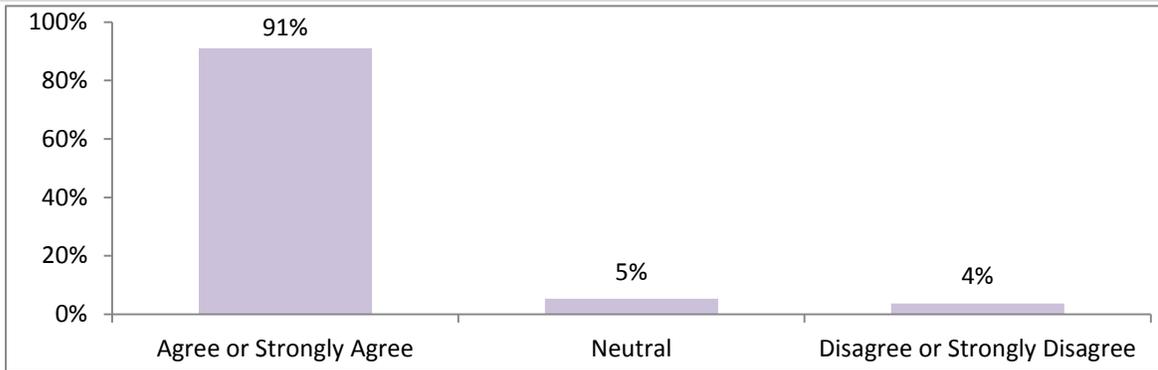


**Questions 1 and 2 were directed to all respondents.**

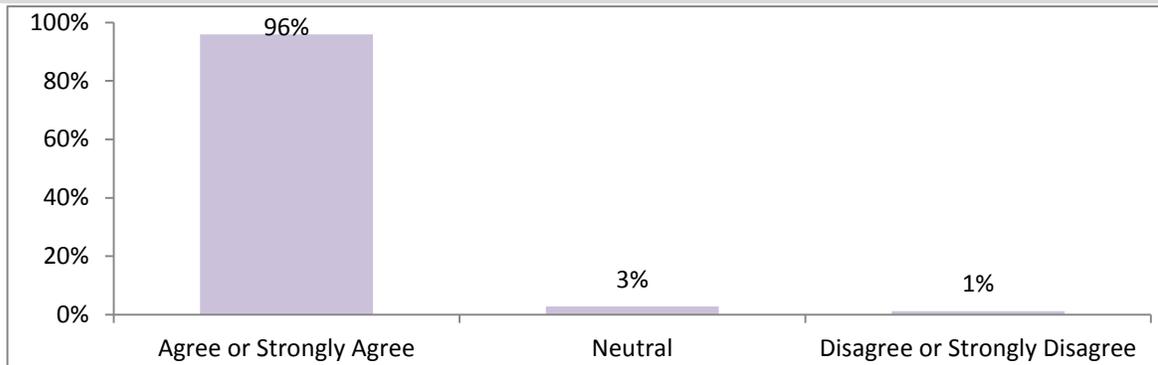
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	161	66%
4 Agree	62	25%
3 Neutral	13	5%
2 Disagree	8	3%
1 Strongly Disagree	1	0%
Total Responses	245	
Score		4.5
NA - Not Applicable	6	
No Response	1	



**2) I was treated with courtesy and respect by court staff.**

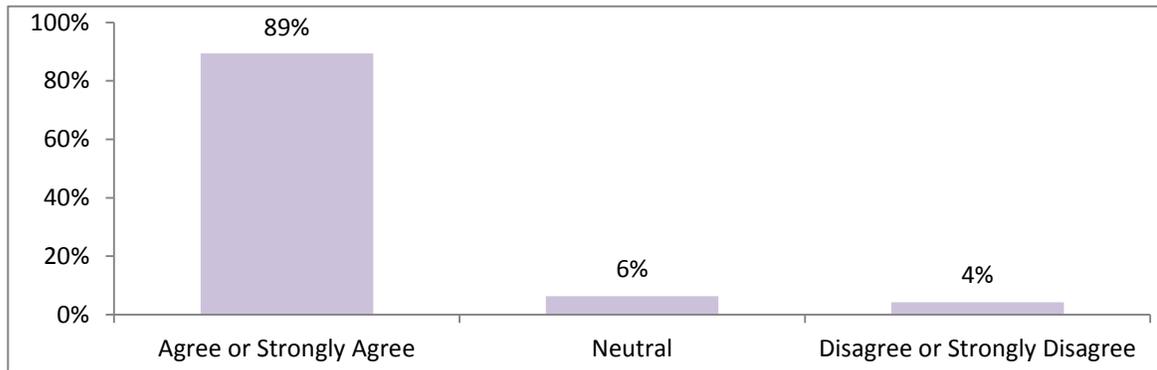
	2015	
5 Strongly Agree	188	76%
4 Agree	48	20%
3 Neutral	7	3%
2 Disagree	2	1%
1 Strongly Disagree	1	0%
Total Responses	246	
Score		4.7
NA - Not Applicable	1	
No Response	5	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

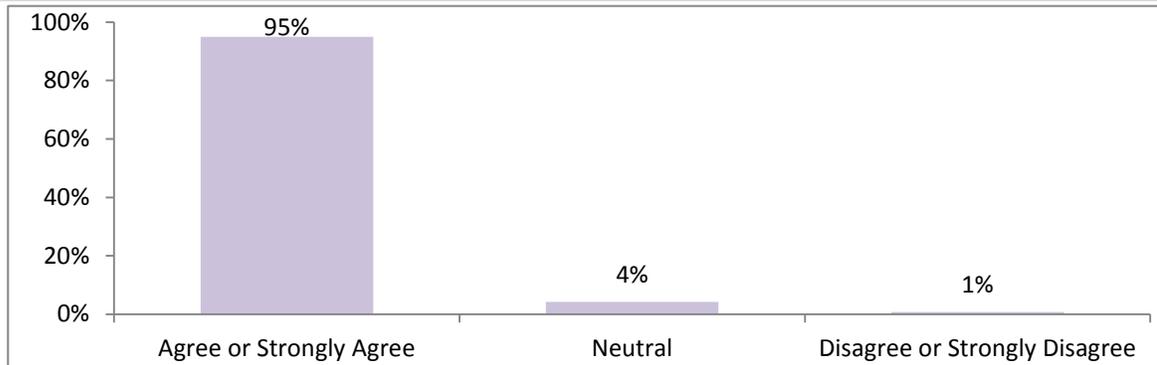
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	85	60%
4 Agree	42	30%
3 Neutral	9	6%
2 Disagree	4	3%
1 Strongly Disagree	2	1%
Total Responses	142	
Score		4.4
NA - Not Applicable	47	
No Response	63	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

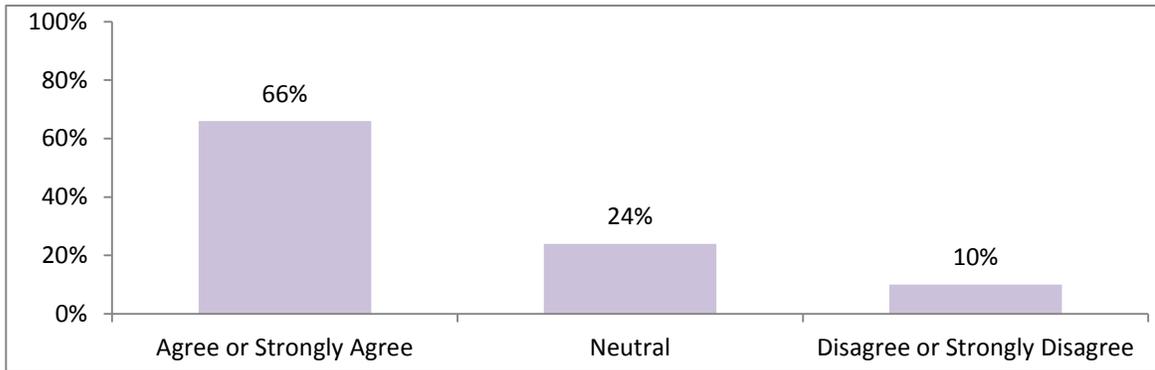
	2015	
5 Strongly Agree	92	66%
4 Agree	41	29%
3 Neutral	6	4%
2 Disagree	0	0%
1 Strongly Disagree	1	1%
Total Responses	140	
Score		4.6
NA - Not Applicable	46	
No Response	66	



**Questions 5 and 6 were directed to persons who were a party to the case.**

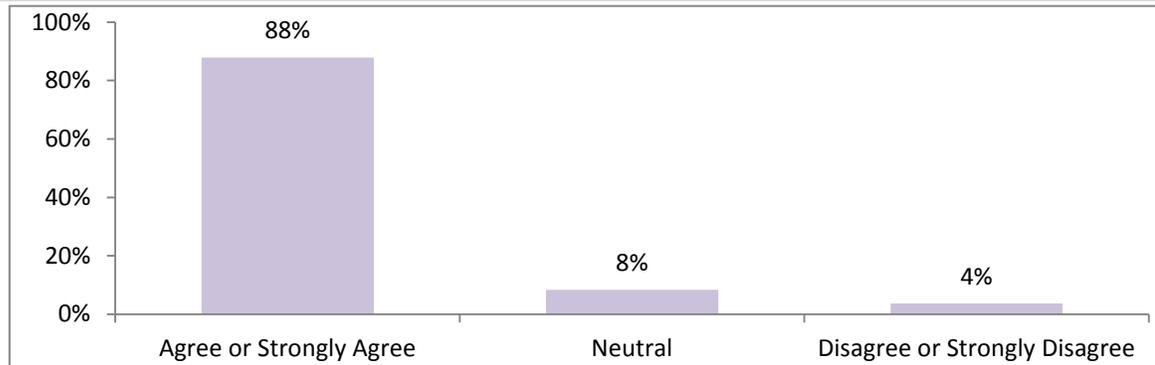
**5) The outcome in my case was favorable to me.**

	2015	
5 Strongly Agree	50	50%
4 Agree	16	16%
3 Neutral	24	24%
2 Disagree	4	4%
1 Strongly Disagree	6	6%
Total Responses	100	
Score		4.0
NA - Not Applicable	58	
No Response	94	



**6) As I leave the court, I understand what happened in my case.**

	2015	
5 Strongly Agree	67	63%
4 Agree	27	25%
3 Neutral	9	8%
2 Disagree	2	2%
1 Strongly Disagree	2	2%
Total Responses	107	
Score		4.4
NA - Not Applicable	51	
No Response	94	



Midland County Circuit and Probate Courts

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	34	14%
Civil matter	12	5%
Criminal/probation	40	17%
Divorce/custody/support	60	25%
Drug/sobriety court	9	4%
Estate/trust	7	3%
File papers	9	4%
Get information	8	3%
Guardianship/conservatorship	22	9%
Juvenile delinquency	6	3%
Landlord/Tenant	0	0%
Make a payment	29	12%
PPO	3	1%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	26	11%
Number of Respondents	240	
No Response	12	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	100	41%
Agency Worker	18	7%
Attorney/prosecutor	36	15%
Family/friend of party to case	38	16%
Juror	20	8%
Witness	4	2%
Other	30	12%
Number of Respondents	242	
No Response	10	

Midland County Circuit and Probate Courts

**9) What is your gender?**

	2015	
Male	119	48%
Female	127	51%
Other	2	1%
Number of Respondents	247	
No Response	5	

**10) How do you identify yourself? (Shade ALL that apply.)**

	2015	
American Indian / Alaska Nat.	7	3%
Asian	0	0%
Multiracial/biracial	4	2%
Black/African American	5	2%
Hispanic/Latino	5	2%
White/Caucasian	225	93%
Other	2	1%
Number of Respondents	243	
No Response	9	