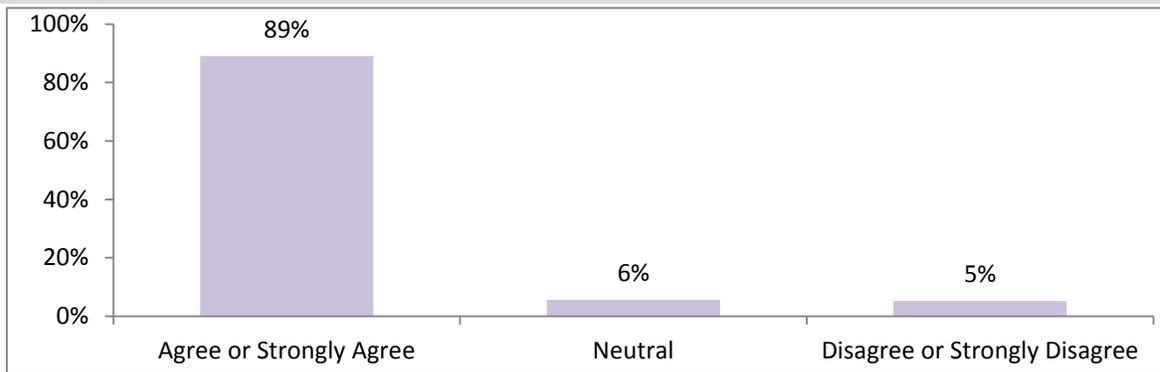


Questions 1 and 2 were directed to all respondents.

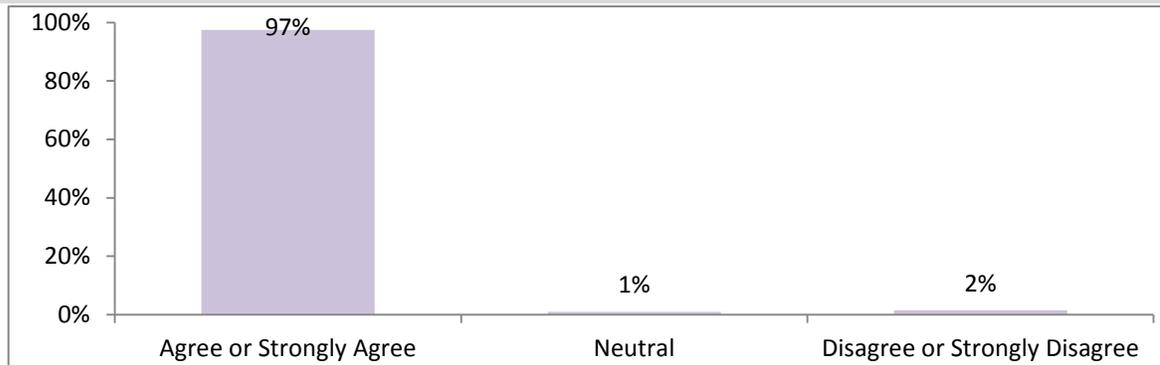
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	106	55%
4 Agree	66	34%
3 Neutral	11	6%
2 Disagree	6	3%
1 Strongly Disagree	4	2%
Total Responses	193	
Score		4.4
NA - Not Applicable	9	
No Response	7	



2) I was treated with courtesy and respect by court staff.

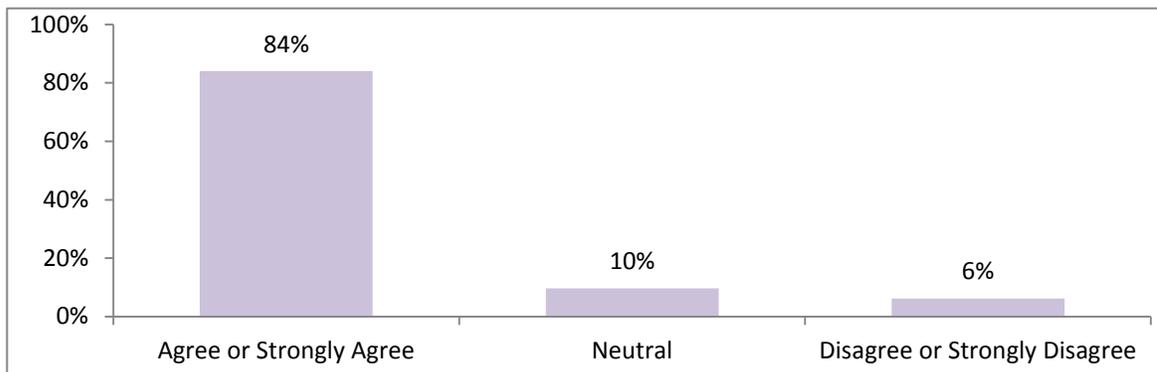
	2015	
5 Strongly Agree	131	66%
4 Agree	63	32%
3 Neutral	2	1%
2 Disagree	2	1%
1 Strongly Disagree	1	1%
Total Responses	199	
Score		4.6
NA - Not Applicable	4	
No Response	6	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

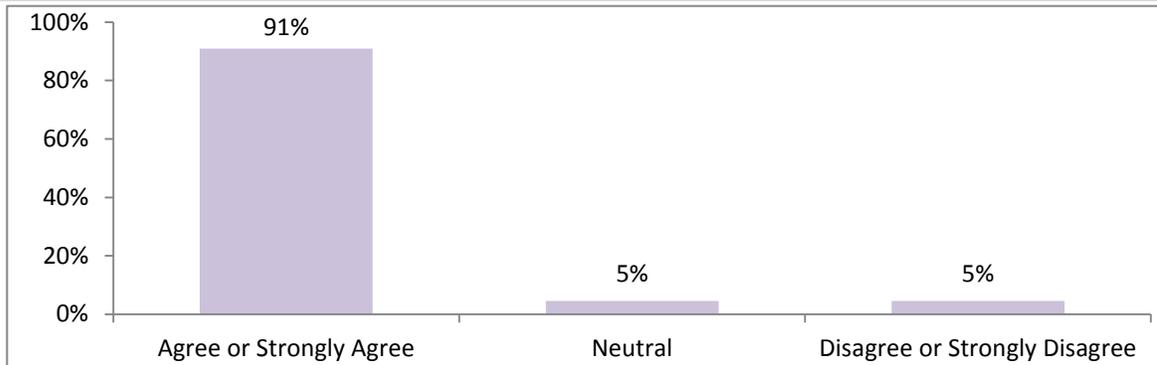
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	60	53%
4 Agree	35	31%
3 Neutral	11	10%
2 Disagree	2	2%
1 Strongly Disagree	5	4%
Total Responses	113	
Score		4.3
NA - Not Applicable	30	
No Response	66	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

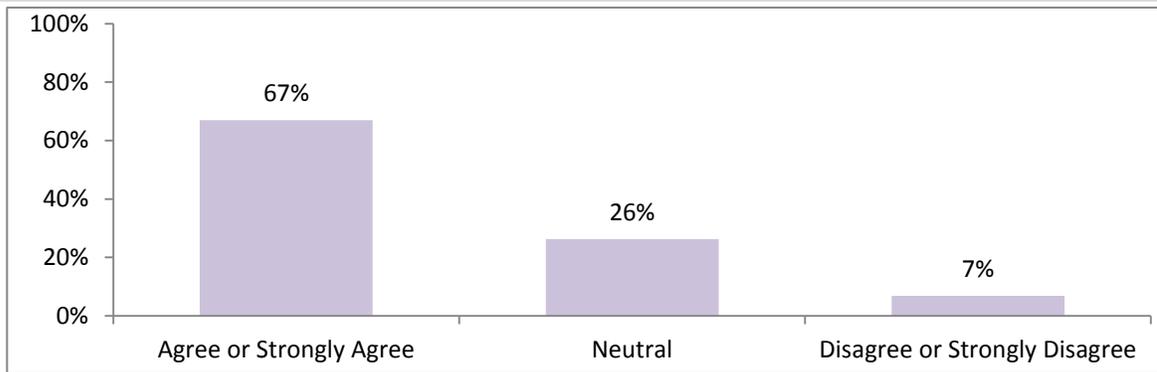
	2015	
5 Strongly Agree	70	64%
4 Agree	30	27%
3 Neutral	5	5%
2 Disagree	4	4%
1 Strongly Disagree	1	1%
Total Responses	110	
Score		4.5
NA - Not Applicable	30	
No Response	69	



Questions 5 and 6 were directed to persons who were a party to the case.

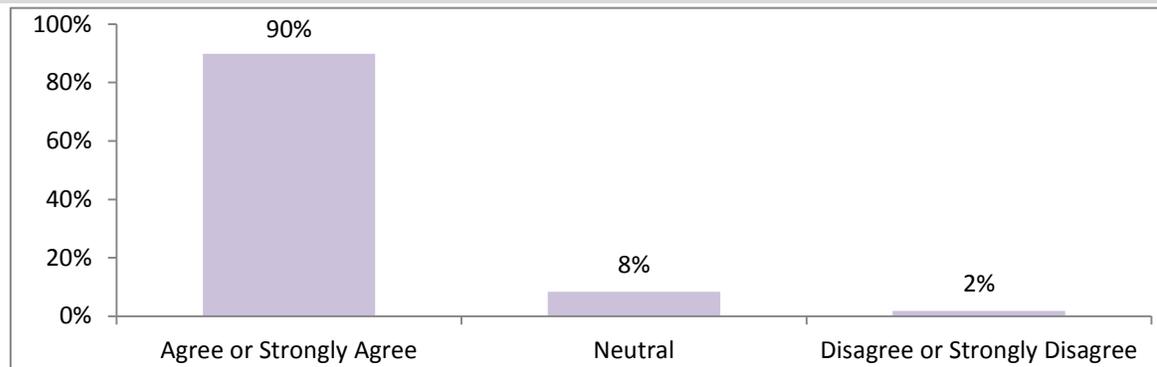
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	42	41%
4 Agree	27	26%
3 Neutral	27	26%
2 Disagree	4	4%
1 Strongly Disagree	3	3%
Total Responses	103	
Score		4.0
NA - Not Applicable	33	
No Response	73	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	55	51%
4 Agree	42	39%
3 Neutral	9	8%
2 Disagree	1	1%
1 Strongly Disagree	1	1%
Total Responses	108	
Score		4.4
NA - Not Applicable	28	
No Response	73	



Monroe County District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	14	7%
Criminal/probation	78	38%
Divorce/custody/support	0	0%
Drug/sobriety court	16	8%
Estate/trust	0	0%
File papers	5	2%
Get information	1	0%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	7	3%
Make a payment	22	11%
PPO	0	0%
Small claims	3	1%
Traffic/Ticket	63	31%
Other	25	12%
Number of Respondents	203	
No Response	6	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	159	80%
Agency Worker	5	3%
Attorney/prosecutor	9	5%
Family/friend of party to case	10	5%
Juror	0	0%
Witness	4	2%
Other	12	6%
Number of Respondents	198	
No Response	11	

Monroe County District Court

9) What is your gender?

	2015	
Male	123	61%
Female	78	38%
Other	2	1%
Number of Respondents	203	
No Response	6	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	10	5%
Asian	1	0%
Multiracial/biracial	2	1%
Black/African American	13	6%
Hispanic/Latino	4	2%
White/Caucasian	179	86%
Other	3	1%
Number of Respondents	207	
No Response	2	