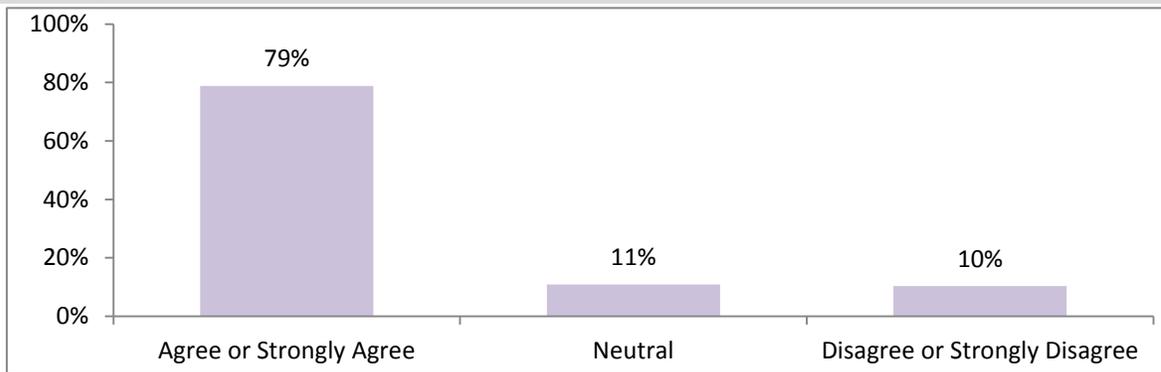


**Questions 1 and 2 were directed to all respondents.**

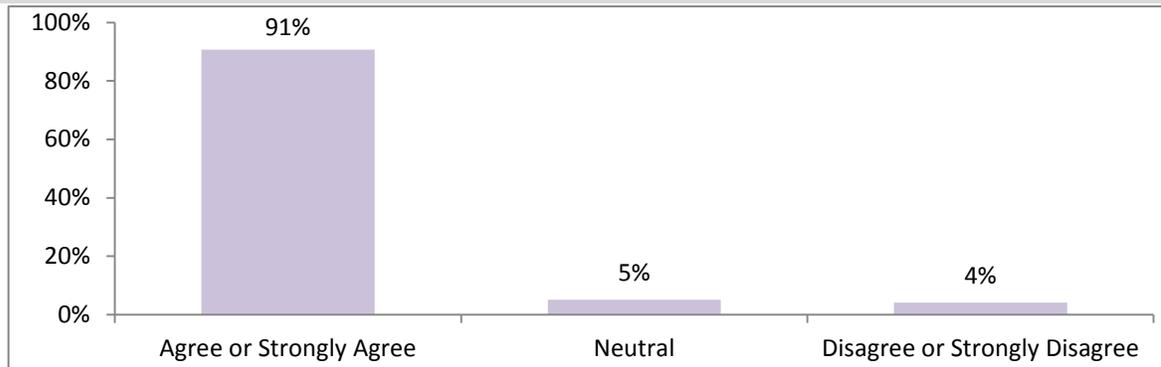
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	92	47%
4 Agree	61	31%
3 Neutral	21	11%
2 Disagree	12	6%
1 Strongly Disagree	8	4%
Total Responses	194	
Score		4.1
NA - Not Applicable	5	
No Response	0	



**2) I was treated with courtesy and respect by court staff.**

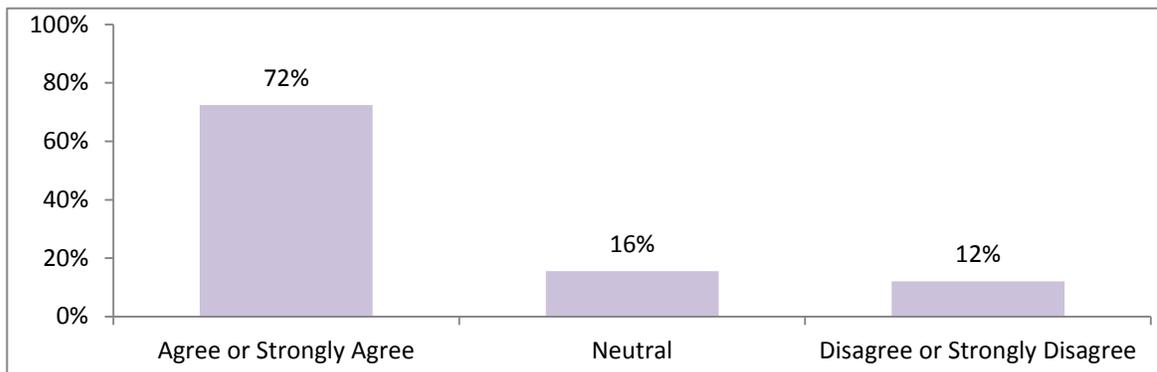
	2015	
5 Strongly Agree	122	63%
4 Agree	54	28%
3 Neutral	10	5%
2 Disagree	4	2%
1 Strongly Disagree	4	2%
Total Responses	194	
Score		4.5
NA - Not Applicable	0	
No Response	5	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

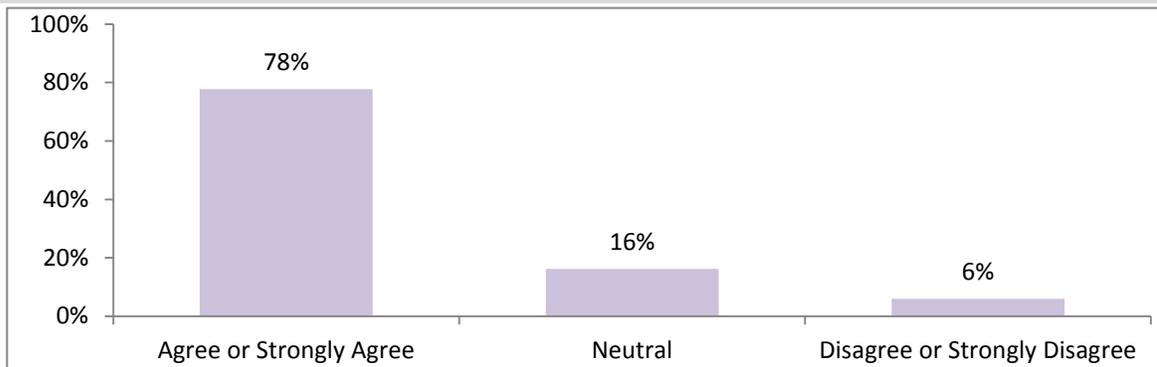
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	49	42%
4 Agree	35	30%
3 Neutral	18	16%
2 Disagree	7	6%
1 Strongly Disagree	7	6%
Total Responses	116	
Score		4.0
NA - Not Applicable	42	
No Response	41	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

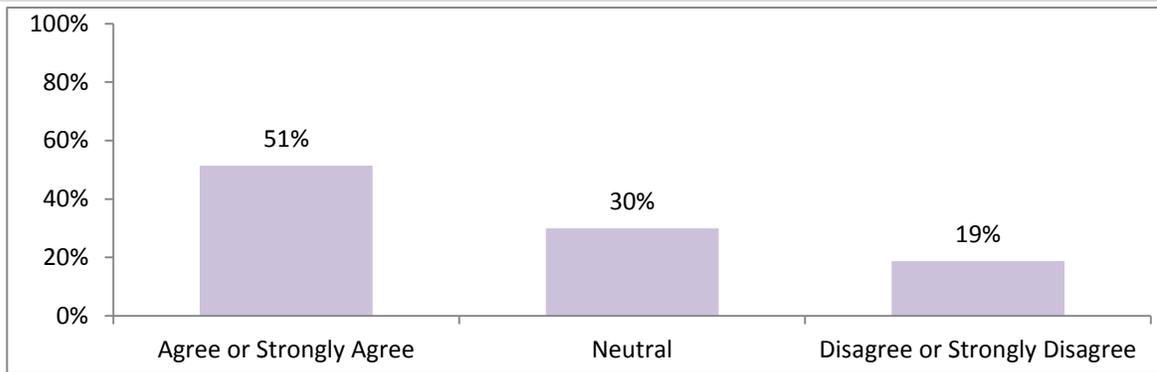
	2015	
5 Strongly Agree	54	46%
4 Agree	37	32%
3 Neutral	19	16%
2 Disagree	4	3%
1 Strongly Disagree	3	3%
Total Responses	117	
Score		4.2
NA - Not Applicable	39	
No Response	43	



**Questions 5 and 6 were directed to persons who were a party to the case.**

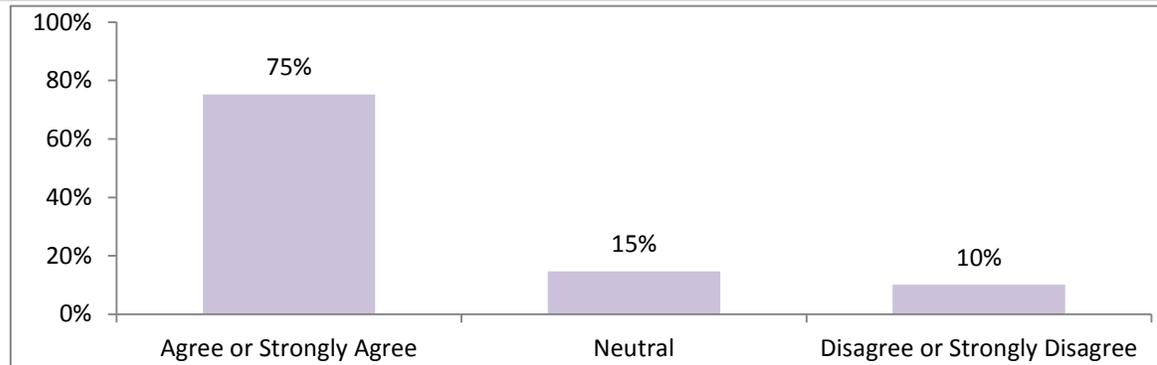
**5) The outcome in my case was favorable to me.**

	2015	
5 Strongly Agree	33	31%
4 Agree	22	21%
3 Neutral	32	30%
2 Disagree	8	7%
1 Strongly Disagree	12	11%
Total Responses	107	
Score		3.5
NA - Not Applicable	49	
No Response	43	



**6) As I leave the court, I understand what happened in my case.**

	2015	
5 Strongly Agree	54	50%
4 Agree	28	26%
3 Neutral	16	15%
2 Disagree	5	5%
1 Strongly Disagree	6	6%
Total Responses	109	
Score		4.1
NA - Not Applicable	43	
No Response	47	



Lenawee County District Court

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	0	0%
Civil matter	31	16%
Criminal/probation	67	35%
Divorce/custody/support	0	0%
Drug/sobriety court	19	10%
Estate/trust	0	0%
File papers	5	3%
Get information	8	4%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	3	2%
Make a payment	15	8%
PPO	0	0%
Small claims	4	2%
Traffic/Ticket	37	19%
Other	23	12%
Number of Respondents	194	
No Response	5	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	119	62%
Agency Worker	6	3%
Attorney/prosecutor	4	2%
Family/friend of party to case	36	19%
Juror	0	0%
Witness	7	4%
Other	29	15%
Number of Respondents	192	
No Response	7	

Lenawee County District Court

**9) What is your gender?**

	2015	
Male	116	59%
Female	82	41%
Other	0	0%
Number of Respondents	198	
No Response	1	

**10) How do you identify yourself? (Shade ALL that apply.)**

	2015	
American Indian / Alaska Nat.	7	4%
Asian	3	2%
Multiracial/biracial	4	2%
Black/African American	16	8%
Hispanic/Latino	28	14%
White/Caucasian	149	75%
Other	4	2%
Number of Respondents	199	
No Response	0	