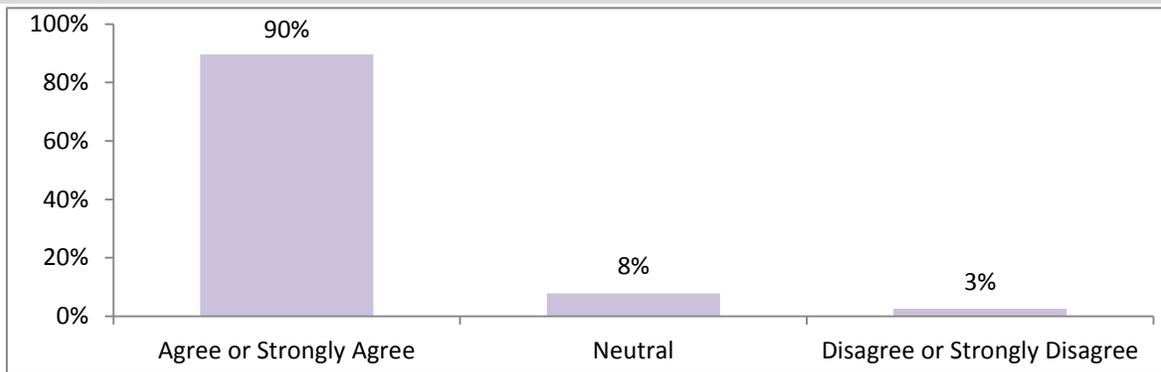


Questions 1 and 2 were directed to all respondents.

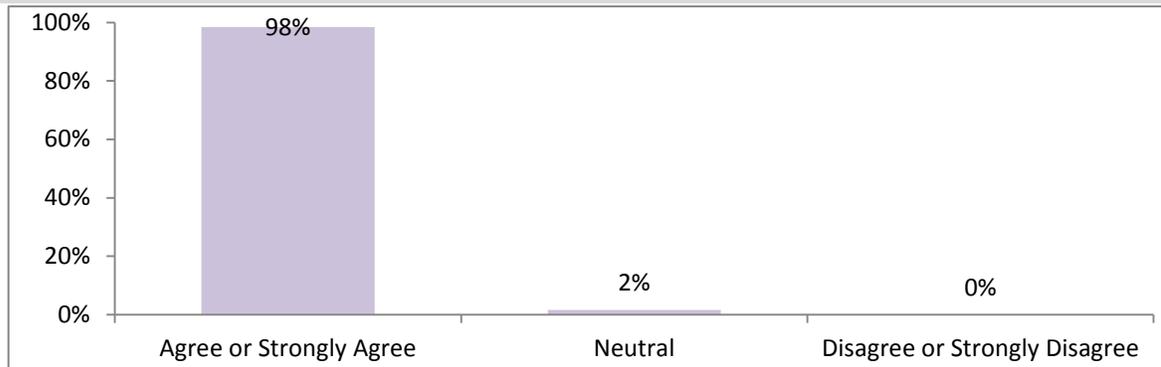
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	131	68%
4 Agree	41	21%
3 Neutral	15	8%
2 Disagree	5	3%
1 Strongly Disagree	0	0%
Total Responses	192	
Score		4.6
NA - Not Applicable	4	
No Response	1	



2) I was treated with courtesy and respect by court staff.

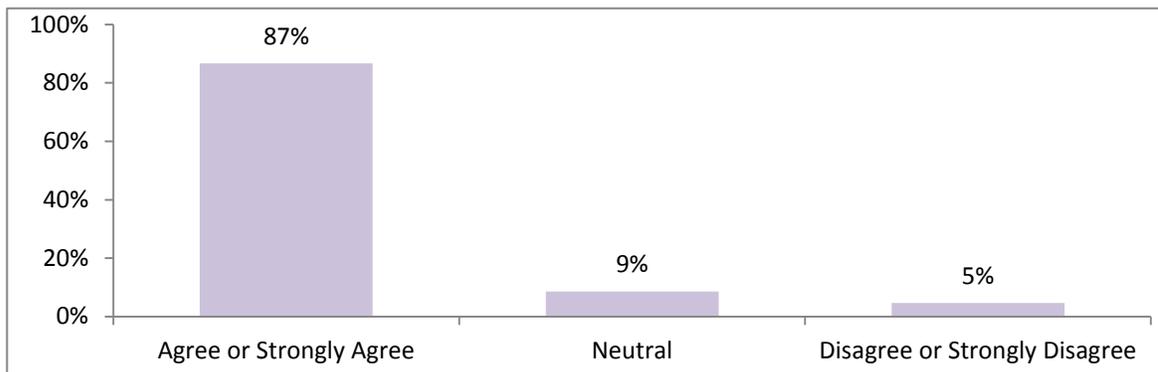
	2015	
5 Strongly Agree	169	88%
4 Agree	19	10%
3 Neutral	3	2%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	191	
Score		4.9
NA - Not Applicable	5	
No Response	1	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

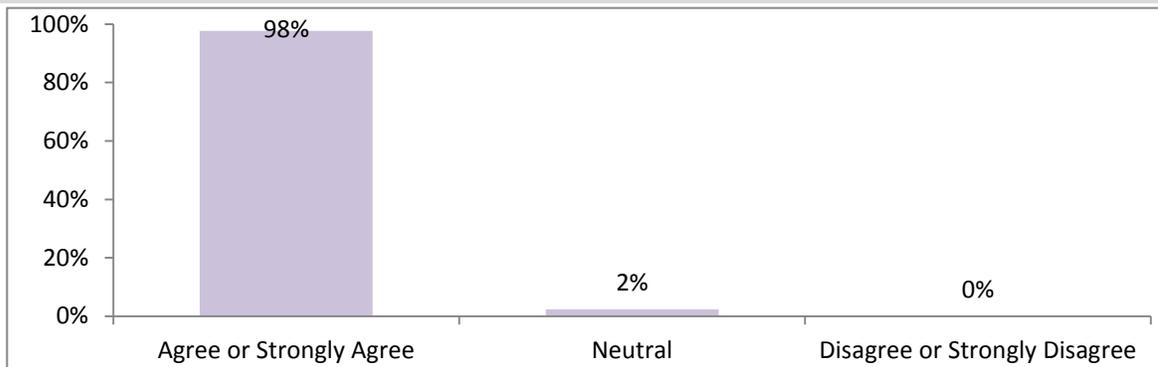
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	88	69%
4 Agree	23	18%
3 Neutral	11	9%
2 Disagree	3	2%
1 Strongly Disagree	3	2%
Total Responses	128	
Score		4.5
NA - Not Applicable	31	
No Response	38	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

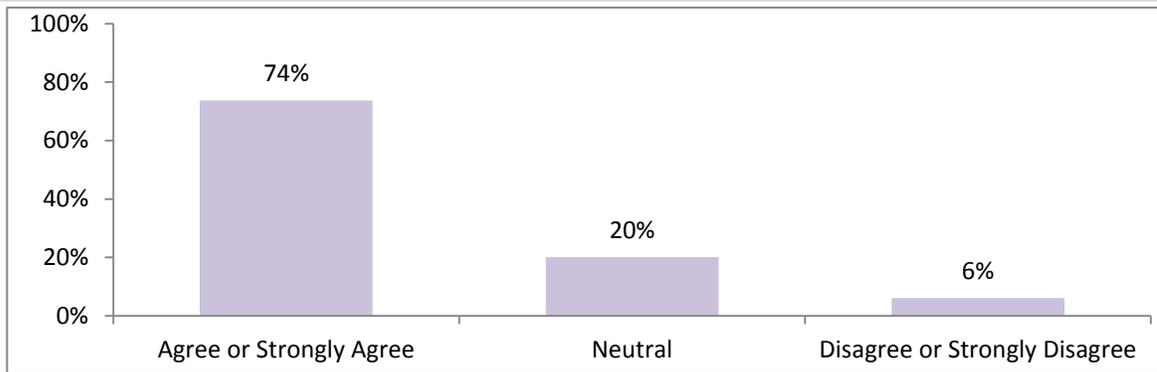
	2015	
5 Strongly Agree	101	79%
4 Agree	24	19%
3 Neutral	3	2%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	128	
Score		4.8
NA - Not Applicable	27	
No Response	42	



Questions 5 and 6 were directed to persons who were a party to the case.

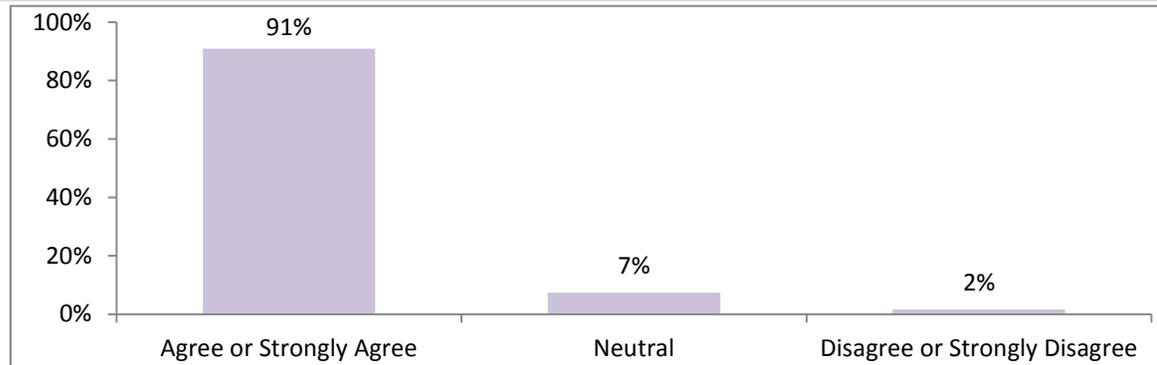
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	64	56%
4 Agree	20	18%
3 Neutral	23	20%
2 Disagree	2	2%
1 Strongly Disagree	5	4%
Total Responses	114	
Score		4.2
NA - Not Applicable	36	
No Response	47	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	84	69%
4 Agree	27	22%
3 Neutral	9	7%
2 Disagree	2	2%
1 Strongly Disagree	0	0%
Total Responses	122	
Score		4.6
NA - Not Applicable	28	
No Response	47	



Macomb County 42nd District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	41	22%
Criminal/probation	68	37%
Divorce/custody/support	0	0%
Drug/sobriety court	3	2%
Estate/trust	0	0%
File papers	3	2%
Get information	1	1%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	10	5%
Make a payment	0	0%
PPO	0	0%
Small claims	8	4%
Traffic/Ticket	55	30%
Other	12	7%
Number of Respondents	184	
No Response	13	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	103	55%
Agency Worker	5	3%
Attorney/prosecutor	24	13%
Family/friend of party to case	16	9%
Juror	14	7%
Witness	5	3%
Other	25	13%
Number of Respondents	187	
No Response	10	

Macomb County 42nd District Court

9) What is your gender?

	2015	
Male	126	65%
Female	69	35%
Other	1	1%
Number of Respondents	195	
No Response	2	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	6	3%
Asian	1	1%
Multiracial/biracial	1	1%
Black/African American	11	6%
Hispanic/Latino	7	4%
White/Caucasian	170	88%
Other	8	4%
Number of Respondents	194	
No Response	3	