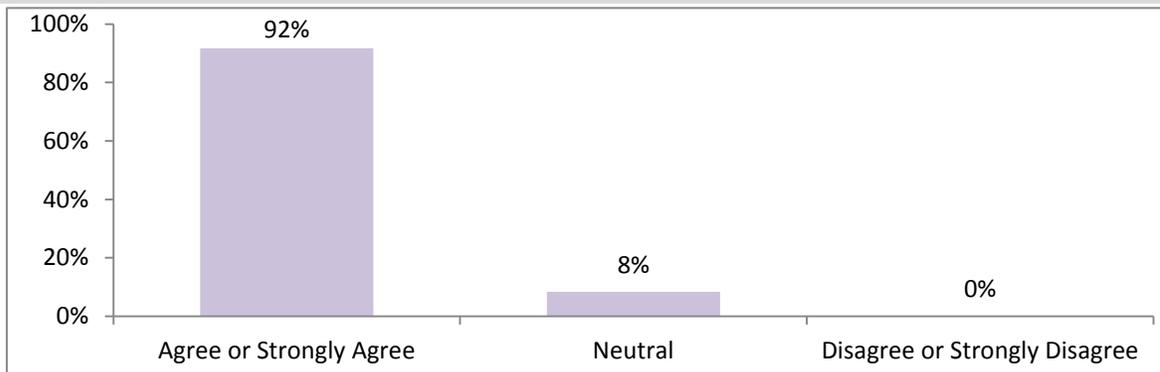


Questions 1 and 2 were directed to all respondents.

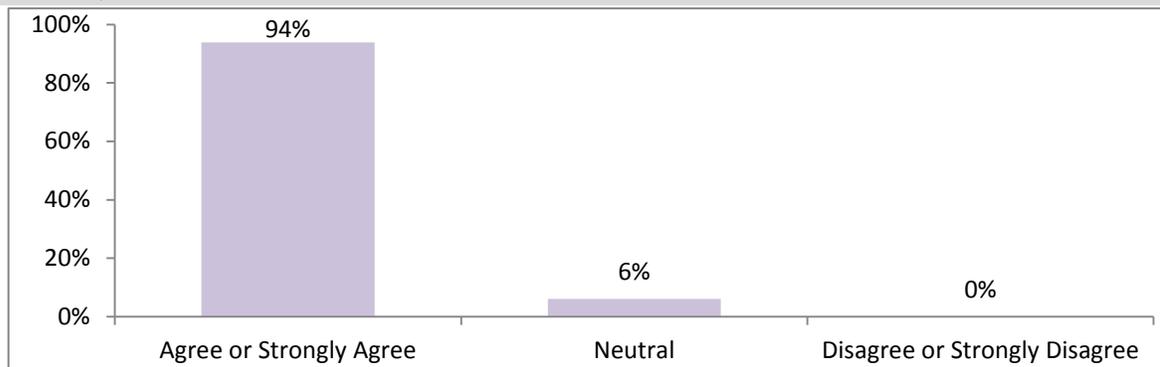
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	30	63%
4 Agree	14	29%
3 Neutral	4	8%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	48	
Score		4.5
NA - Not Applicable	1	
No Response	0	



2) I was treated with courtesy and respect by court staff.

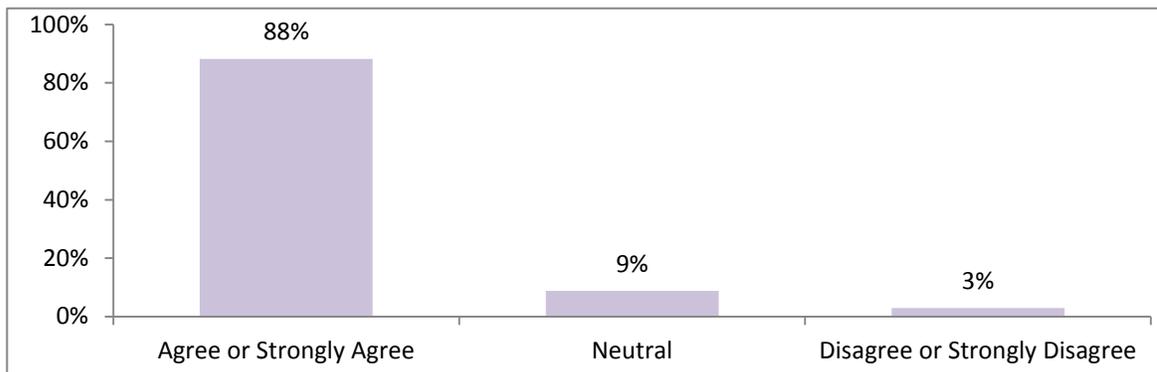
	2015	
5 Strongly Agree	39	80%
4 Agree	7	14%
3 Neutral	3	6%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	49	
Score		4.7
NA - Not Applicable	0	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

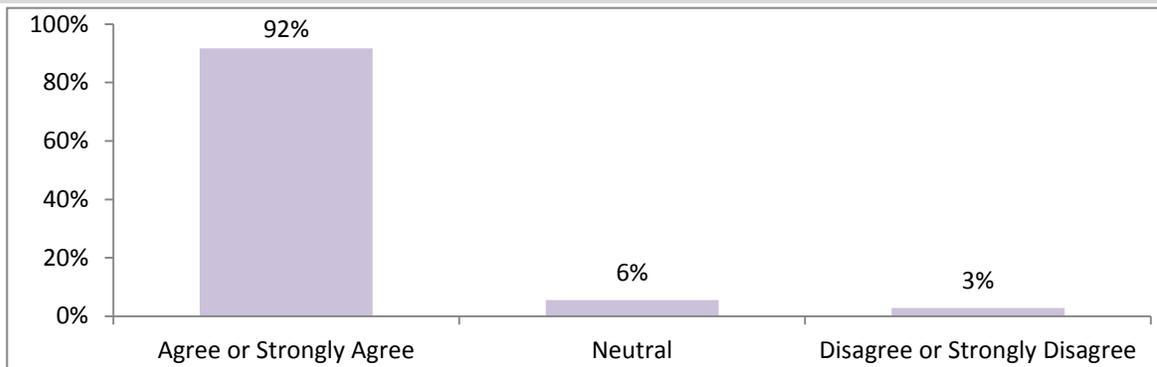
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	24	71%
4 Agree	6	18%
3 Neutral	3	9%
2 Disagree	0	0%
1 Strongly Disagree	1	3%
Total Responses	34	
Score	4.5	
NA - Not Applicable	6	
No Response	9	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

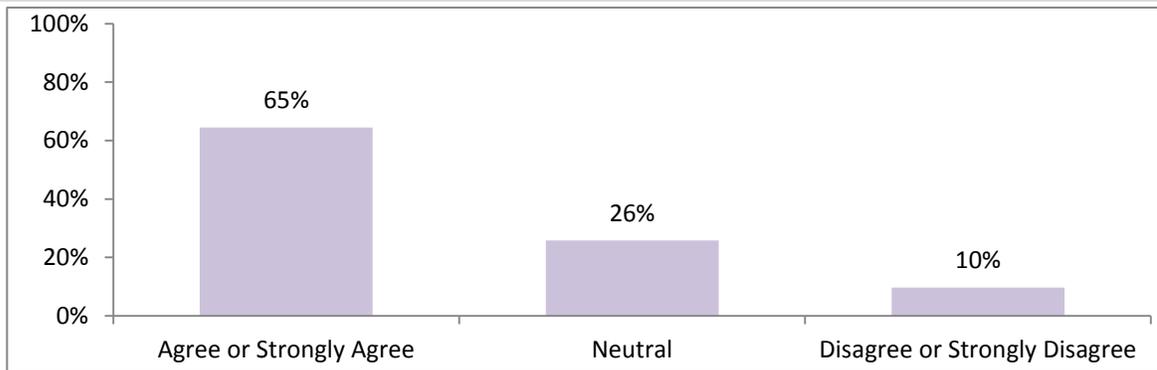
	2015	
5 Strongly Agree	28	78%
4 Agree	5	14%
3 Neutral	2	6%
2 Disagree	1	3%
1 Strongly Disagree	0	0%
Total Responses	36	
Score	4.7	
NA - Not Applicable	5	
No Response	8	



Questions 5 and 6 were directed to persons who were a party to the case.

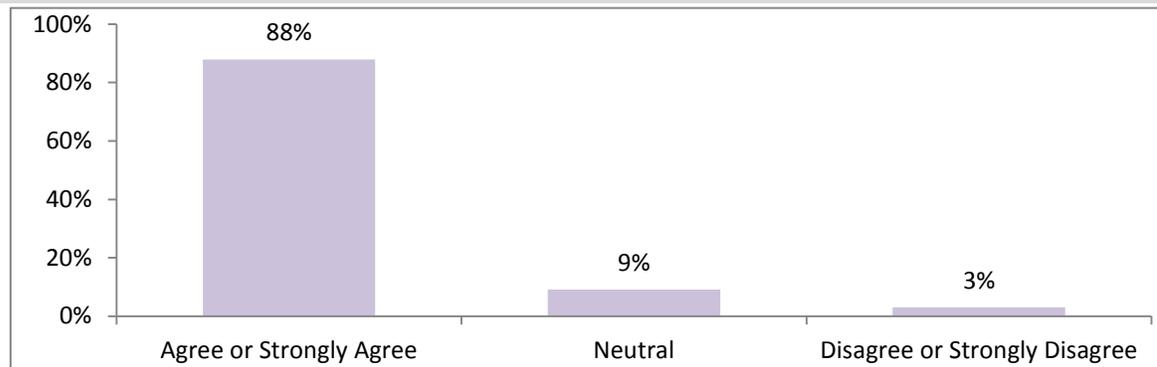
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	14	45%
4 Agree	6	19%
3 Neutral	8	26%
2 Disagree	1	3%
1 Strongly Disagree	2	6%
Total Responses	31	
Score		3.9
NA - Not Applicable	6	
No Response	12	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	20	61%
4 Agree	9	27%
3 Neutral	3	9%
2 Disagree	1	3%
1 Strongly Disagree	0	0%
Total Responses	33	
Score		4.5
NA - Not Applicable	5	
No Response	11	



Mecosta County Circuit and Probate Courts

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	12	26%
Civil matter	1	2%
Criminal/probation	9	19%
Divorce/custody/support	3	6%
Drug/sobriety court	2	4%
Estate/trust	4	9%
File papers	1	2%
Get information	0	0%
Guardianship/conservatorship	10	21%
Juvenile delinquency	2	4%
Landlord/Tenant	0	0%
Make a payment	0	0%
PPO	1	2%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	5	11%
Number of Respondents	47	
No Response	2	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	18	38%
Agency Worker	4	9%
Attorney/prosecutor	15	32%
Family/friend of party to case	4	9%
Juror	0	0%
Witness	4	9%
Other	4	9%
Number of Respondents	47	
No Response	2	

Mecosta County Circuit and Probate Courts

9) What is your gender?

	2015	
Male	23	49%
Female	24	51%
Other	0	0%
Number of Respondents	47	
No Response	2	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	1	2%
Asian	0	0%
Multiracial/biracial	1	2%
Black/African American	3	7%
Hispanic/Latino	0	0%
White/Caucasian	40	89%
Other	2	4%
Number of Respondents	45	
No Response	4	