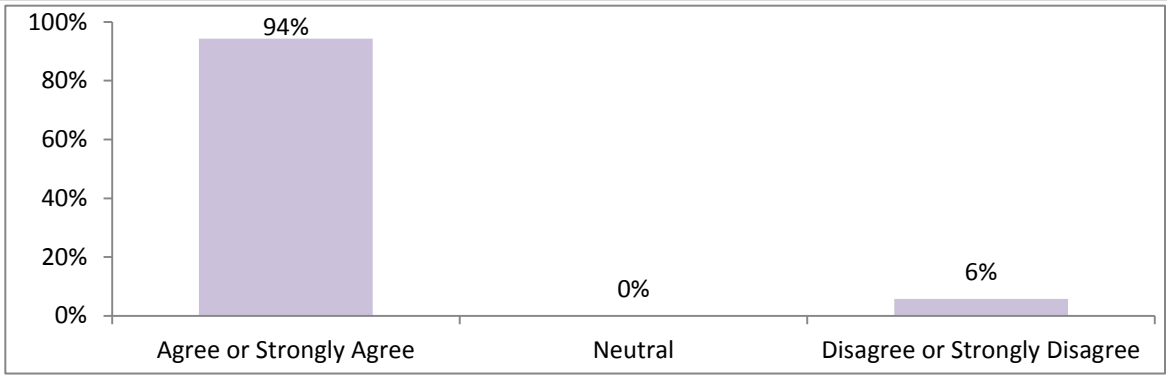
3) The way the case was handled was fair.

		2015	
5	Strongly Agree	24	69%
4	Agree	8	23%
3	Neutral	1	3%
2	Disagree	1	3%
1	Strongly Disagree	1	3%
	Total Responses	35	
	Score		4.5
	NA - Not Applicable	10	
	No Response	11	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

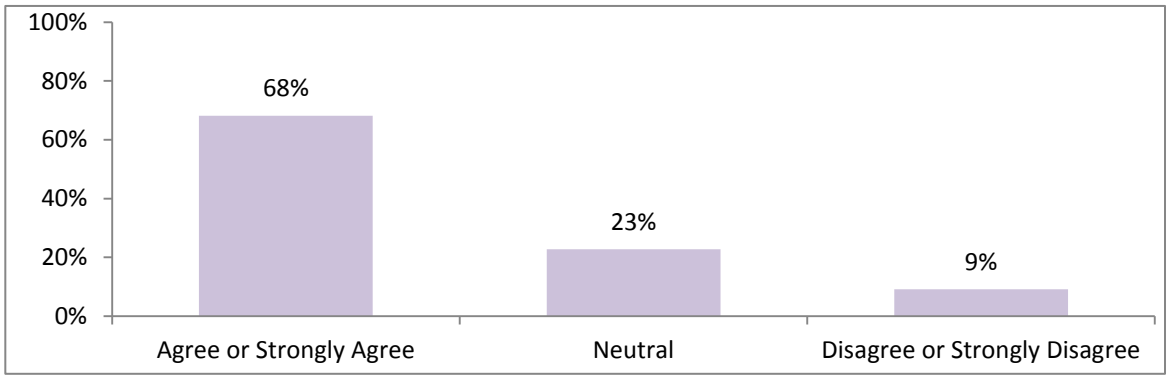
		2015	
5	Strongly Agree	26	74%
4	Agree	7	20%
3	Neutral	0	0%
2	Disagree	0	0%
1	Strongly Disagree	2	6%
	Total Responses	35	
	Score		4.6
	NA - Not Applicable	9	
	No Response	12	



Questions 5 and 6 were directed to persons who were a party to the case.

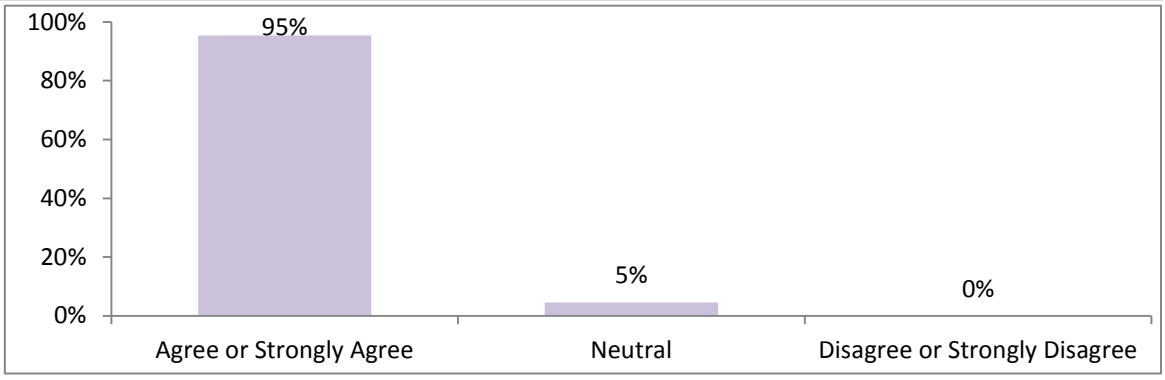
5) The outcome in my case was favorable to me.

		2015	
5	Strongly Agree	13	59%
4	Agree	2	9%
3	Neutral	5	23%
2	Disagree	1	5%
1	Strongly Disagree	1	5%
	Total Responses	22	
	Score		4.1
	NA - Not Applicable	16	
	No Response	18	



6) As I leave the court, I understand what happened in my case.

		2015	
5	Strongly Agree	14	64%
4	Agree	7	32%
3	Neutral	1	5%
2	Disagree	0	0%
1	Strongly Disagree	0	0%
	Total Responses	22	
	Score		4.6
	NA - Not Applicable	15	
	No Response	19	



Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	8	16%
Civil matter	1	2%
Criminal/probation	3	6%
Divorce/custody/support	6	12%
Drug/sobriety court	0	0%
Estate/trust	2	4%
File papers	5	10%
Get information	3	6%
Guardianship/conservatorship	15	31%
Juvenile delinquency	1	2%
Landlord/Tenant	0	0%
Make a payment	2	4%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	14	29%
Number of Respondents	49	
No Response	7	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	13	26%
Agency Worker	7	14%
Attorney/prosecutor	2	4%
Family/friend of party to case	11	22%
Juror	0	0%
Witness	2	4%
Other	16	32%
Number of Respondents	50	
No Response	6	

Montmorency County Circuit and Probate Courts

9) What is your gender?

	2015	
Male	16	30%
Female	36	68%
Other	1	2%
Number of Respondents	53	
No Response	3	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	0	0%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	0	0%
Hispanic/Latino	0	0%
White/Caucasian	50	94%
Other	3	6%
Number of Respondents	53	
No Response	3	