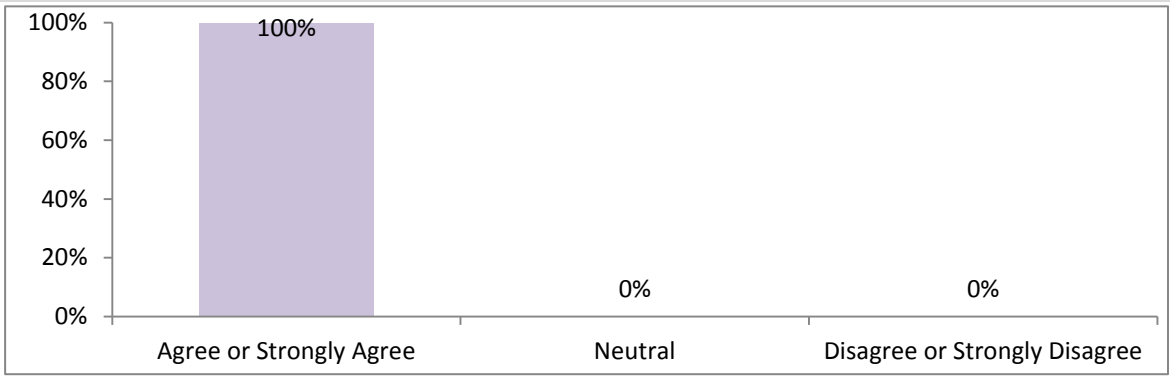
Questions 1 and 2 were directed to all respondents.

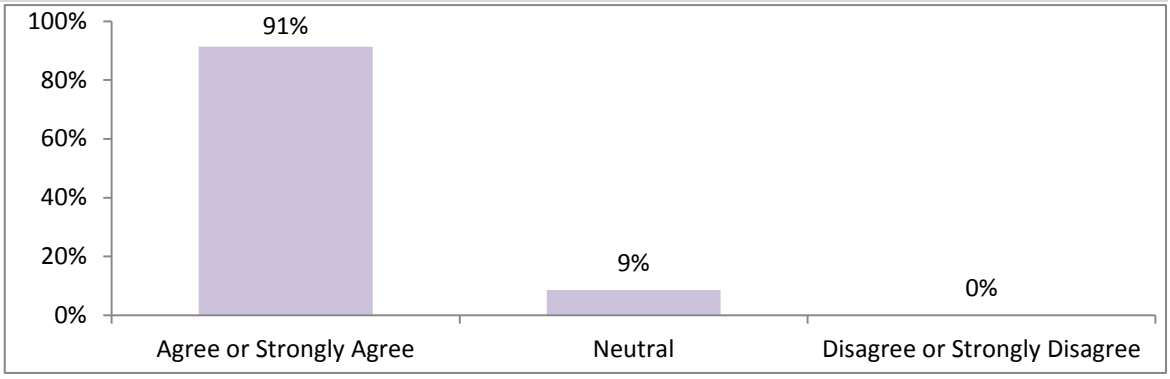
1) I was able to get my court business done in a reasonable amount of time today.

		2015	
5	Strongly Agree	30	86%
4	Agree	5	14%
3	Neutral	0	0%
2	Disagree	0	0%
1	Strongly Disagree	0	0%
	Total Responses	35	
	Score		4.9
	NA - Not Applicable	0	
	No Response	0	



2) I was treated with courtesy and respect by court staff.

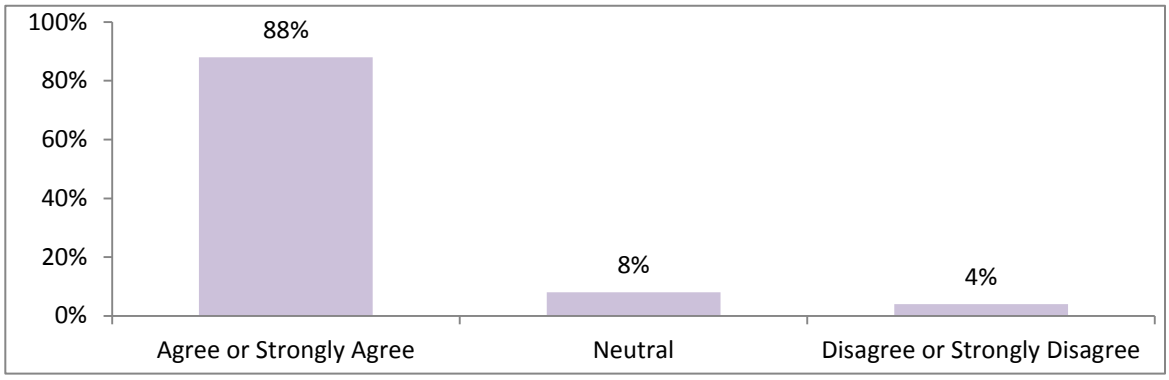
		2015	
5	Strongly Agree	26	74%
4	Agree	6	17%
3	Neutral	3	9%
2	Disagree	0	0%
1	Strongly Disagree	0	0%
	Total Responses	35	
	Score		4.7
	NA - Not Applicable	0	
	No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

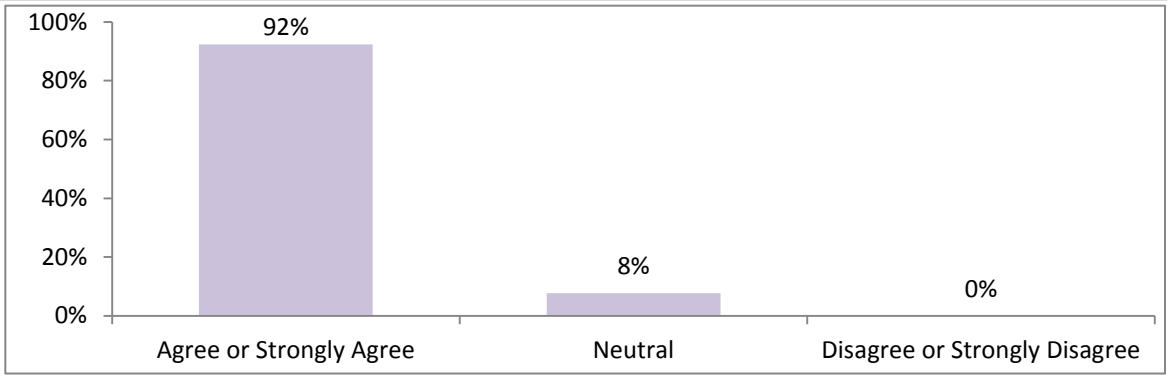
3) The way the case was handled was fair.

		2015	
5	Strongly Agree	18	72%
4	Agree	4	16%
3	Neutral	2	8%
2	Disagree	1	4%
1	Strongly Disagree	0	0%
	Total Responses	25	
	Score		4.6
	NA - Not Applicable	5	
	No Response	5	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

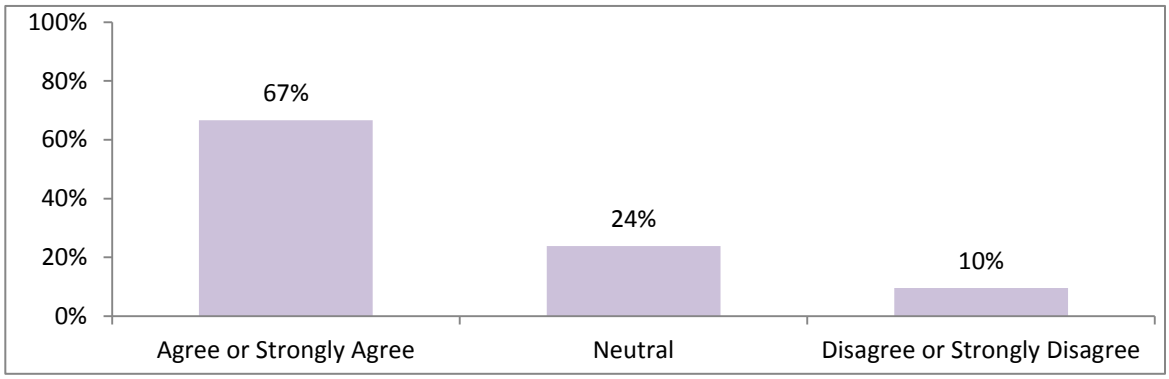
		2015	
5	Strongly Agree	22	85%
4	Agree	2	8%
3	Neutral	2	8%
2	Disagree	0	0%
1	Strongly Disagree	0	0%
	Total Responses	26	
	Score		4.8
	NA - Not Applicable	4	
	No Response	5	



Questions 5 and 6 were directed to persons who were a party to the case.

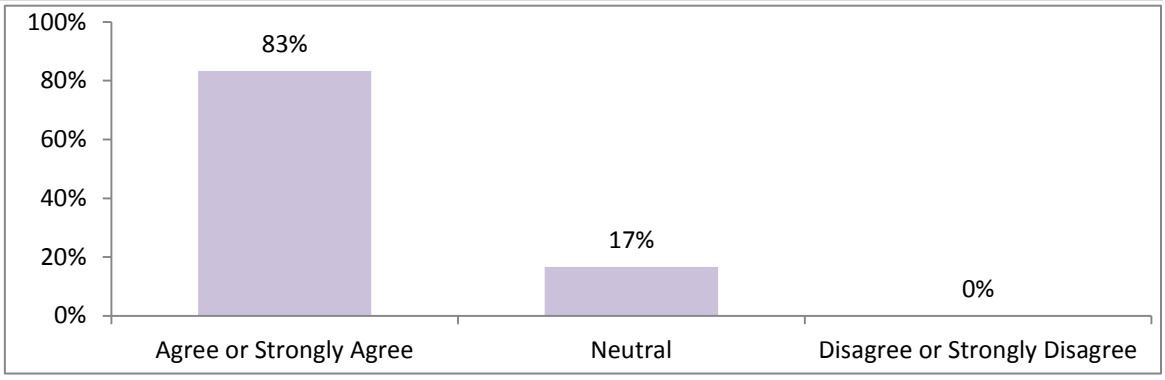
5) The outcome in my case was favorable to me.

		2015	
5	Strongly Agree	10	48%
4	Agree	4	19%
3	Neutral	5	24%
2	Disagree	1	5%
1	Strongly Disagree	1	5%
	Total Responses	21	
	Score		4.0
	NA - Not Applicable	6	
	No Response	8	



6) As I leave the court, I understand what happened in my case.

		2015	
5	Strongly Agree	16	67%
4	Agree	4	17%
3	Neutral	4	17%
2	Disagree	0	0%
1	Strongly Disagree	0	0%
	Total Responses	24	
	Score		4.5
	NA - Not Applicable	5	
	No Response	6	



Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	5	15%
Criminal/probation	15	44%
Divorce/custody/support	0	0%
Drug/sobriety court	3	9%
Estate/trust	0	0%
File papers	2	6%
Get information	1	3%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	1	3%
Make a payment	0	0%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	5	15%
Other	6	18%
Number of Respondents	34	
No Response	1	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	20	57%
Agency Worker	3	9%
Attorney/prosecutor	5	14%
Family/friend of party to case	1	3%
Juror	0	0%
Witness	0	0%
Other	6	17%
Number of Respondents	35	
No Response	0	

Houghton County District Court

9) What is your gender?

	2015	
Male	26	74%
Female	9	26%
Other	0	0%
Number of Respondents	35	
No Response	0	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	0	0%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	0	0%
Hispanic/Latino	1	3%
White/Caucasian	31	94%
Other	1	3%
Number of Respondents	33	
No Response	2	