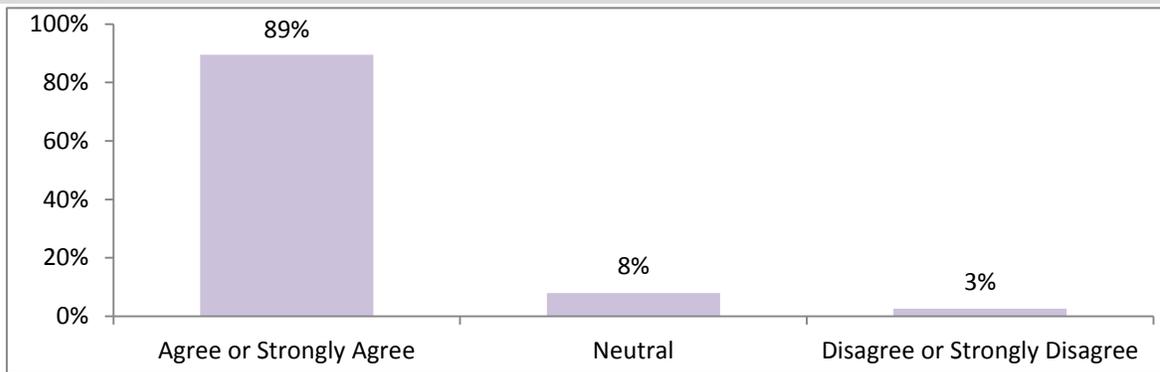


Questions 1 and 2 were directed to all respondents.

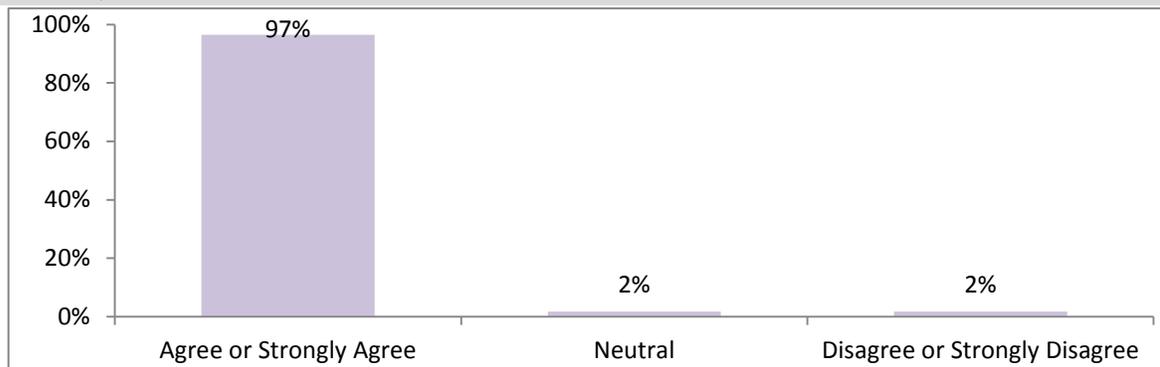
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	73	64%
4 Agree	29	25%
3 Neutral	9	8%
2 Disagree	2	2%
1 Strongly Disagree	1	1%
Total Responses	114	
Score		4.5
NA - Not Applicable	3	
No Response	0	



2) I was treated with courtesy and respect by court staff.

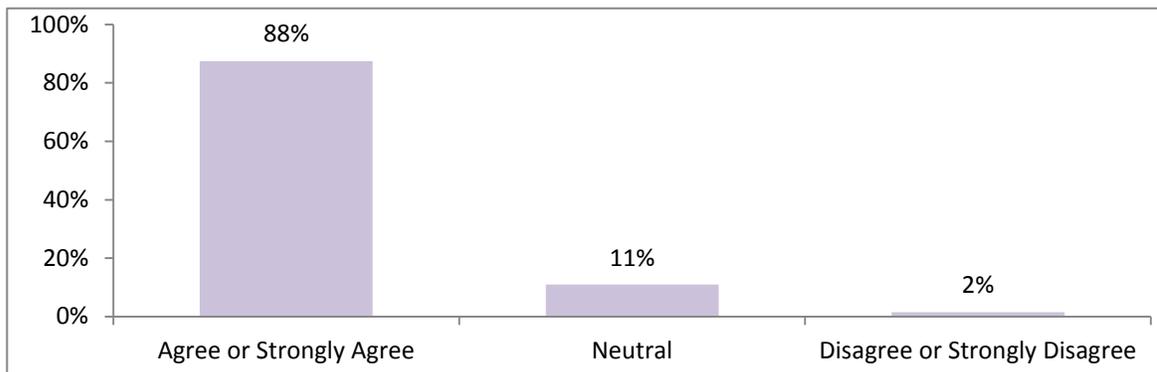
	2015	
5 Strongly Agree	88	76%
4 Agree	24	21%
3 Neutral	2	2%
2 Disagree	1	1%
1 Strongly Disagree	1	1%
Total Responses	116	
Score		4.7
NA - Not Applicable	1	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

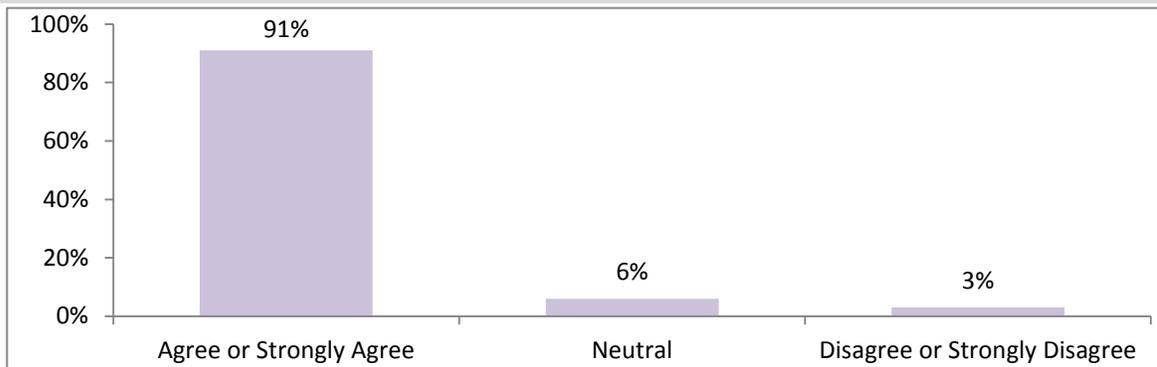
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	42	66%
4 Agree	14	22%
3 Neutral	7	11%
2 Disagree	0	0%
1 Strongly Disagree	1	2%
Total Responses	64	
Score	4.5	
NA - Not Applicable	18	
No Response	35	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

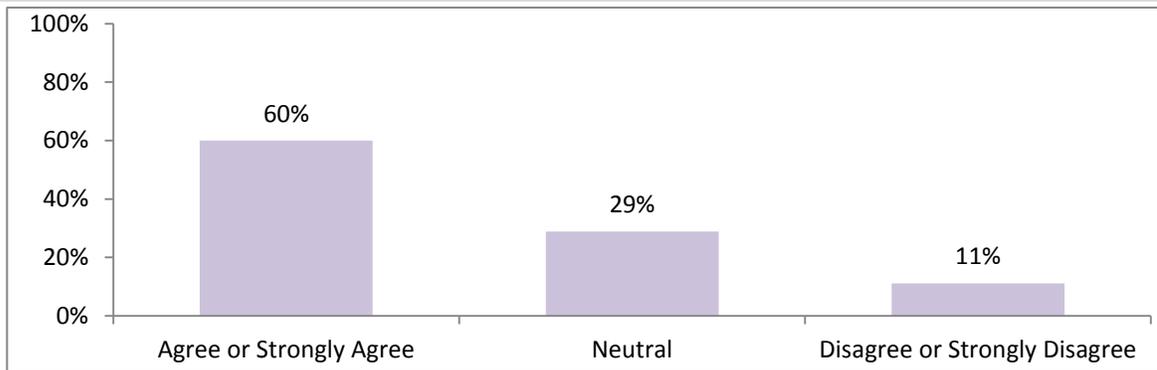
	2015	
5 Strongly Agree	49	73%
4 Agree	12	18%
3 Neutral	4	6%
2 Disagree	0	0%
1 Strongly Disagree	2	3%
Total Responses	67	
Score	4.6	
NA - Not Applicable	16	
No Response	34	



Questions 5 and 6 were directed to persons who were a party to the case.

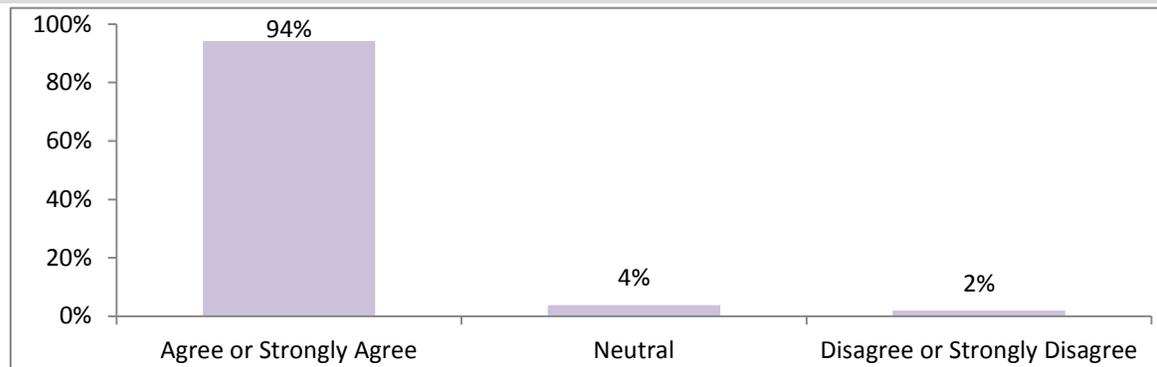
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	17	38%
4 Agree	10	22%
3 Neutral	13	29%
2 Disagree	3	7%
1 Strongly Disagree	2	4%
Total Responses	45	
Score		3.8
NA - Not Applicable	25	
No Response	47	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	38	73%
4 Agree	11	21%
3 Neutral	2	4%
2 Disagree	0	0%
1 Strongly Disagree	1	2%
Total Responses	52	
Score		4.6
NA - Not Applicable	19	
No Response	46	



Livingston County Circuit and Probate Courts

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	15	14%
Civil matter	9	8%
Criminal/probation	23	21%
Divorce/custody/support	39	35%
Drug/sobriety court	4	4%
Estate/trust	6	5%
File papers	8	7%
Get information	4	4%
Guardianship/conservatorship	6	5%
Juvenile delinquency	4	4%
Landlord/Tenant	0	0%
Make a payment	2	2%
PPO	1	1%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	8	7%
Number of Respondents	110	
No Response	7	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	30	27%
Agency Worker	8	7%
Attorney/prosecutor	45	40%
Family/friend of party to case	12	11%
Juror	0	0%
Witness	3	3%
Other	20	18%
Number of Respondents	112	
No Response	5	

Livingston County Circuit and Probate Courts

9) What is your gender?

	2015	
Male	70	60%
Female	49	42%
Other	1	1%
Number of Respondents	117	
No Response	0	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	2	2%
Asian	2	2%
Multiracial/biracial	0	0%
Black/African American	1	1%
Hispanic/Latino	1	1%
White/Caucasian	107	94%
Other	3	3%
Number of Respondents	114	
No Response	3	