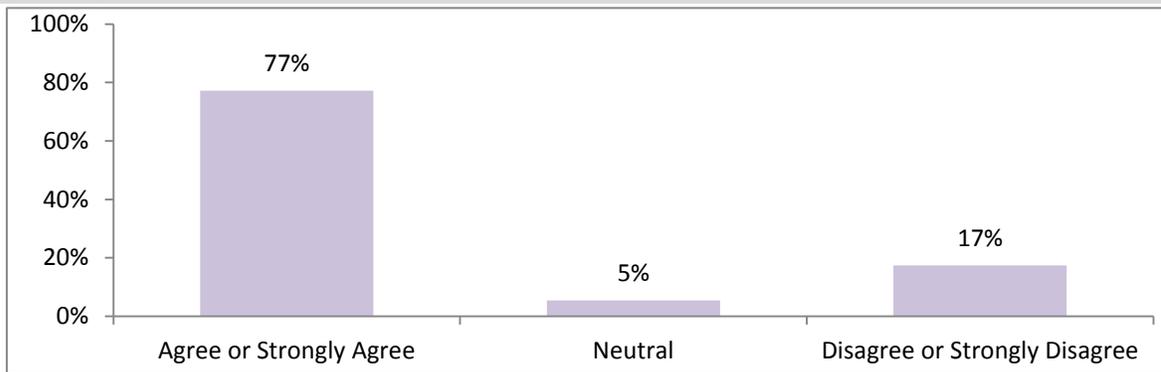


Questions 1 and 2 were directed to all respondents.

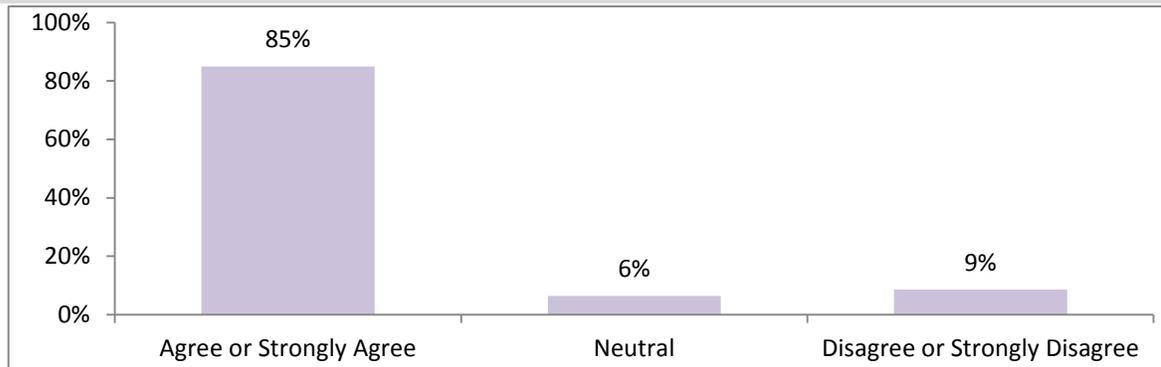
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	50	54%
4 Agree	21	23%
3 Neutral	5	5%
2 Disagree	4	4%
1 Strongly Disagree	12	13%
Total Responses	92	
Score		4.0
NA - Not Applicable	3	
No Response	2	



2) I was treated with courtesy and respect by court staff.

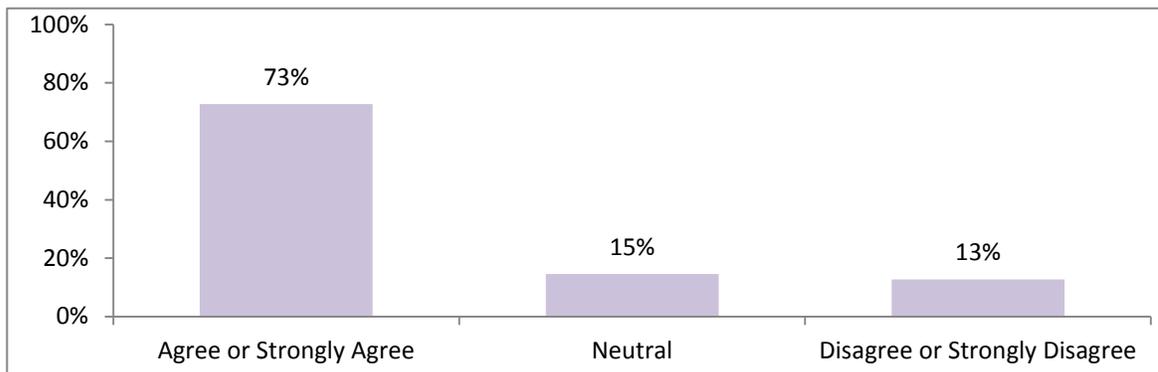
	2015	
5 Strongly Agree	57	61%
4 Agree	22	24%
3 Neutral	6	6%
2 Disagree	5	5%
1 Strongly Disagree	3	3%
Total Responses	93	
Score		4.3
NA - Not Applicable	2	
No Response	2	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

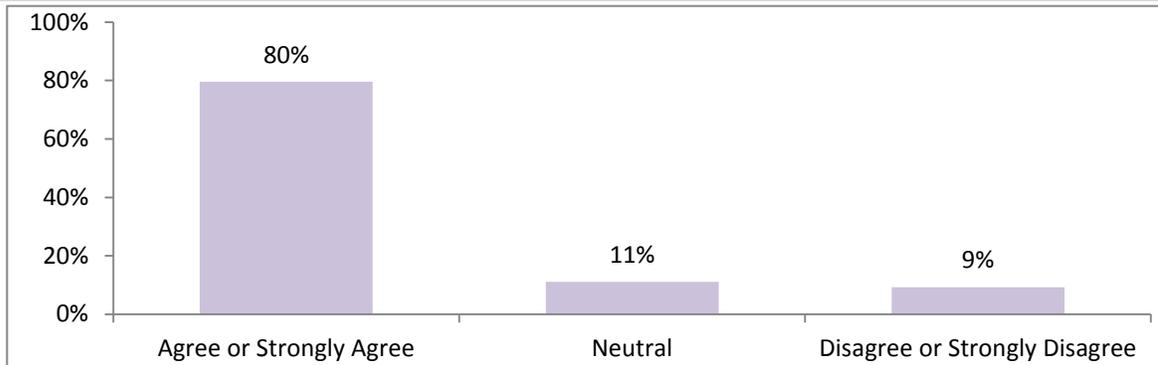
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	28	51%
4 Agree	12	22%
3 Neutral	8	15%
2 Disagree	4	7%
1 Strongly Disagree	3	5%
Total Responses	55	
Score		4.1
NA - Not Applicable	12	
No Response	30	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

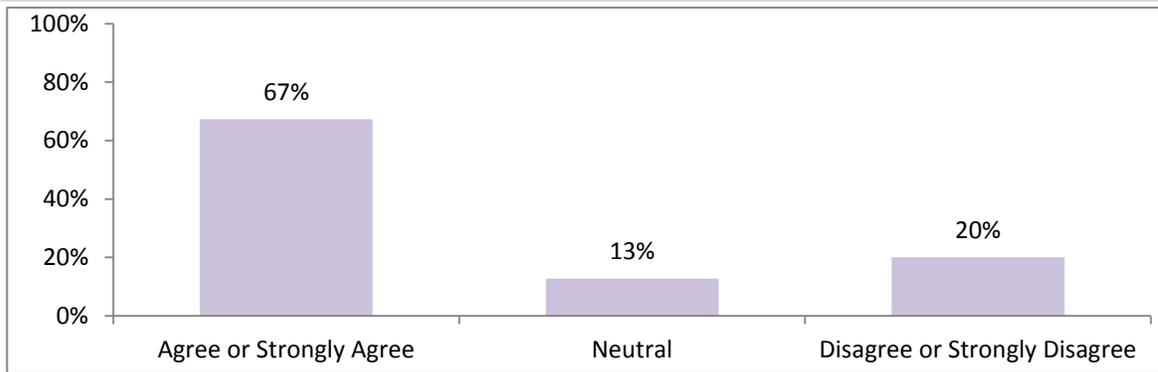
	2015	
5 Strongly Agree	28	52%
4 Agree	15	28%
3 Neutral	6	11%
2 Disagree	3	6%
1 Strongly Disagree	2	4%
Total Responses	54	
Score		4.2
NA - Not Applicable	13	
No Response	30	



Questions 5 and 6 were directed to persons who were a party to the case.

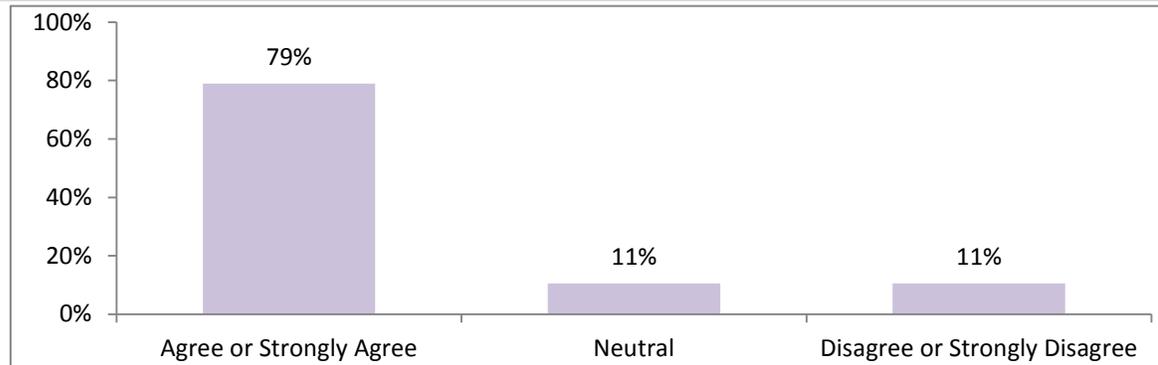
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	26	47%
4 Agree	11	20%
3 Neutral	7	13%
2 Disagree	5	9%
1 Strongly Disagree	6	11%
Total Responses	55	
Score		3.8
NA - Not Applicable	12	
No Response	30	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	34	60%
4 Agree	11	19%
3 Neutral	6	11%
2 Disagree	3	5%
1 Strongly Disagree	3	5%
Total Responses	57	
Score		4.2
NA - Not Applicable	13	
No Response	27	



Kent County 62B District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	16	18%
Criminal/probation	24	27%
Divorce/custody/support	0	0%
Drug/sobriety court	3	3%
Estate/trust	0	0%
File papers	1	1%
Get information	3	3%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	3	3%
Make a payment	9	10%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	30	34%
Other	4	4%
Number of Respondents	89	
No Response	8	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	49	58%
Agency Worker	3	4%
Attorney/prosecutor	3	4%
Family/friend of party to case	18	21%
Juror	1	1%
Witness	5	6%
Other	6	7%
Number of Respondents	84	
No Response	13	

Kent County 62B District Court

9) What is your gender?

	2015	
Male	43	50%
Female	43	50%
Other	0	0%
Number of Respondents	86	
No Response	11	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	5	6%
Asian	3	3%
Multiracial/biracial	2	2%
Black/African American	37	41%
Hispanic/Latino	6	7%
White/Caucasian	38	42%
Other	3	3%
Number of Respondents	90	
No Response	7	