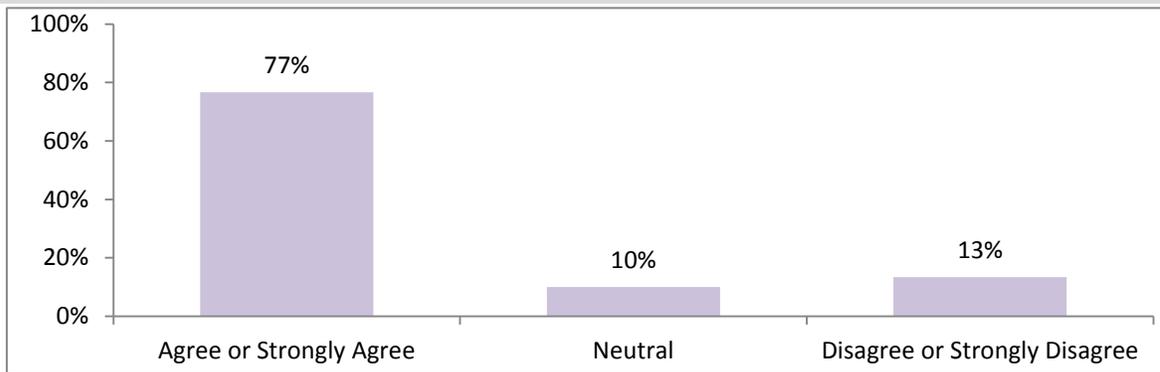


Questions 1 and 2 were directed to all respondents.

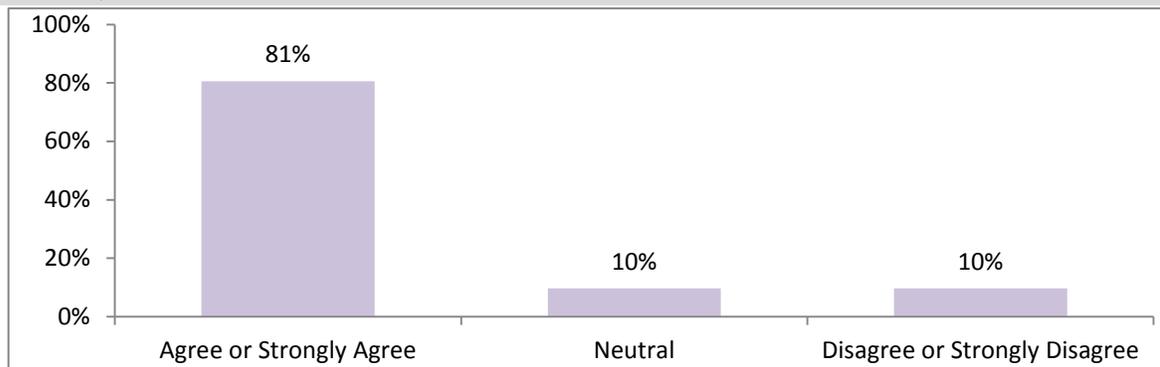
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	14	47%
4 Agree	9	30%
3 Neutral	3	10%
2 Disagree	2	7%
1 Strongly Disagree	2	7%
Total Responses	30	
Score		4.0
NA - Not Applicable	2	
No Response	1	



2) I was treated with courtesy and respect by court staff.

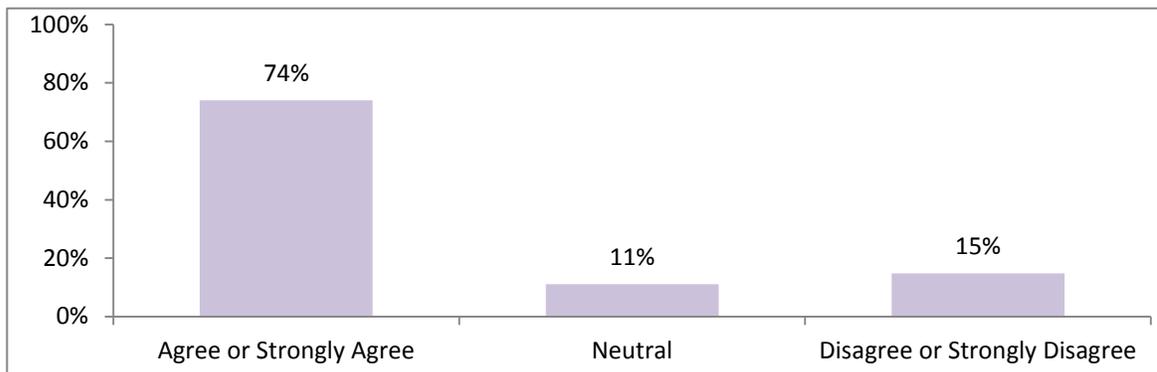
	2015	
5 Strongly Agree	22	71%
4 Agree	3	10%
3 Neutral	3	10%
2 Disagree	2	6%
1 Strongly Disagree	1	3%
Total Responses	31	
Score		4.4
NA - Not Applicable	1	
No Response	1	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

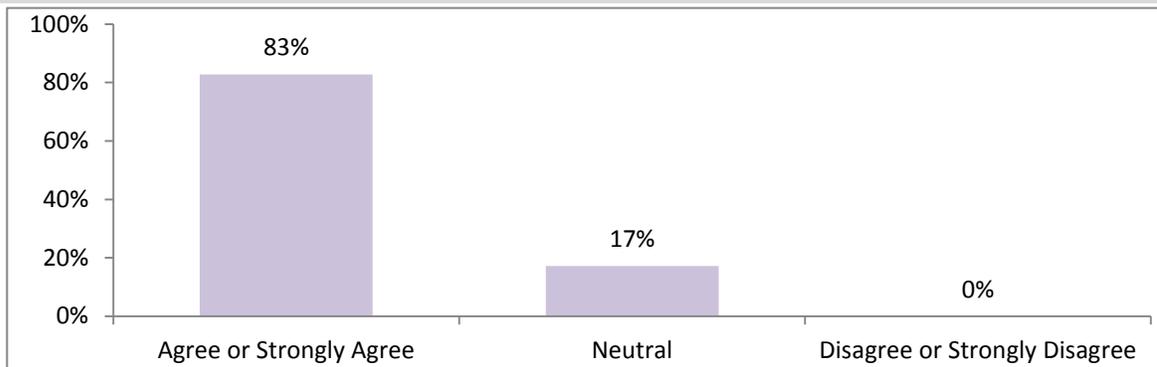
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	15	56%
4 Agree	5	19%
3 Neutral	3	11%
2 Disagree	4	15%
1 Strongly Disagree	0	0%
Total Responses	27	
Score		4.1
NA - Not Applicable	4	
No Response	2	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

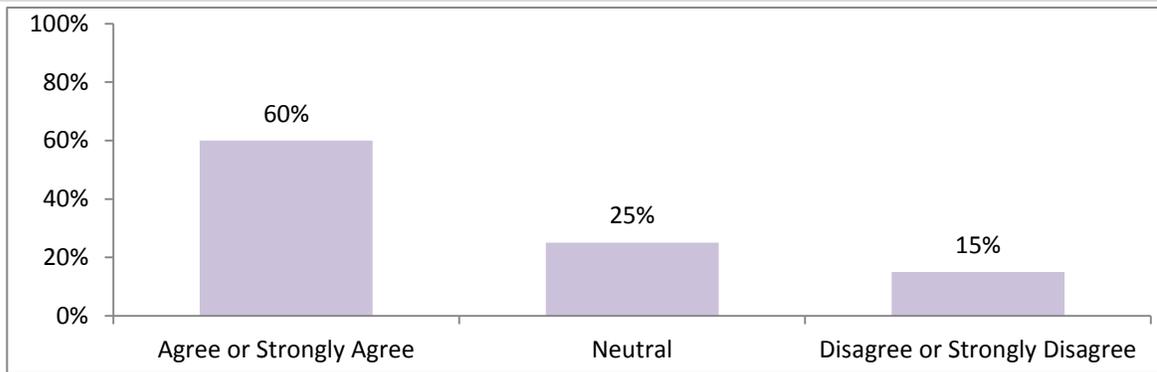
	2015	
5 Strongly Agree	21	72%
4 Agree	3	10%
3 Neutral	5	17%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	29	
Score		4.6
NA - Not Applicable	3	
No Response	1	



Questions 5 and 6 were directed to persons who were a party to the case.

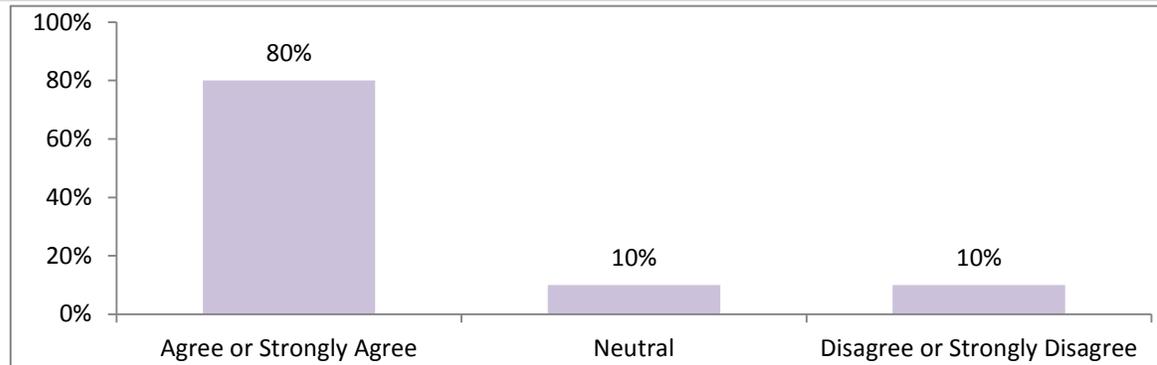
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	9	45%
4 Agree	3	15%
3 Neutral	5	25%
2 Disagree	1	5%
1 Strongly Disagree	2	10%
Total Responses	20	
Score		3.8
NA - Not Applicable	6	
No Response	7	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	11	55%
4 Agree	5	25%
3 Neutral	2	10%
2 Disagree	1	5%
1 Strongly Disagree	1	5%
Total Responses	20	
Score		4.2
NA - Not Applicable	7	
No Response	6	



Kalkaska County Circuit and Probate Courts

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	0	0%
Criminal/probation	6	19%
Divorce/custody/support	21	68%
Drug/sobriety court	1	3%
Estate/trust	0	0%
File papers	0	0%
Get information	2	6%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	0	0%
Make a payment	1	3%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	4	13%
Number of Respondents	31	
No Response	2	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	17	55%
Agency Worker	0	0%
Attorney/prosecutor	1	3%
Family/friend of party to case	11	35%
Juror	0	0%
Witness	1	3%
Other	1	3%
Number of Respondents	31	
No Response	2	

Kalkaska County Circuit and Probate Courts

9) What is your gender?

	2015	
Male	14	42%
Female	19	58%
Other	0	0%
Number of Respondents	33	
No Response	0	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	0	0%
Asian	0	0%
Multiracial/biracial	1	3%
Black/African American	0	0%
Hispanic/Latino	0	0%
White/Caucasian	30	97%
Other	1	3%
Number of Respondents	31	
No Response	2	