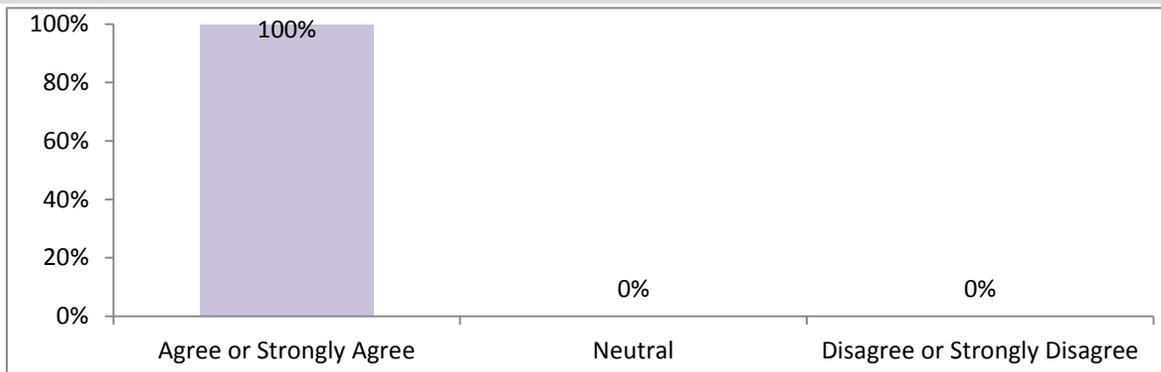


Lake County Trial Courts

Questions 1 and 2 were directed to all respondents.

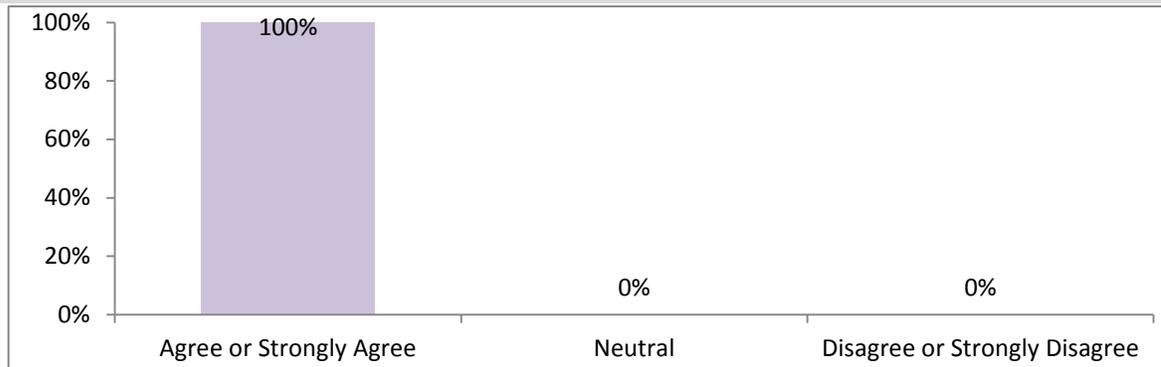
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	11	92%
4 Agree	1	8%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	12	
Score		4.9
NA - Not Applicable	0	
No Response	0	



2) I was treated with courtesy and respect by court staff.

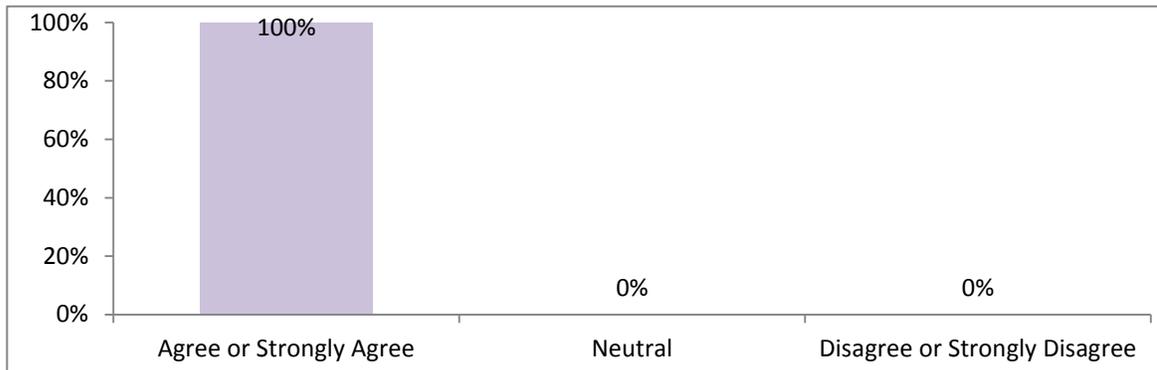
	2015	
5 Strongly Agree	11	92%
4 Agree	1	8%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	12	
Score		4.9
NA - Not Applicable	0	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

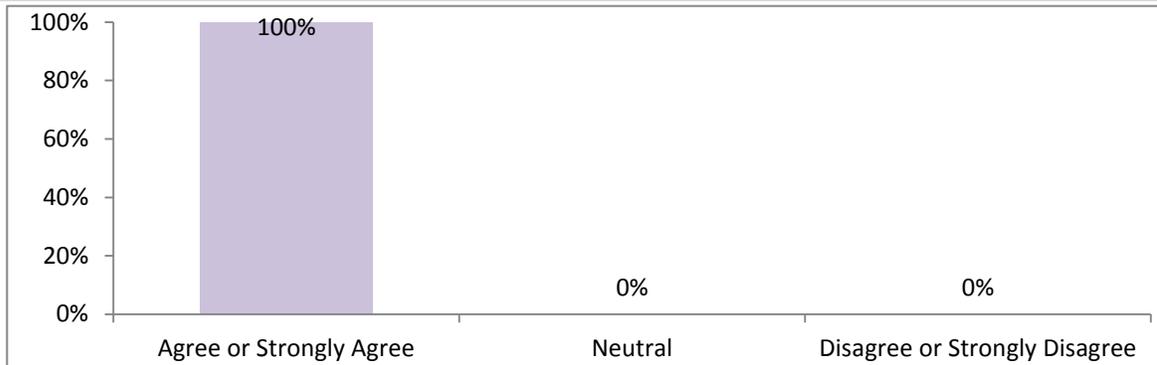
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	3	75%
4 Agree	1	25%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	4	
Score	4.8	
NA - Not Applicable	4	
No Response	4	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

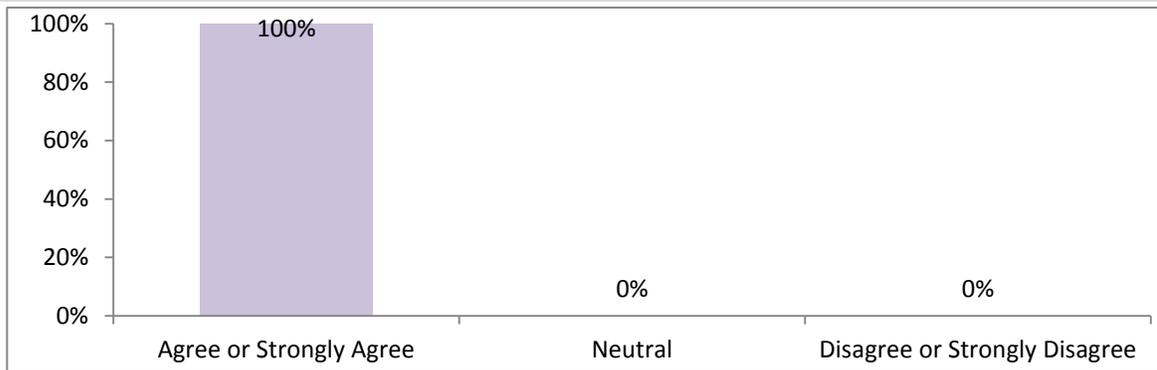
	2015	
5 Strongly Agree	3	75%
4 Agree	1	25%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	4	
Score	4.8	
NA - Not Applicable	4	
No Response	4	



Questions 5 and 6 were directed to persons who were a party to the case.

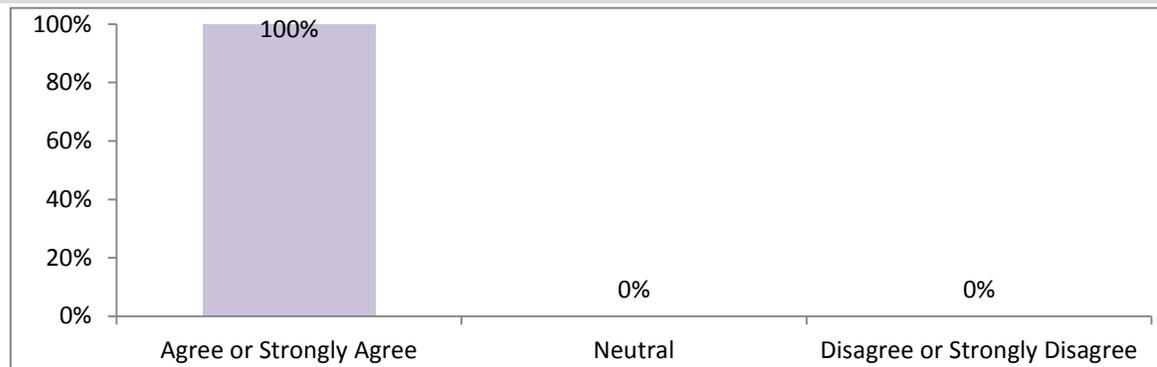
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	4	100%
4 Agree	0	0%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	4	
Score		5.0
NA - Not Applicable	4	
No Response	4	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	5	100%
4 Agree	0	0%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	5	
Score		5.0
NA - Not Applicable	3	
No Response	4	



Lake County Trial Courts

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	1	9%
Civil matter	4	36%
Criminal/probation	0	0%
Divorce/custody/support	1	9%
Drug/sobriety court	0	0%
Estate/trust	0	0%
File papers	0	0%
Get information	0	0%
Guardianship/conservatorship	1	9%
Juvenile delinquency	0	0%
Landlord/Tenant	0	0%
Make a payment	0	0%
PPO	0	0%
Small claims	1	9%
Traffic/Ticket	1	9%
Other	3	27%
Number of Respondents	11	
No Response	1	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	2	18%
Agency Worker	2	18%
Attorney/prosecutor	4	36%
Family/friend of party to case	3	27%
Juror	0	0%
Witness	0	0%
Other	0	0%
Number of Respondents	11	
No Response	1	

Lake County Trial Courts

9) What is your gender?

	2015	
Male	4	33%
Female	7	58%
Other	1	8%
Number of Respondents	12	
No Response	0	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	0	0%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	1	8%
Hispanic/Latino	0	0%
White/Caucasian	9	75%
Other	2	17%
Number of Respondents	12	
No Response	0	