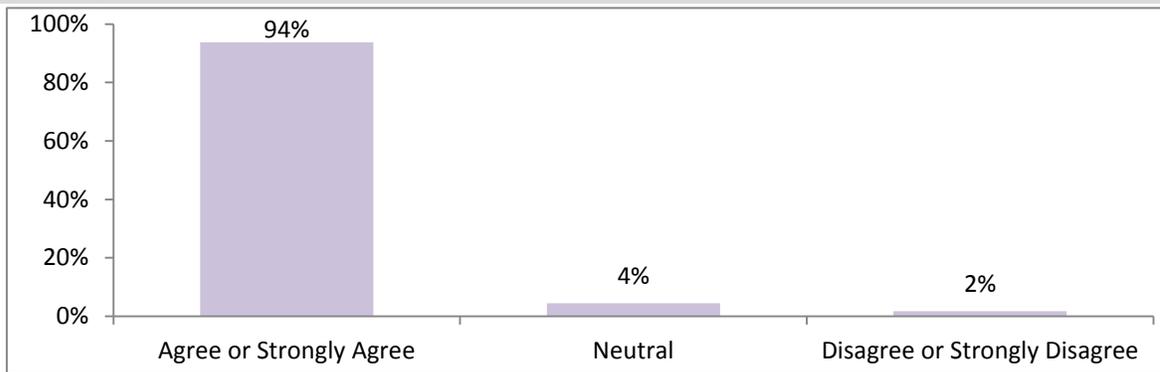


**Questions 1 and 2 were directed to all respondents.**

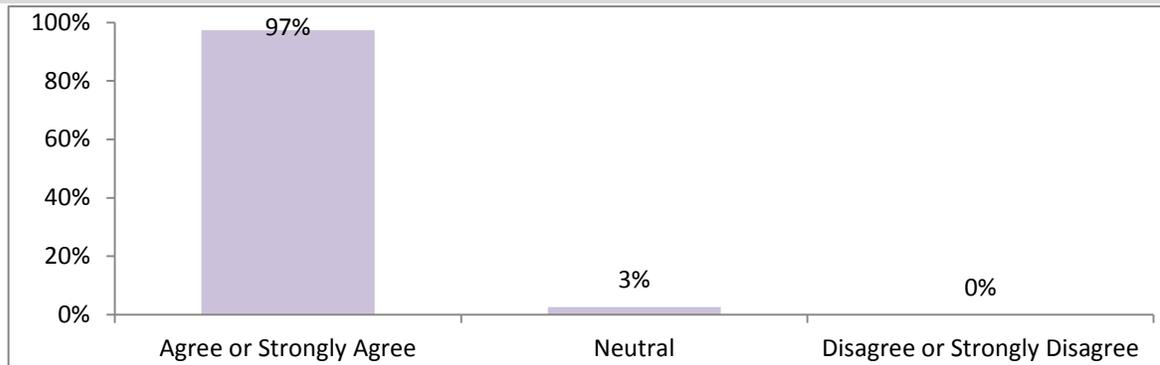
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	78	69%
4 Agree	28	25%
3 Neutral	5	4%
2 Disagree	1	1%
1 Strongly Disagree	1	1%
Total Responses	113	
Score		4.6
NA - Not Applicable	2	
No Response	0	



**2) I was treated with courtesy and respect by court staff.**

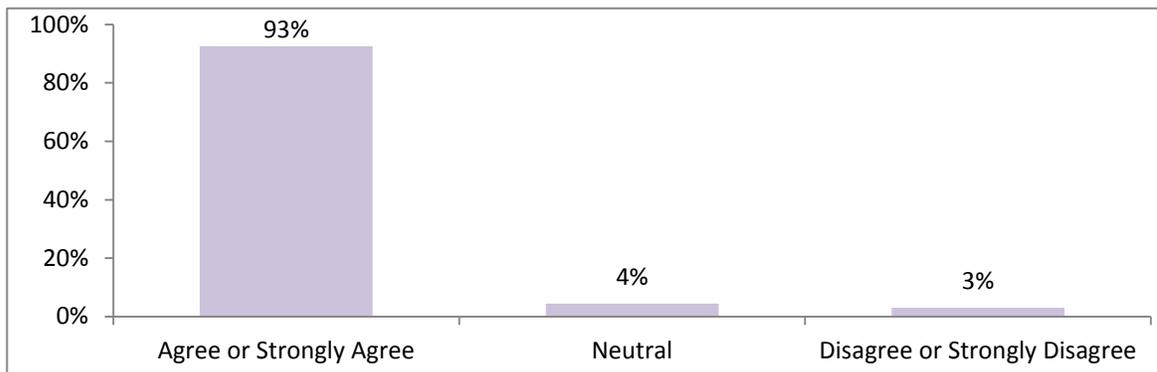
	2015	
5 Strongly Agree	90	79%
4 Agree	21	18%
3 Neutral	3	3%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	114	
Score		4.8
NA - Not Applicable	1	
No Response	0	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

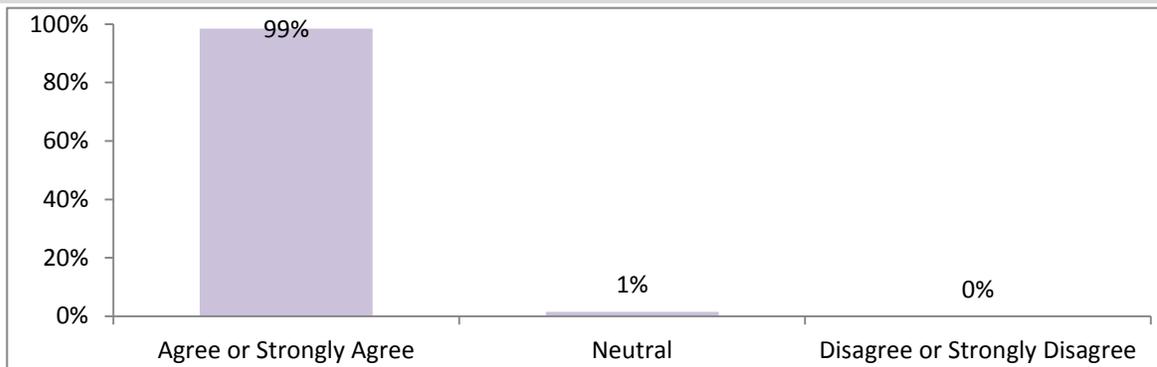
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	48	72%
4 Agree	14	21%
3 Neutral	3	4%
2 Disagree	1	1%
1 Strongly Disagree	1	1%
Total Responses	67	
Score		4.6
NA - Not Applicable	24	
No Response	24	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

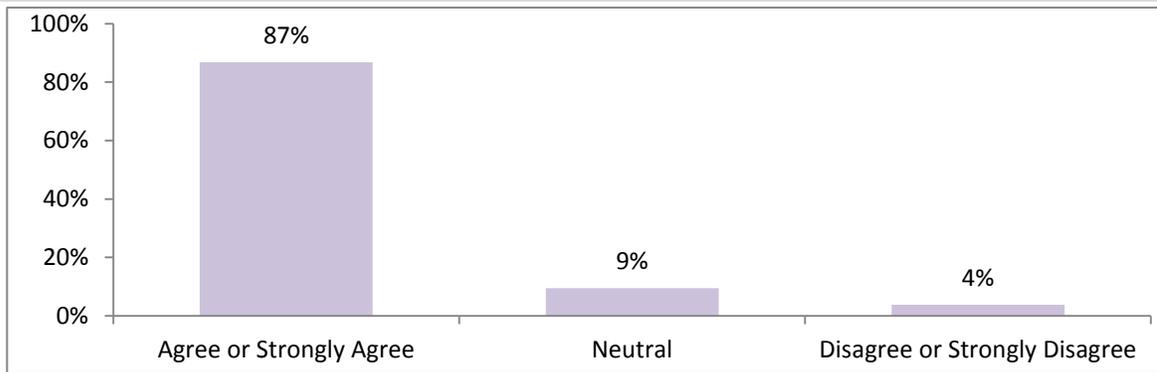
	2015	
5 Strongly Agree	49	73%
4 Agree	17	25%
3 Neutral	1	1%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	67	
Score		4.7
NA - Not Applicable	21	
No Response	27	



**Questions 5 and 6 were directed to persons who were a party to the case.**

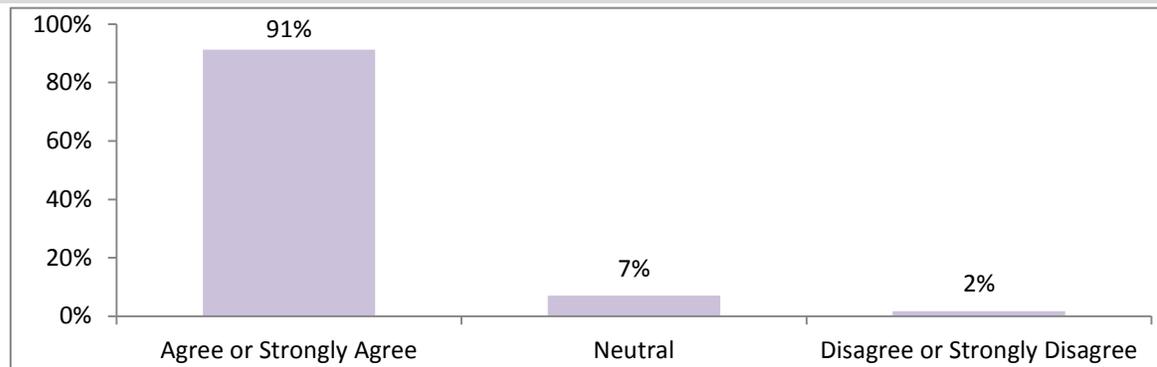
**5) The outcome in my case was favorable to me.**

	2015	
5 Strongly Agree	33	62%
4 Agree	13	25%
3 Neutral	5	9%
2 Disagree	1	2%
1 Strongly Disagree	1	2%
Total Responses	53	
Score		4.4
NA - Not Applicable	26	
No Response	36	



**6) As I leave the court, I understand what happened in my case.**

	2015	
5 Strongly Agree	37	65%
4 Agree	15	26%
3 Neutral	4	7%
2 Disagree	1	2%
1 Strongly Disagree	0	0%
Total Responses	57	
Score		4.5
NA - Not Applicable	22	
No Response	36	



Huron County Circuit and Probate Courts

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	20	18%
Civil matter	6	5%
Criminal/probation	15	14%
Divorce/custody/support	18	16%
Drug/sobriety court	2	2%
Estate/trust	9	8%
File papers	10	9%
Get information	11	10%
Guardianship/conservatorship	8	7%
Juvenile delinquency	17	15%
Landlord/Tenant	0	0%
Make a payment	3	3%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	10	9%
Number of Respondents	110	
No Response	5	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	45	39%
Agency Worker	9	8%
Attorney/prosecutor	16	14%
Family/friend of party to case	17	15%
Juror	0	0%
Witness	1	1%
Other	29	25%
Number of Respondents	114	
No Response	1	

## Huron County Circuit and Probate Courts

### 9) What is your gender?

	2015	
Male	40	35%
Female	73	65%
Other	0	0%
Number of Respondents	113	
No Response	2	

### 10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	4	4%
Asian	1	1%
Multiracial/biracial	2	2%
Black/African American	0	0%
Hispanic/Latino	2	2%
White/Caucasian	105	93%
Other	2	2%
Number of Respondents	113	
No Response	2	