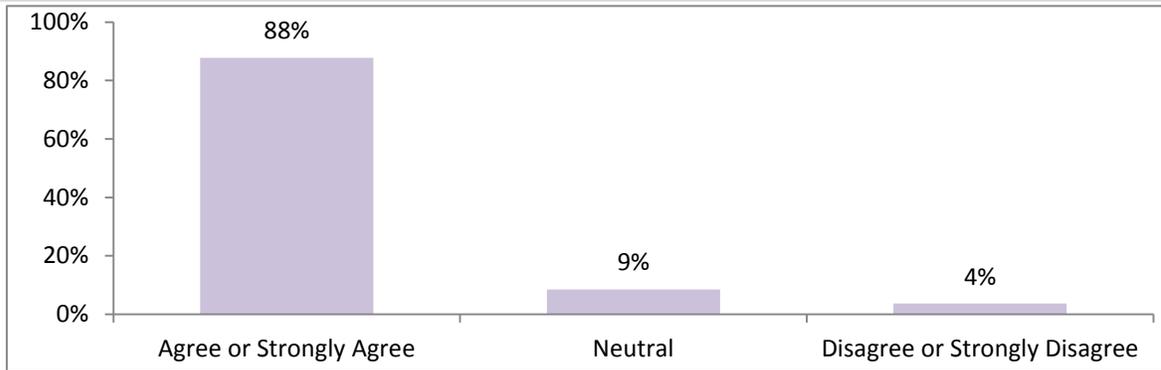


**Questions 1 and 2 were directed to all respondents.**

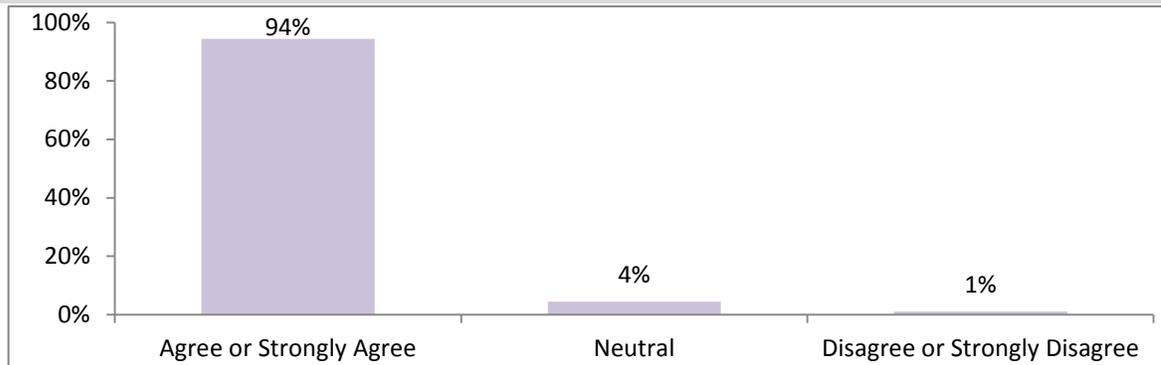
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	46	56%
4 Agree	26	32%
3 Neutral	7	9%
2 Disagree	3	4%
1 Strongly Disagree	0	0%
Total Responses	82	
Score		4.4
NA - Not Applicable	9	
No Response	6	



**2) I was treated with courtesy and respect by court staff.**

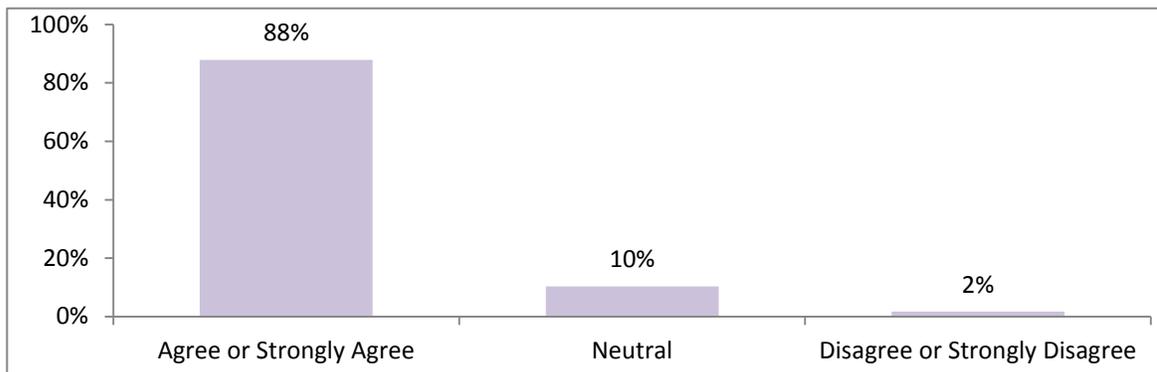
	2015	
5 Strongly Agree	61	68%
4 Agree	24	27%
3 Neutral	4	4%
2 Disagree	0	0%
1 Strongly Disagree	1	1%
Total Responses	90	
Score		4.6
NA - Not Applicable	2	
No Response	5	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

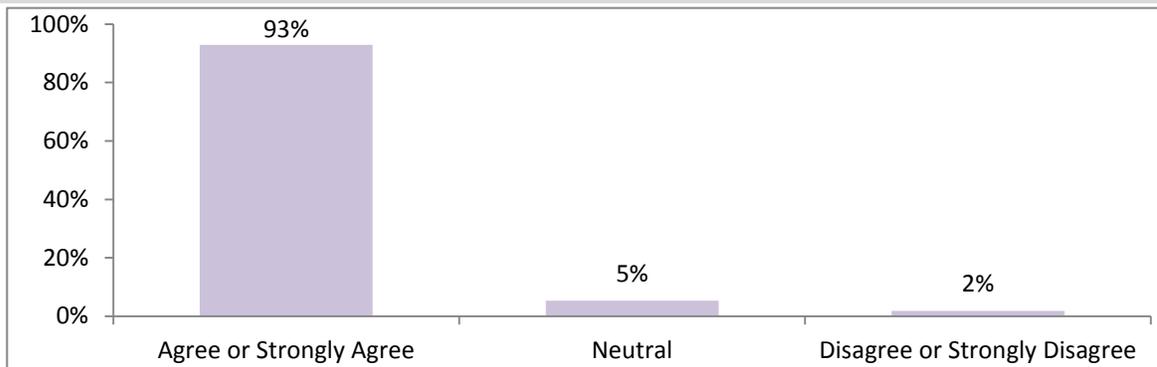
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	37	64%
4 Agree	14	24%
3 Neutral	6	10%
2 Disagree	1	2%
1 Strongly Disagree	0	0%
Total Responses	58	
Score		4.5
NA - Not Applicable	15	
No Response	24	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

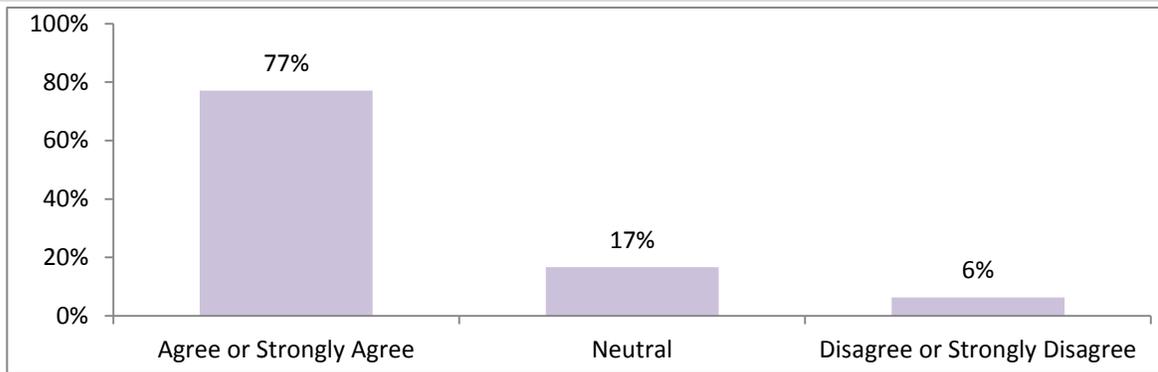
	2015	
5 Strongly Agree	38	68%
4 Agree	14	25%
3 Neutral	3	5%
2 Disagree	1	2%
1 Strongly Disagree	0	0%
Total Responses	56	
Score		4.6
NA - Not Applicable	15	
No Response	26	



**Questions 5 and 6 were directed to persons who were a party to the case.**

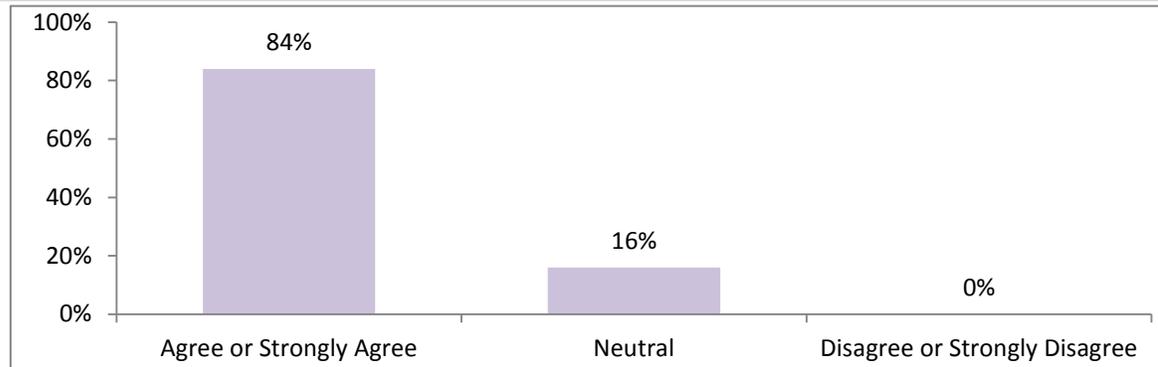
**5) The outcome in my case was favorable to me.**

	2015	
5 Strongly Agree	23	48%
4 Agree	14	29%
3 Neutral	8	17%
2 Disagree	0	0%
1 Strongly Disagree	3	6%
Total Responses	48	
Score		4.1
NA - Not Applicable	16	
No Response	32	



**6) As I leave the court, I understand what happened in my case.**

	2015	
5 Strongly Agree	30	60%
4 Agree	12	24%
3 Neutral	8	16%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	50	
Score		4.4
NA - Not Applicable	15	
No Response	32	



Macomb County 39th District Court

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	0	0%
Civil matter	12	14%
Criminal/probation	19	22%
Divorce/custody/support	0	0%
Drug/sobriety court	2	2%
Estate/trust	0	0%
File papers	0	0%
Get information	2	2%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	4	5%
Make a payment	6	7%
PPO	0	0%
Small claims	2	2%
Traffic/Ticket	43	49%
Other	7	8%
Number of Respondents	87	
No Response	10	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	62	67%
Agency Worker	1	1%
Attorney/prosecutor	7	8%
Family/friend of party to case	9	10%
Juror	13	14%
Witness	0	0%
Other	2	2%
Number of Respondents	92	
No Response	5	

Macomb County 39th District Court

**9) What is your gender?**

	2015	
Male	58	60%
Female	39	40%
Other	0	0%
Number of Respondents	97	
No Response	0	

**10) How do you identify yourself? (Shade ALL that apply.)**

	2015	
American Indian / Alaska Nat.	4	4%
Asian	1	1%
Multiracial/biracial	2	2%
Black/African American	23	24%
Hispanic/Latino	3	3%
White/Caucasian	65	67%
Other	2	2%
Number of Respondents	97	
No Response	0	