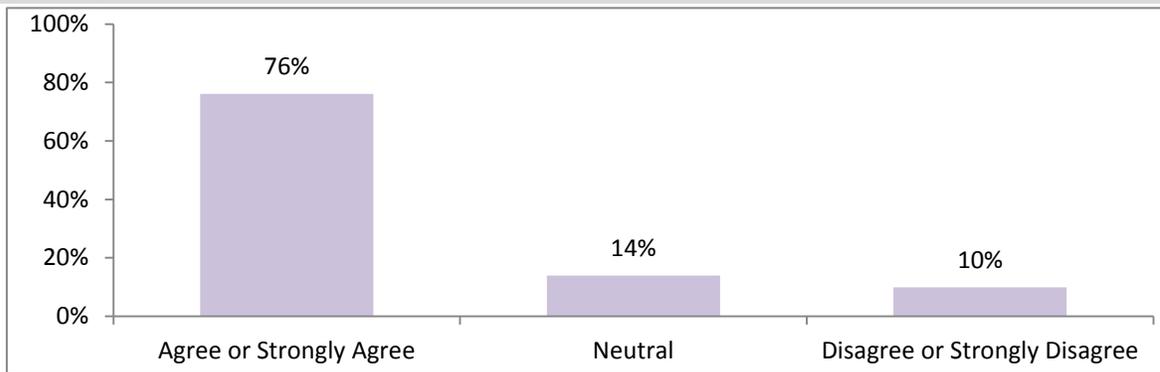


Questions 1 and 2 were directed to all respondents.

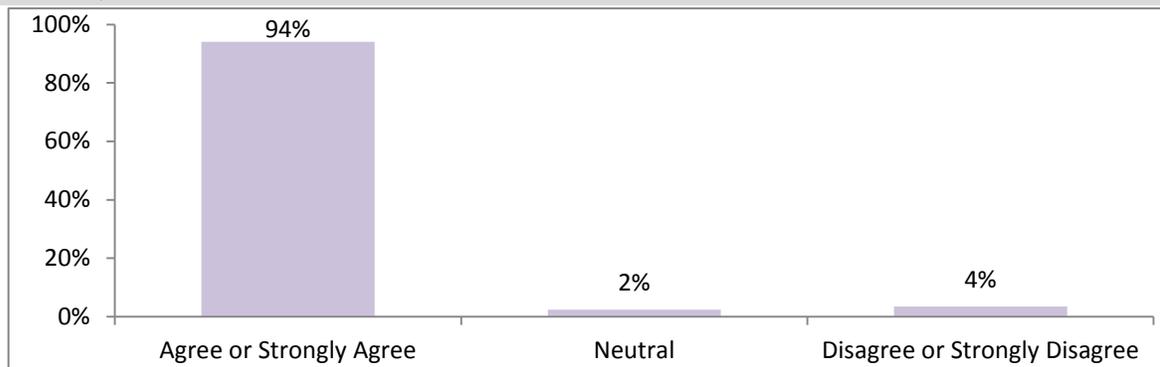
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	89	52%
4 Agree	42	24%
3 Neutral	24	14%
2 Disagree	8	5%
1 Strongly Disagree	9	5%
Total Responses	172	
Score		4.1
NA - Not Applicable	4	
No Response	1	



2) I was treated with courtesy and respect by court staff.

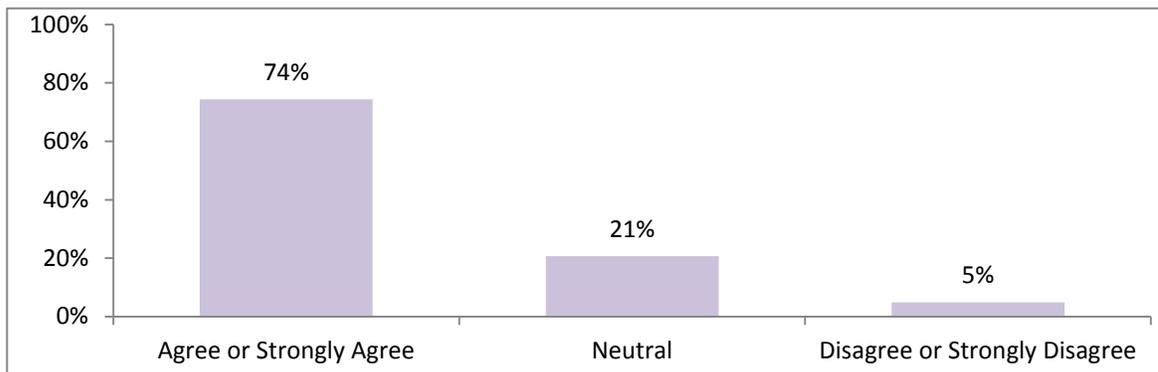
	2015	
5 Strongly Agree	107	63%
4 Agree	54	32%
3 Neutral	4	2%
2 Disagree	1	1%
1 Strongly Disagree	5	3%
Total Responses	171	
Score		4.5
NA - Not Applicable	2	
No Response	4	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

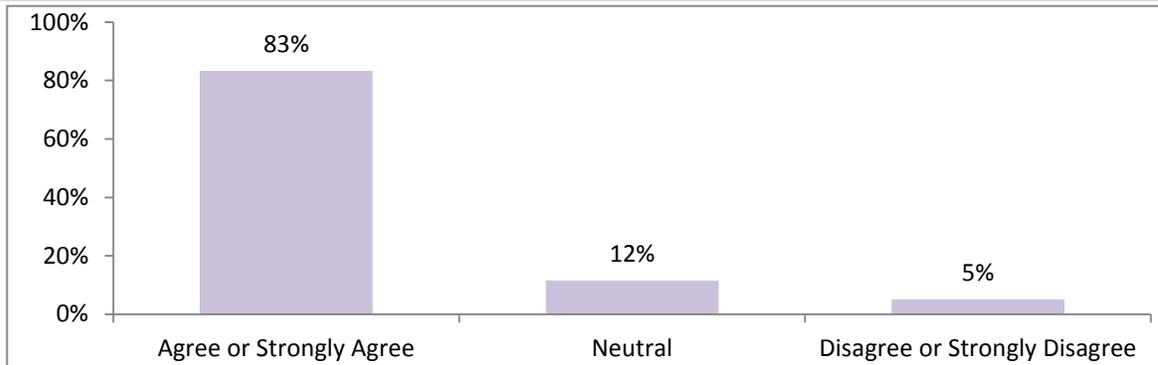
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	40	49%
4 Agree	21	26%
3 Neutral	17	21%
2 Disagree	1	1%
1 Strongly Disagree	3	4%
Total Responses	82	
Score		4.1
NA - Not Applicable	42	
No Response	53	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

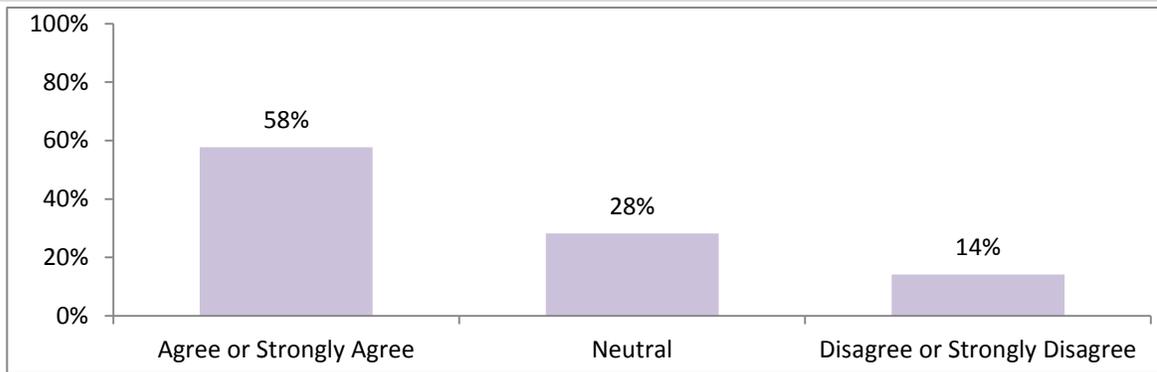
	2015	
5 Strongly Agree	46	59%
4 Agree	19	24%
3 Neutral	9	12%
2 Disagree	2	3%
1 Strongly Disagree	2	3%
Total Responses	78	
Score		4.3
NA - Not Applicable	42	
No Response	57	



Questions 5 and 6 were directed to persons who were a party to the case.

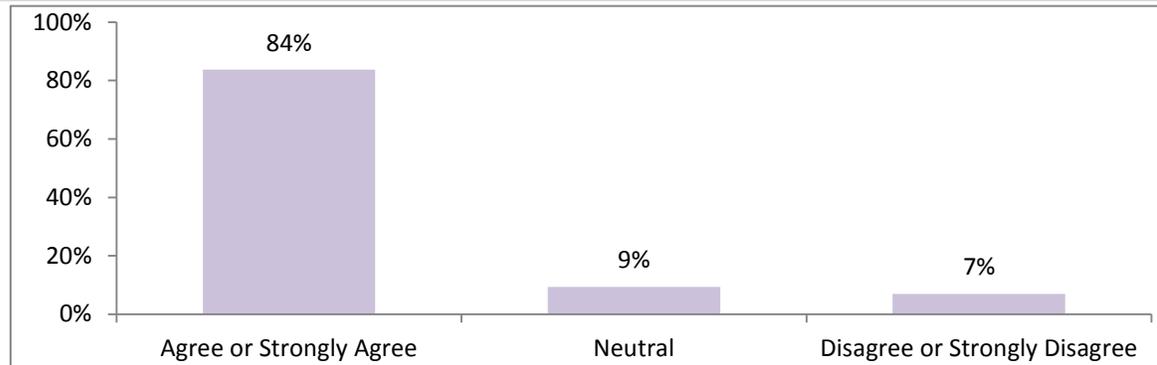
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	29	37%
4 Agree	16	21%
3 Neutral	22	28%
2 Disagree	5	6%
1 Strongly Disagree	6	8%
Total Responses	78	
Score		3.7
NA - Not Applicable	49	
No Response	50	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	46	53%
4 Agree	26	30%
3 Neutral	8	9%
2 Disagree	2	2%
1 Strongly Disagree	4	5%
Total Responses	86	
Score		4.3
NA - Not Applicable	41	
No Response	50	



Ingham County 55th District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	26	15%
Criminal/probation	64	37%
Divorce/custody/support	0	0%
Drug/sobriety court	16	9%
Estate/trust	0	0%
File papers	2	1%
Get information	3	2%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	11	6%
Make a payment	6	3%
PPO	0	0%
Small claims	4	2%
Traffic/Ticket	43	25%
Other	16	9%
Number of Respondents	175	
No Response	2	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	109	65%
Agency Worker	1	1%
Attorney/prosecutor	13	8%
Family/friend of party to case	17	10%
Juror	0	0%
Witness	2	1%
Other	27	16%
Number of Respondents	168	
No Response	9	

Ingham County 55th District Court

9) What is your gender?

	2015	
Male	94	54%
Female	78	45%
Other	2	1%
Number of Respondents	174	
No Response	3	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	8	5%
Asian	4	2%
Multiracial/biracial	4	2%
Black/African American	29	17%
Hispanic/Latino	10	6%
White/Caucasian	129	74%
Other	6	3%
Number of Respondents	175	
No Response	2	