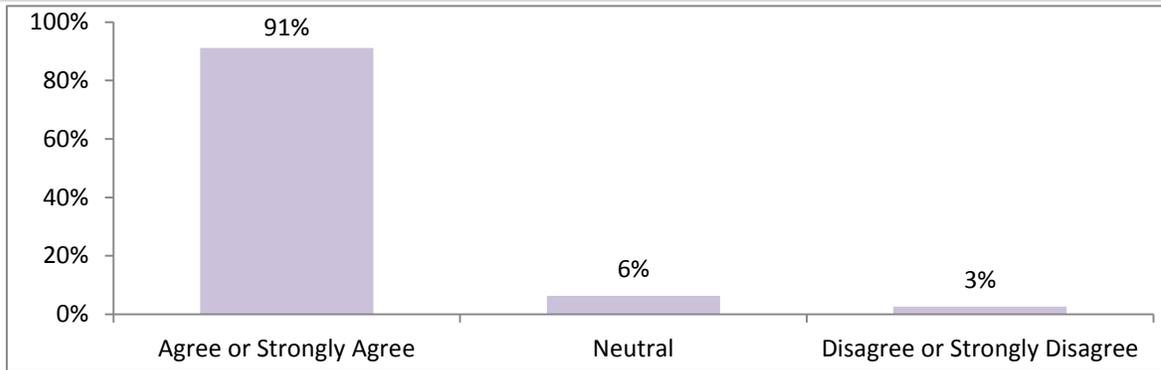


**Questions 1 and 2 were directed to all respondents.**

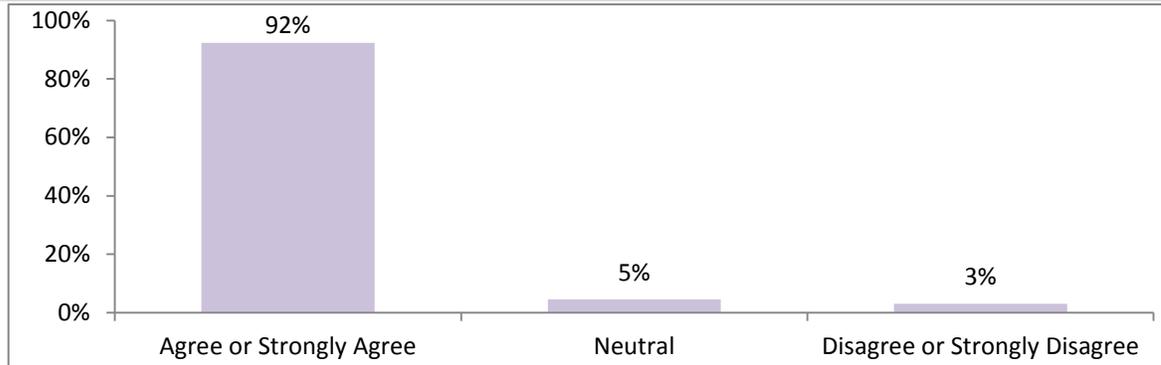
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	131	68%
4 Agree	44	23%
3 Neutral	12	6%
2 Disagree	3	2%
1 Strongly Disagree	2	1%
Total Responses	192	
Score		4.6
NA - Not Applicable	8	
No Response	4	



**2) I was treated with courtesy and respect by court staff.**

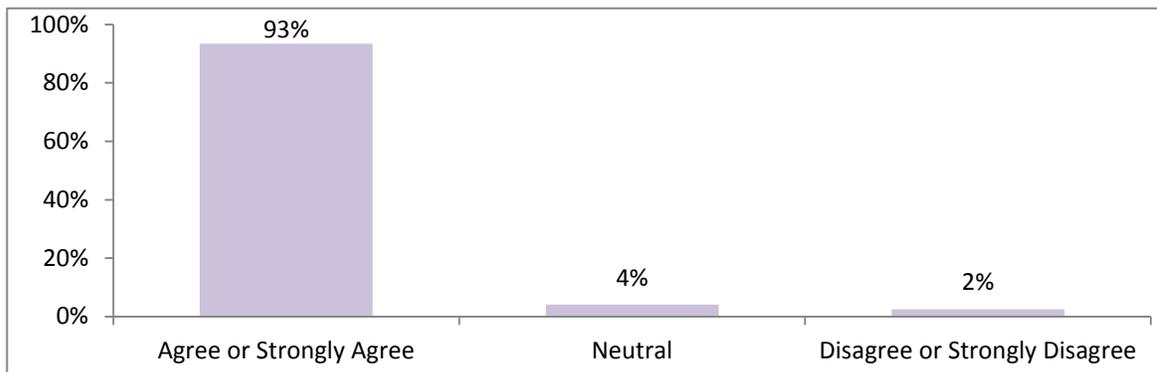
	2015	
5 Strongly Agree	140	71%
4 Agree	42	21%
3 Neutral	9	5%
2 Disagree	3	2%
1 Strongly Disagree	3	2%
Total Responses	197	
Score		4.6
NA - Not Applicable	4	
No Response	3	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

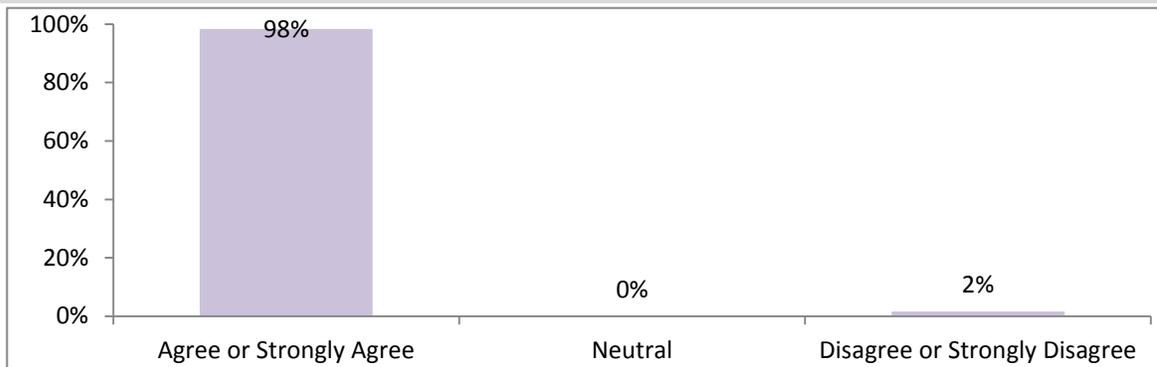
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	73	60%
4 Agree	41	34%
3 Neutral	5	4%
2 Disagree	2	2%
1 Strongly Disagree	1	1%
Total Responses	122	
Score		4.5
NA - Not Applicable	27	
No Response	55	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

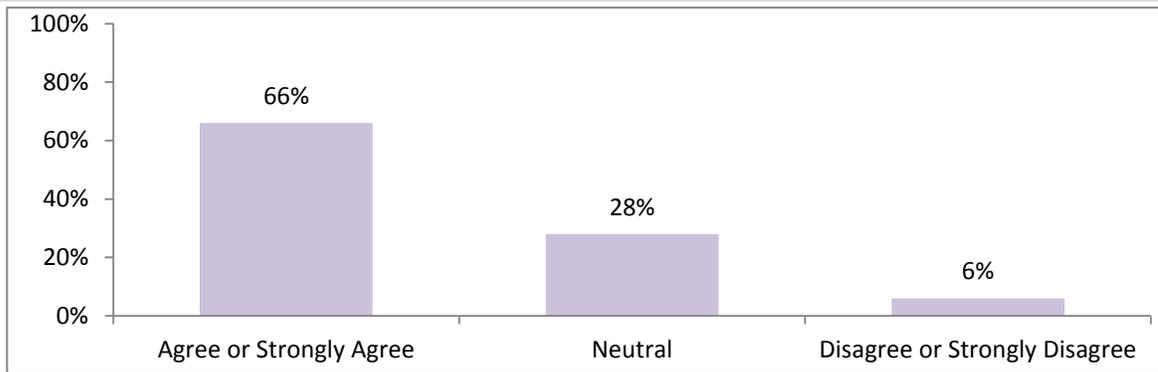
	2015	
5 Strongly Agree	86	72%
4 Agree	32	27%
3 Neutral	0	0%
2 Disagree	1	1%
1 Strongly Disagree	1	1%
Total Responses	120	
Score		4.7
NA - Not Applicable	26	
No Response	58	



**Questions 5 and 6 were directed to persons who were a party to the case.**

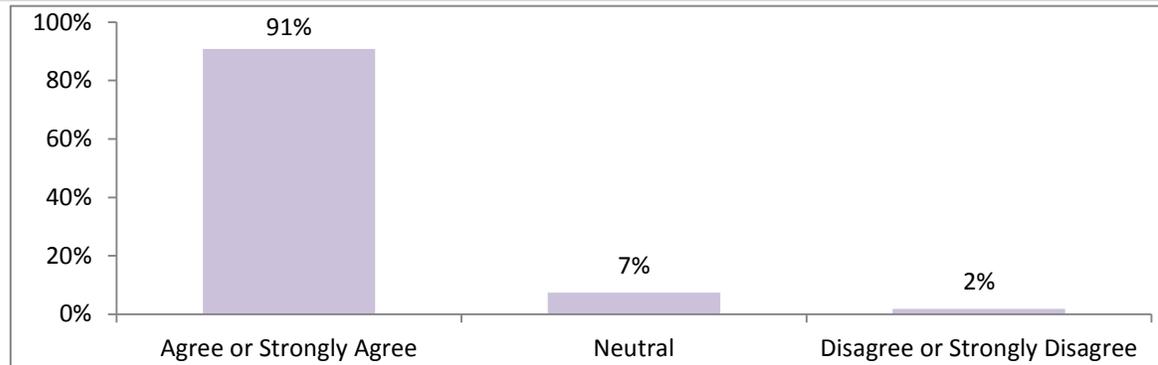
**5) The outcome in my case was favorable to me.**

	2015	
5 Strongly Agree	44	44%
4 Agree	22	22%
3 Neutral	28	28%
2 Disagree	1	1%
1 Strongly Disagree	5	5%
Total Responses	100	
Score		4.0
NA - Not Applicable	35	
No Response	69	



**6) As I leave the court, I understand what happened in my case.**

	2015	
5 Strongly Agree	69	63%
4 Agree	30	28%
3 Neutral	8	7%
2 Disagree	1	1%
1 Strongly Disagree	1	1%
Total Responses	109	
Score		4.5
NA - Not Applicable	31	
No Response	64	



Midland County District Court

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	0	0%
Civil matter	20	10%
Criminal/probation	65	33%
Divorce/custody/support	1	1%
Drug/sobriety court	10	5%
Estate/trust	0	0%
File papers	5	3%
Get information	0	0%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	16	8%
Make a payment	19	10%
PPO	0	0%
Small claims	7	4%
Traffic/Ticket	56	29%
Other	14	7%
Number of Respondents	195	
No Response	9	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	124	62%
Agency Worker	6	3%
Attorney/prosecutor	17	9%
Family/friend of party to case	25	13%
Juror	4	2%
Witness	3	2%
Other	23	12%
Number of Respondents	199	
No Response	5	

Midland County District Court

**9) What is your gender?**

	2015	
Male	113	56%
Female	87	43%
Other	1	0%
Number of Respondents	201	
No Response	3	

**10) How do you identify yourself? (Shade ALL that apply.)**

	2015	
American Indian / Alaska Nat.	10	5%
Asian	0	0%
Multiracial/biracial	5	3%
Black/African American	6	3%
Hispanic/Latino	6	3%
White/Caucasian	168	84%
Other	7	4%
Number of Respondents	200	
No Response	4	