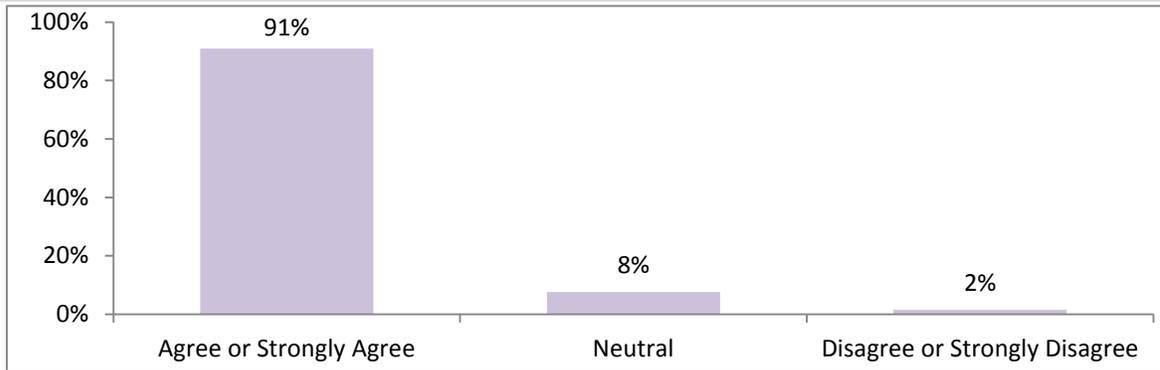


Questions 1 and 2 were directed to all respondents.

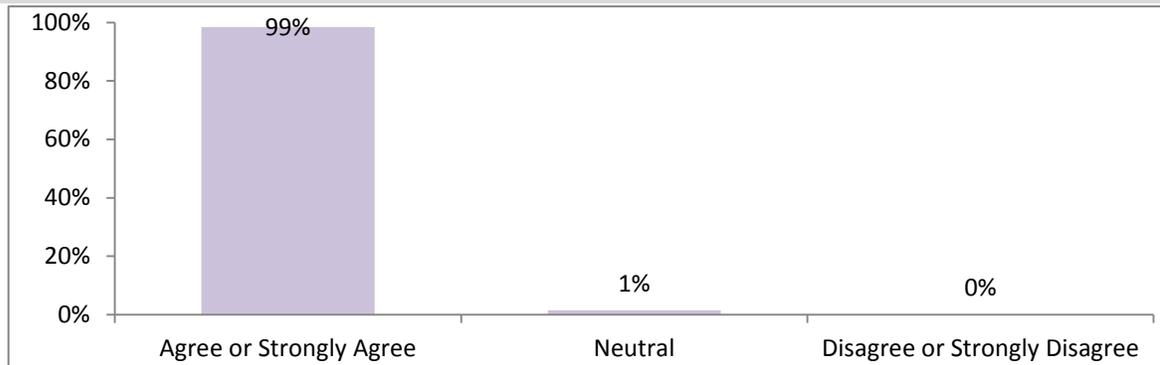
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	43	65%
4 Agree	17	26%
3 Neutral	5	8%
2 Disagree	1	2%
1 Strongly Disagree	0	0%
Total Responses	66	
Score		4.5
NA - Not Applicable	2	
No Response	0	



2) I was treated with courtesy and respect by court staff.

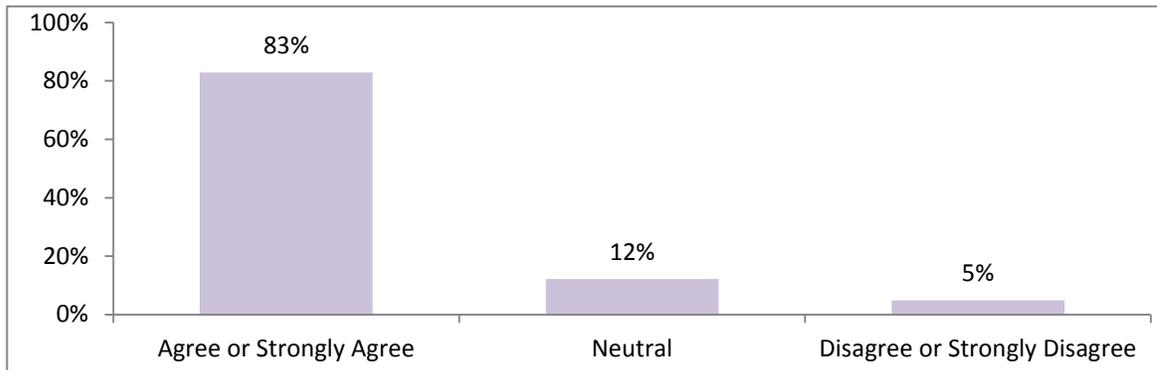
	2015	
5 Strongly Agree	54	81%
4 Agree	12	18%
3 Neutral	1	1%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	67	
Score		4.8
NA - Not Applicable	0	
No Response	1	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

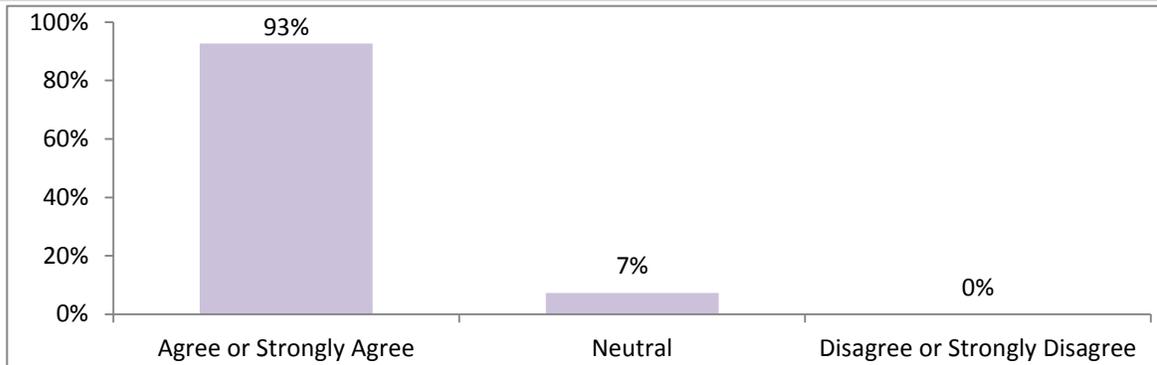
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	18	44%
4 Agree	16	39%
3 Neutral	5	12%
2 Disagree	2	5%
1 Strongly Disagree	0	0%
Total Responses	41	
Score		4.2
NA - Not Applicable	11	
No Response	16	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

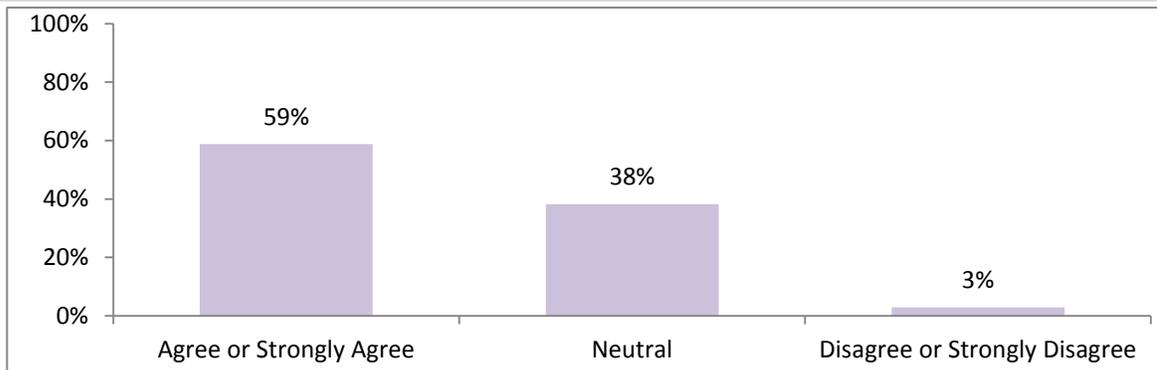
	2015	
5 Strongly Agree	26	63%
4 Agree	12	29%
3 Neutral	3	7%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	41	
Score		4.6
NA - Not Applicable	11	
No Response	16	



Questions 5 and 6 were directed to persons who were a party to the case.

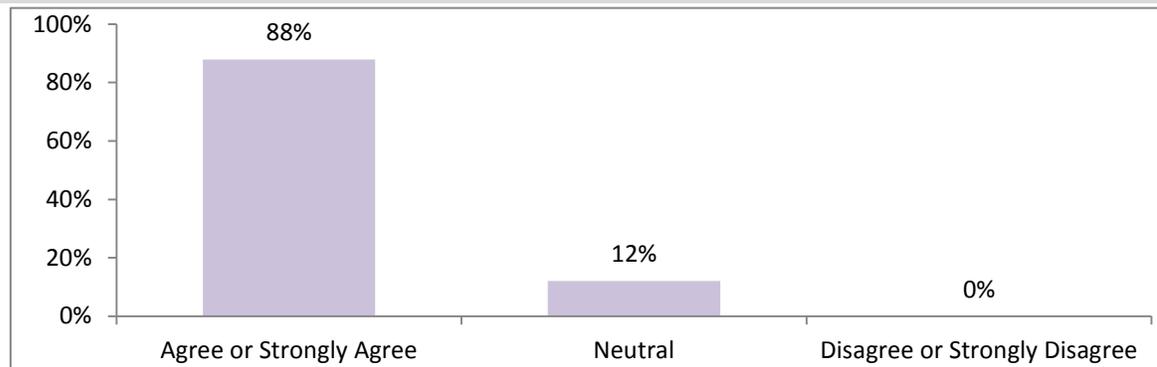
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	18	53%
4 Agree	2	6%
3 Neutral	13	38%
2 Disagree	0	0%
1 Strongly Disagree	1	3%
Total Responses	34	
Score	4.1	
NA - Not Applicable	13	
No Response	21	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	26	79%
4 Agree	3	9%
3 Neutral	4	12%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	33	
Score	4.7	
NA - Not Applicable	13	
No Response	22	



Hillsdale County District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	13	20%
Criminal/probation	13	20%
Divorce/custody/support	0	0%
Drug/sobriety court	1	2%
Estate/trust	0	0%
File papers	0	0%
Get information	2	3%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	5	8%
Make a payment	1	2%
PPO	0	0%
Small claims	2	3%
Traffic/Ticket	18	28%
Other	15	23%
Number of Respondents	65	
No Response	3	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	39	58%
Agency Worker	2	3%
Attorney/prosecutor	5	7%
Family/friend of party to case	11	16%
Juror	1	1%
Witness	2	3%
Other	9	13%
Number of Respondents	67	
No Response	1	

Hillsdale County District Court

9) What is your gender?

	2015	
Male	40	60%
Female	28	42%
Other	2	3%
Number of Respondents	67	
No Response	1	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	3	4%
Asian	2	3%
Multiracial/biracial	1	1%
Black/African American	3	4%
Hispanic/Latino	3	4%
White/Caucasian	58	85%
Other	2	3%
Number of Respondents	68	
No Response	0	