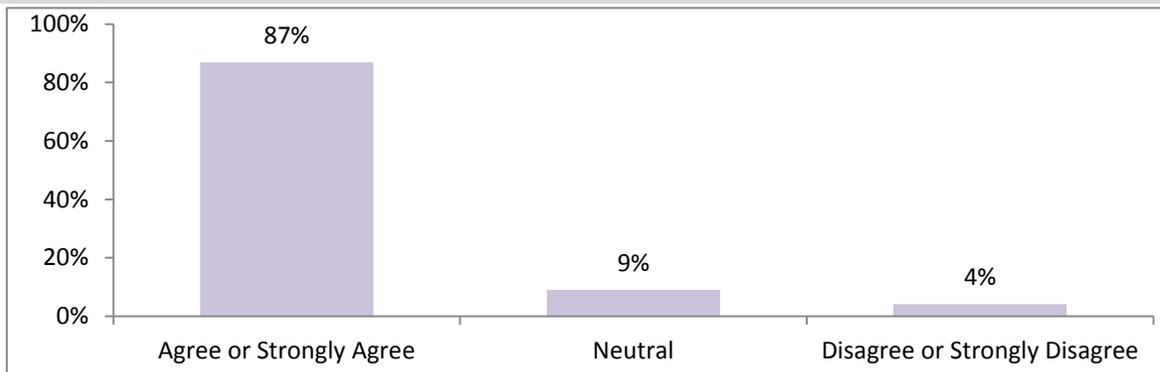


Questions 1 and 2 were directed to all respondents.

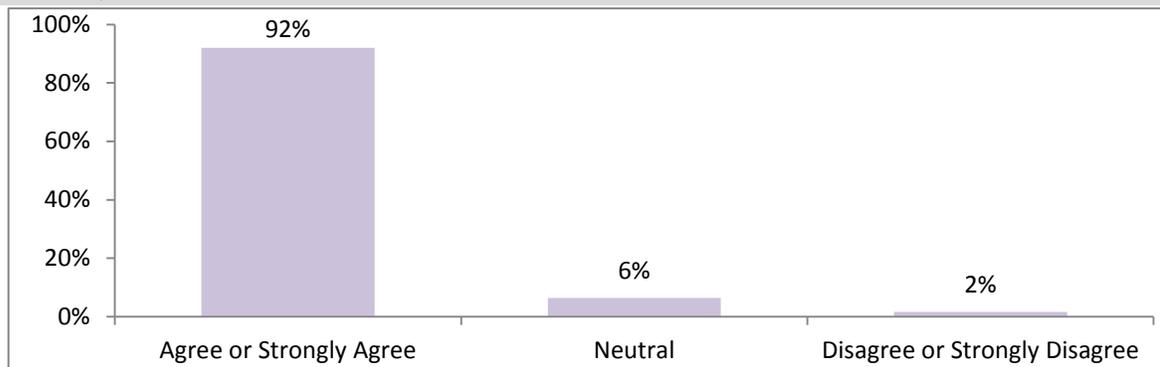
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	64	52%
4 Agree	42	34%
3 Neutral	11	9%
2 Disagree	2	2%
1 Strongly Disagree	3	2%
Total Responses	122	
Score	4.3	
NA - Not Applicable	6	
No Response	2	



2) I was treated with courtesy and respect by court staff.

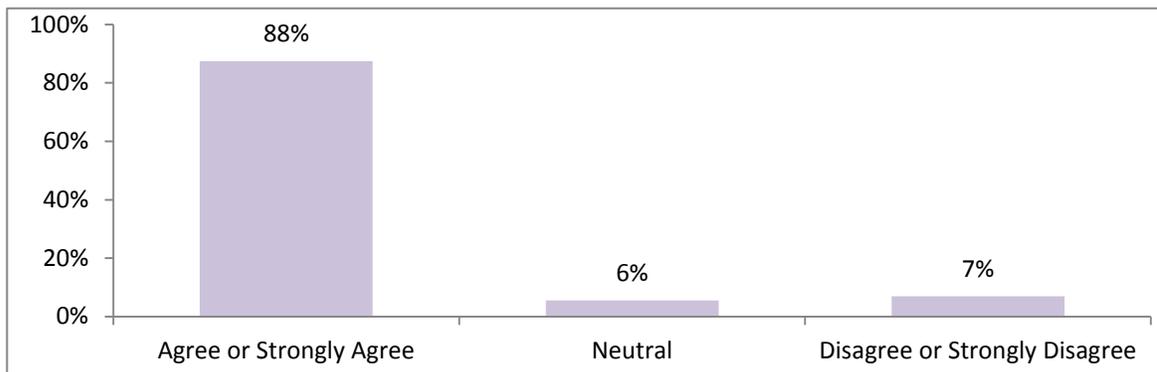
	2015	
5 Strongly Agree	82	66%
4 Agree	33	26%
3 Neutral	8	6%
2 Disagree	0	0%
1 Strongly Disagree	2	2%
Total Responses	125	
Score	4.5	
NA - Not Applicable	2	
No Response	3	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

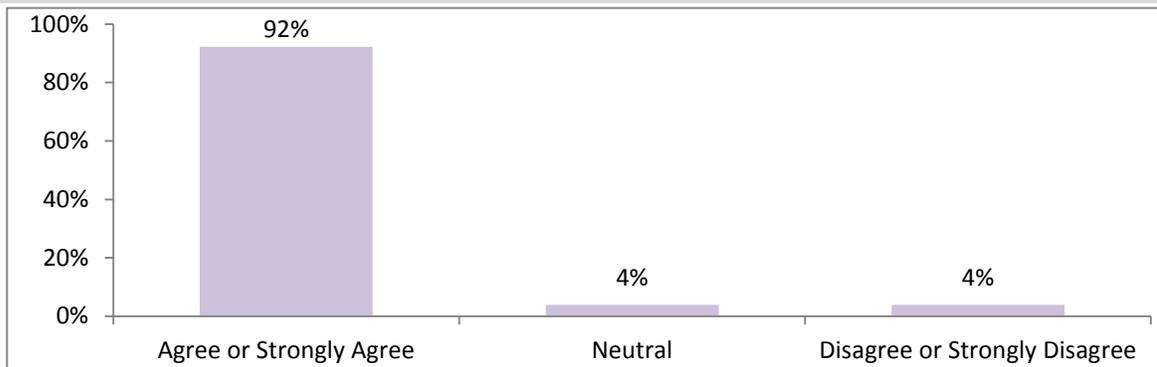
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	39	54%
4 Agree	24	33%
3 Neutral	4	6%
2 Disagree	1	1%
1 Strongly Disagree	4	6%
Total Responses	72	
Score		4.3
NA - Not Applicable	23	
No Response	35	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

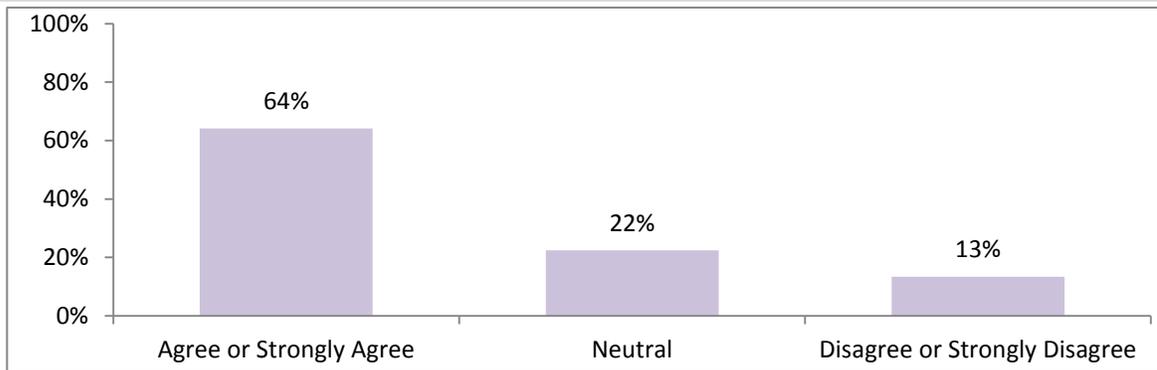
	2015	
5 Strongly Agree	46	60%
4 Agree	25	32%
3 Neutral	3	4%
2 Disagree	1	1%
1 Strongly Disagree	2	3%
Total Responses	77	
Score		4.5
NA - Not Applicable	20	
No Response	33	



Questions 5 and 6 were directed to persons who were a party to the case.

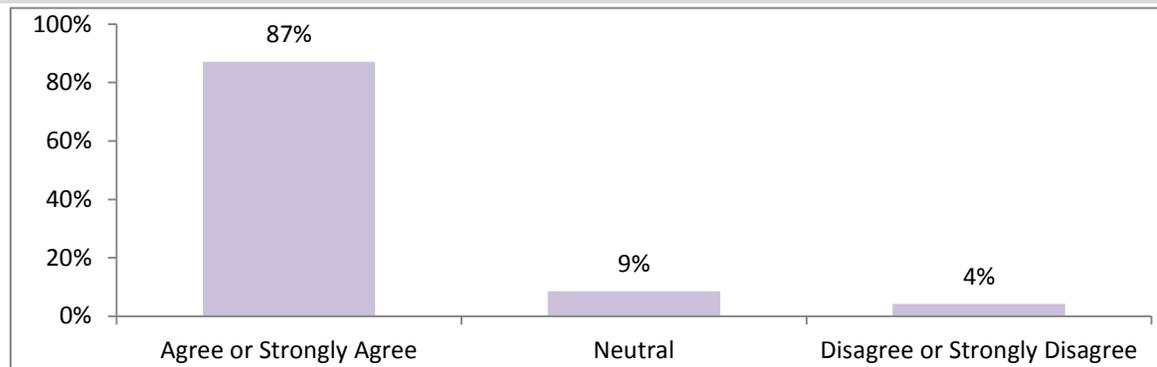
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	26	39%
4 Agree	17	25%
3 Neutral	15	22%
2 Disagree	5	7%
1 Strongly Disagree	4	6%
Total Responses	67	
Score		3.8
NA - Not Applicable	28	
No Response	35	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	34	49%
4 Agree	27	39%
3 Neutral	6	9%
2 Disagree	1	1%
1 Strongly Disagree	2	3%
Total Responses	70	
Score		4.3
NA - Not Applicable	25	
No Response	35	



Huron County District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	11	9%
Criminal/probation	48	40%
Divorce/custody/support	0	0%
Drug/sobriety court	2	2%
Estate/trust	0	0%
File papers	5	4%
Get information	9	8%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	6	5%
Make a payment	5	4%
PPO	0	0%
Small claims	8	7%
Traffic/Ticket	10	8%
Other	32	27%
Number of Respondents	119	
No Response	11	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	60	50%
Agency Worker	2	2%
Attorney/prosecutor	9	7%
Family/friend of party to case	9	7%
Juror	0	0%
Witness	2	2%
Other	40	33%
Number of Respondents	121	
No Response	9	

Huron County District Court

9) What is your gender?

	2015	
Male	71	57%
Female	50	40%
Other	4	3%
Number of Respondents	125	
No Response	5	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	6	5%
Asian	1	1%
Multiracial/biracial	0	0%
Black/African American	2	2%
Hispanic/Latino	4	3%
White/Caucasian	113	91%
Other	1	1%
Number of Respondents	124	
No Response	6	