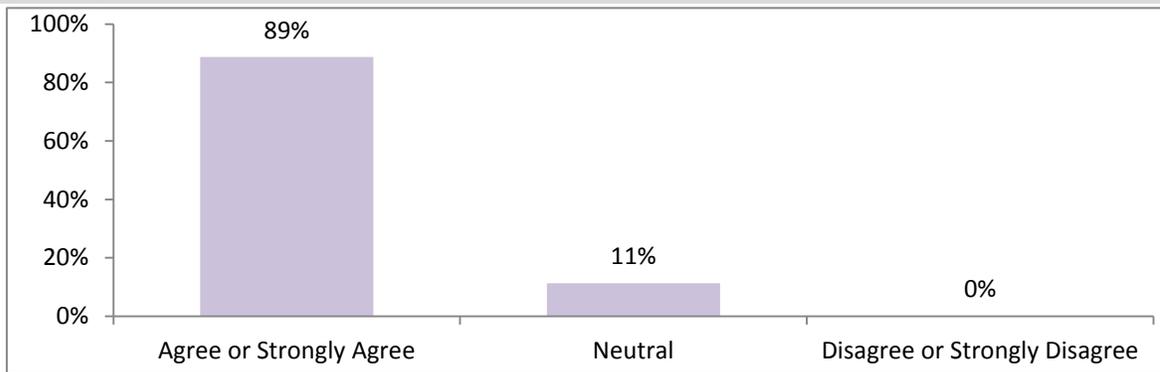


Questions 1 and 2 were directed to all respondents.

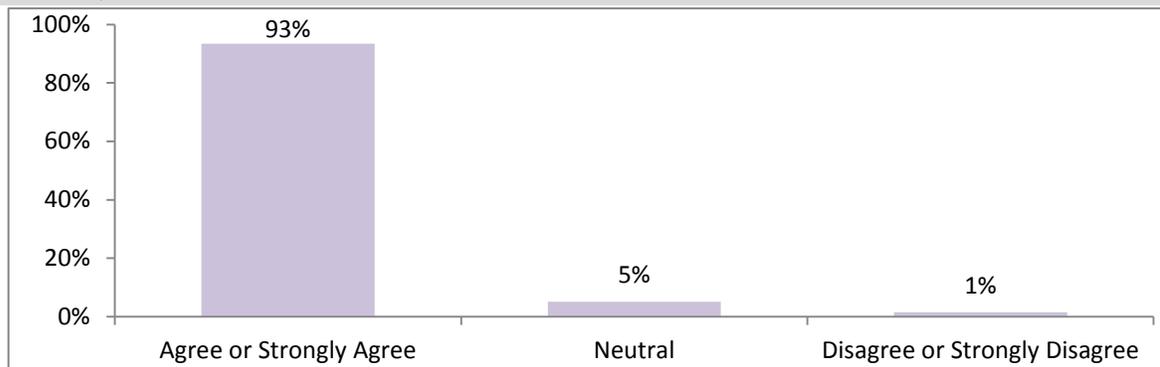
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	68	51%
4 Agree	50	38%
3 Neutral	15	11%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	133	
Score		4.4
NA - Not Applicable	6	
No Response	1	



2) I was treated with courtesy and respect by court staff.

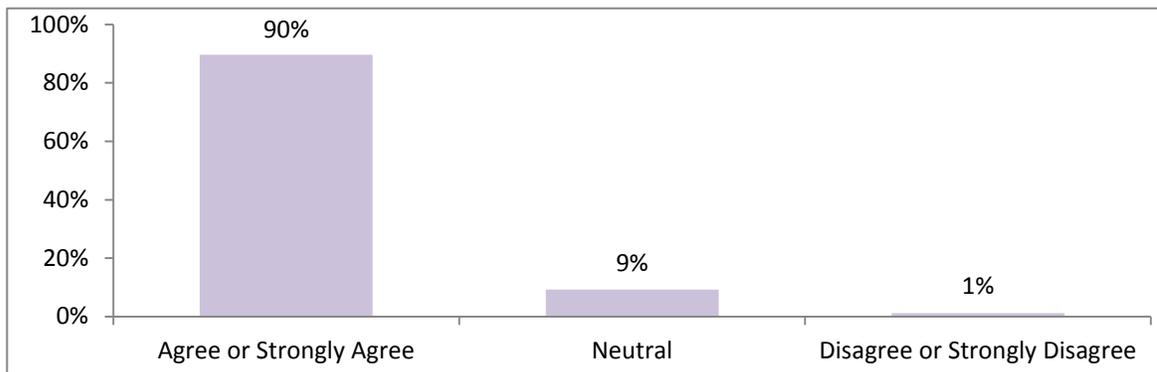
	2015	
5 Strongly Agree	101	74%
4 Agree	27	20%
3 Neutral	7	5%
2 Disagree	1	1%
1 Strongly Disagree	1	1%
Total Responses	137	
Score		4.6
NA - Not Applicable	1	
No Response	2	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

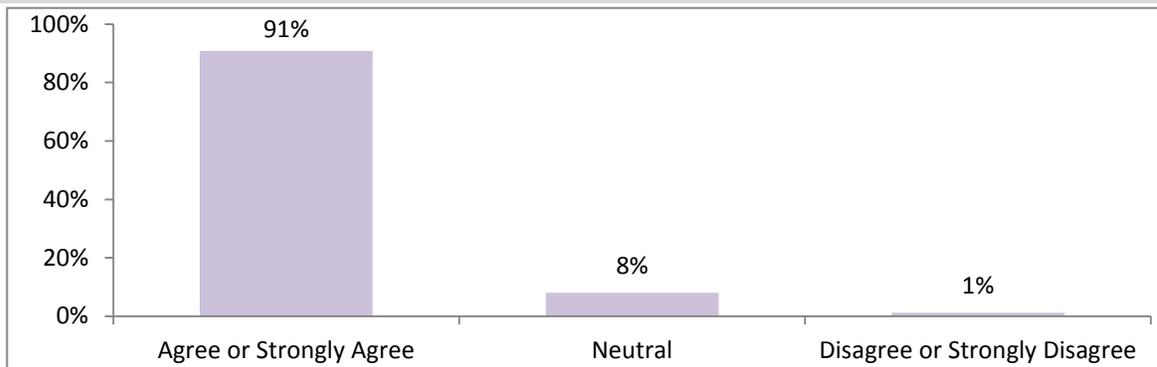
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	40	46%
4 Agree	38	44%
3 Neutral	8	9%
2 Disagree	1	1%
1 Strongly Disagree	0	0%
Total Responses	87	
Score		4.3
NA - Not Applicable	13	
No Response	40	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

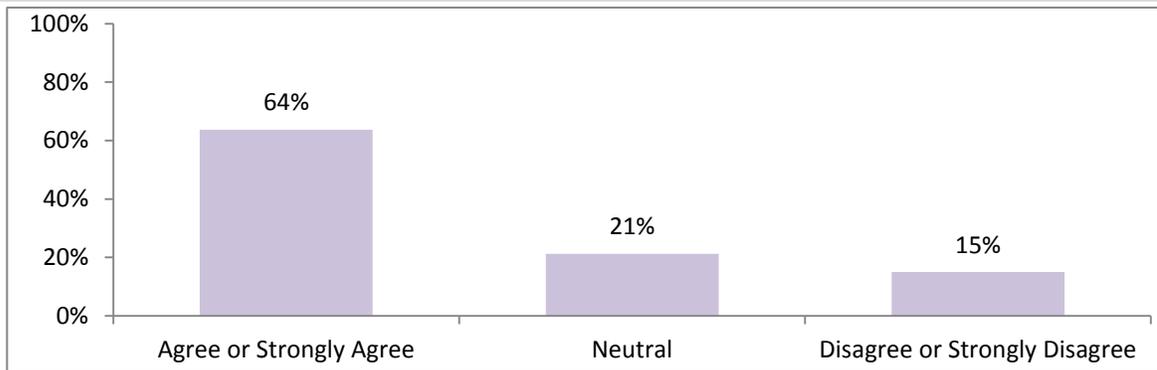
	2015	
5 Strongly Agree	49	56%
4 Agree	30	34%
3 Neutral	7	8%
2 Disagree	1	1%
1 Strongly Disagree	0	0%
Total Responses	87	
Score		4.5
NA - Not Applicable	12	
No Response	41	



Questions 5 and 6 were directed to persons who were a party to the case.

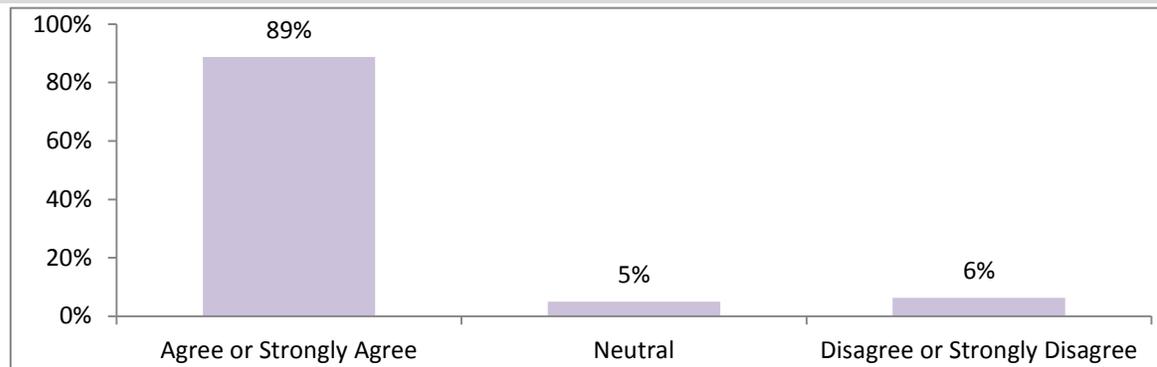
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	33	41%
4 Agree	18	23%
3 Neutral	17	21%
2 Disagree	9	11%
1 Strongly Disagree	3	4%
Total Responses	80	
Score		3.9
NA - Not Applicable	18	
No Response	42	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	44	55%
4 Agree	27	34%
3 Neutral	4	5%
2 Disagree	4	5%
1 Strongly Disagree	1	1%
Total Responses	80	
Score		4.4
NA - Not Applicable	18	
No Response	42	



Lapeer County District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	15	11%
Criminal/probation	72	52%
Divorce/custody/support	0	0%
Drug/sobriety court	14	10%
Estate/trust	0	0%
File papers	5	4%
Get information	2	1%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	4	3%
Make a payment	8	6%
PPO	0	0%
Small claims	5	4%
Traffic/Ticket	20	14%
Other	13	9%
Number of Respondents	138	
No Response	2	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	101	75%
Agency Worker	4	3%
Attorney/prosecutor	10	7%
Family/friend of party to case	7	5%
Juror	0	0%
Witness	1	1%
Other	13	10%
Number of Respondents	135	
No Response	5	

Lapeer County District Court

9) What is your gender?

	2015	
Male	87	64%
Female	47	35%
Other	2	1%
Number of Respondents	135	
No Response	5	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	3	2%
Asian	1	1%
Multiracial/biracial	1	1%
Black/African American	4	3%
Hispanic/Latino	6	4%
White/Caucasian	122	88%
Other	3	2%
Number of Respondents	138	
No Response	2	