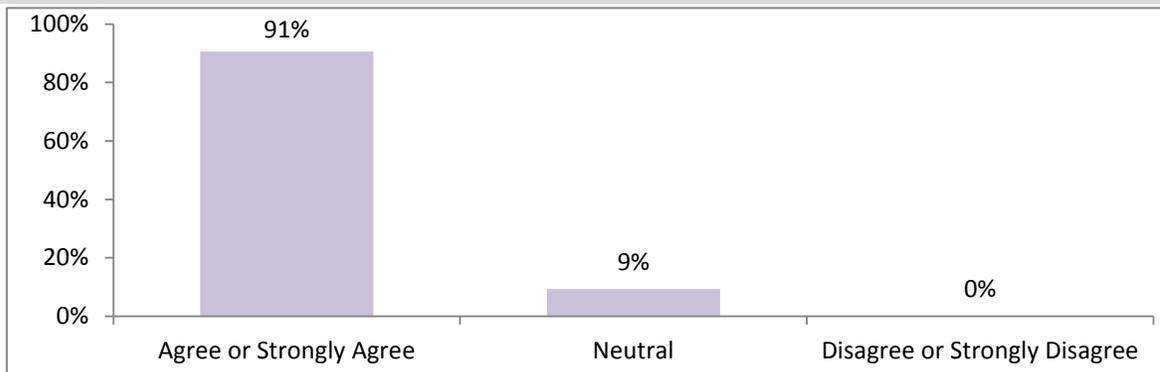


Questions 1 and 2 were directed to all respondents.

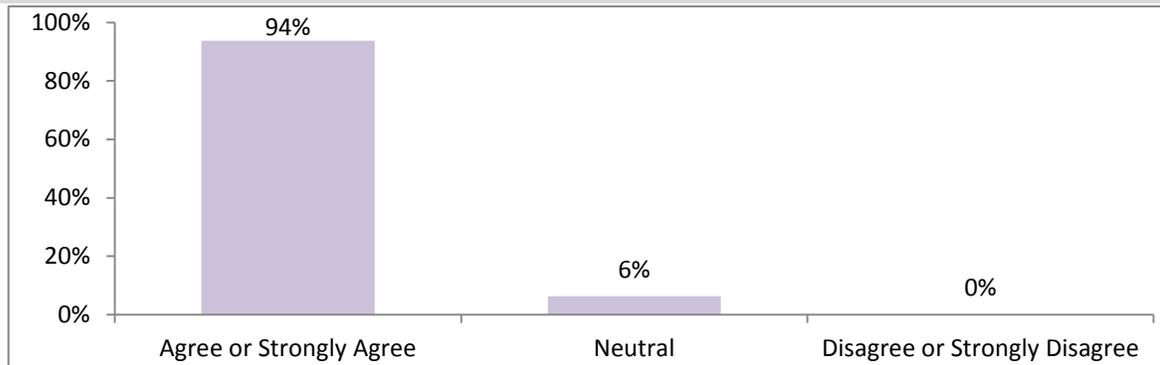
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	18	56%
4 Agree	11	34%
3 Neutral	3	9%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	32	
Score		4.5
NA - Not Applicable	1	
No Response	0	



2) I was treated with courtesy and respect by court staff.

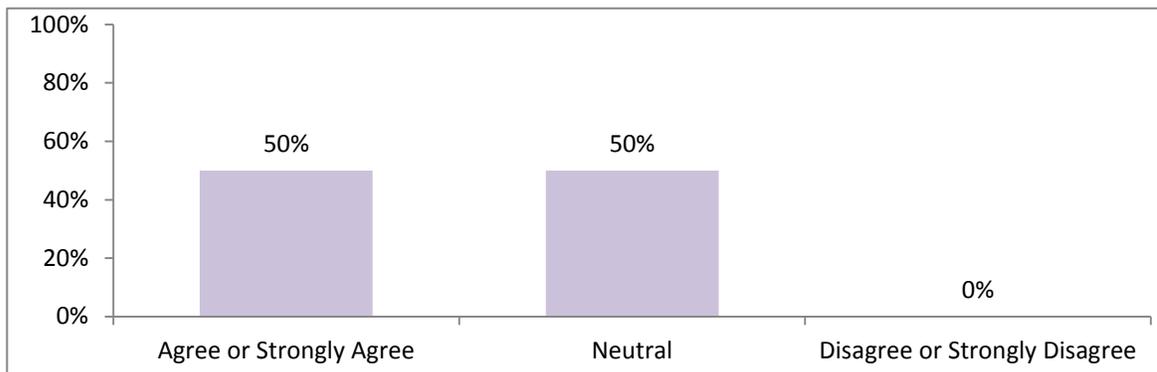
	2015	
5 Strongly Agree	28	88%
4 Agree	2	6%
3 Neutral	2	6%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	32	
Score		4.8
NA - Not Applicable	1	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

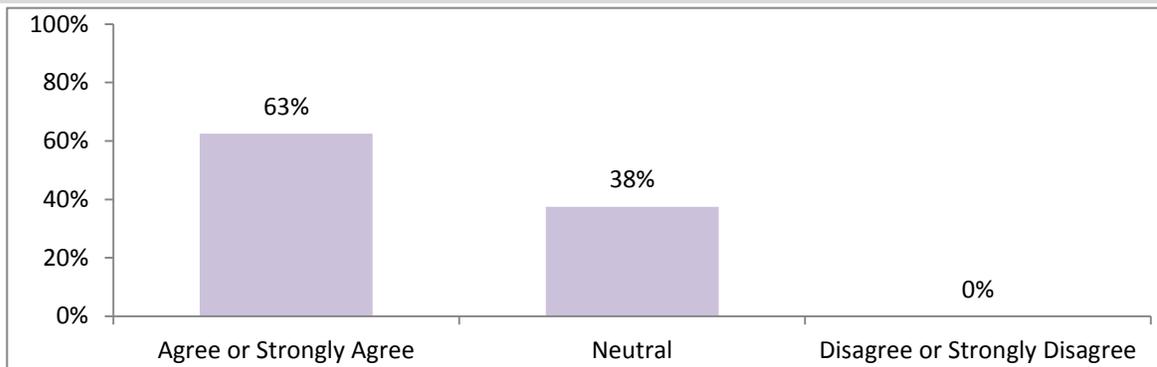
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	6	50%
4 Agree	0	0%
3 Neutral	6	50%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	12	
Score		4.0
NA - Not Applicable	9	
No Response	12	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

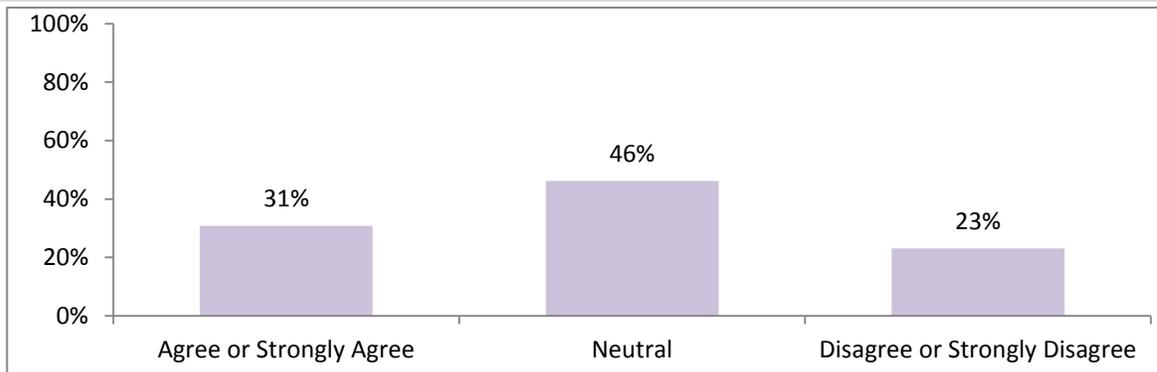
	2015	
5 Strongly Agree	7	44%
4 Agree	3	19%
3 Neutral	6	38%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	16	
Score		4.1
NA - Not Applicable	6	
No Response	11	



Questions 5 and 6 were directed to persons who were a party to the case.

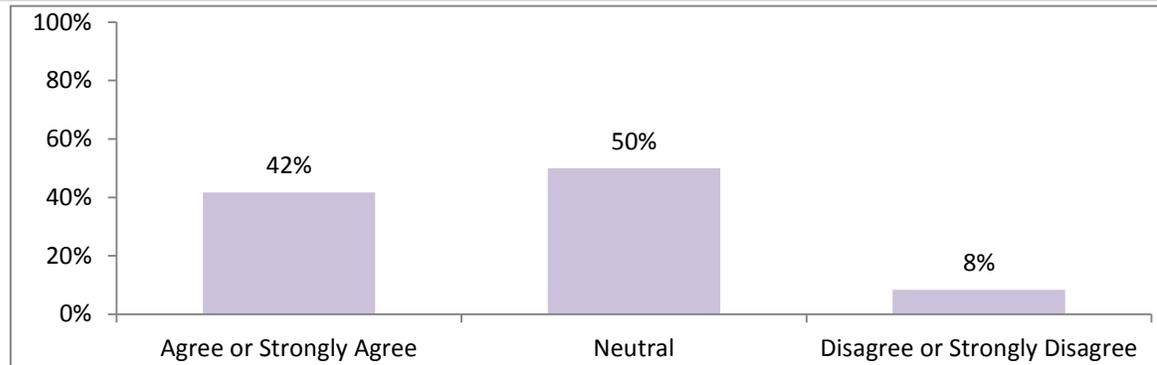
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	4	31%
4 Agree	0	0%
3 Neutral	6	46%
2 Disagree	2	15%
1 Strongly Disagree	1	8%
Total Responses	13	
Score	3.3	
NA - Not Applicable	7	
No Response	13	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	4	33%
4 Agree	1	8%
3 Neutral	6	50%
2 Disagree	0	0%
1 Strongly Disagree	1	8%
Total Responses	12	
Score	3.6	
NA - Not Applicable	7	
No Response	14	



Missaukee County District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	6	18%
Criminal/probation	10	30%
Divorce/custody/support	0	0%
Drug/sobriety court	1	3%
Estate/trust	0	0%
File papers	5	15%
Get information	1	3%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	2	6%
Make a payment	3	9%
PPO	0	0%
Small claims	1	3%
Traffic/Ticket	5	15%
Other	1	3%
Number of Respondents	33	
No Response	0	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	21	70%
Agency Worker	1	3%
Attorney/prosecutor	4	13%
Family/friend of party to case	1	3%
Juror	0	0%
Witness	0	0%
Other	3	10%
Number of Respondents	30	
No Response	3	

Missaukee County District Court

9) What is your gender?

	2015	
Male	19	59%
Female	13	41%
Other	0	0%
Number of Respondents	32	
No Response	1	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	6	18%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	0	0%
Hispanic/Latino	1	3%
White/Caucasian	26	79%
Other	0	0%
Number of Respondents	33	
No Response	0	