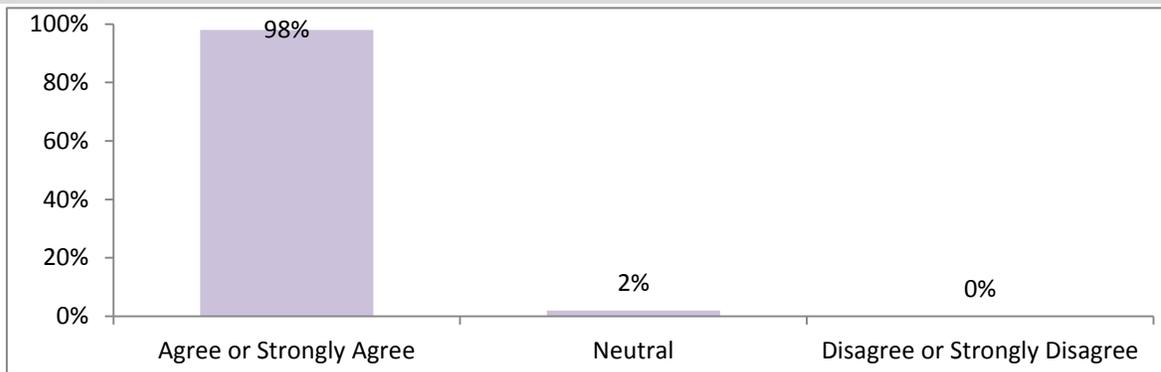


Questions 1 and 2 were directed to all respondents.

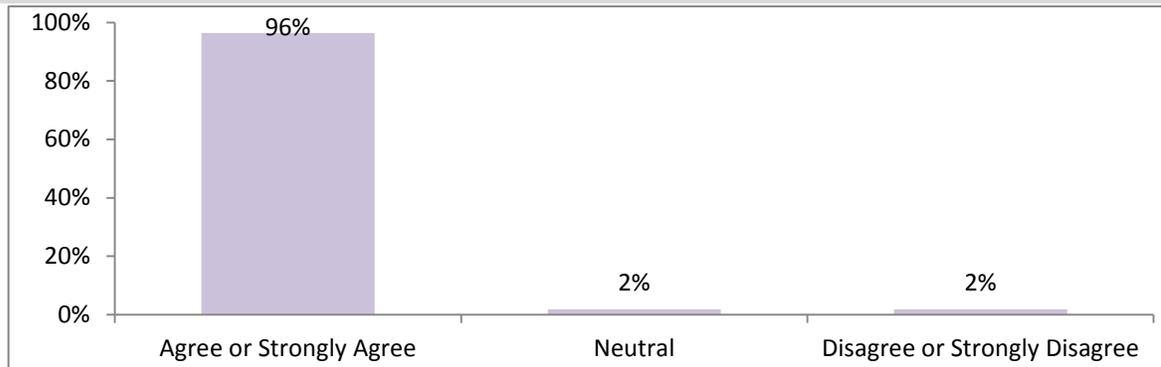
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	42	84%
4 Agree	7	14%
3 Neutral	1	2%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	50	
Score		4.8
NA - Not Applicable	2	
No Response	4	



2) I was treated with courtesy and respect by court staff.

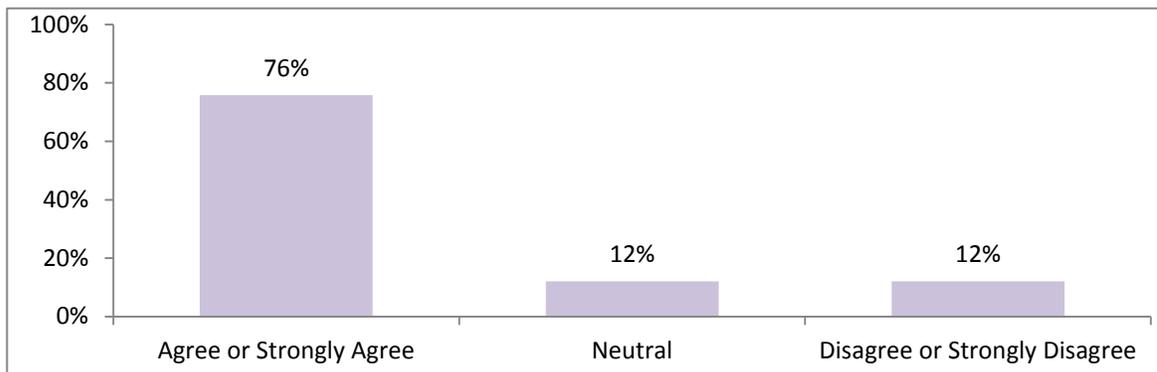
	2015	
5 Strongly Agree	38	69%
4 Agree	15	27%
3 Neutral	1	2%
2 Disagree	0	0%
1 Strongly Disagree	1	2%
Total Responses	55	
Score		4.6
NA - Not Applicable	1	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

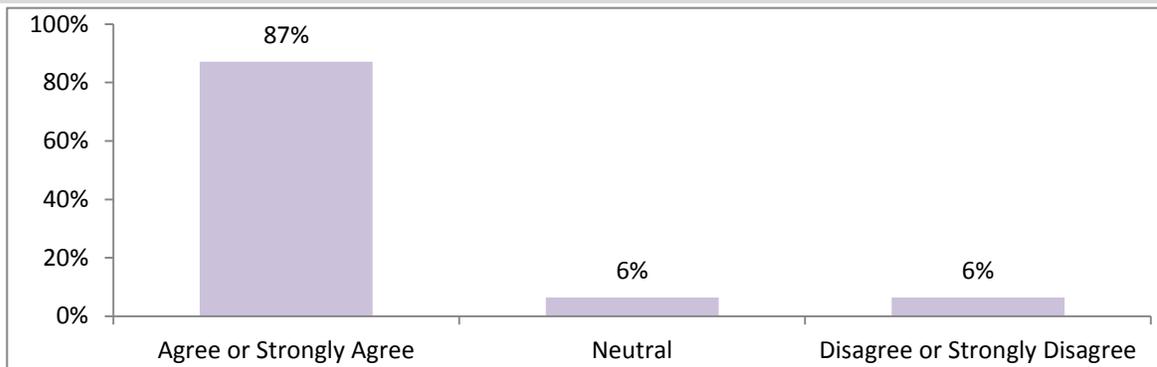
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	15	45%
4 Agree	10	30%
3 Neutral	4	12%
2 Disagree	3	9%
1 Strongly Disagree	1	3%
Total Responses	33	
Score	4.1	
NA - Not Applicable	9	
No Response	14	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

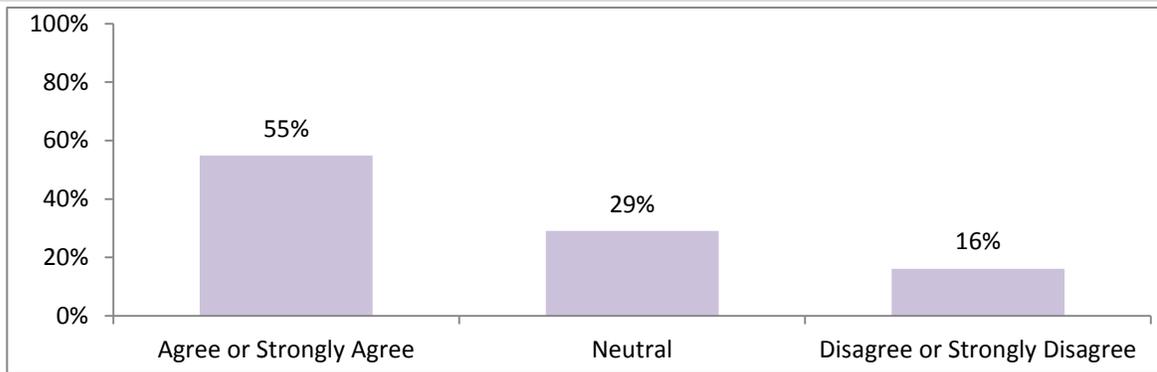
	2015	
5 Strongly Agree	17	55%
4 Agree	10	32%
3 Neutral	2	6%
2 Disagree	1	3%
1 Strongly Disagree	1	3%
Total Responses	31	
Score	4.3	
NA - Not Applicable	11	
No Response	14	



Questions 5 and 6 were directed to persons who were a party to the case.

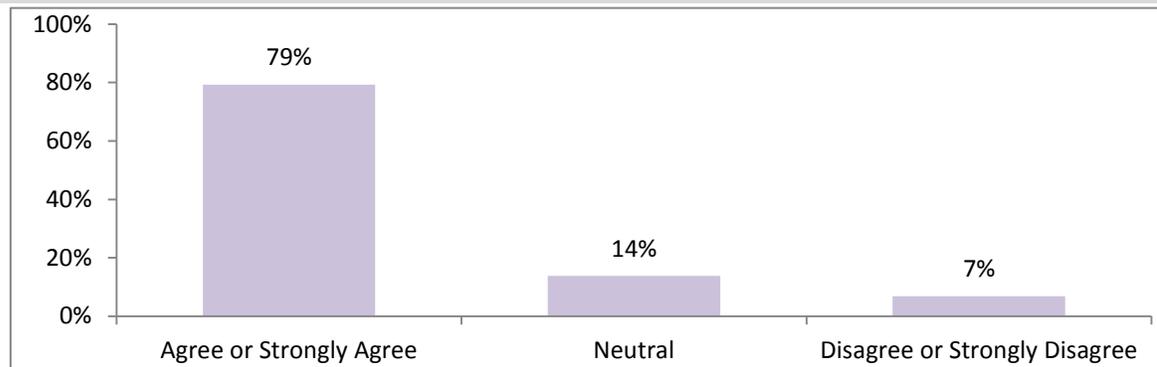
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	13	42%
4 Agree	4	13%
3 Neutral	9	29%
2 Disagree	5	16%
1 Strongly Disagree	0	0%
Total Responses	31	
Score		3.8
NA - Not Applicable	15	
No Response	10	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	14	48%
4 Agree	9	31%
3 Neutral	4	14%
2 Disagree	2	7%
1 Strongly Disagree	0	0%
Total Responses	29	
Score		4.2
NA - Not Applicable	15	
No Response	12	



Macomb County 40th District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	10	23%
Criminal/probation	6	14%
Divorce/custody/support	0	0%
Drug/sobriety court	1	2%
Estate/trust	0	0%
File papers	3	7%
Get information	0	0%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	2	5%
Make a payment	2	5%
PPO	0	0%
Small claims	3	7%
Traffic/Ticket	13	30%
Other	8	18%
Number of Respondents	44	
No Response	12	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	26	53%
Agency Worker	0	0%
Attorney/prosecutor	3	6%
Family/friend of party to case	6	12%
Juror	7	14%
Witness	2	4%
Other	7	14%
Number of Respondents	49	
No Response	7	

Macomb County 40th District Court

9) What is your gender?

	2015	
Male	29	57%
Female	22	43%
Other	0	0%
Number of Respondents	51	
No Response	5	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	0	0%
Asian	0	0%
Multiracial/biracial	4	8%
Black/African American	17	33%
Hispanic/Latino	1	2%
White/Caucasian	28	54%
Other	3	6%
Number of Respondents	52	
No Response	4	