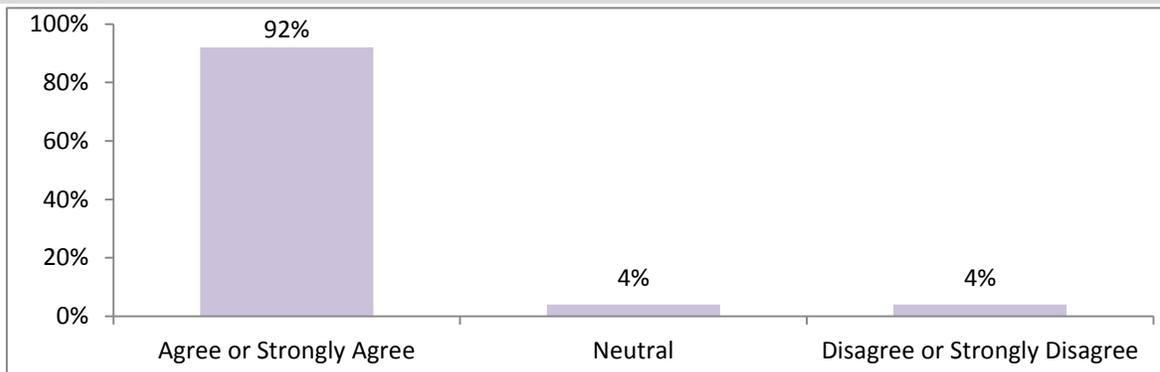


Monroe County Circuit and Probate Courts

**Questions 1 and 2 were directed to all respondents.**

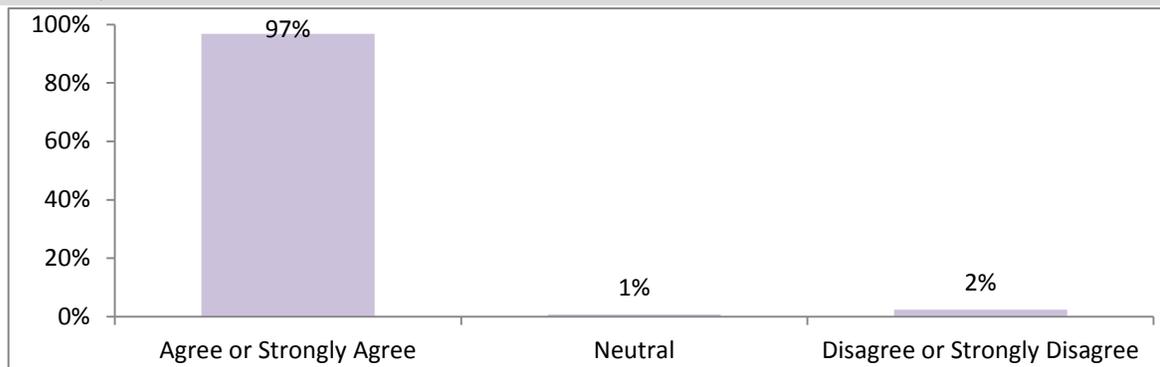
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	78	62%
4 Agree	37	30%
3 Neutral	5	4%
2 Disagree	3	2%
1 Strongly Disagree	2	2%
Total Responses	125	
Score		4.5
NA - Not Applicable	1	
No Response	7	



**2) I was treated with courtesy and respect by court staff.**

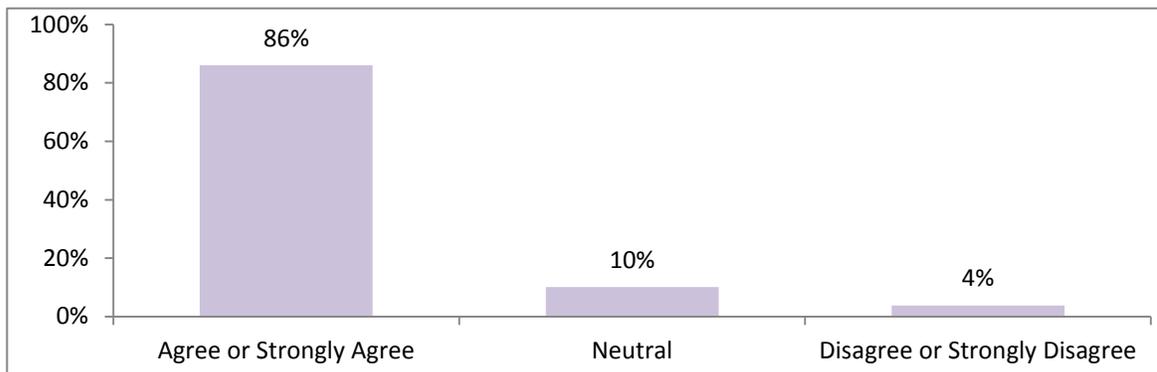
	2015	
5 Strongly Agree	92	72%
4 Agree	31	24%
3 Neutral	1	1%
2 Disagree	3	2%
1 Strongly Disagree	0	0%
Total Responses	127	
Score		4.7
NA - Not Applicable	1	
No Response	5	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

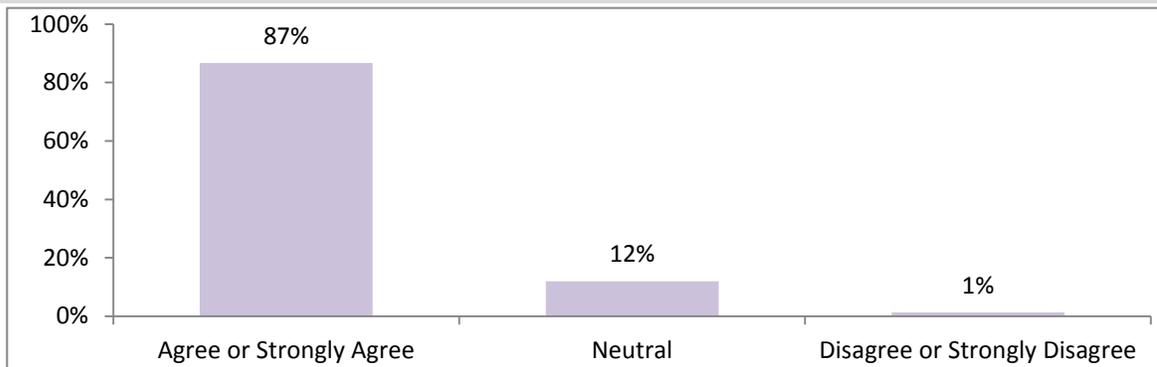
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	43	54%
4 Agree	25	32%
3 Neutral	8	10%
2 Disagree	1	1%
1 Strongly Disagree	2	3%
Total Responses	79	
Score		4.3
NA - Not Applicable	15	
No Response	39	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

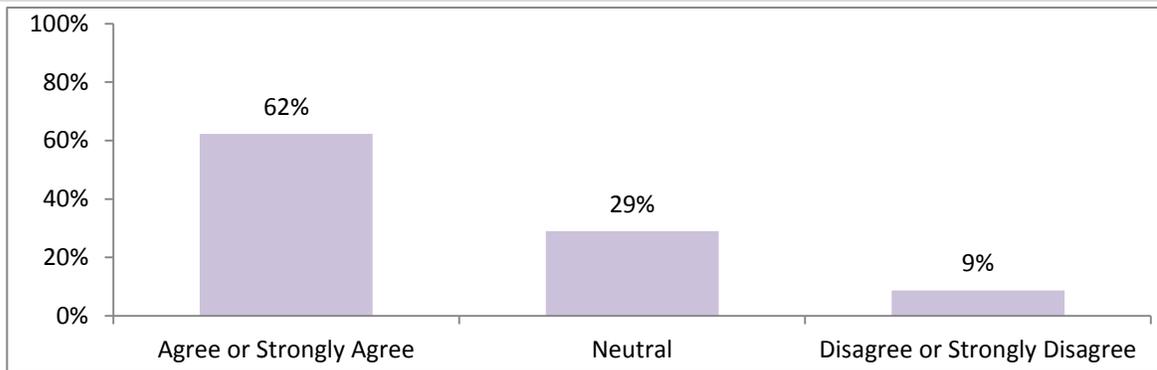
	2015	
5 Strongly Agree	44	59%
4 Agree	21	28%
3 Neutral	9	12%
2 Disagree	0	0%
1 Strongly Disagree	1	1%
Total Responses	75	
Score		4.4
NA - Not Applicable	17	
No Response	41	



**Questions 5 and 6 were directed to persons who were a party to the case.**

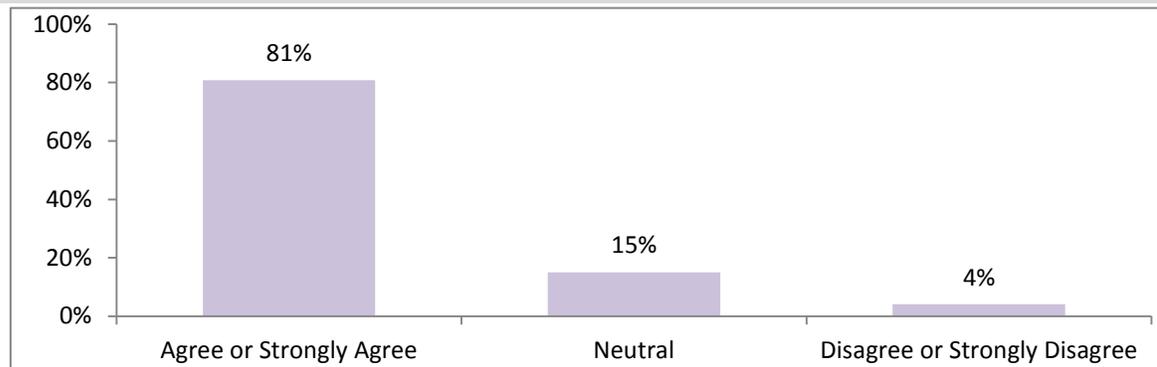
**5) The outcome in my case was favorable to me.**

	2015	
5 Strongly Agree	28	41%
4 Agree	15	22%
3 Neutral	20	29%
2 Disagree	1	1%
1 Strongly Disagree	5	7%
Total Responses	69	
Score		3.9
NA - Not Applicable	20	
No Response	44	



**6) As I leave the court, I understand what happened in my case.**

	2015	
5 Strongly Agree	43	59%
4 Agree	16	22%
3 Neutral	11	15%
2 Disagree	3	4%
1 Strongly Disagree	0	0%
Total Responses	73	
Score		4.4
NA - Not Applicable	17	
No Response	43	



Monroe County Circuit and Probate Courts

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	19	15%
Civil matter	8	6%
Criminal/probation	4	3%
Divorce/custody/support	40	31%
Drug/sobriety court	1	1%
Estate/trust	4	3%
File papers	11	9%
Get information	6	5%
Guardianship/conservatorship	21	16%
Juvenile delinquency	4	3%
Landlord/Tenant	0	0%
Make a payment	8	6%
PPO	3	2%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	18	14%
Number of Respondents	128	
No Response	5	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	87	67%
Agency Worker	9	7%
Attorney/prosecutor	18	14%
Family/friend of party to case	13	10%
Juror	0	0%
Witness	0	0%
Other	6	5%
Number of Respondents	130	
No Response	3	

Monroe County Circuit and Probate Courts

**9) What is your gender?**

	2015	
Male	56	44%
Female	69	55%
Other	1	1%
Number of Respondents	126	
No Response	7	

**10) How do you identify yourself? (Shade ALL that apply.)**

	2015	
American Indian / Alaska Nat.	1	1%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	7	6%
Hispanic/Latino	5	4%
White/Caucasian	110	88%
Other	3	2%
Number of Respondents	125	
No Response	8	