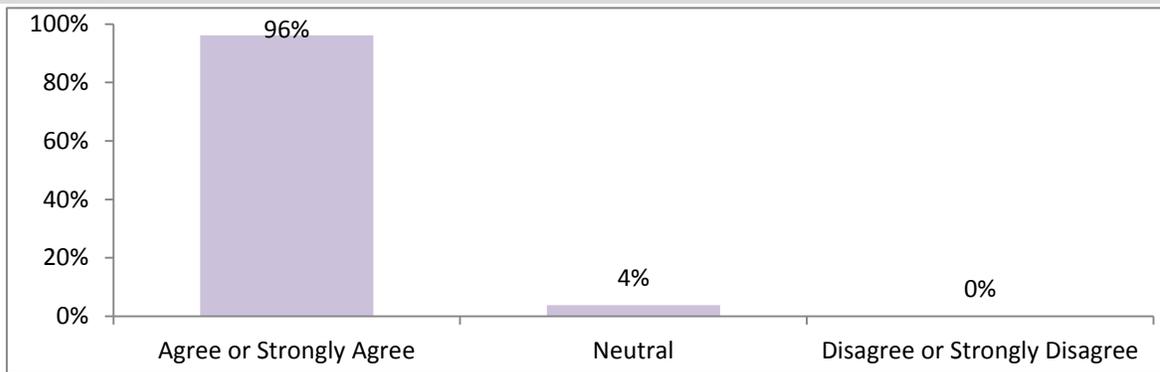


**Questions 1 and 2 were directed to all respondents.**

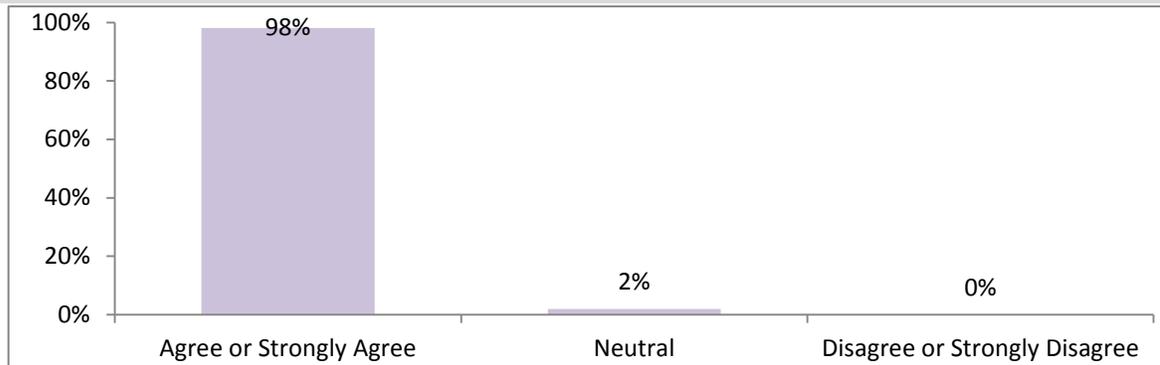
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	106	68%
4 Agree	45	29%
3 Neutral	6	4%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	157	
Score		4.6
NA - Not Applicable	3	
No Response	3	



**2) I was treated with courtesy and respect by court staff.**

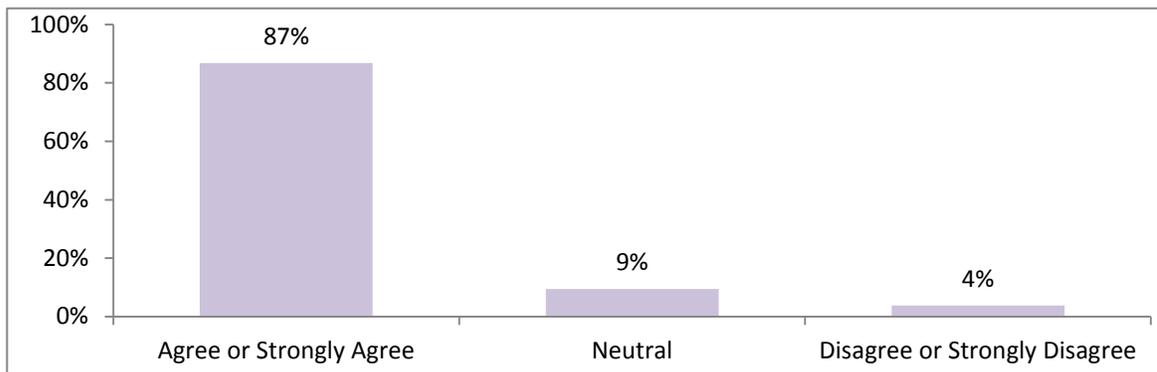
	2015	
5 Strongly Agree	117	75%
4 Agree	37	24%
3 Neutral	3	2%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	157	
Score		4.7
NA - Not Applicable	2	
No Response	4	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

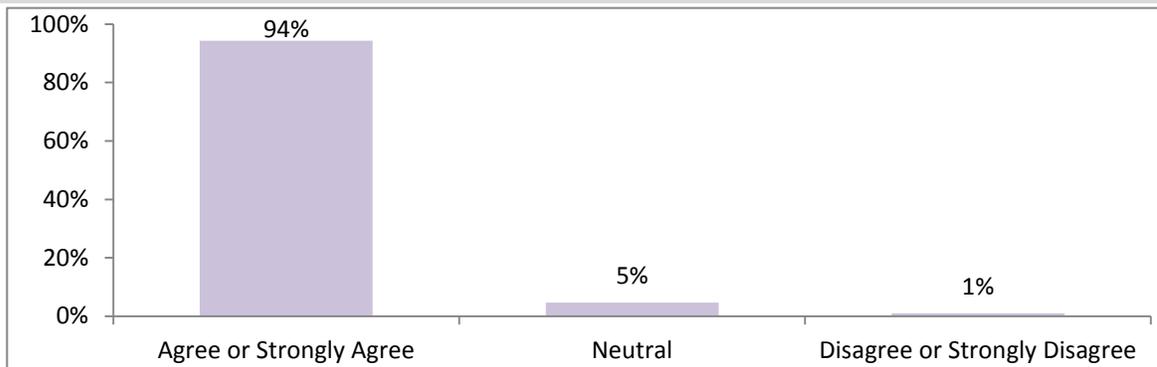
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	63	59%
4 Agree	29	27%
3 Neutral	10	9%
2 Disagree	3	3%
1 Strongly Disagree	1	1%
Total Responses	106	
Score		4.4
NA - Not Applicable	21	
No Response	36	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

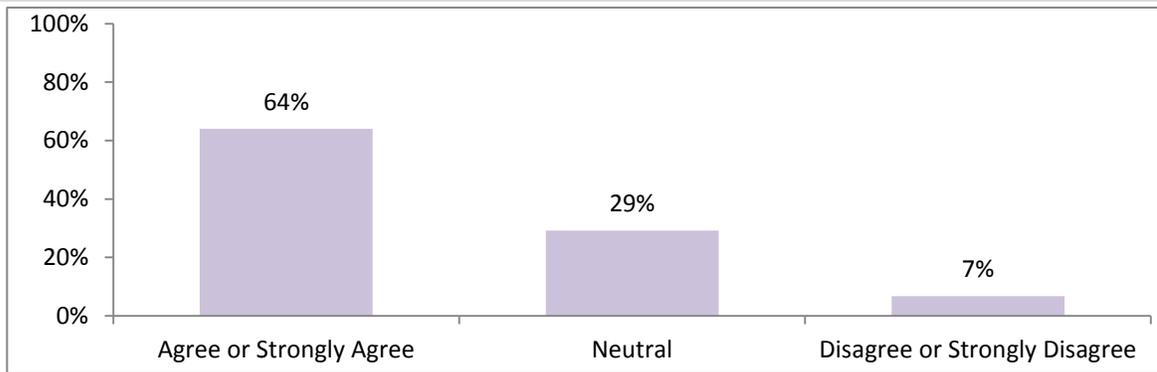
	2015	
5 Strongly Agree	70	66%
4 Agree	30	28%
3 Neutral	5	5%
2 Disagree	1	1%
1 Strongly Disagree	0	0%
Total Responses	106	
Score		4.6
NA - Not Applicable	20	
No Response	37	



**Questions 5 and 6 were directed to persons who were a party to the case.**

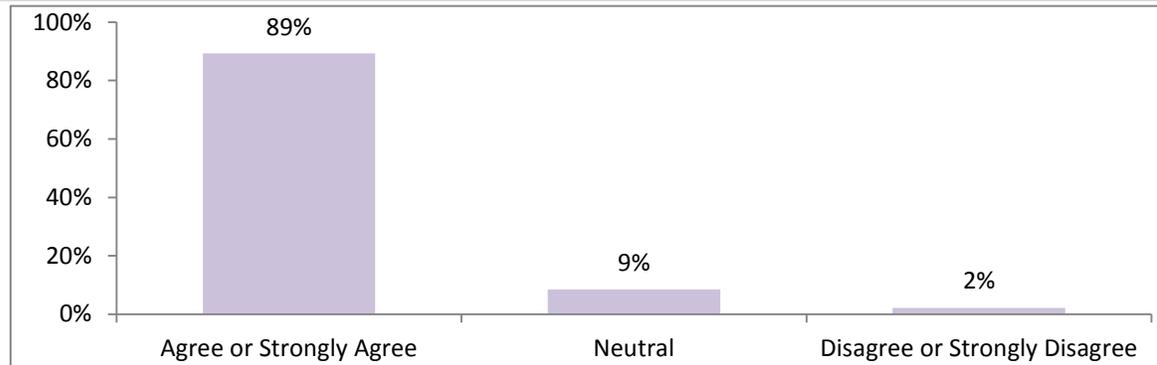
**5) The outcome in my case was favorable to me.**

	2015	
5 Strongly Agree	40	45%
4 Agree	17	19%
3 Neutral	26	29%
2 Disagree	3	3%
1 Strongly Disagree	3	3%
Total Responses	89	
Score		4.0
NA - Not Applicable	35	
No Response	39	



**6) As I leave the court, I understand what happened in my case.**

	2015	
5 Strongly Agree	55	59%
4 Agree	29	31%
3 Neutral	8	9%
2 Disagree	0	0%
1 Strongly Disagree	2	2%
Total Responses	94	
Score		4.4
NA - Not Applicable	31	
No Response	38	



Hillsdale County Circuit and Probate Courts

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	42	26%
Civil matter	1	1%
Criminal/probation	22	14%
Divorce/custody/support	28	18%
Drug/sobriety court	2	1%
Estate/trust	10	6%
File papers	6	4%
Get information	5	3%
Guardianship/conservatorship	11	7%
Juvenile delinquency	22	14%
Landlord/Tenant	0	0%
Make a payment	4	3%
PPO	4	3%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	18	11%
Number of Respondents	159	
No Response	4	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	52	34%
Agency Worker	20	13%
Attorney/prosecutor	32	21%
Family/friend of party to case	25	16%
Juror	0	0%
Witness	3	2%
Other	27	17%
Number of Respondents	155	
No Response	8	

Hillsdale County Circuit and Probate Courts

**9) What is your gender?**

	2015	
Male	71	45%
Female	88	55%
Other	0	0%
Number of Respondents	159	
No Response	4	

**10) How do you identify yourself? (Shade ALL that apply.)**

	2015	
American Indian / Alaska Nat.	4	2%
Asian	1	1%
Multiracial/biracial	2	1%
Black/African American	1	1%
Hispanic/Latino	1	1%
White/Caucasian	156	96%
Other	1	1%
Number of Respondents	163	
No Response	0	