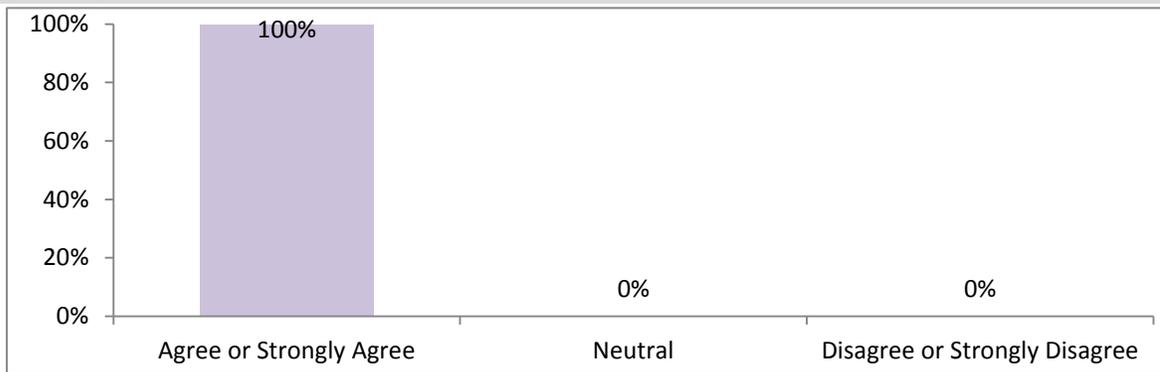


**Questions 1 and 2 were directed to all respondents.**

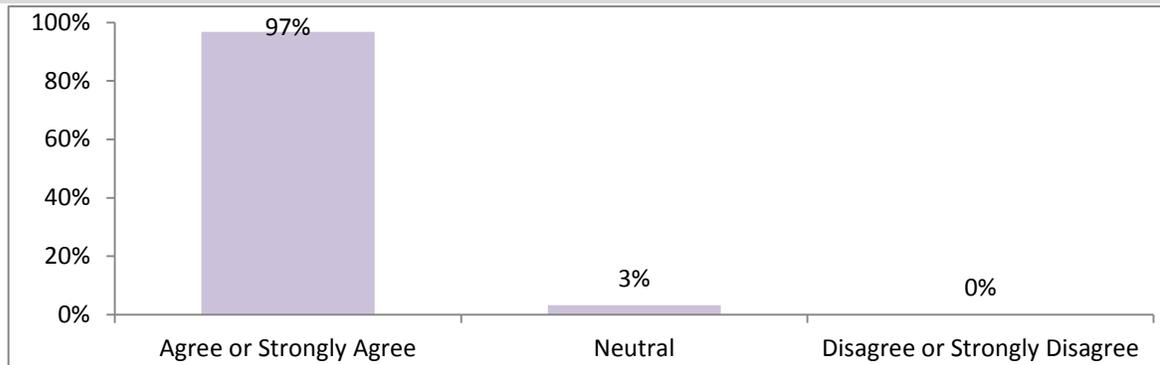
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	25	83%
4 Agree	5	17%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	30	
Score		4.8
NA - Not Applicable	1	
No Response	0	



**2) I was treated with courtesy and respect by court staff.**

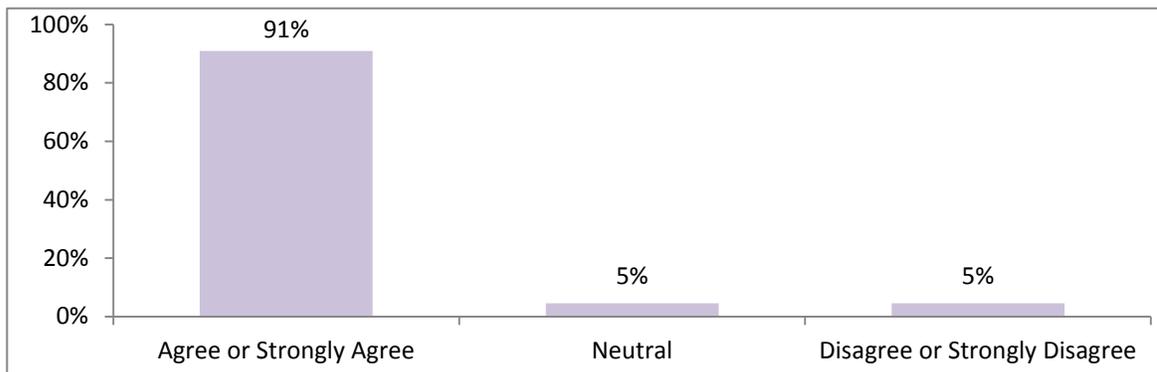
	2015	
5 Strongly Agree	27	87%
4 Agree	3	10%
3 Neutral	1	3%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	31	
Score		4.8
NA - Not Applicable	0	
No Response	0	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

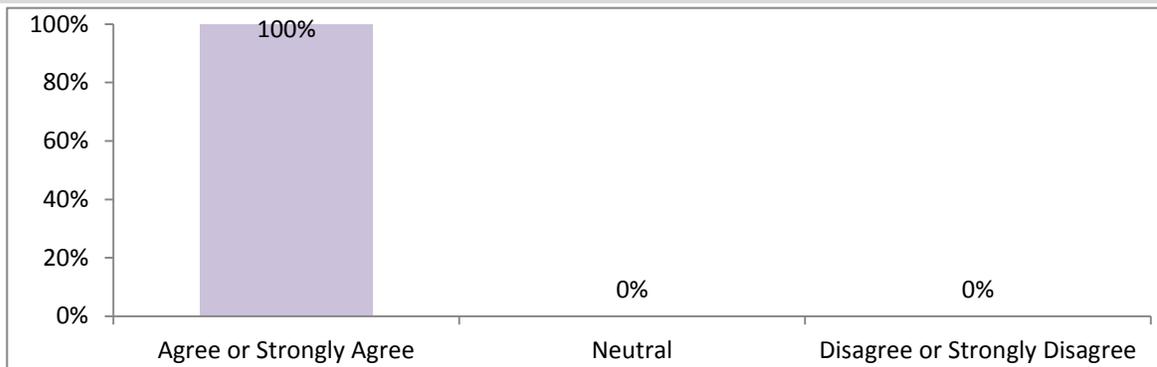
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	16	73%
4 Agree	4	18%
3 Neutral	1	5%
2 Disagree	1	5%
1 Strongly Disagree	0	0%
Total Responses	22	
Score	4.6	
NA - Not Applicable	8	
No Response	1	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

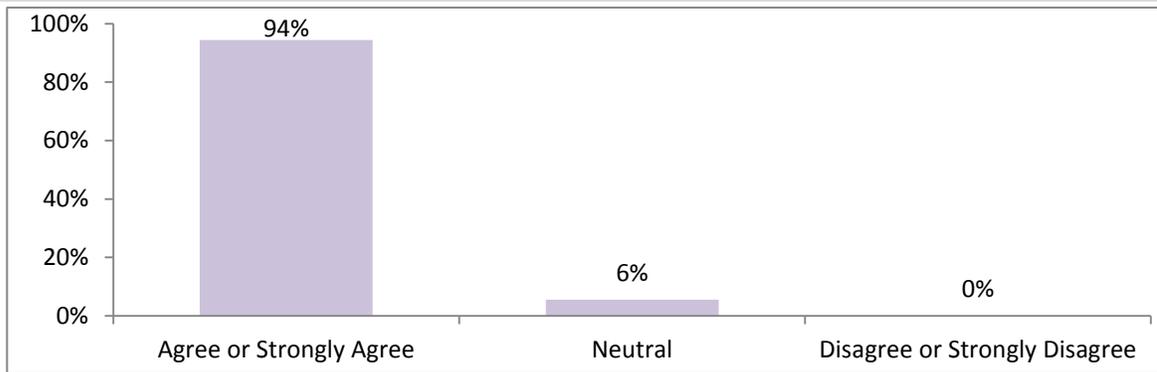
	2015	
5 Strongly Agree	18	86%
4 Agree	3	14%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	21	
Score	4.9	
NA - Not Applicable	9	
No Response	1	



**Questions 5 and 6 were directed to persons who were a party to the case.**

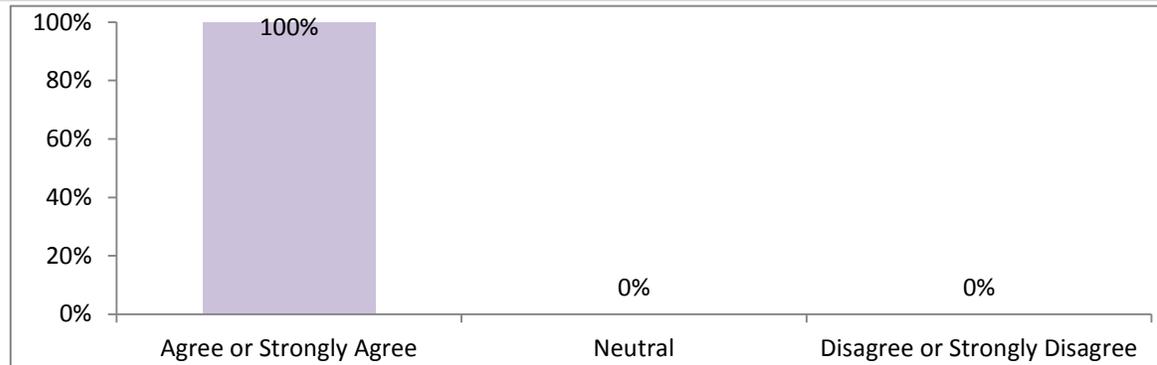
**5) The outcome in my case was favorable to me.**

	2015	
5 Strongly Agree	14	78%
4 Agree	3	17%
3 Neutral	1	6%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	18	
Score		4.7
NA - Not Applicable	12	
No Response	1	



**6) As I leave the court, I understand what happened in my case.**

	2015	
5 Strongly Agree	15	83%
4 Agree	3	17%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	18	
Score		4.8
NA - Not Applicable	12	
No Response	1	



Missaukee County Circuit and Probate Courts

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	4	14%
Civil matter	1	3%
Criminal/probation	4	14%
Divorce/custody/support	2	7%
Drug/sobriety court	0	0%
Estate/trust	5	17%
File papers	4	14%
Get information	2	7%
Guardianship/conservatorship	10	34%
Juvenile delinquency	4	14%
Landlord/Tenant	0	0%
Make a payment	2	7%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	1	3%
Number of Respondents	29	
No Response	2	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	11	35%
Agency Worker	3	10%
Attorney/prosecutor	6	19%
Family/friend of party to case	10	32%
Juror	0	0%
Witness	0	0%
Other	2	6%
Number of Respondents	31	
No Response	0	

Missaukee County Circuit and Probate Courts

**9) What is your gender?**

	2015	
Male	15	48%
Female	17	55%
Other	0	0%
Number of Respondents	31	
No Response	0	

**10) How do you identify yourself? (Shade ALL that apply.)**

	2015	
American Indian / Alaska Nat.	3	10%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	0	0%
Hispanic/Latino	0	0%
White/Caucasian	28	90%
Other	2	6%
Number of Respondents	31	
No Response	0	