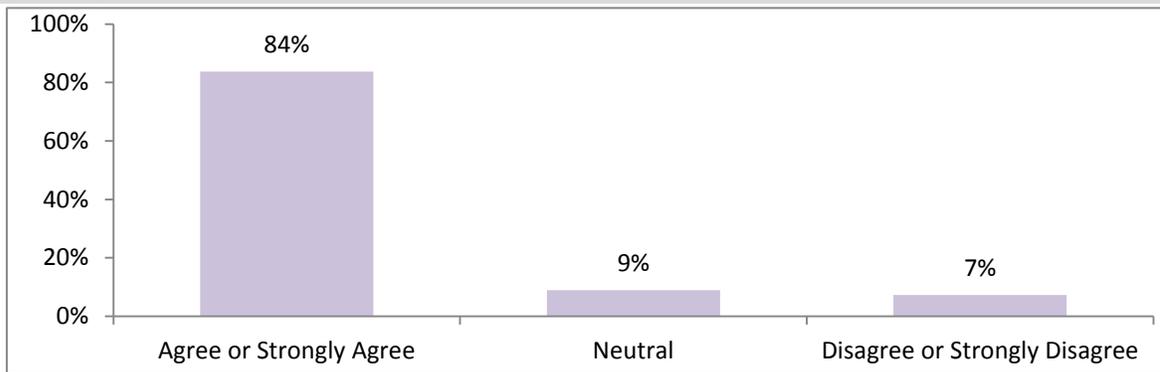


**Questions 1 and 2 were directed to all respondents.**

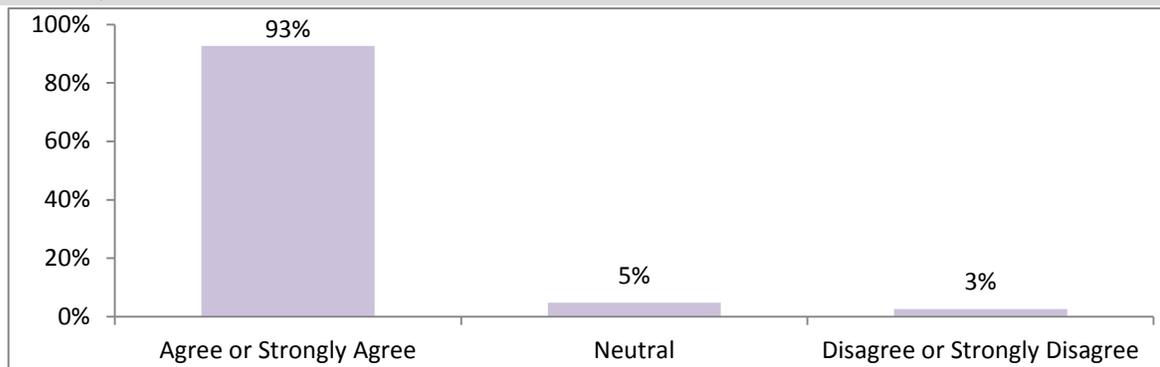
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	113	59%
4 Agree	47	25%
3 Neutral	17	9%
2 Disagree	4	2%
1 Strongly Disagree	10	5%
Total Responses	191	
Score		4.3
NA - Not Applicable	5	
No Response	4	



**2) I was treated with courtesy and respect by court staff.**

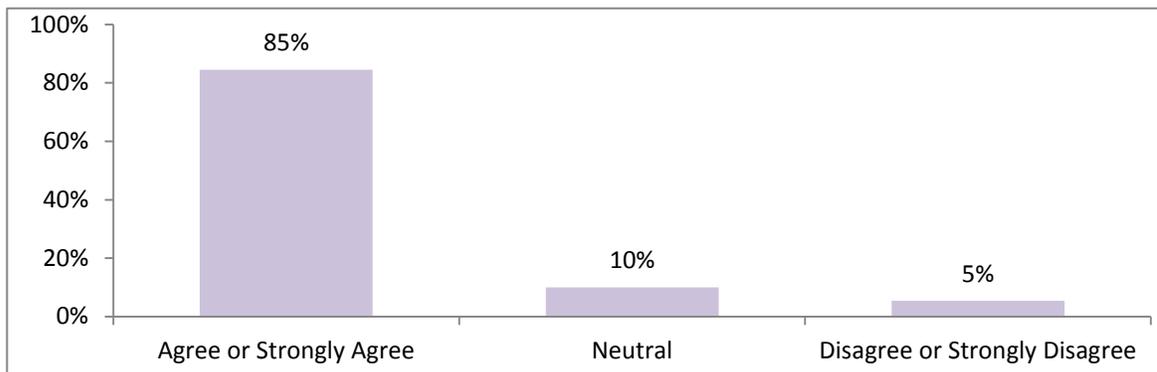
	2015	
5 Strongly Agree	128	67%
4 Agree	48	25%
3 Neutral	9	5%
2 Disagree	1	1%
1 Strongly Disagree	4	2%
Total Responses	190	
Score		4.6
NA - Not Applicable	2	
No Response	8	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

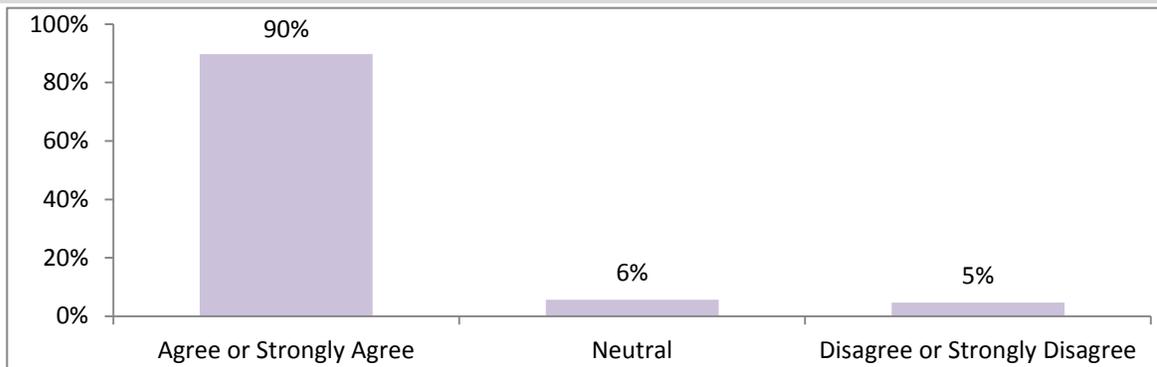
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	55	50%
4 Agree	38	35%
3 Neutral	11	10%
2 Disagree	2	2%
1 Strongly Disagree	4	4%
Total Responses	110	
Score		4.3
NA - Not Applicable	30	
No Response	60	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

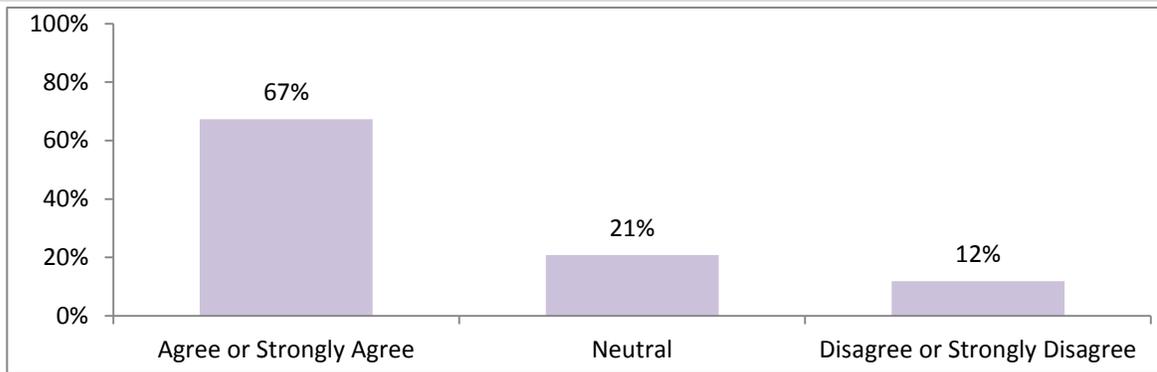
	2015	
5 Strongly Agree	67	63%
4 Agree	29	27%
3 Neutral	6	6%
2 Disagree	4	4%
1 Strongly Disagree	1	1%
Total Responses	107	
Score		4.5
NA - Not Applicable	31	
No Response	62	



**Questions 5 and 6 were directed to persons who were a party to the case.**

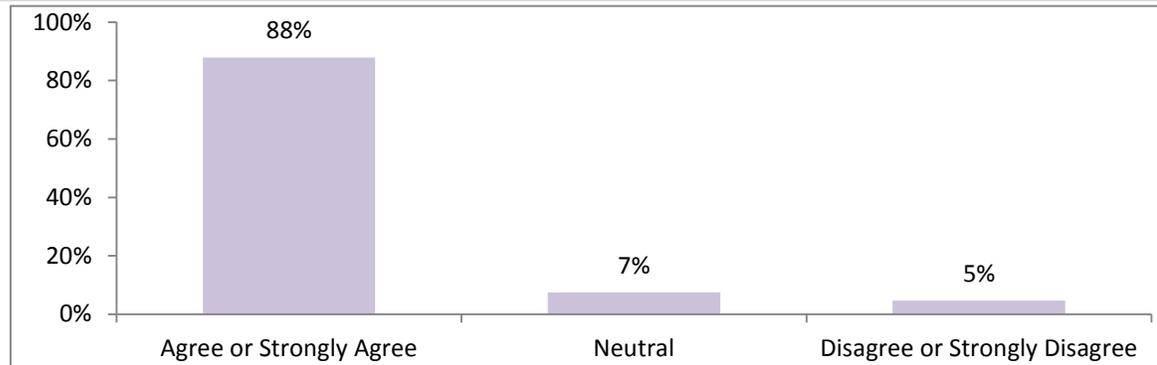
**5) The outcome in my case was favorable to me.**

	2015	
5 Strongly Agree	42	42%
4 Agree	26	26%
3 Neutral	21	21%
2 Disagree	4	4%
1 Strongly Disagree	8	8%
Total Responses	101	
Score		3.9
NA - Not Applicable	35	
No Response	64	



**6) As I leave the court, I understand what happened in my case.**

	2015	
5 Strongly Agree	64	60%
4 Agree	30	28%
3 Neutral	8	7%
2 Disagree	1	1%
1 Strongly Disagree	4	4%
Total Responses	107	
Score		4.4
NA - Not Applicable	33	
No Response	60	



Lenawee County Circuit and Probate Courts

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	8	4%
Civil matter	8	4%
Criminal/probation	34	18%
Divorce/custody/support	54	29%
Drug/sobriety court	1	1%
Estate/trust	10	5%
File papers	12	6%
Get information	9	5%
Guardianship/conservatorship	23	12%
Juvenile delinquency	15	8%
Landlord/Tenant	0	0%
Make a payment	5	3%
PPO	5	3%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	20	11%
Number of Respondents	187	
No Response	13	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	115	61%
Agency Worker	4	2%
Attorney/prosecutor	8	4%
Family/friend of party to case	33	18%
Juror	3	2%
Witness	4	2%
Other	28	15%
Number of Respondents	188	
No Response	12	

Lenawee County Circuit and Probate Courts

**9) What is your gender?**

	2015	
Male	82	42%
Female	114	59%
Other	2	1%
Number of Respondents	194	
No Response	6	

**10) How do you identify yourself? (Shade ALL that apply.)**

	2015	
American Indian / Alaska Nat.	4	2%
Asian	0	0%
Multiracial/biracial	4	2%
Black/African American	8	4%
Hispanic/Latino	35	18%
White/Caucasian	150	77%
Other	4	2%
Number of Respondents	195	
No Response	5	