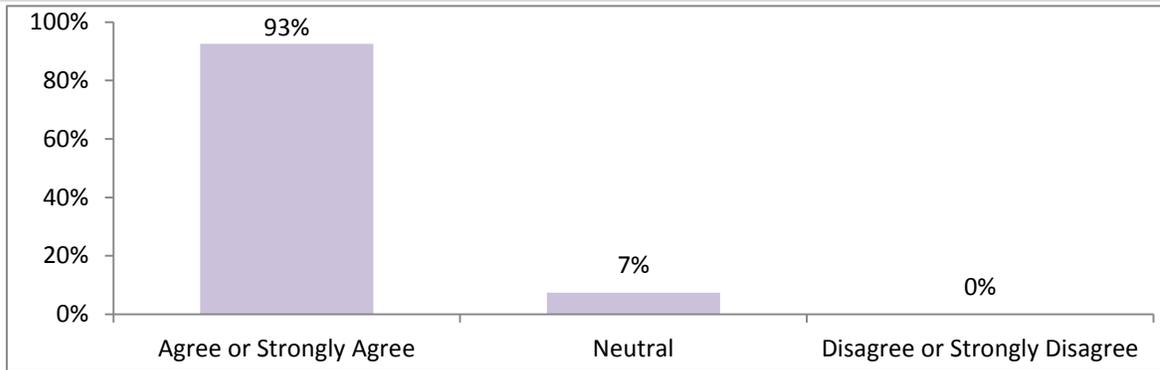


**Questions 1 and 2 were directed to all respondents.**

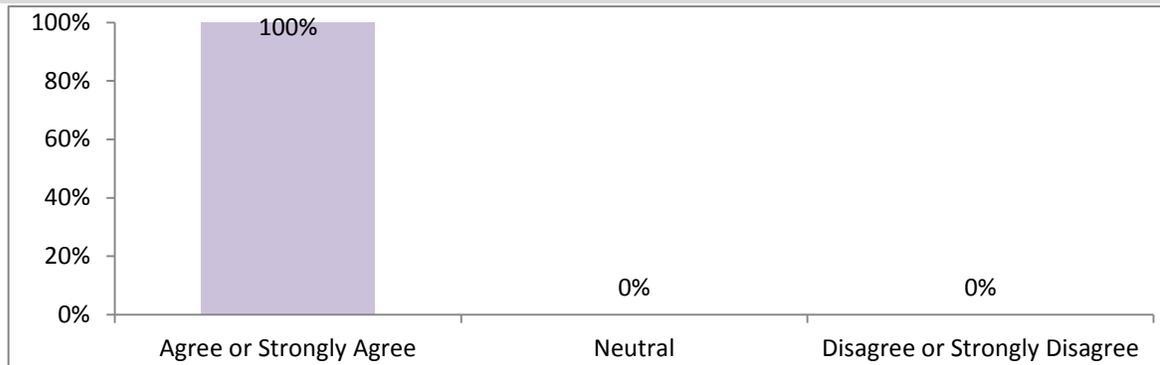
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	38	70%
4 Agree	12	22%
3 Neutral	4	7%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	54	
Score		4.6
NA - Not Applicable	0	
No Response	0	



**2) I was treated with courtesy and respect by court staff.**

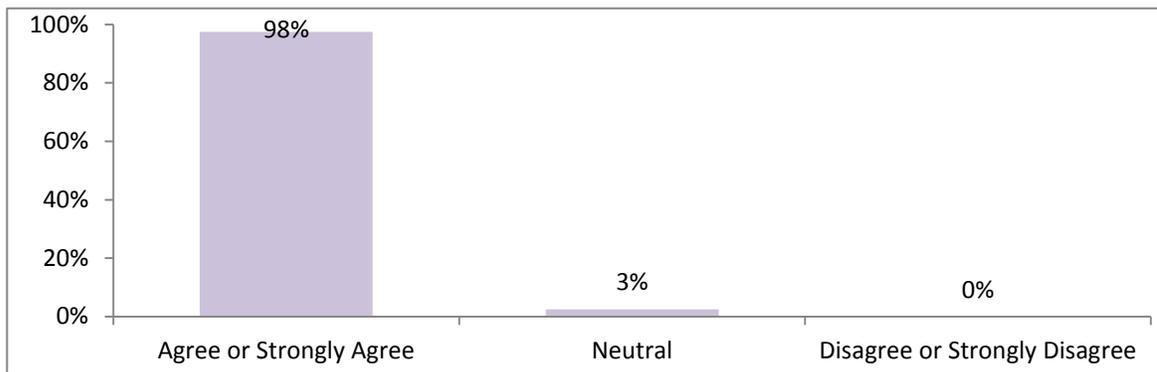
	2015	
5 Strongly Agree	44	85%
4 Agree	8	15%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	52	
Score		4.8
NA - Not Applicable	0	
No Response	2	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

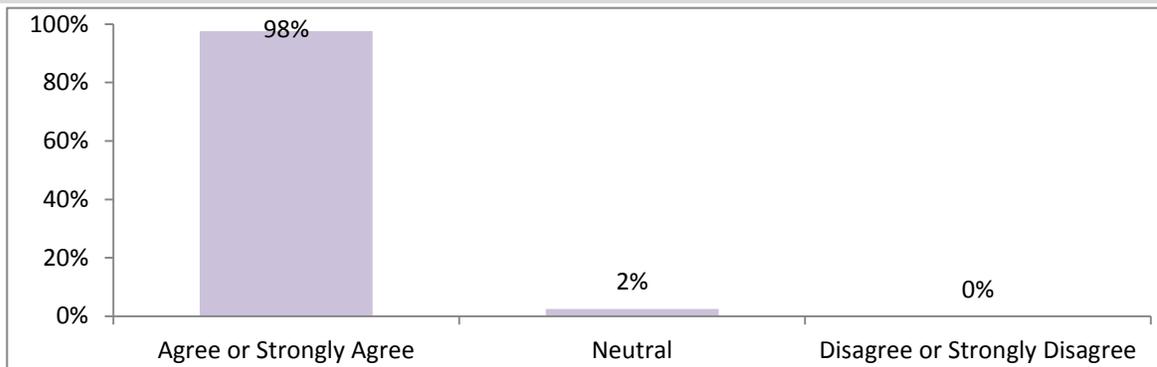
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	33	83%
4 Agree	6	15%
3 Neutral	1	3%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	40	
Score		4.8
NA - Not Applicable	10	
No Response	4	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

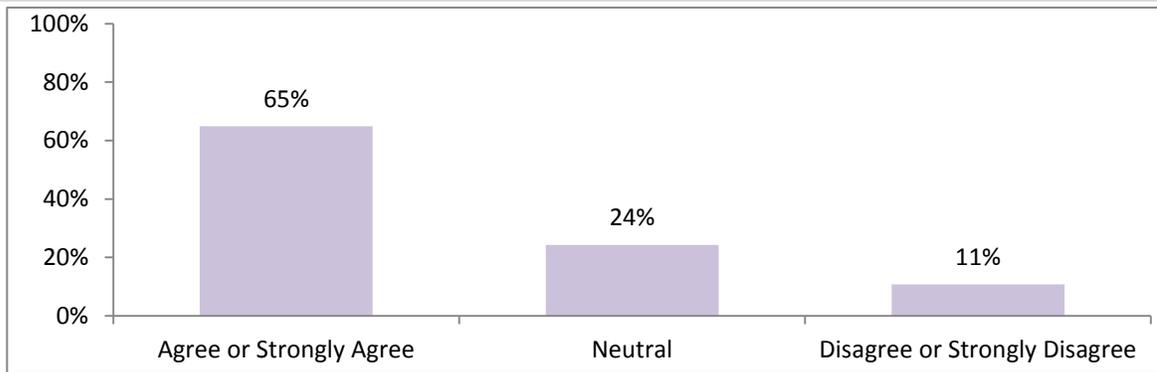
	2015	
5 Strongly Agree	35	85%
4 Agree	5	12%
3 Neutral	1	2%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	41	
Score		4.8
NA - Not Applicable	10	
No Response	3	



**Questions 5 and 6 were directed to persons who were a party to the case.**

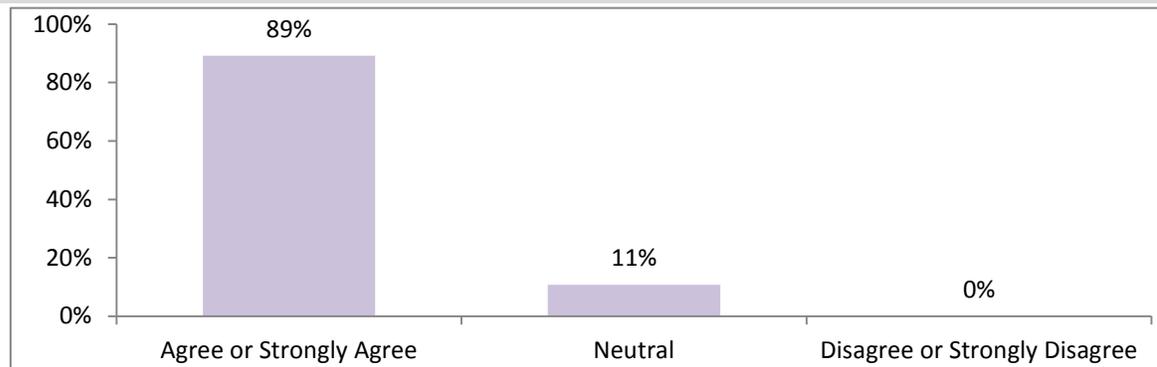
**5) The outcome in my case was favorable to me.**

	2015	
5 Strongly Agree	20	54%
4 Agree	4	11%
3 Neutral	9	24%
2 Disagree	2	5%
1 Strongly Disagree	2	5%
Total Responses	37	
Score		4.0
NA - Not Applicable	12	
No Response	5	



**6) As I leave the court, I understand what happened in my case.**

	2015	
5 Strongly Agree	28	76%
4 Agree	5	14%
3 Neutral	4	11%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	37	
Score		4.6
NA - Not Applicable	12	
No Response	5	



Houghton County Circuit and Probate Courts

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	12	24%
Civil matter	7	14%
Criminal/probation	6	12%
Divorce/custody/support	18	36%
Drug/sobriety court	1	2%
Estate/trust	0	0%
File papers	5	10%
Get information	1	2%
Guardianship/conservatorship	4	8%
Juvenile delinquency	0	0%
Landlord/Tenant	0	0%
Make a payment	1	2%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	5	10%
Number of Respondents	50	
No Response	4	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	16	31%
Agency Worker	5	10%
Attorney/prosecutor	13	25%
Family/friend of party to case	10	19%
Juror	1	2%
Witness	1	2%
Other	6	12%
Number of Respondents	52	
No Response	2	

## Houghton County Circuit and Probate Courts

### 9) What is your gender?

	2015	
Male	29	54%
Female	25	46%
Other	0	0%
Number of Respondents	54	
No Response	0	

### 10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	2	4%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	0	0%
Hispanic/Latino	0	0%
White/Caucasian	47	94%
Other	1	2%
Number of Respondents	50	
No Response	4	