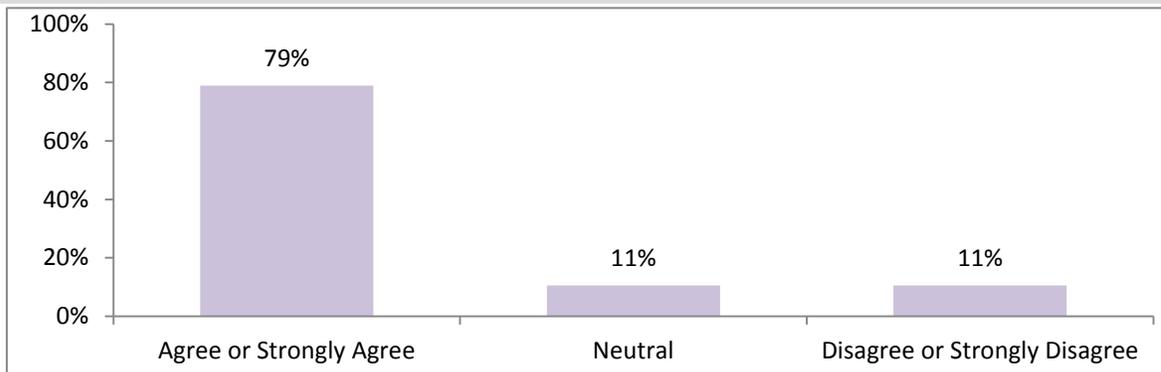


Iron County Courts

Questions 1 and 2 were directed to all respondents.

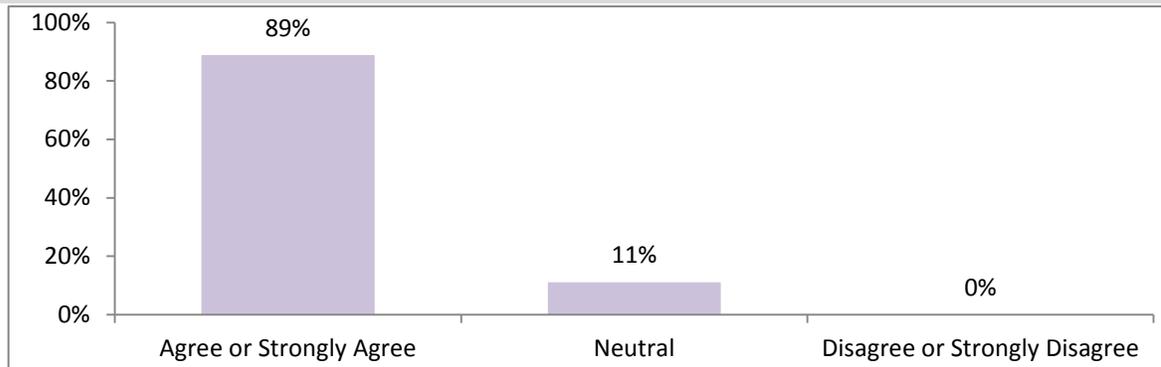
1) I was able to get my court business done in a reasonable amount of time today.

| | 2015 | |
|---------------------|------|-----|
| 5 Strongly Agree | 8 | 42% |
| 4 Agree | 7 | 37% |
| 3 Neutral | 2 | 11% |
| 2 Disagree | 2 | 11% |
| 1 Strongly Disagree | 0 | 0% |
| Total Responses | 19 | |
| Score | | 4.1 |
| NA - Not Applicable | 0 | |
| No Response | 0 | |



2) I was treated with courtesy and respect by court staff.

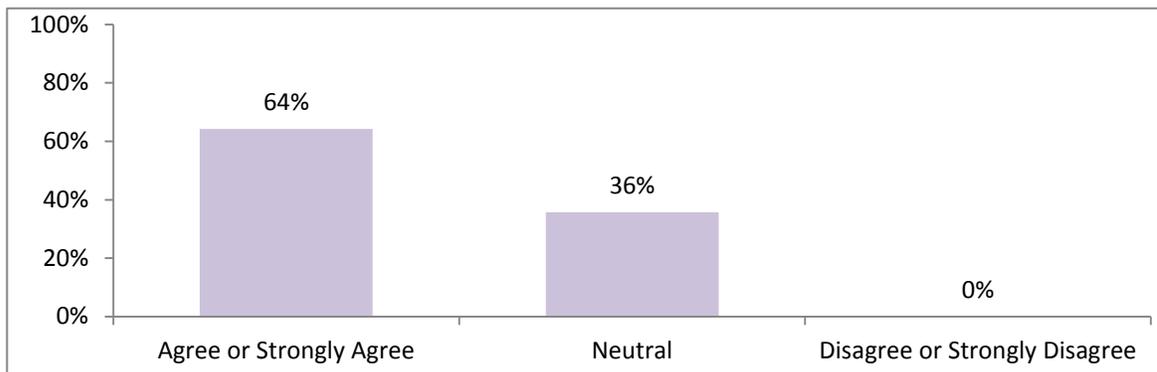
| | 2015 | |
|---------------------|------|-----|
| 5 Strongly Agree | 9 | 50% |
| 4 Agree | 7 | 39% |
| 3 Neutral | 2 | 11% |
| 2 Disagree | 0 | 0% |
| 1 Strongly Disagree | 0 | 0% |
| Total Responses | 18 | |
| Score | | 4.4 |
| NA - Not Applicable | 0 | |
| No Response | 1 | |



Questions 3 and 4 were directed to persons who attended a hearing or trial.

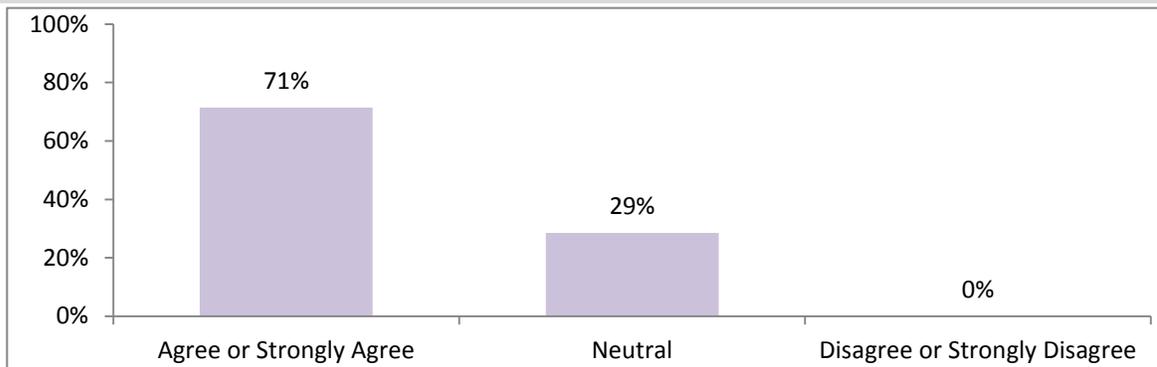
3) The way the case was handled was fair.

| | 2015 | |
|---------------------|------|-----|
| 5 Strongly Agree | 2 | 14% |
| 4 Agree | 7 | 50% |
| 3 Neutral | 5 | 36% |
| 2 Disagree | 0 | 0% |
| 1 Strongly Disagree | 0 | 0% |
| Total Responses | 14 | |
| Score | | 3.8 |
| NA - Not Applicable | 1 | |
| No Response | 4 | |



4) The judge/magistrate/referee treated everyone with courtesy and respect.

| | 2015 | |
|---------------------|------|-----|
| 5 Strongly Agree | 4 | 29% |
| 4 Agree | 6 | 43% |
| 3 Neutral | 4 | 29% |
| 2 Disagree | 0 | 0% |
| 1 Strongly Disagree | 0 | 0% |
| Total Responses | 14 | |
| Score | | 4.0 |
| NA - Not Applicable | 1 | |
| No Response | 4 | |

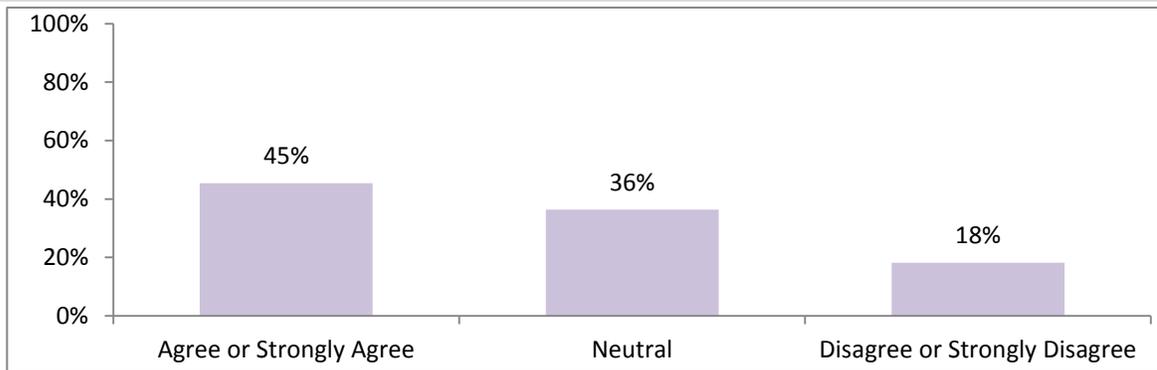


Iron County Courts

Questions 5 and 6 were directed to persons who were a party to the case.

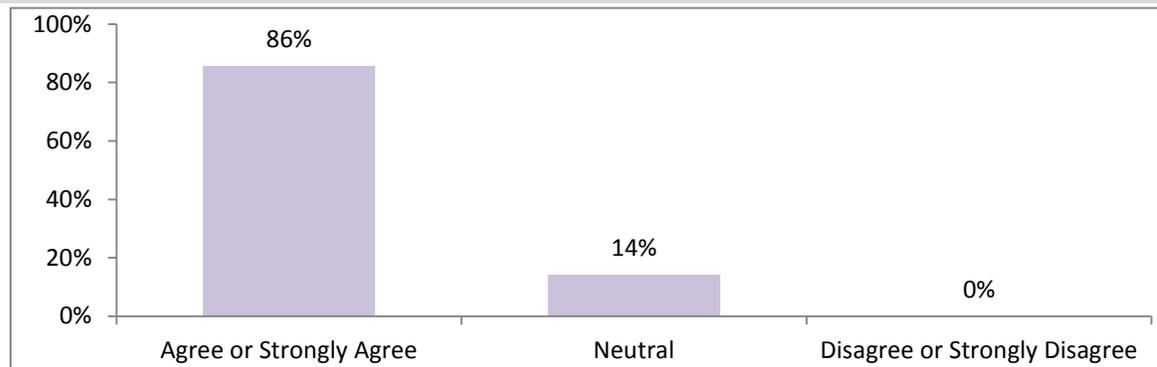
5) The outcome in my case was favorable to me.

| | 2015 | |
|---------------------|------|-----|
| 5 Strongly Agree | 2 | 18% |
| 4 Agree | 3 | 27% |
| 3 Neutral | 4 | 36% |
| 2 Disagree | 2 | 18% |
| 1 Strongly Disagree | 0 | 0% |
| Total Responses | 11 | |
| Score | | 3.5 |
| NA - Not Applicable | 3 | |
| No Response | 5 | |



6) As I leave the court, I understand what happened in my case.

| | 2015 | |
|---------------------|------|-----|
| 5 Strongly Agree | 5 | 36% |
| 4 Agree | 7 | 50% |
| 3 Neutral | 2 | 14% |
| 2 Disagree | 0 | 0% |
| 1 Strongly Disagree | 0 | 0% |
| Total Responses | 14 | |
| Score | | 4.2 |
| NA - Not Applicable | 0 | |
| No Response | 5 | |



Iron County Courts

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

| | 2015 | |
|------------------------------|------|-----|
| Child protective | 0 | 0% |
| Civil matter | 3 | 16% |
| Criminal/probation | 6 | 32% |
| Divorce/custody/support | 0 | 0% |
| Drug/sobriety court | 2 | 11% |
| Estate/trust | 2 | 11% |
| File papers | 1 | 5% |
| Get information | 0 | 0% |
| Guardianship/conservatorship | 0 | 0% |
| Juvenile delinquency | 0 | 0% |
| Landlord/Tenant | 1 | 5% |
| Make a payment | 2 | 11% |
| PPO | 0 | 0% |
| Small claims | 0 | 0% |
| Traffic/Ticket | 2 | 11% |
| Other | 0 | 0% |
| Number of Respondents | 19 | |
| No Response | 0 | |

8) Who are you? (Shade ALL that apply.)

| | 2015 | |
|--------------------------------|------|-----|
| Party (Plaintiff/Defendant) | 13 | 68% |
| Agency Worker | 0 | 0% |
| Attorney/prosecutor | 3 | 16% |
| Family/friend of party to case | 1 | 5% |
| Juror | 0 | 0% |
| Witness | 0 | 0% |
| Other | 2 | 11% |
| Number of Respondents | 19 | |
| No Response | 0 | |

Iron County Courts

9) What is your gender?

| | 2015 | |
|-----------------------|------|-----|
| Male | 11 | 58% |
| Female | 8 | 42% |
| Other | 0 | 0% |
| Number of Respondents | 19 | |
| No Response | 0 | |

10) How do you identify yourself? (Shade ALL that apply.)

| | 2015 | |
|-------------------------------|------|-----|
| American Indian / Alaska Nat. | 1 | 6% |
| Asian | 0 | 0% |
| Multiracial/biracial | 1 | 6% |
| Black/African American | 0 | 0% |
| Hispanic/Latino | 0 | 0% |
| White/Caucasian | 16 | 94% |
| Other | 0 | 0% |
| Number of Respondents | 17 | |
| No Response | 2 | |