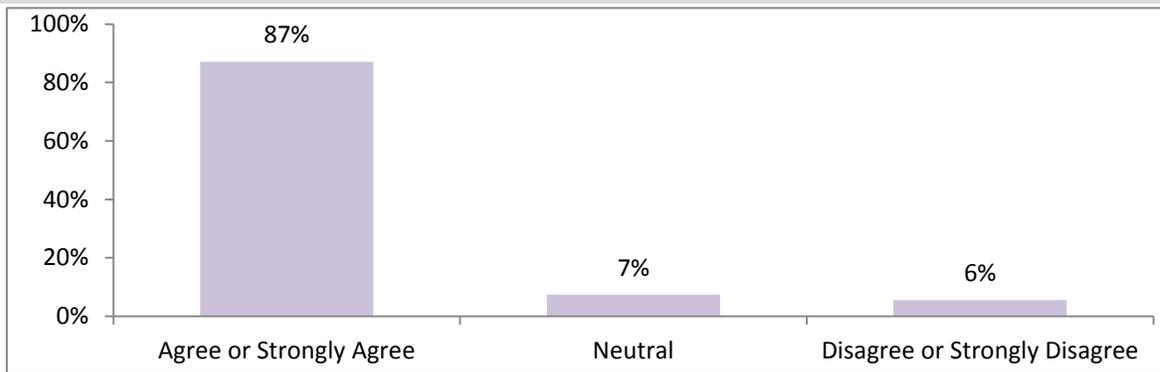


Questions 1 and 2 were directed to all respondents.

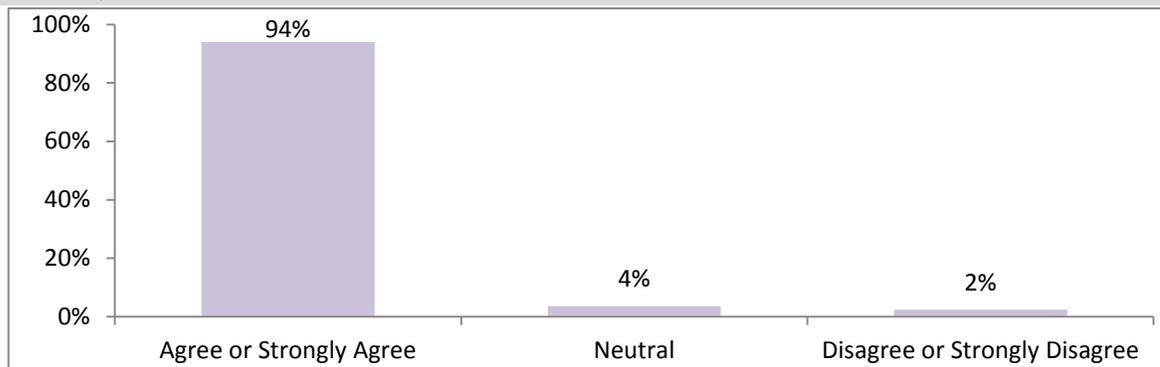
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	108	66%
4 Agree	34	21%
3 Neutral	12	7%
2 Disagree	5	3%
1 Strongly Disagree	4	2%
Total Responses	163	
Score		4.5
NA - Not Applicable	2	
No Response	4	



2) I was treated with courtesy and respect by court staff.

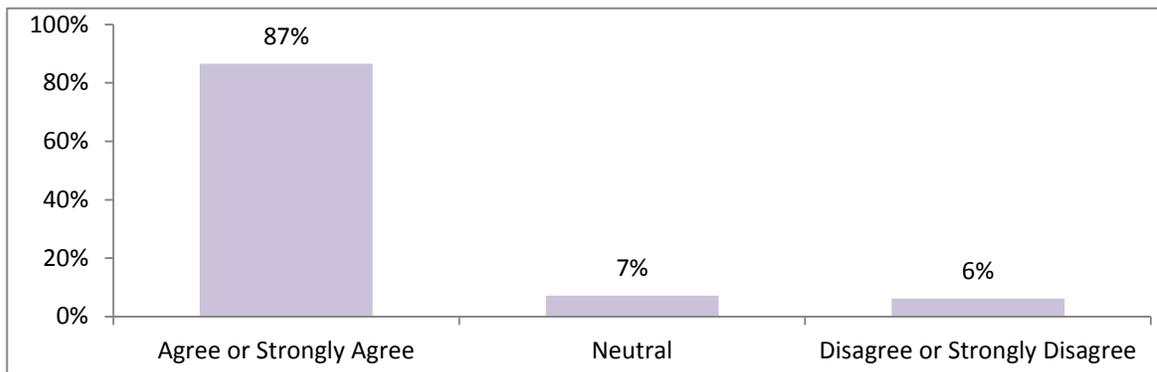
	2015	
5 Strongly Agree	132	79%
4 Agree	25	15%
3 Neutral	6	4%
2 Disagree	2	1%
1 Strongly Disagree	2	1%
Total Responses	167	
Score		4.7
NA - Not Applicable	0	
No Response	2	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

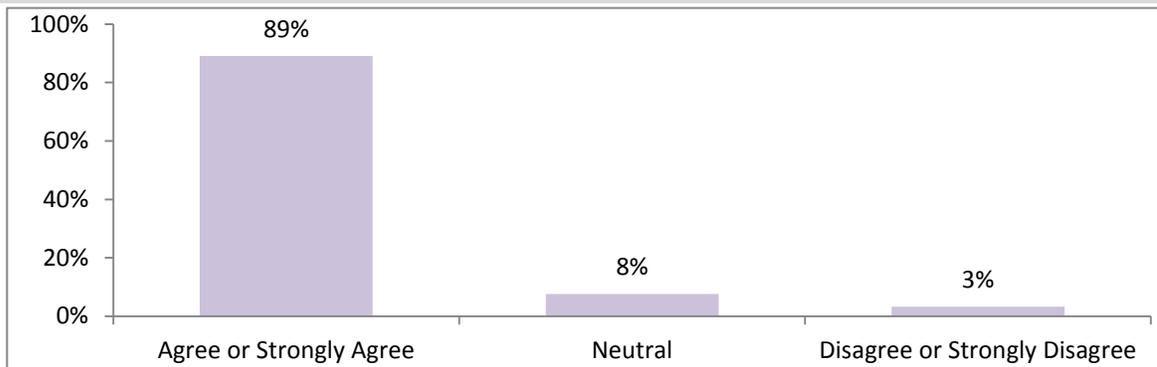
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	64	66%
4 Agree	20	21%
3 Neutral	7	7%
2 Disagree	2	2%
1 Strongly Disagree	4	4%
Total Responses	97	
Score		4.4
NA - Not Applicable	28	
No Response	44	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

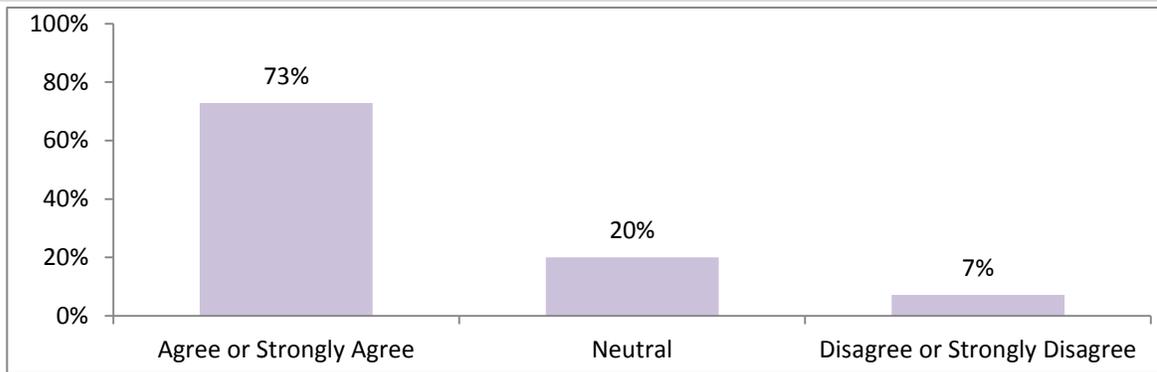
	2015	
5 Strongly Agree	67	73%
4 Agree	15	16%
3 Neutral	7	8%
2 Disagree	1	1%
1 Strongly Disagree	2	2%
Total Responses	92	
Score		4.6
NA - Not Applicable	29	
No Response	48	



Questions 5 and 6 were directed to persons who were a party to the case.

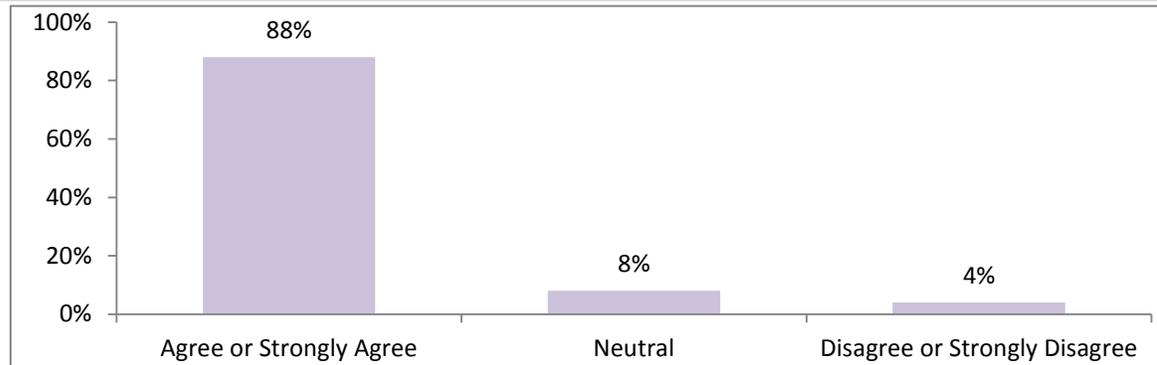
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	37	53%
4 Agree	14	20%
3 Neutral	14	20%
2 Disagree	5	7%
1 Strongly Disagree	0	0%
Total Responses	70	
Score		4.2
NA - Not Applicable	39	
No Response	60	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	47	63%
4 Agree	19	25%
3 Neutral	6	8%
2 Disagree	2	3%
1 Strongly Disagree	1	1%
Total Responses	75	
Score		4.5
NA - Not Applicable	32	
No Response	61	



Lapeer County Circuit and Probate Courts

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	5	3%
Civil matter	10	6%
Criminal/probation	19	11%
Divorce/custody/support	57	34%
Drug/sobriety court	0	0%
Estate/trust	12	7%
File papers	13	8%
Get information	9	5%
Guardianship/conservatorship	15	9%
Juvenile delinquency	27	16%
Landlord/Tenant	0	0%
Make a payment	10	6%
PPO	1	1%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	9	5%
Number of Respondents	166	
No Response	3	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	70	43%
Agency Worker	12	7%
Attorney/prosecutor	45	28%
Family/friend of party to case	23	14%
Juror	0	0%
Witness	0	0%
Other	13	8%
Number of Respondents	162	
No Response	7	

Lapeer County Circuit and Probate Courts

9) What is your gender?

	2015	
Male	71	42%
Female	98	58%
Other	0	0%
Number of Respondents	169	
No Response	0	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	5	3%
Asian	0	0%
Multiracial/biracial	5	3%
Black/African American	1	1%
Hispanic/Latino	4	2%
White/Caucasian	153	93%
Other	0	0%
Number of Respondents	165	
No Response	4	