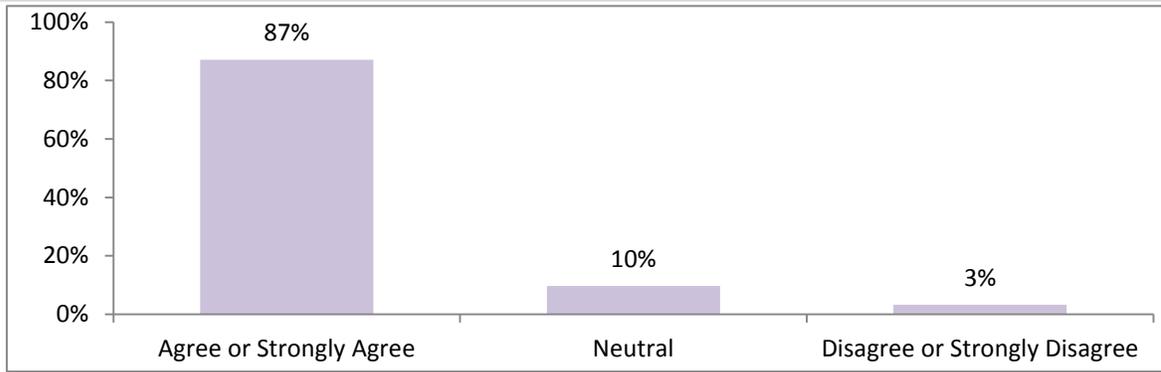


Questions 1 and 2 were directed to all respondents.

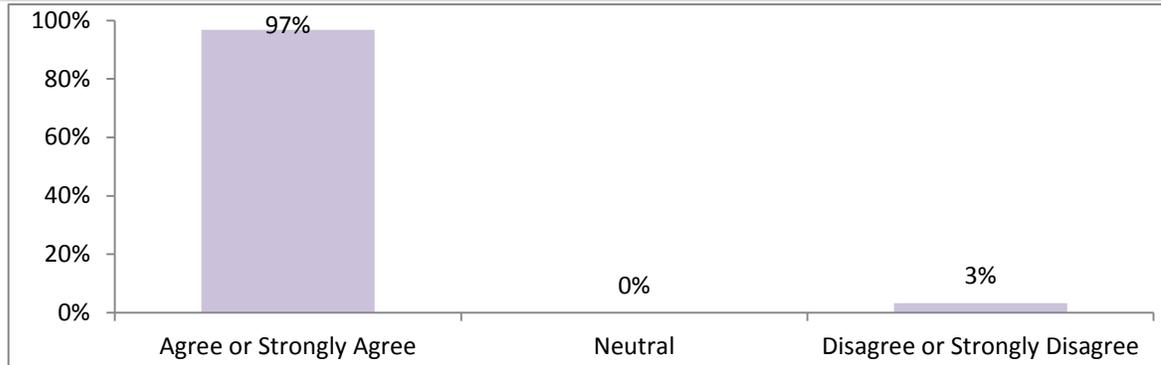
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	21	68%
4 Agree	6	19%
3 Neutral	3	10%
2 Disagree	0	0%
1 Strongly Disagree	1	3%
Total Responses	31	
Score		4.5
NA - Not Applicable	0	
No Response	0	



2) I was treated with courtesy and respect by court staff.

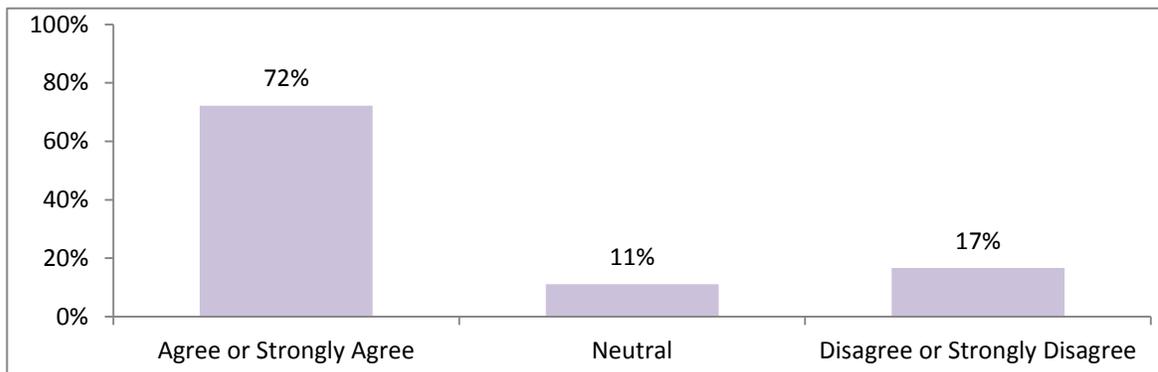
	2015	
5 Strongly Agree	25	81%
4 Agree	5	16%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	1	3%
Total Responses	31	
Score		4.7
NA - Not Applicable	0	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

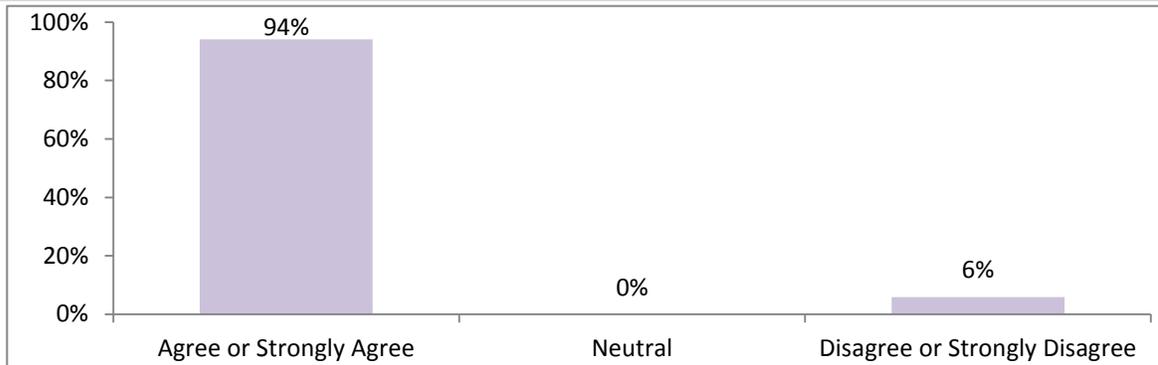
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	10	56%
4 Agree	3	17%
3 Neutral	2	11%
2 Disagree	2	11%
1 Strongly Disagree	1	6%
Total Responses	18	
Score		4.1
NA - Not Applicable	5	
No Response	8	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

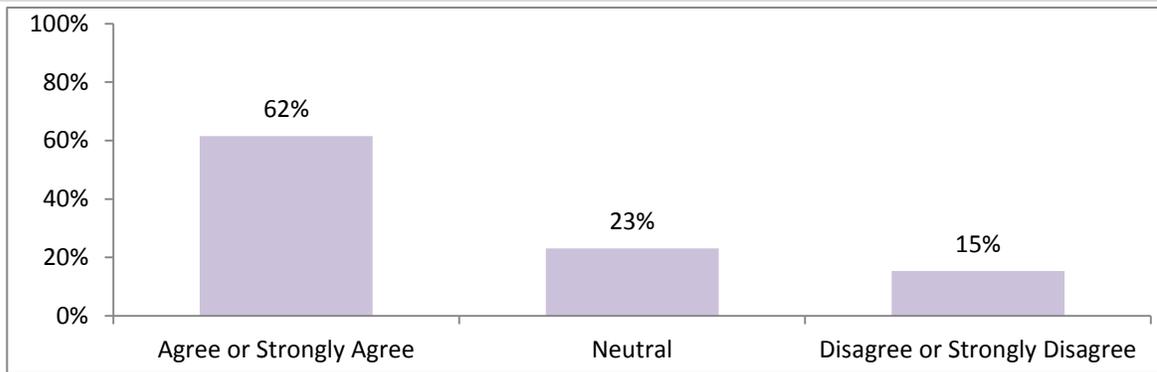
	2015	
5 Strongly Agree	11	65%
4 Agree	5	29%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	1	6%
Total Responses	17	
Score		4.5
NA - Not Applicable	4	
No Response	10	



Questions 5 and 6 were directed to persons who were a party to the case.

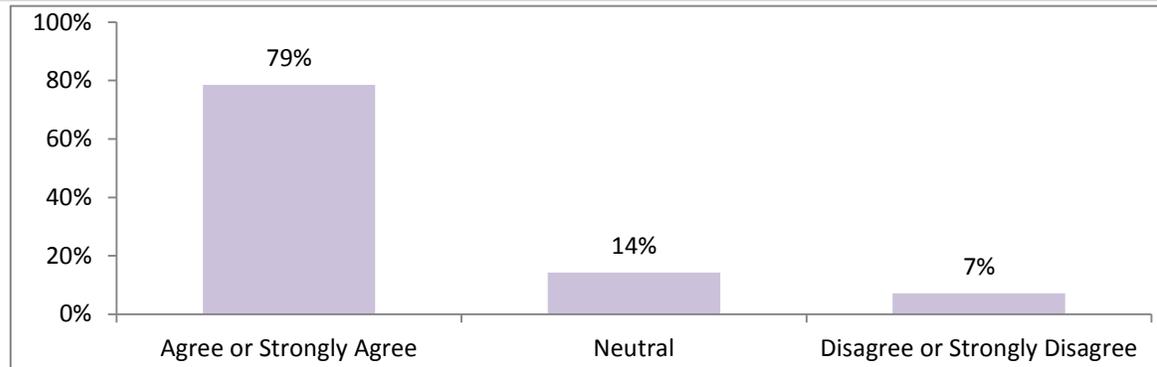
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	6	46%
4 Agree	2	15%
3 Neutral	3	23%
2 Disagree	1	8%
1 Strongly Disagree	1	8%
Total Responses	13	
Score	3.8	
NA - Not Applicable	8	
No Response	10	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	8	57%
4 Agree	3	21%
3 Neutral	2	14%
2 Disagree	0	0%
1 Strongly Disagree	1	7%
Total Responses	14	
Score	4.2	
NA - Not Applicable	6	
No Response	11	



Leelanau County District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	4	13%
Criminal/probation	7	23%
Divorce/custody/support	0	0%
Drug/sobriety court	2	6%
Estate/trust	0	0%
File papers	0	0%
Get information	0	0%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	4	13%
Make a payment	3	10%
PPO	0	0%
Small claims	4	13%
Traffic/Ticket	9	29%
Other	1	3%
Number of Respondents	31	
No Response	0	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	27	87%
Agency Worker	0	0%
Attorney/prosecutor	2	6%
Family/friend of party to case	1	3%
Juror	0	0%
Witness	0	0%
Other	1	3%
Number of Respondents	31	
No Response	0	

Leelanau County District Court

9) What is your gender?

	2015	
Male	17	55%
Female	12	39%
Other	2	6%
Number of Respondents	31	
No Response	0	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	1	3%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	0	0%
Hispanic/Latino	1	3%
White/Caucasian	29	94%
Other	0	0%
Number of Respondents	31	
No Response	0	