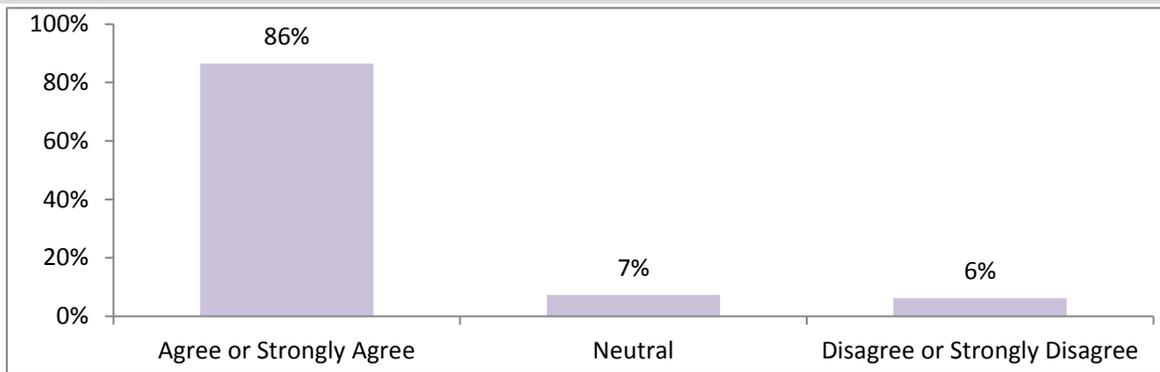


Questions 1 and 2 were directed to all respondents.

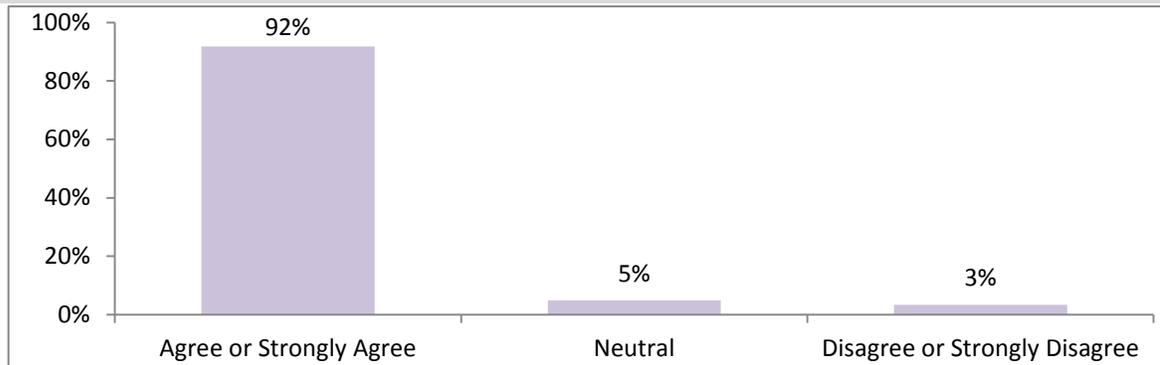
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	230	60%
4 Agree	103	27%
3 Neutral	28	7%
2 Disagree	13	3%
1 Strongly Disagree	11	3%
Total Responses	385	
Score		4.4
NA - Not Applicable	13	
No Response	5	



2) I was treated with courtesy and respect by court staff.

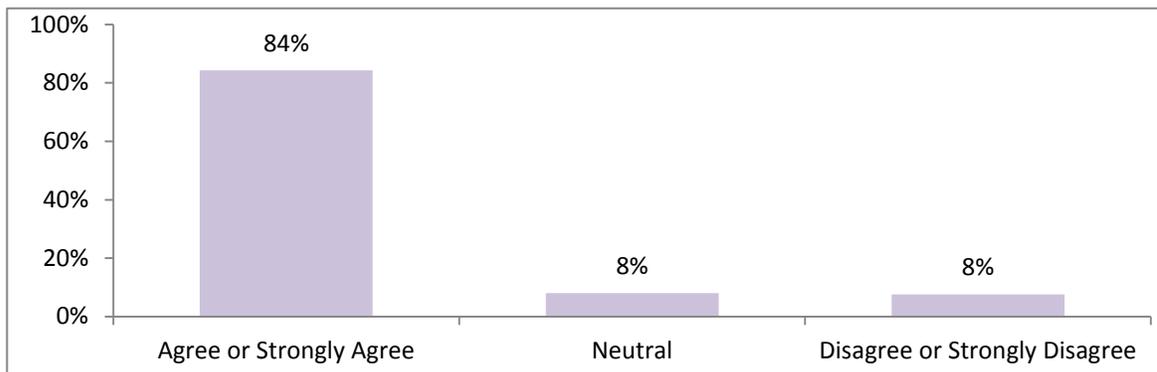
	2015	
5 Strongly Agree	290	74%
4 Agree	68	17%
3 Neutral	19	5%
2 Disagree	4	1%
1 Strongly Disagree	9	2%
Total Responses	390	
Score		4.6
NA - Not Applicable	0	
No Response	13	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

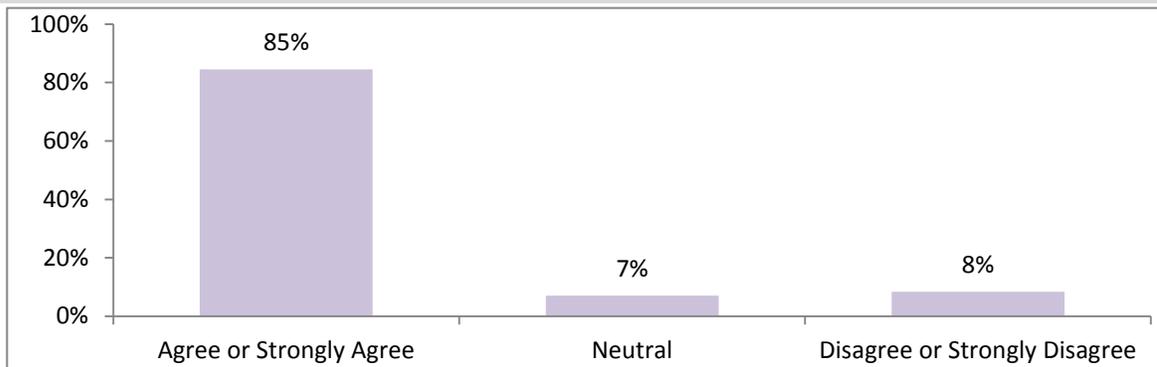
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	166	67%
4 Agree	44	18%
3 Neutral	20	8%
2 Disagree	5	2%
1 Strongly Disagree	14	6%
Total Responses	249	
Score		4.4
NA - Not Applicable	49	
No Response	105	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

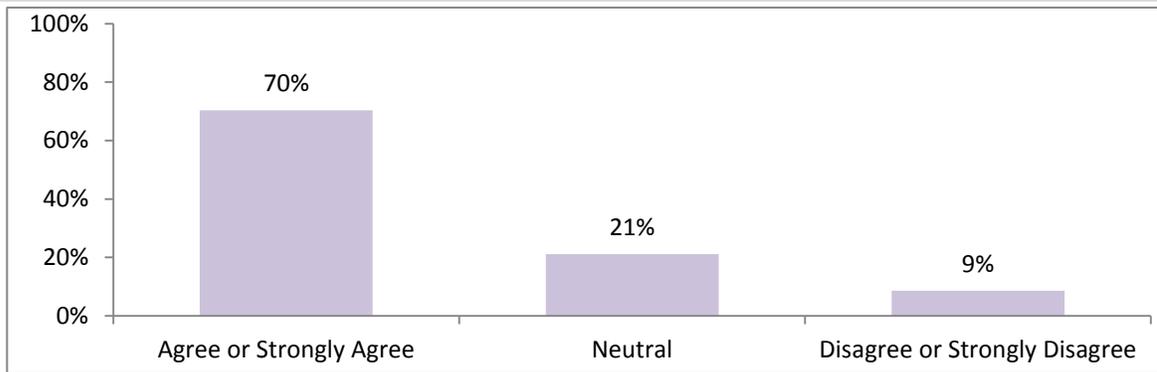
	2015	
5 Strongly Agree	164	69%
4 Agree	38	16%
3 Neutral	17	7%
2 Disagree	10	4%
1 Strongly Disagree	10	4%
Total Responses	239	
Score		4.4
NA - Not Applicable	56	
No Response	108	



Questions 5 and 6 were directed to persons who were a party to the case.

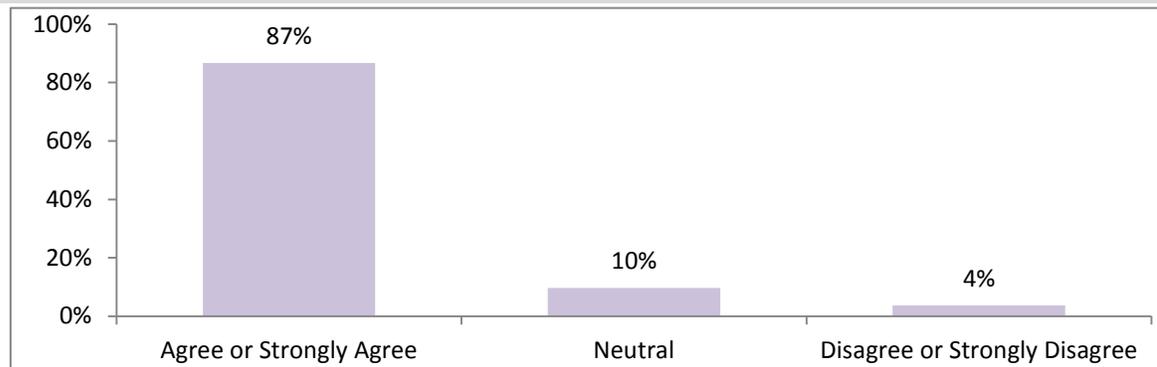
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	109	55%
4 Agree	31	16%
3 Neutral	42	21%
2 Disagree	7	4%
1 Strongly Disagree	10	5%
Total Responses	199	
Score		4.1
NA - Not Applicable	68	
No Response	135	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	142	65%
4 Agree	47	22%
3 Neutral	21	10%
2 Disagree	4	2%
1 Strongly Disagree	4	2%
Total Responses	218	
Score		4.5
NA - Not Applicable	51	
No Response	134	



Macomb County Circuit and Probate Courts

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	21	6%
Civil matter	29	8%
Criminal/probation	63	17%
Divorce/custody/support	91	24%
Drug/sobriety court	9	2%
Estate/trust	59	16%
File papers	34	9%
Get information	11	3%
Guardianship/conservatorship	51	14%
Juvenile delinquency	18	5%
Landlord/Tenant	0	0%
Make a payment	7	2%
PPO	4	1%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	40	11%
Number of Respondents	374	
No Response	29	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	131	33%
Agency Worker	10	3%
Attorney/prosecutor	134	34%
Family/friend of party to case	67	17%
Juror	9	2%
Witness	6	2%
Other	53	13%
Number of Respondents	394	
No Response	9	

Macomb County Circuit and Probate Courts

9) What is your gender?

	2015	
Male	207	53%
Female	185	47%
Other	5	1%
Number of Respondents	391	
No Response	12	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	10	3%
Asian	4	1%
Multiracial/biracial	5	1%
Black/African American	62	16%
Hispanic/Latino	11	3%
White/Caucasian	291	74%
Other	21	5%
Number of Respondents	391	
No Response	12	