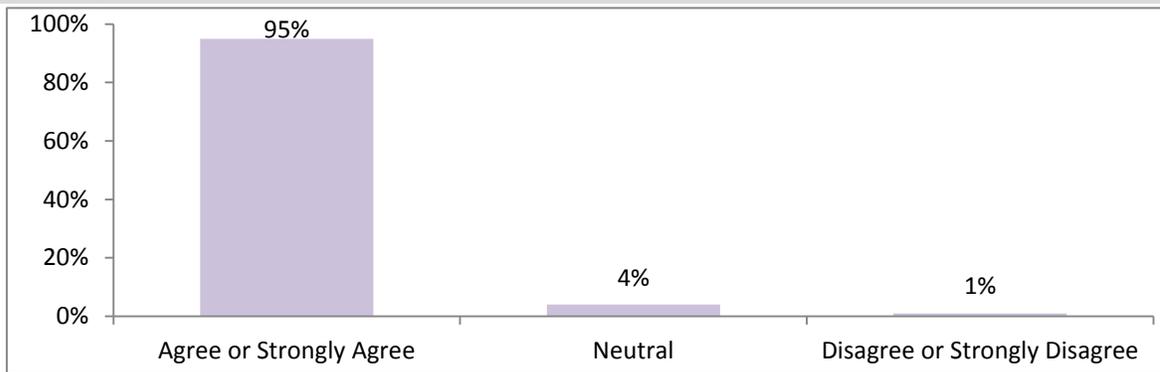


Questions 1 and 2 were directed to all respondents.

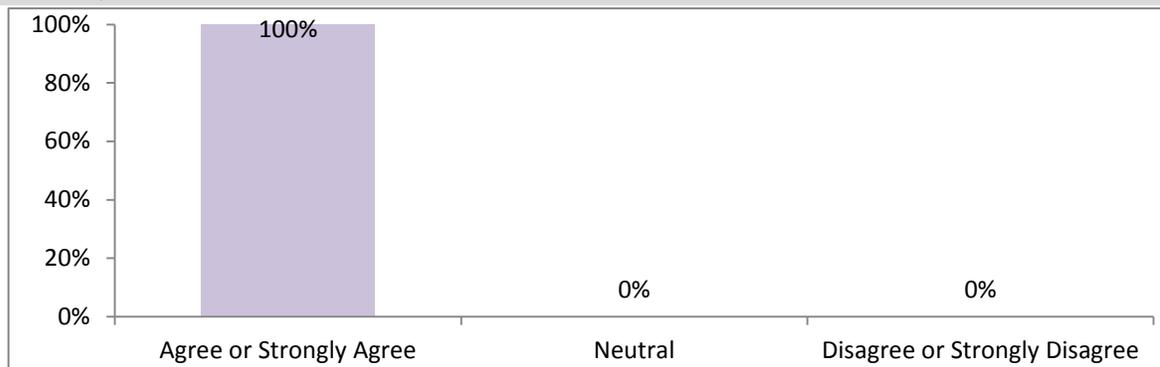
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	61	61%
4 Agree	34	34%
3 Neutral	4	4%
2 Disagree	1	1%
1 Strongly Disagree	0	0%
Total Responses	100	
Score		4.6
NA - Not Applicable	1	
No Response	1	



2) I was treated with courtesy and respect by court staff.

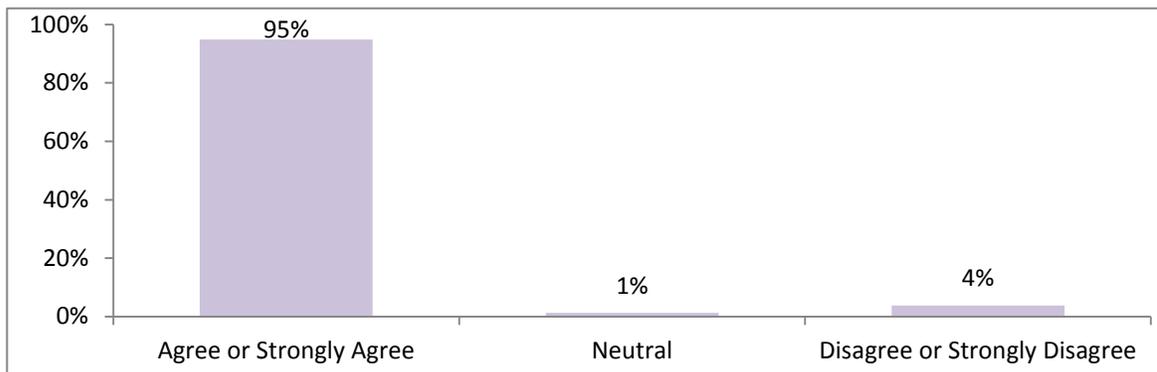
	2015	
5 Strongly Agree	80	81%
4 Agree	19	19%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	99	
Score		4.8
NA - Not Applicable	0	
No Response	3	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

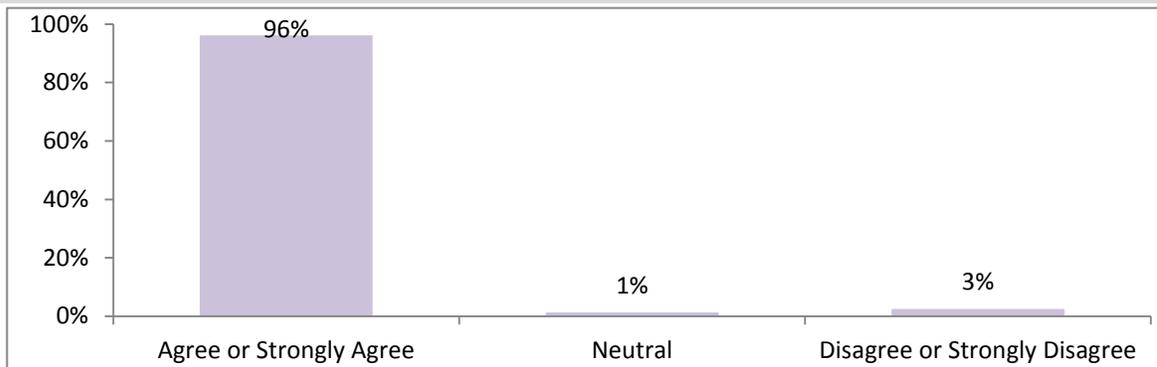
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	51	65%
4 Agree	23	29%
3 Neutral	1	1%
2 Disagree	2	3%
1 Strongly Disagree	1	1%
Total Responses	78	
Score		4.6
NA - Not Applicable	9	
No Response	15	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

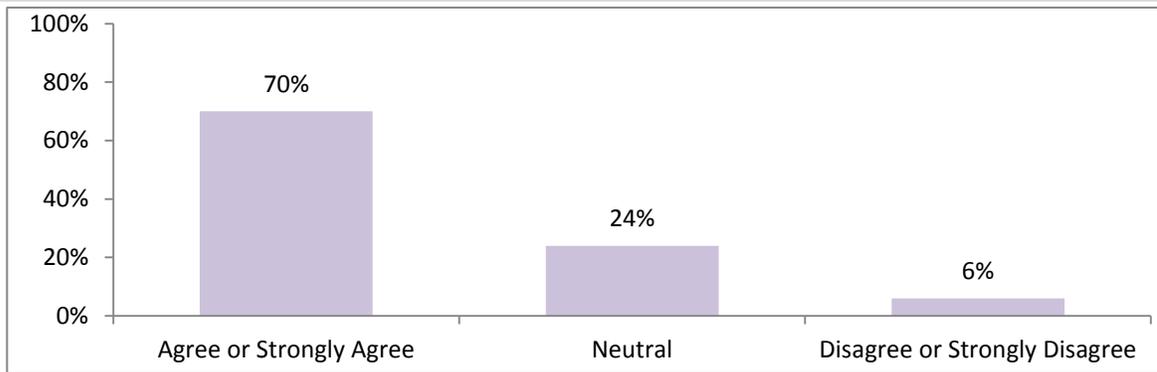
	2015	
5 Strongly Agree	59	75%
4 Agree	17	22%
3 Neutral	1	1%
2 Disagree	1	1%
1 Strongly Disagree	1	1%
Total Responses	79	
Score		4.7
NA - Not Applicable	8	
No Response	15	



Questions 5 and 6 were directed to persons who were a party to the case.

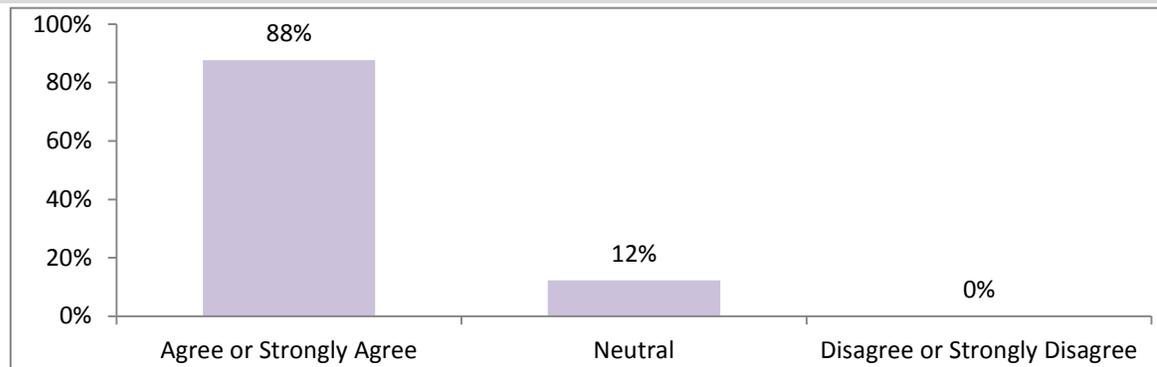
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	21	42%
4 Agree	14	28%
3 Neutral	12	24%
2 Disagree	2	4%
1 Strongly Disagree	1	2%
Total Responses	50	
Score		4.0
NA - Not Applicable	19	
No Response	33	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	38	67%
4 Agree	12	21%
3 Neutral	7	12%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	57	
Score		4.5
NA - Not Applicable	10	
No Response	35	



Mason County Circuit and Probate Courts

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	37	38%
Civil matter	5	5%
Criminal/probation	7	7%
Divorce/custody/support	15	15%
Drug/sobriety court	0	0%
Estate/trust	4	4%
File papers	9	9%
Get information	0	0%
Guardianship/conservatorship	12	12%
Juvenile delinquency	0	0%
Landlord/Tenant	0	0%
Make a payment	2	2%
PPO	3	3%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	15	15%
Number of Respondents	98	
No Response	4	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	30	31%
Agency Worker	16	17%
Attorney/prosecutor	21	22%
Family/friend of party to case	8	8%
Juror	5	5%
Witness	2	2%
Other	17	18%
Number of Respondents	96	
No Response	6	

Mason County Circuit and Probate Courts

9) What is your gender?

	2015	
Male	41	41%
Female	58	59%
Other	0	0%
Number of Respondents	99	
No Response	3	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	4	4%
Asian	2	2%
Multiracial/biracial	0	0%
Black/African American	2	2%
Hispanic/Latino	3	3%
White/Caucasian	97	96%
Other	0	0%
Number of Respondents	101	
No Response	1	