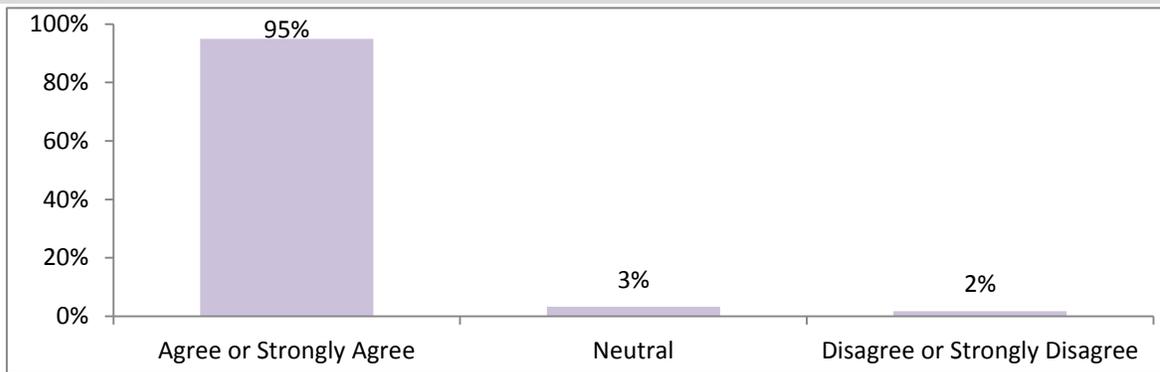


Questions 1 and 2 were directed to all respondents.

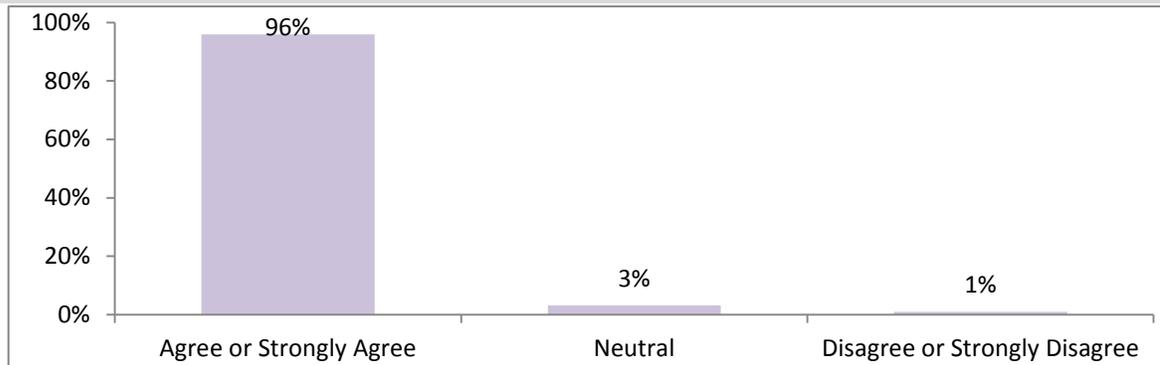
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	380	74%
4 Agree	108	21%
3 Neutral	17	3%
2 Disagree	2	0%
1 Strongly Disagree	7	1%
Total Responses	514	
Score		4.7
NA - Not Applicable	6	
No Response	1	



2) I was treated with courtesy and respect by court staff.

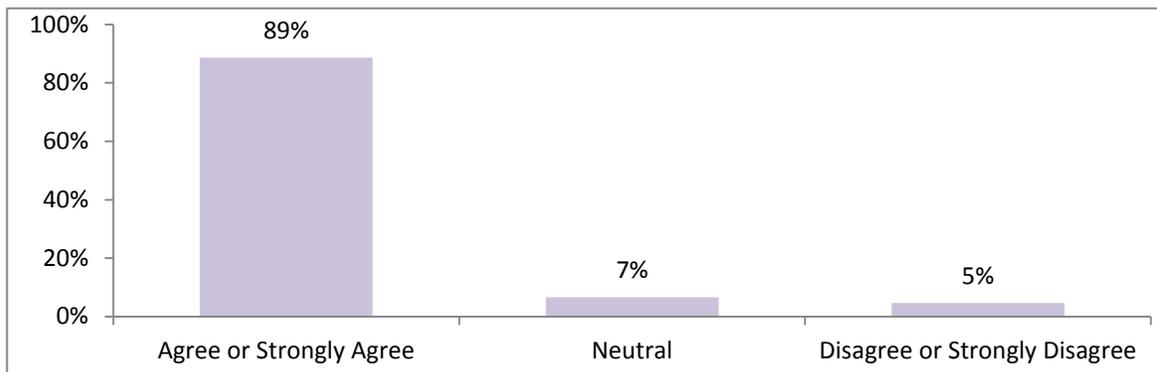
	2015	
5 Strongly Agree	424	82%
4 Agree	70	14%
3 Neutral	16	3%
2 Disagree	3	1%
1 Strongly Disagree	2	0%
Total Responses	515	
Score		4.8
NA - Not Applicable	3	
No Response	5	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

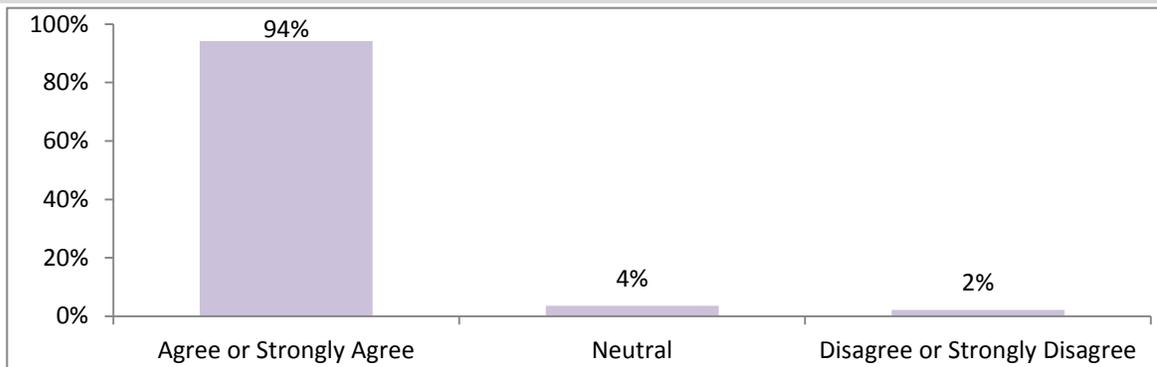
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	254	70%
4 Agree	68	19%
3 Neutral	24	7%
2 Disagree	9	2%
1 Strongly Disagree	8	2%
Total Responses	363	
Score		4.5
NA - Not Applicable	72	
No Response	88	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

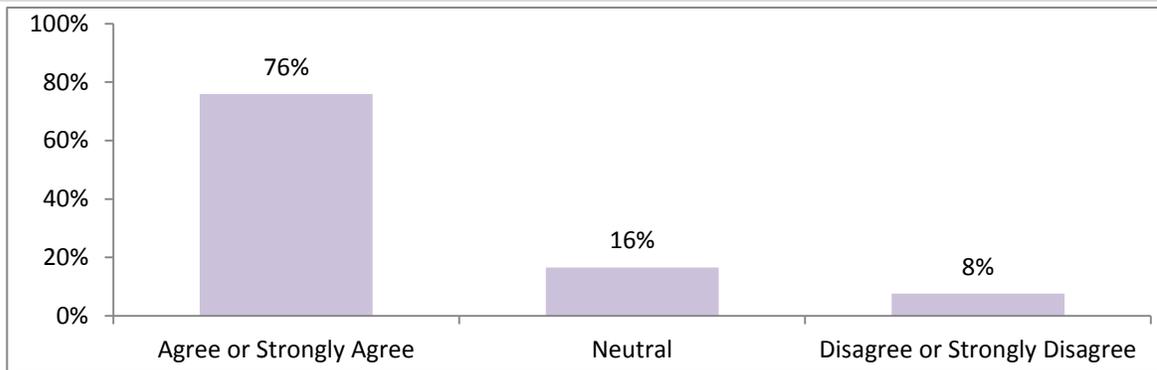
	2015	
5 Strongly Agree	284	78%
4 Agree	61	17%
3 Neutral	13	4%
2 Disagree	2	1%
1 Strongly Disagree	6	2%
Total Responses	366	
Score		4.7
NA - Not Applicable	71	
No Response	86	



Questions 5 and 6 were directed to persons who were a party to the case.

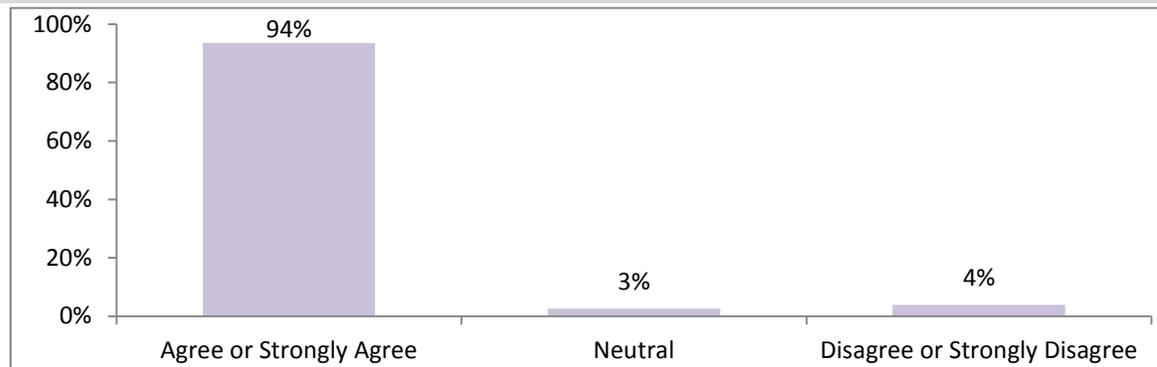
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	166	57%
4 Agree	55	19%
3 Neutral	48	16%
2 Disagree	11	4%
1 Strongly Disagree	11	4%
Total Responses	291	
Score		4.2
NA - Not Applicable	103	
No Response	129	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	227	74%
4 Agree	61	20%
3 Neutral	8	3%
2 Disagree	2	1%
1 Strongly Disagree	10	3%
Total Responses	308	
Score		4.6
NA - Not Applicable	85	
No Response	130	



Macomb County 41B District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	84	16%
Criminal/probation	157	31%
Divorce/custody/support	0	0%
Drug/sobriety court	17	3%
Estate/trust	0	0%
File papers	16	3%
Get information	6	1%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	41	8%
Make a payment	10	2%
PPO	0	0%
Small claims	9	2%
Traffic/Ticket	153	30%
Other	48	9%
Number of Respondents	510	
No Response	13	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	311	62%
Agency Worker	15	3%
Attorney/prosecutor	84	17%
Family/friend of party to case	43	9%
Juror	1	0%
Witness	7	1%
Other	46	9%
Number of Respondents	502	
No Response	21	

Macomb County 41B District Court

9) What is your gender?

	2015	
Male	311	60%
Female	207	40%
Other	1	0%
Number of Respondents	517	
No Response	6	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	14	3%
Asian	2	0%
Multiracial/biracial	10	2%
Black/African American	96	19%
Hispanic/Latino	14	3%
White/Caucasian	363	71%
Other	24	5%
Number of Respondents	510	
No Response	13	