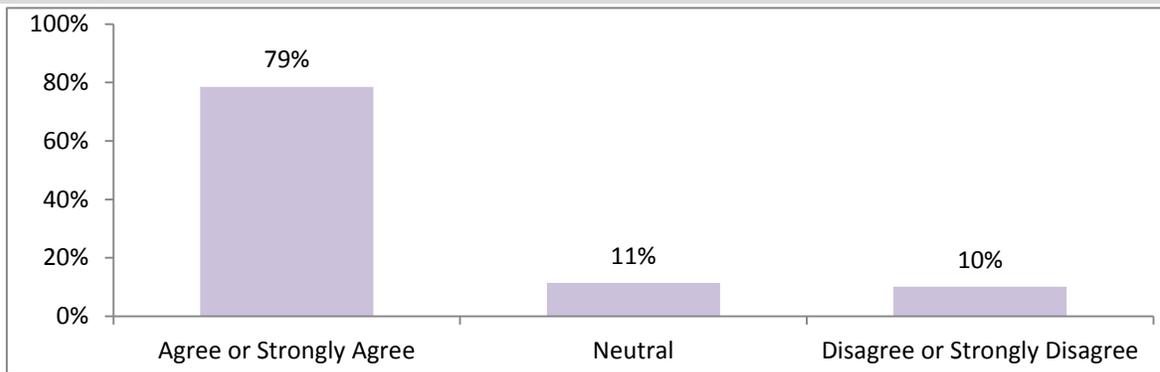


Questions 1 and 2 were directed to all respondents.

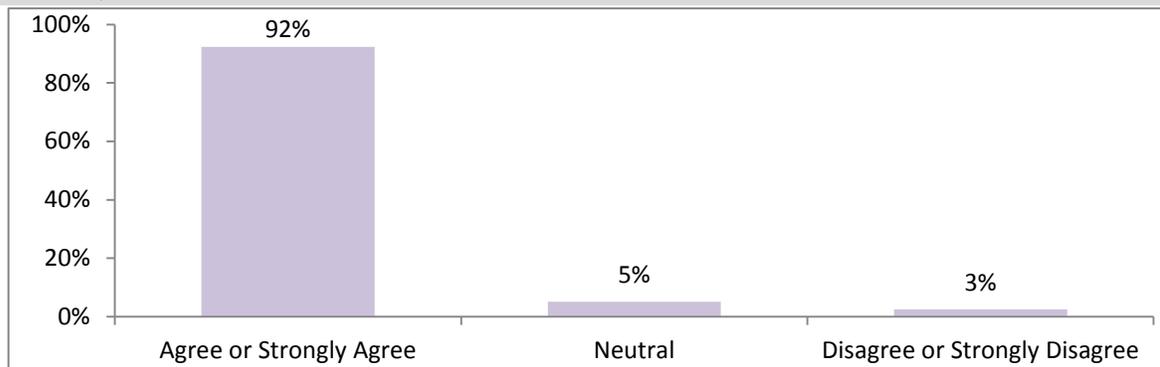
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	77	52%
4 Agree	40	27%
3 Neutral	17	11%
2 Disagree	12	8%
1 Strongly Disagree	3	2%
Total Responses	149	
Score		4.2
NA - Not Applicable	10	
No Response	8	



2) I was treated with courtesy and respect by court staff.

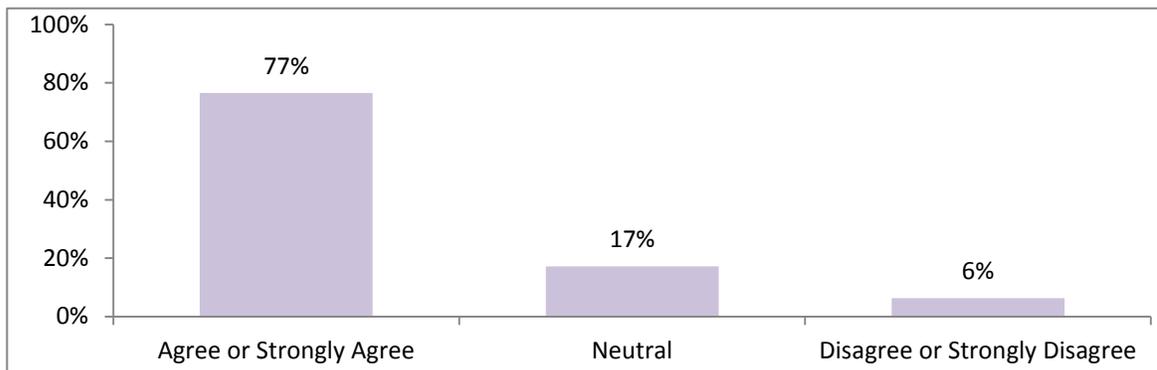
	2015	
5 Strongly Agree	105	66%
4 Agree	41	26%
3 Neutral	8	5%
2 Disagree	3	2%
1 Strongly Disagree	1	1%
Total Responses	158	
Score		4.6
NA - Not Applicable	3	
No Response	6	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

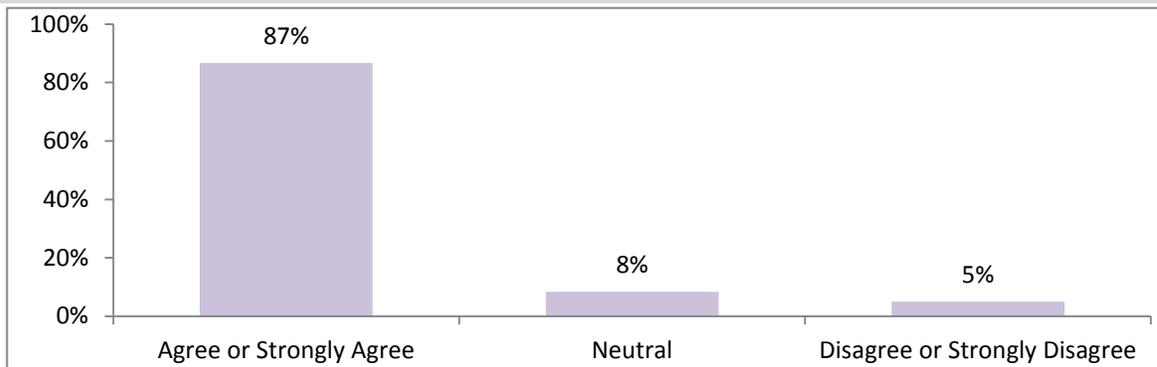
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	35	55%
4 Agree	14	22%
3 Neutral	11	17%
2 Disagree	2	3%
1 Strongly Disagree	2	3%
Total Responses	64	
Score	4.2	
NA - Not Applicable	44	
No Response	59	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

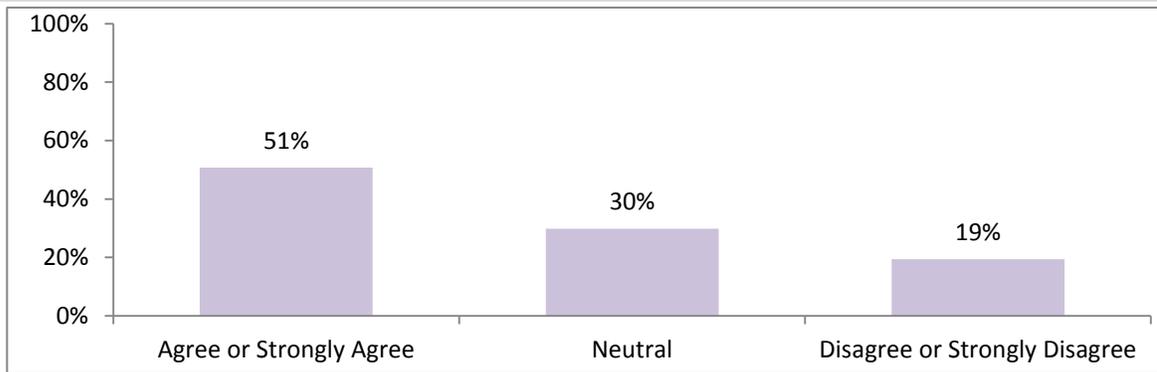
	2015	
5 Strongly Agree	37	62%
4 Agree	15	25%
3 Neutral	5	8%
2 Disagree	2	3%
1 Strongly Disagree	1	2%
Total Responses	60	
Score	4.4	
NA - Not Applicable	45	
No Response	62	



Questions 5 and 6 were directed to persons who were a party to the case.

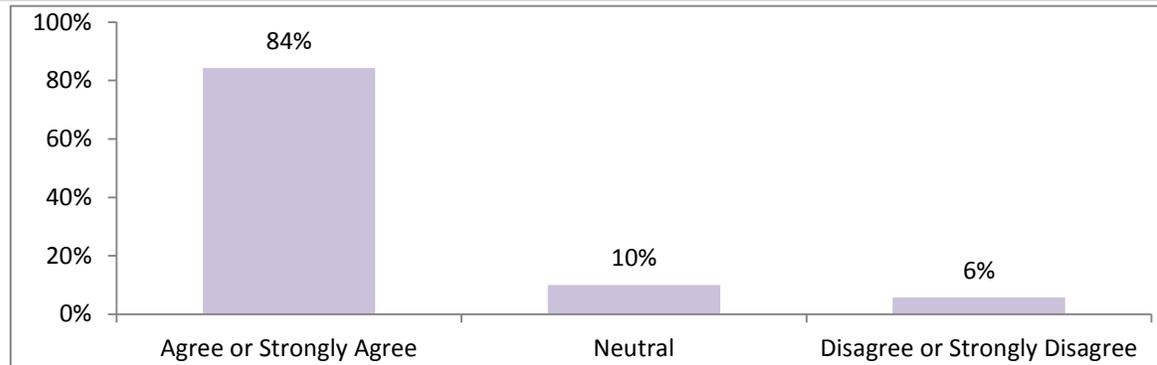
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	21	31%
4 Agree	13	19%
3 Neutral	20	30%
2 Disagree	10	15%
1 Strongly Disagree	3	4%
Total Responses	67	
Score		3.6
NA - Not Applicable	43	
No Response	57	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	35	50%
4 Agree	24	34%
3 Neutral	7	10%
2 Disagree	3	4%
1 Strongly Disagree	1	1%
Total Responses	70	
Score		4.3
NA - Not Applicable	41	
No Response	56	



Ingham County 54B District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	6	4%
Criminal/probation	73	47%
Divorce/custody/support	0	0%
Drug/sobriety court	21	13%
Estate/trust	0	0%
File papers	4	3%
Get information	6	4%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	1	1%
Make a payment	1	1%
PPO	0	0%
Small claims	4	3%
Traffic/Ticket	33	21%
Other	23	15%
Number of Respondents	156	
No Response	11	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	103	66%
Agency Worker	10	6%
Attorney/prosecutor	6	4%
Family/friend of party to case	4	3%
Juror	0	0%
Witness	8	5%
Other	31	20%
Number of Respondents	156	
No Response	11	

Ingham County 54B District Court

9) What is your gender?

	2015	
Male	107	66%
Female	54	34%
Other	0	0%
Number of Respondents	161	
No Response	6	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	0	0%
Asian	4	2%
Multiracial/biracial	3	2%
Black/African American	27	17%
Hispanic/Latino	11	7%
White/Caucasian	115	71%
Other	4	2%
Number of Respondents	161	
No Response	6	