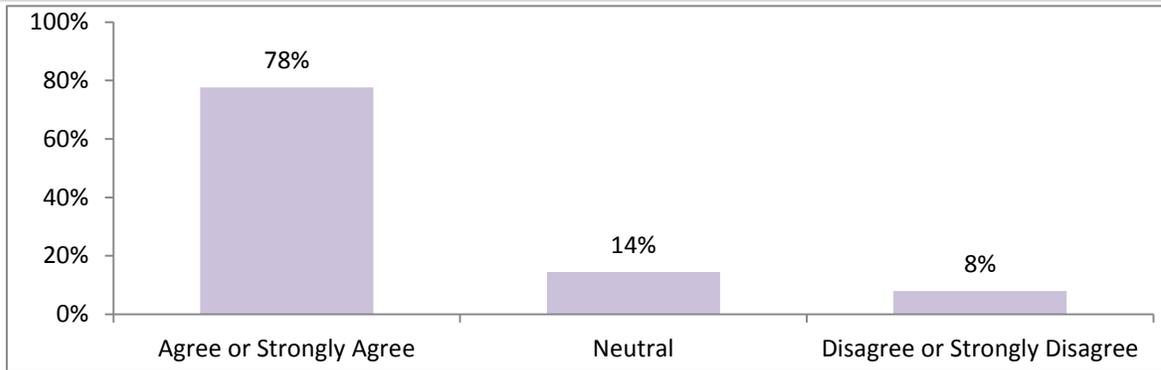


Questions 1 and 2 were directed to all respondents.

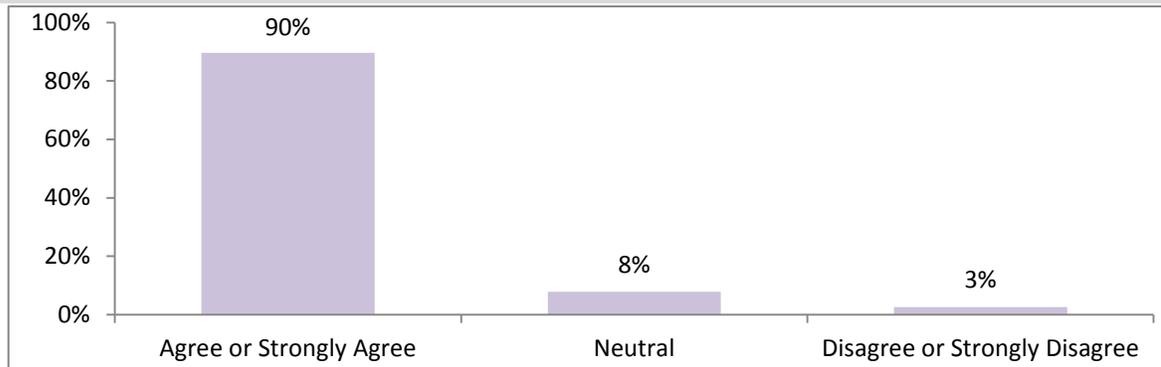
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	33	43%
4 Agree	26	34%
3 Neutral	11	14%
2 Disagree	3	4%
1 Strongly Disagree	3	4%
Total Responses	76	
Score		4.1
NA - Not Applicable	3	
No Response	1	



2) I was treated with courtesy and respect by court staff.

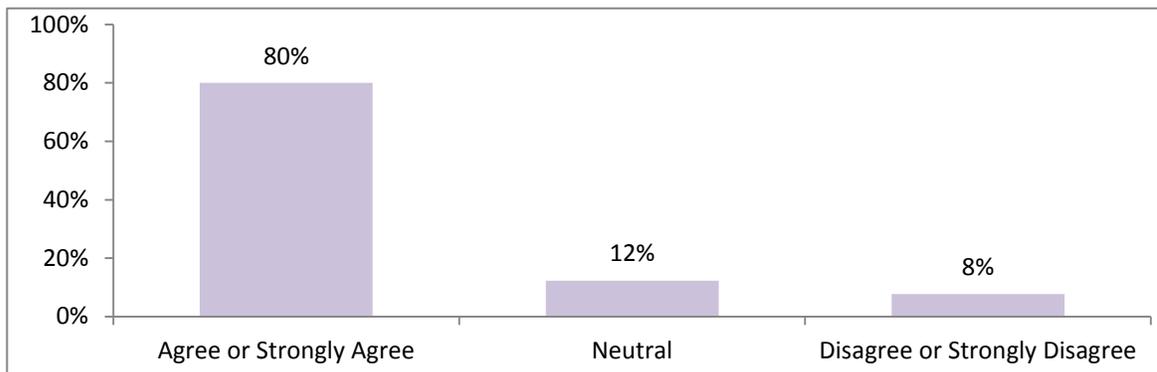
	2015	
5 Strongly Agree	43	56%
4 Agree	26	34%
3 Neutral	6	8%
2 Disagree	1	1%
1 Strongly Disagree	1	1%
Total Responses	77	
Score		4.4
NA - Not Applicable	2	
No Response	1	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

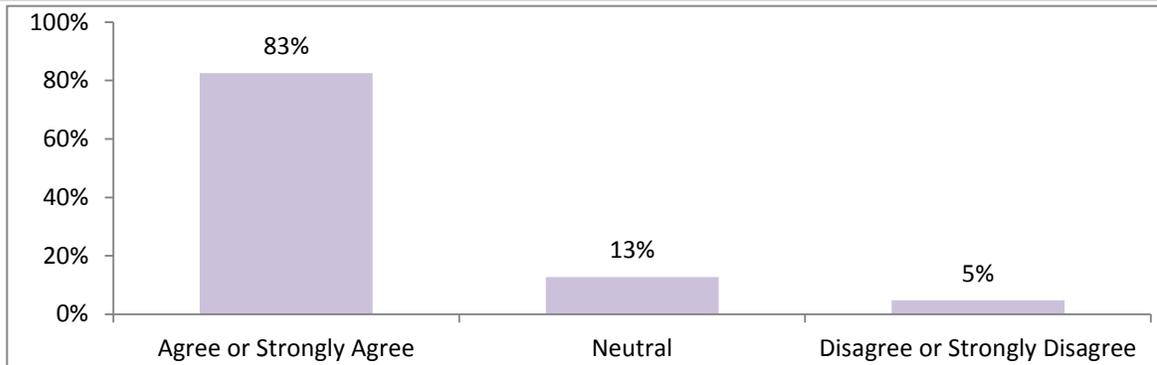
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	26	40%
4 Agree	26	40%
3 Neutral	8	12%
2 Disagree	1	2%
1 Strongly Disagree	4	6%
Total Responses	65	
Score		4.1
NA - Not Applicable	7	
No Response	8	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

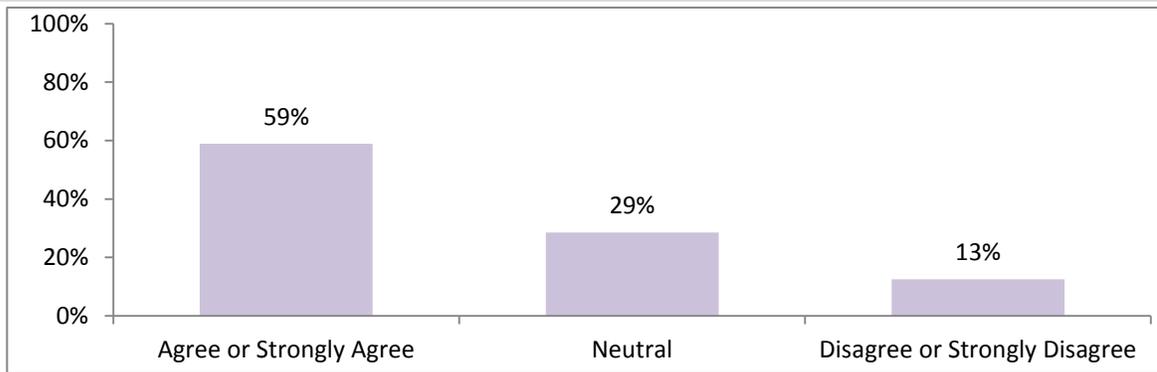
	2015	
5 Strongly Agree	29	46%
4 Agree	23	37%
3 Neutral	8	13%
2 Disagree	0	0%
1 Strongly Disagree	3	5%
Total Responses	63	
Score		4.2
NA - Not Applicable	8	
No Response	9	



Questions 5 and 6 were directed to persons who were a party to the case.

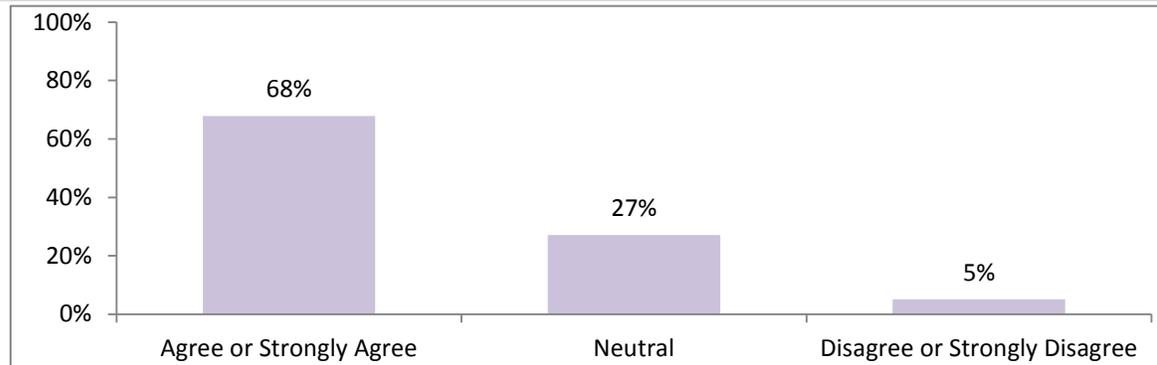
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	15	27%
4 Agree	18	32%
3 Neutral	16	29%
2 Disagree	3	5%
1 Strongly Disagree	4	7%
Total Responses	56	
Score	3.7	
NA - Not Applicable	13	
No Response	11	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	24	41%
4 Agree	16	27%
3 Neutral	16	27%
2 Disagree	2	3%
1 Strongly Disagree	1	2%
Total Responses	59	
Score	4.0	
NA - Not Applicable	10	
No Response	11	



Macomb County 38th District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	11	14%
Criminal/probation	26	34%
Divorce/custody/support	0	0%
Drug/sobriety court	4	5%
Estate/trust	0	0%
File papers	1	1%
Get information	0	0%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	3	4%
Make a payment	2	3%
PPO	0	0%
Small claims	1	1%
Traffic/Ticket	28	37%
Other	7	9%
Number of Respondents	76	
No Response	4	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	37	57%
Agency Worker	1	2%
Attorney/prosecutor	11	17%
Family/friend of party to case	6	9%
Juror	2	3%
Witness	8	12%
Other	4	6%
Number of Respondents	65	
No Response	15	

Macomb County 38th District Court

9) What is your gender?

	2015	
Male	40	58%
Female	28	41%
Other	2	3%
Number of Respondents	69	
No Response	11	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	2	3%
Asian	2	3%
Multiracial/biracial	2	3%
Black/African American	33	47%
Hispanic/Latino	3	4%
White/Caucasian	30	43%
Other	1	1%
Number of Respondents	70	
No Response	10	