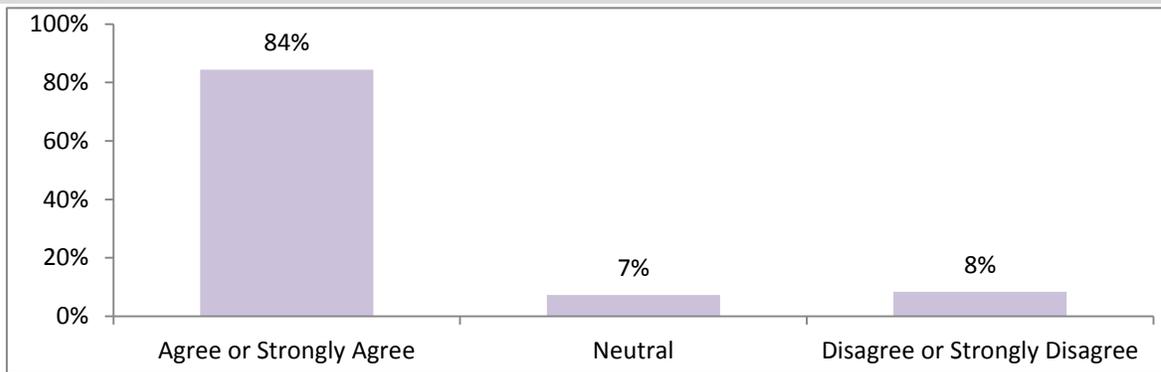


Questions 1 and 2 were directed to all respondents.

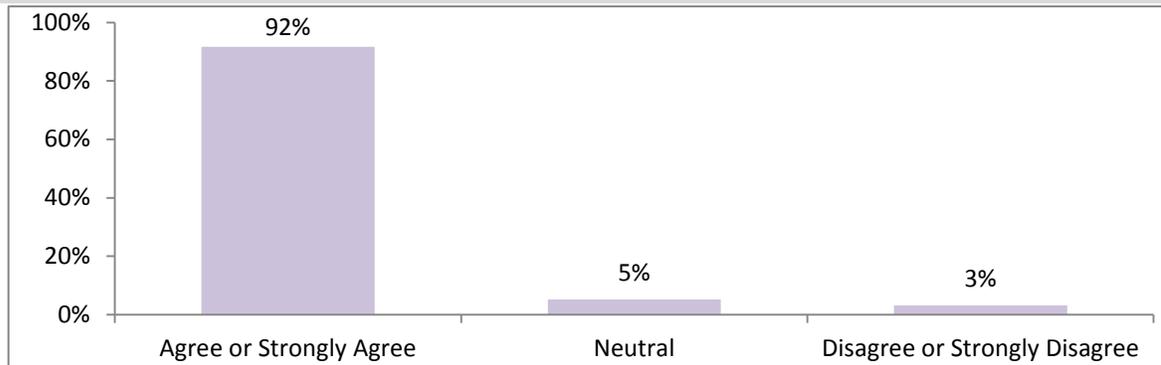
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	56	58%
4 Agree	25	26%
3 Neutral	7	7%
2 Disagree	3	3%
1 Strongly Disagree	5	5%
Total Responses	96	
Score	4.3	
NA - Not Applicable	2	
No Response	5	



2) I was treated with courtesy and respect by court staff.

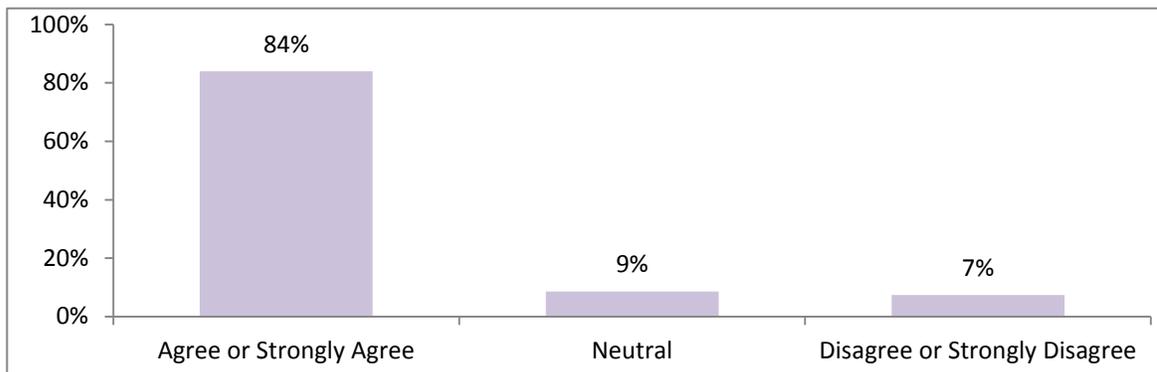
	2015	
5 Strongly Agree	63	66%
4 Agree	25	26%
3 Neutral	5	5%
2 Disagree	2	2%
1 Strongly Disagree	1	1%
Total Responses	96	
Score	4.5	
NA - Not Applicable	1	
No Response	6	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

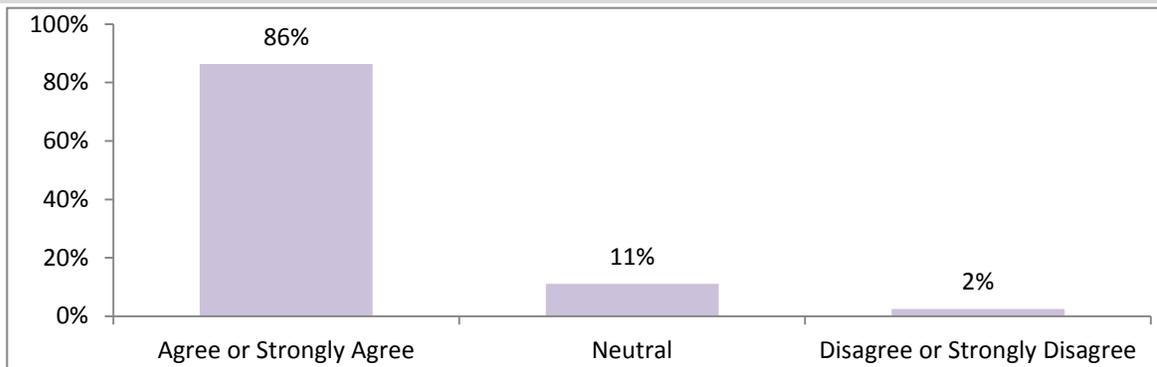
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	48	59%
4 Agree	20	25%
3 Neutral	7	9%
2 Disagree	4	5%
1 Strongly Disagree	2	2%
Total Responses	81	
Score		4.3
NA - Not Applicable	4	
No Response	18	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

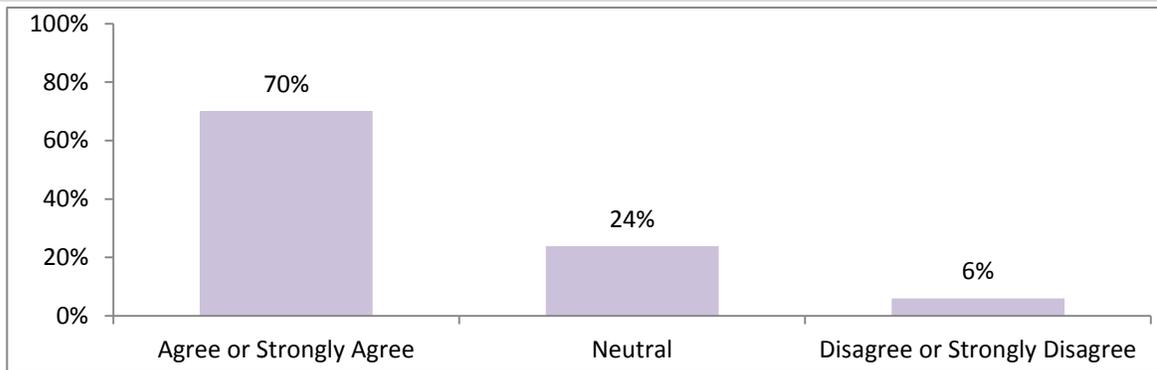
	2015	
5 Strongly Agree	54	67%
4 Agree	16	20%
3 Neutral	9	11%
2 Disagree	1	1%
1 Strongly Disagree	1	1%
Total Responses	81	
Score		4.5
NA - Not Applicable	4	
No Response	18	



Questions 5 and 6 were directed to persons who were a party to the case.

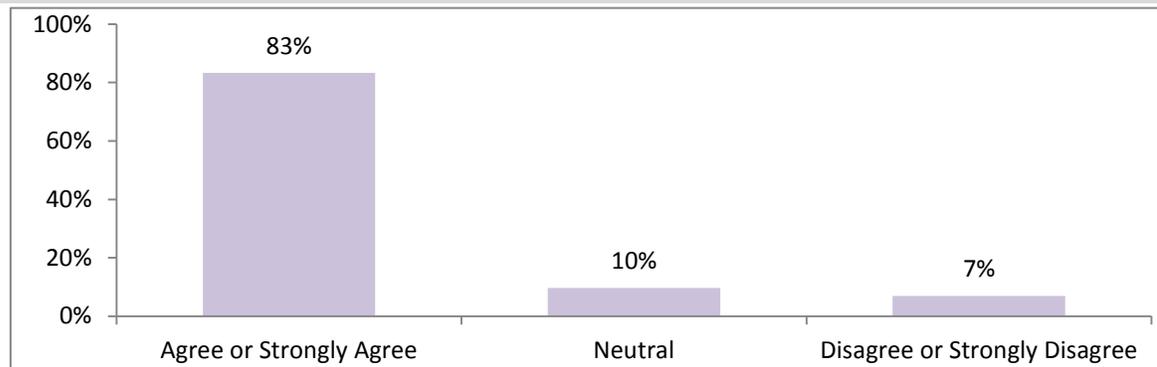
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	37	55%
4 Agree	10	15%
3 Neutral	16	24%
2 Disagree	1	1%
1 Strongly Disagree	3	4%
Total Responses	67	
Score		4.1
NA - Not Applicable	9	
No Response	27	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	47	65%
4 Agree	13	18%
3 Neutral	7	10%
2 Disagree	2	3%
1 Strongly Disagree	3	4%
Total Responses	72	
Score		4.4
NA - Not Applicable	6	
No Response	25	



Macomb County 37th District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	7	7%
Criminal/probation	47	47%
Divorce/custody/support	0	0%
Drug/sobriety court	7	7%
Estate/trust	0	0%
File papers	1	1%
Get information	0	0%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	1	1%
Make a payment	3	3%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	31	31%
Other	6	6%
Number of Respondents	100	
No Response	3	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	45	45%
Agency Worker	10	10%
Attorney/prosecutor	23	23%
Family/friend of party to case	15	15%
Juror	0	0%
Witness	2	2%
Other	7	7%
Number of Respondents	99	
No Response	4	

Macomb County 37th District Court

9) What is your gender?

	2015	
Male	56	57%
Female	41	41%
Other	2	2%
Number of Respondents	99	
No Response	4	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	7	7%
Asian	5	5%
Multiracial/biracial	3	3%
Black/African American	23	23%
Hispanic/Latino	3	3%
White/Caucasian	57	58%
Other	2	2%
Number of Respondents	99	
No Response	4	