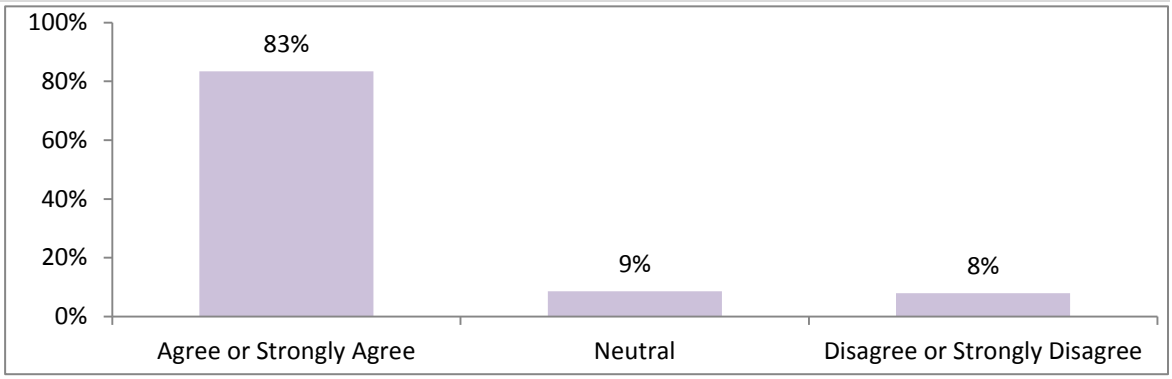
Questions 1 and 2 were directed to all respondents.

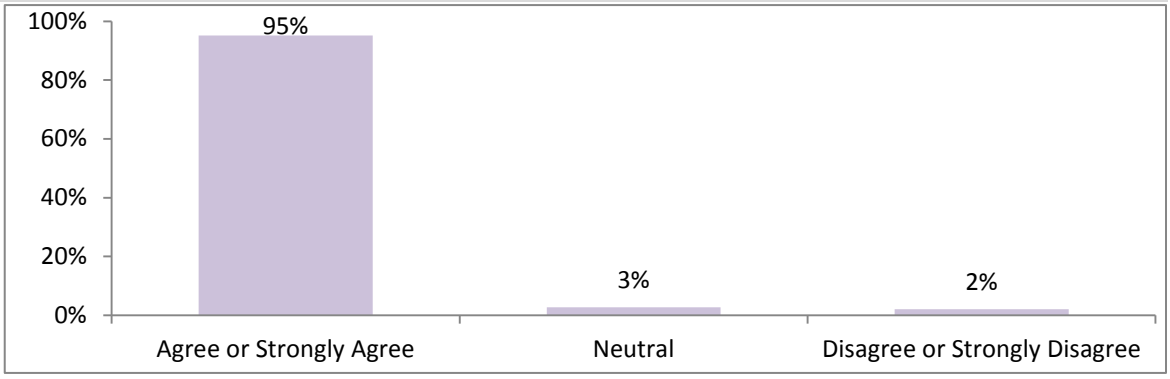
1) I was able to get my court business done in a reasonable amount of time today.

		2015	
5	Strongly Agree	78	56%
4	Agree	38	27%
3	Neutral	12	9%
2	Disagree	2	1%
1	Strongly Disagree	9	6%
	Total Responses	139	
	Score		4.3
	NA - Not Applicable	5	
	No Response	2	



2) I was treated with courtesy and respect by court staff.

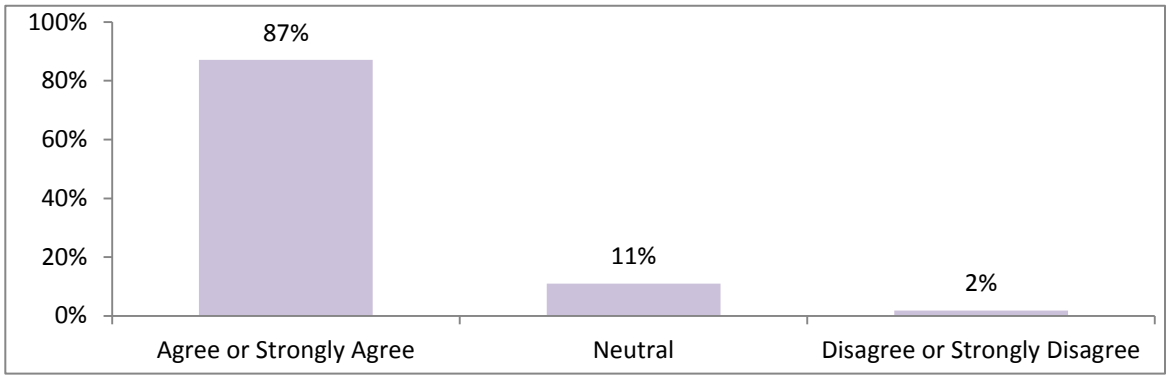
		2015	
5	Strongly Agree	108	74%
4	Agree	30	21%
3	Neutral	4	3%
2	Disagree	1	1%
1	Strongly Disagree	2	1%
	Total Responses	145	
	Score		4.7
	NA - Not Applicable	0	
	No Response	1	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

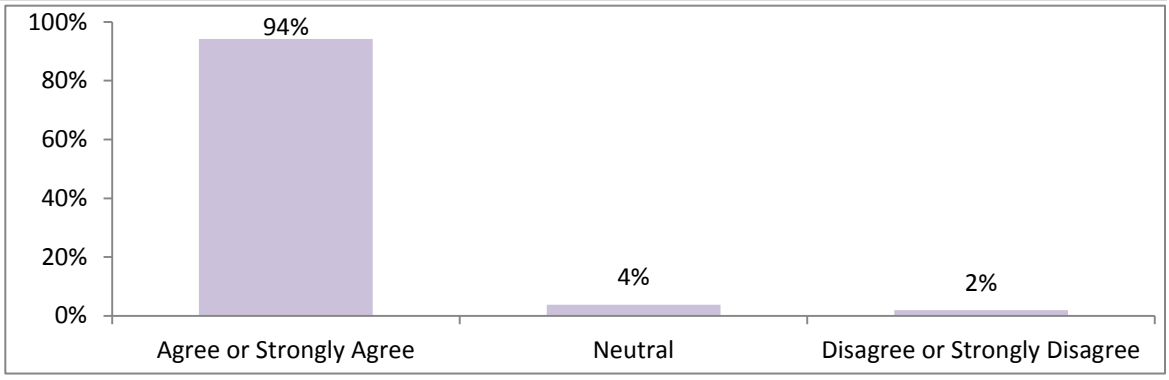
3) The way the case was handled was fair.

		2015	
5	Strongly Agree	69	63%
4	Agree	26	24%
3	Neutral	12	11%
2	Disagree	1	1%
1	Strongly Disagree	1	1%
	Total Responses	109	
	Score		4.5
	NA - Not Applicable	17	
	No Response	20	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

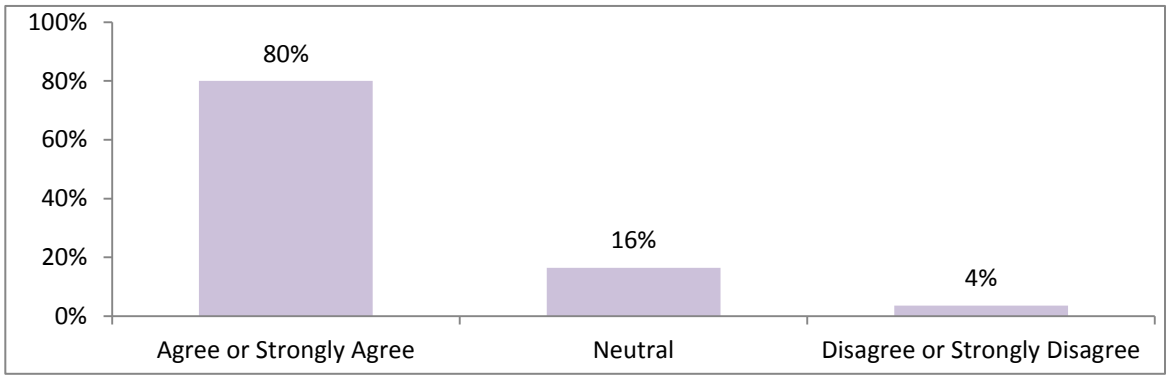
		2015	
5	Strongly Agree	77	74%
4	Agree	21	20%
3	Neutral	4	4%
2	Disagree	1	1%
1	Strongly Disagree	1	1%
	Total Responses	104	
	Score		4.7
	NA - Not Applicable	20	
	No Response	22	



Questions 5 and 6 were directed to persons who were a party to the case.

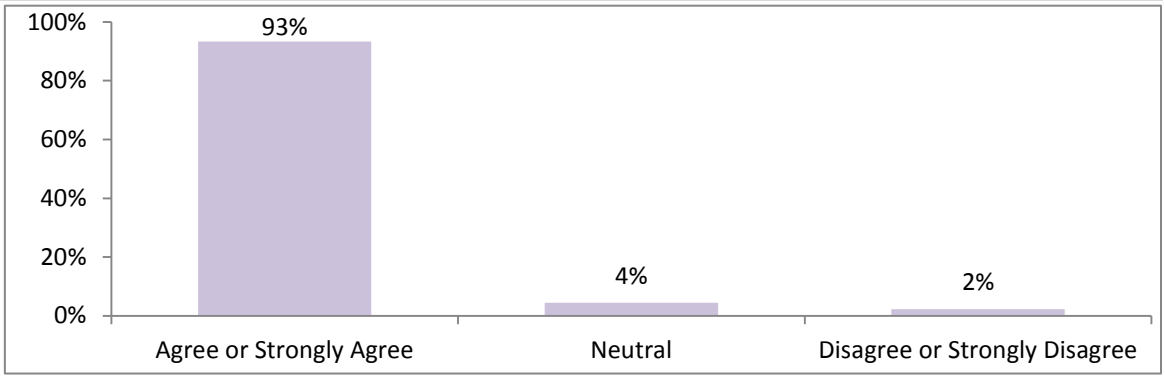
5) The outcome in my case was favorable to me.

		2015	
5	Strongly Agree	45	53%
4	Agree	23	27%
3	Neutral	14	16%
2	Disagree	2	2%
1	Strongly Disagree	1	1%
	Total Responses	85	
	Score		4.3
	NA - Not Applicable	27	
	No Response	34	



6) As I leave the court, I understand what happened in my case.

		2015	
5	Strongly Agree	57	63%
4	Agree	27	30%
3	Neutral	4	4%
2	Disagree	0	0%
1	Strongly Disagree	2	2%
	Total Responses	90	
	Score		4.5
	NA - Not Applicable	21	
	No Response	35	



Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	25	18%
Criminal/probation	65	46%
Divorce/custody/support	0	0%
Drug/sobriety court	4	3%
Estate/trust	0	0%
File papers	1	1%
Get information	2	1%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	13	9%
Make a payment	1	1%
PPO	0	0%
Small claims	1	1%
Traffic/Ticket	33	23%
Other	11	8%
Number of Respondents	142	
No Response	4	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	77	53%
Agency Worker	5	3%
Attorney/prosecutor	34	24%
Family/friend of party to case	19	13%
Juror	0	0%
Witness	4	3%
Other	6	4%
Number of Respondents	144	
No Response	2	

Macomb County 41A District Court

9) What is your gender?

	2015	
Male	95	66%
Female	50	34%
Other	0	0%
Number of Respondents	145	
No Response	1	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	5	3%
Asian	3	2%
Multiracial/biracial	5	3%
Black/African American	17	12%
Hispanic/Latino	8	6%
White/Caucasian	107	74%
Other	9	6%
Number of Respondents	144	
No Response	2	