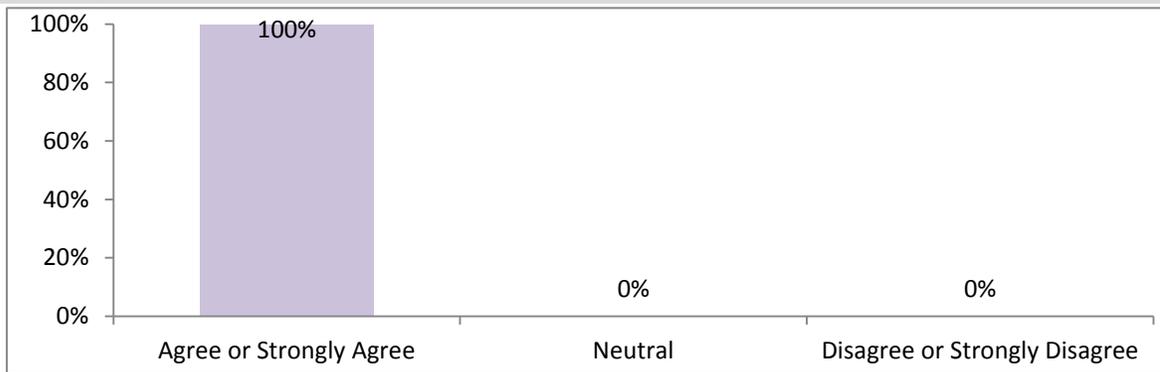


Questions 1 and 2 were directed to all respondents.

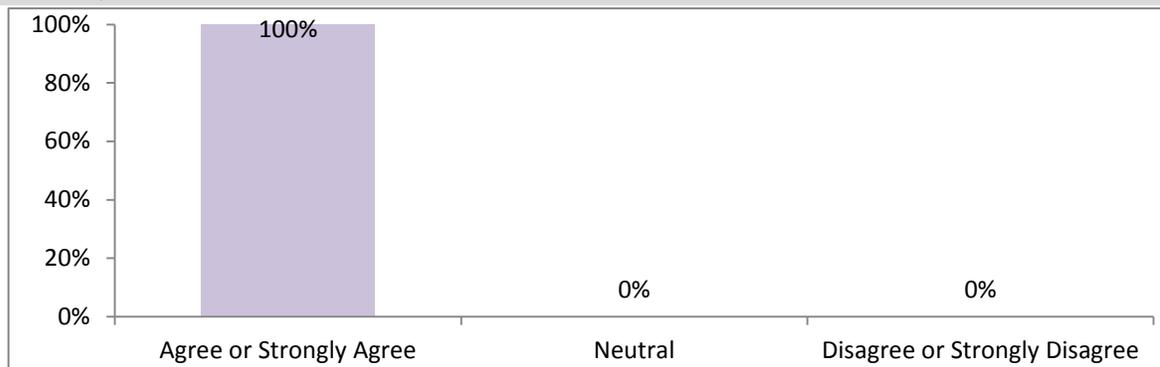
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	12	86%
4 Agree	2	14%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	14	
Score		4.9
NA - Not Applicable	0	
No Response	1	



2) I was treated with courtesy and respect by court staff.

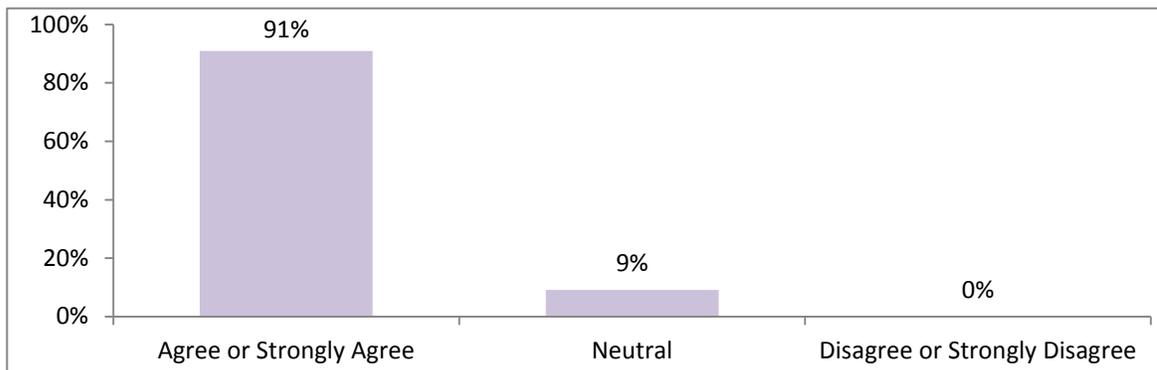
	2015	
5 Strongly Agree	15	100%
4 Agree	0	0%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	15	
Score		5.0
NA - Not Applicable	0	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

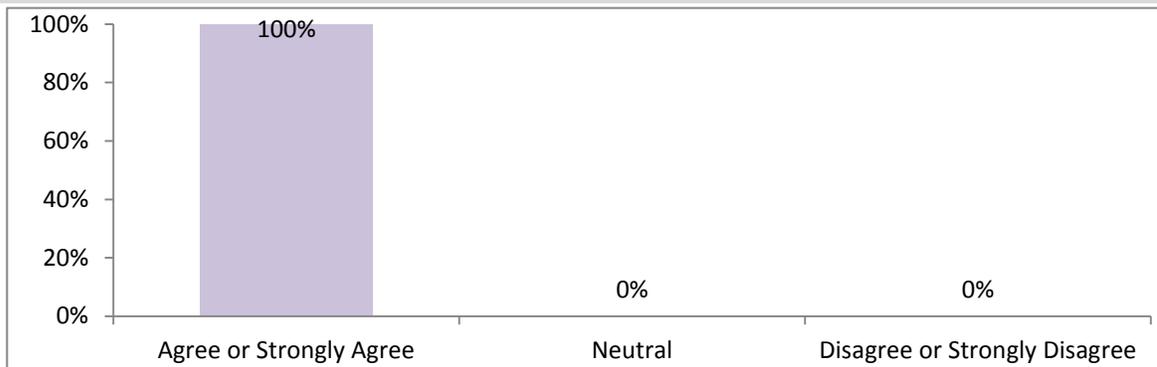
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	9	82%
4 Agree	1	9%
3 Neutral	1	9%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	11	
Score		4.7
NA - Not Applicable	2	
No Response	2	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

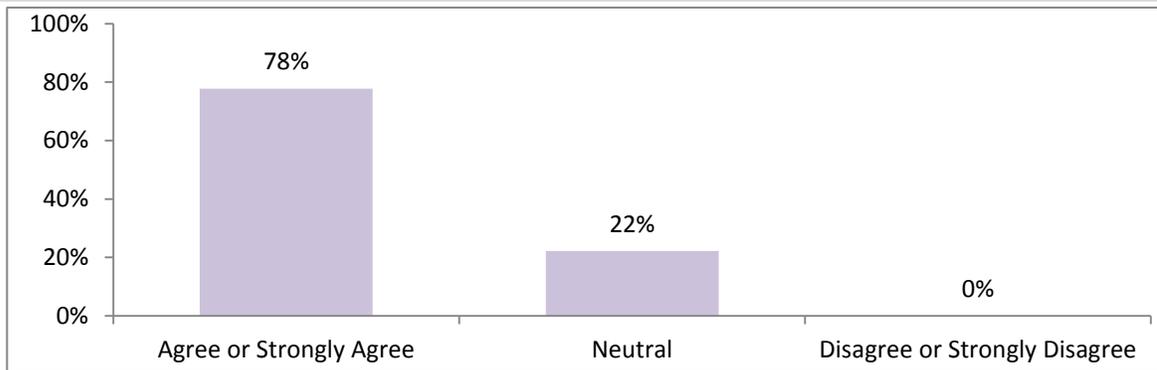
	2015	
5 Strongly Agree	10	91%
4 Agree	1	9%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	11	
Score		4.9
NA - Not Applicable	2	
No Response	2	



Questions 5 and 6 were directed to persons who were a party to the case.

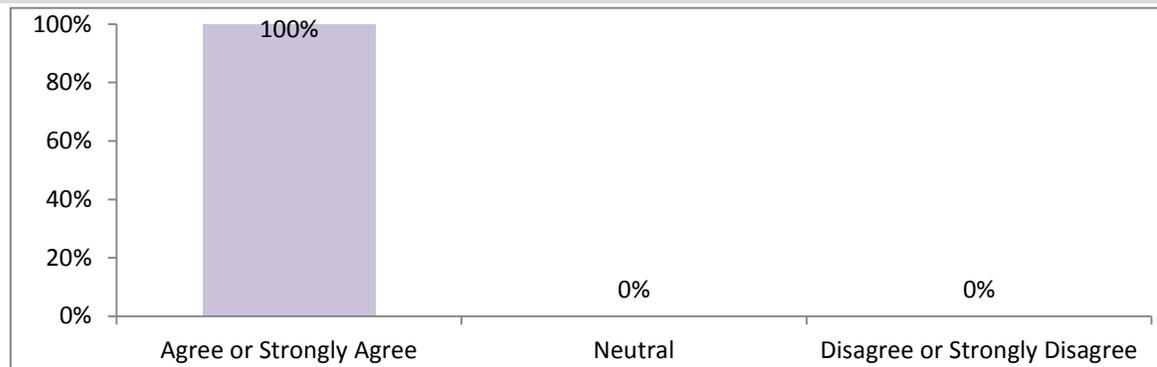
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	7	78%
4 Agree	0	0%
3 Neutral	2	22%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	9	
Score		4.6
NA - Not Applicable	3	
No Response	3	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	9	100%
4 Agree	0	0%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	9	
Score		5.0
NA - Not Applicable	3	
No Response	3	



Manistee County District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	6	43%
Criminal/probation	4	29%
Divorce/custody/support	0	0%
Drug/sobriety court	1	7%
Estate/trust	0	0%
File papers	1	7%
Get information	0	0%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	0	0%
Make a payment	3	21%
PPO	0	0%
Small claims	2	14%
Traffic/Ticket	0	0%
Other	0	0%
Number of Respondents	14	
No Response	1	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	6	43%
Agency Worker	1	7%
Attorney/prosecutor	4	29%
Family/friend of party to case	0	0%
Juror	0	0%
Witness	0	0%
Other	3	21%
Number of Respondents	14	
No Response	1	

Manistee County District Court

9) What is your gender?

	2015	
Male	13	87%
Female	2	13%
Other	0	0%
Number of Respondents	15	
No Response	0	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	0	0%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	0	0%
Hispanic/Latino	0	0%
White/Caucasian	7	100%
Other	0	0%
Number of Respondents	7	
No Response	8	