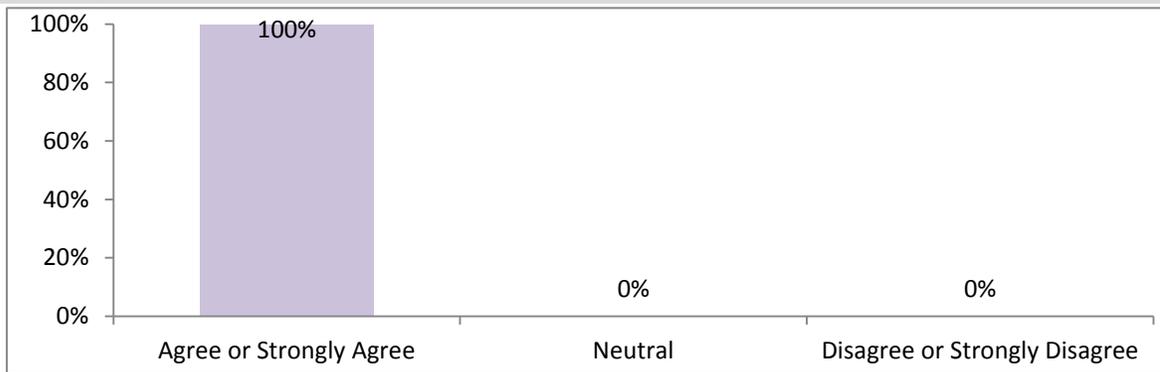


Questions 1 and 2 were directed to all respondents.

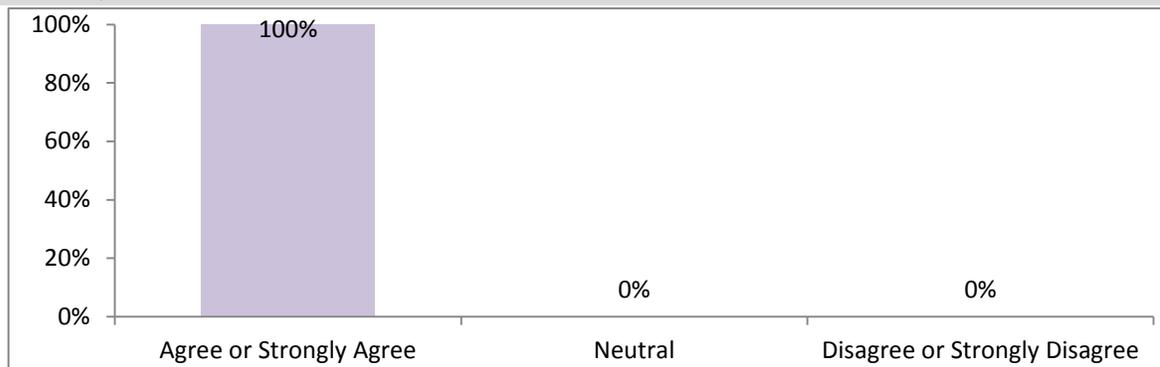
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	19	90%
4 Agree	2	10%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	21	
Score		4.9
NA - Not Applicable	3	
No Response	0	



2) I was treated with courtesy and respect by court staff.

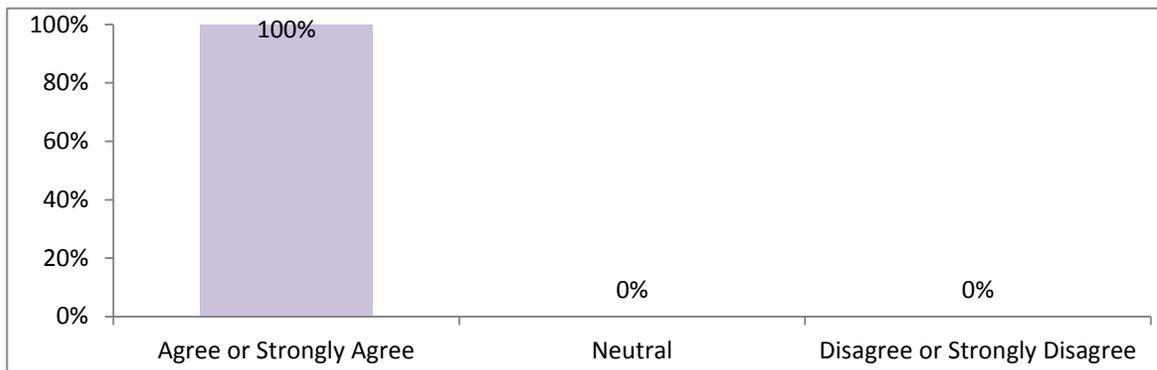
	2015	
5 Strongly Agree	23	96%
4 Agree	1	4%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	24	
Score		5.0
NA - Not Applicable	0	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

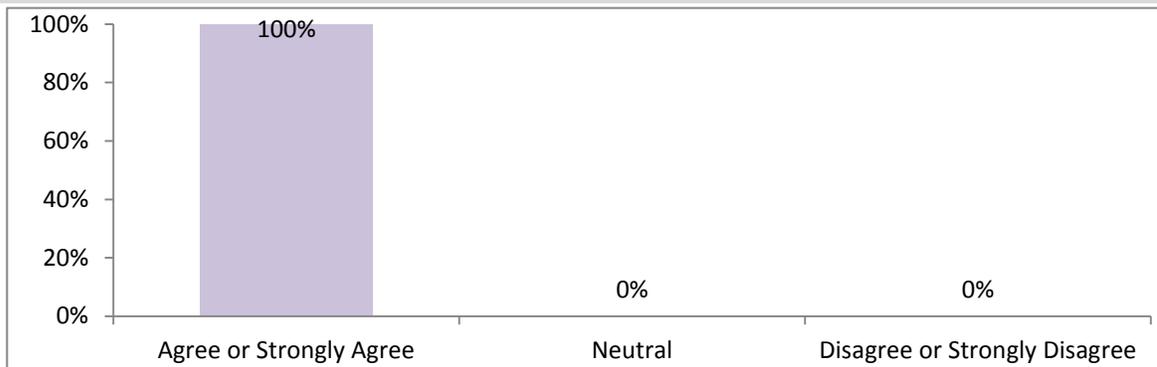
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	21	88%
4 Agree	3	13%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	24	
Score		4.9
NA - Not Applicable	0	
No Response	0	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

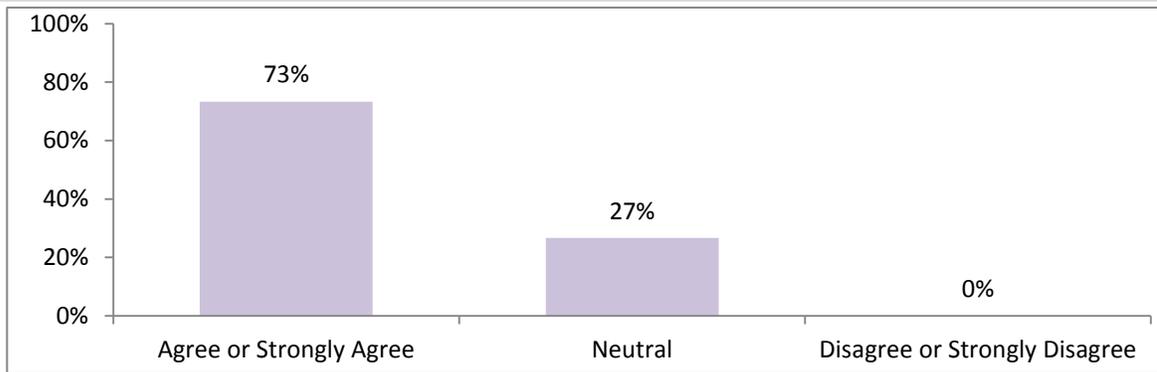
	2015	
5 Strongly Agree	23	100%
4 Agree	0	0%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	23	
Score		5.0
NA - Not Applicable	1	
No Response	0	



Questions 5 and 6 were directed to persons who were a party to the case.

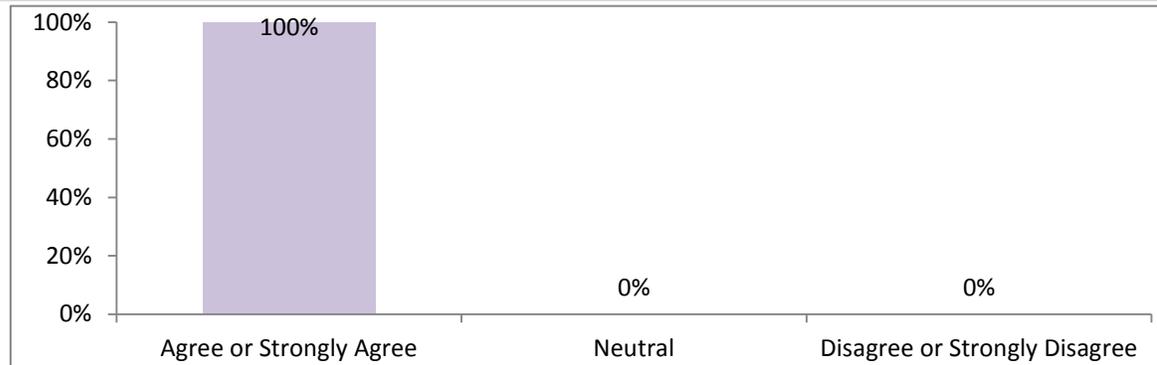
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	9	60%
4 Agree	2	13%
3 Neutral	4	27%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	15	
Score		4.3
NA - Not Applicable	4	
No Response	5	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	13	87%
4 Agree	2	13%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	15	
Score		4.9
NA - Not Applicable	4	
No Response	5	



Leelanau County Circuit and Probate Courts

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	9	38%
Civil matter	0	0%
Criminal/probation	1	4%
Divorce/custody/support	4	17%
Drug/sobriety court	0	0%
Estate/trust	0	0%
File papers	0	0%
Get information	0	0%
Guardianship/conservatorship	5	21%
Juvenile delinquency	6	25%
Landlord/Tenant	0	0%
Make a payment	0	0%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	0	0%
Number of Respondents	24	
No Response	0	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	6	25%
Agency Worker	3	13%
Attorney/prosecutor	6	25%
Family/friend of party to case	7	29%
Juror	0	0%
Witness	1	4%
Other	2	8%
Number of Respondents	24	
No Response	0	

Leelanau County Circuit and Probate Courts

9) What is your gender?

	2015	
Male	8	33%
Female	16	67%
Other	0	0%
Number of Respondents	24	
No Response	0	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	2	8%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	0	0%
Hispanic/Latino	2	8%
White/Caucasian	21	88%
Other	0	0%
Number of Respondents	24	
No Response	0	