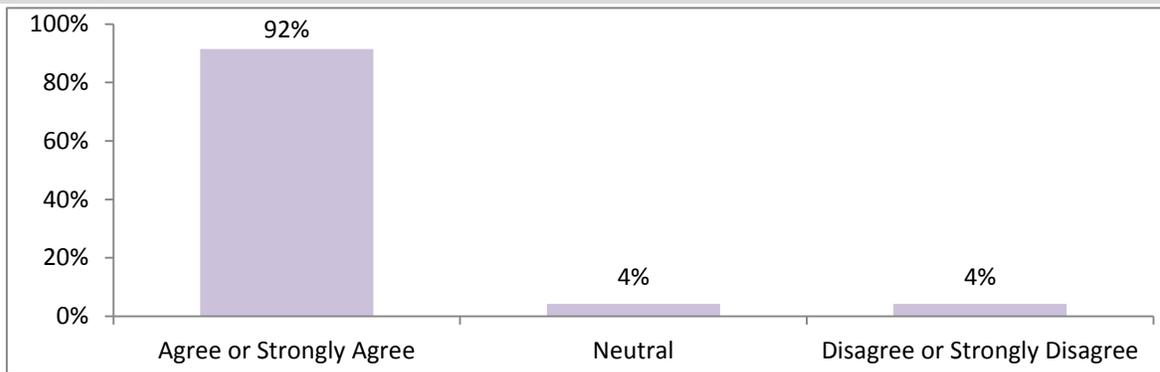


**Questions 1 and 2 were directed to all respondents.**

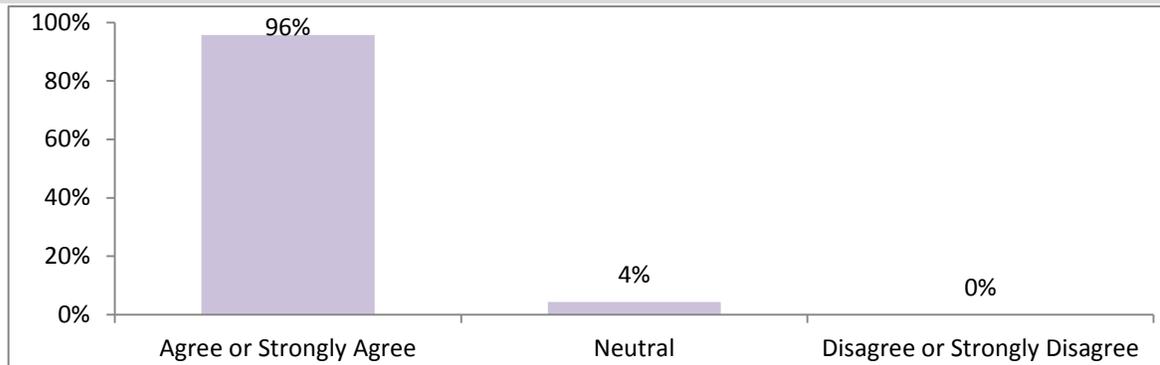
**1) I was able to get my court business done in a reasonable amount of time today.**

|                     | 2015 |     |
|---------------------|------|-----|
| 5 Strongly Agree    | 78   | 66% |
| 4 Agree             | 30   | 25% |
| 3 Neutral           | 5    | 4%  |
| 2 Disagree          | 2    | 2%  |
| 1 Strongly Disagree | 3    | 3%  |
| Total Responses     | 118  |     |
| Score               |      | 4.5 |
| NA - Not Applicable | 1    |     |
| No Response         | 1    |     |



**2) I was treated with courtesy and respect by court staff.**

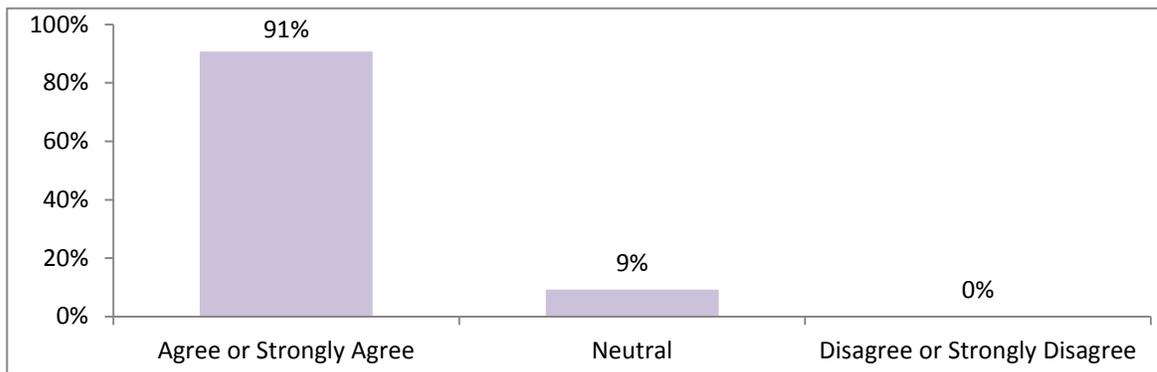
|                     | 2015 |     |
|---------------------|------|-----|
| 5 Strongly Agree    | 89   | 77% |
| 4 Agree             | 22   | 19% |
| 3 Neutral           | 5    | 4%  |
| 2 Disagree          | 0    | 0%  |
| 1 Strongly Disagree | 0    | 0%  |
| Total Responses     | 116  |     |
| Score               |      | 4.7 |
| NA - Not Applicable | 0    |     |
| No Response         | 4    |     |



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

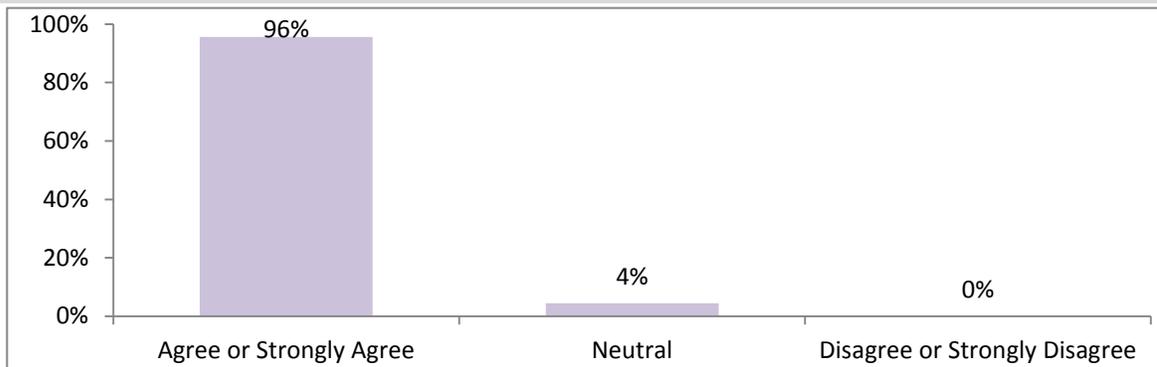
**3) The way the case was handled was fair.**

|                     | 2015 |     |
|---------------------|------|-----|
| 5 Strongly Agree    | 42   | 65% |
| 4 Agree             | 17   | 26% |
| 3 Neutral           | 6    | 9%  |
| 2 Disagree          | 0    | 0%  |
| 1 Strongly Disagree | 0    | 0%  |
| Total Responses     | 65   |     |
| Score               |      | 4.6 |
| NA - Not Applicable | 24   |     |
| No Response         | 31   |     |



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

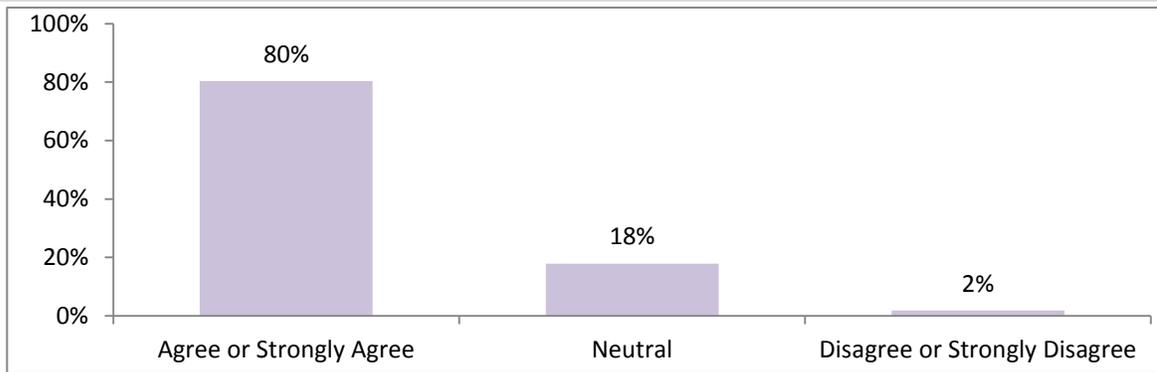
|                     | 2015 |     |
|---------------------|------|-----|
| 5 Strongly Agree    | 50   | 74% |
| 4 Agree             | 15   | 22% |
| 3 Neutral           | 3    | 4%  |
| 2 Disagree          | 0    | 0%  |
| 1 Strongly Disagree | 0    | 0%  |
| Total Responses     | 68   |     |
| Score               |      | 4.7 |
| NA - Not Applicable | 21   |     |
| No Response         | 31   |     |



**Questions 5 and 6 were directed to persons who were a party to the case.**

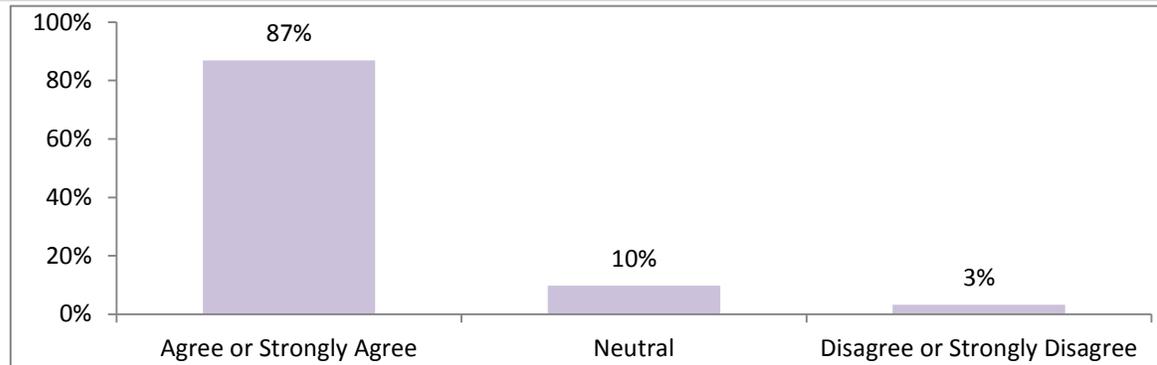
**5) The outcome in my case was favorable to me.**

|                     | 2015 |     |
|---------------------|------|-----|
| 5 Strongly Agree    | 32   | 57% |
| 4 Agree             | 13   | 23% |
| 3 Neutral           | 10   | 18% |
| 2 Disagree          | 1    | 2%  |
| 1 Strongly Disagree | 0    | 0%  |
| Total Responses     | 56   |     |
| Score               |      | 4.4 |
| NA - Not Applicable | 29   |     |
| No Response         | 35   |     |



**6) As I leave the court, I understand what happened in my case.**

|                     | 2015 |     |
|---------------------|------|-----|
| 5 Strongly Agree    | 39   | 64% |
| 4 Agree             | 14   | 23% |
| 3 Neutral           | 6    | 10% |
| 2 Disagree          | 1    | 2%  |
| 1 Strongly Disagree | 1    | 2%  |
| Total Responses     | 61   |     |
| Score               |      | 4.5 |
| NA - Not Applicable | 25   |     |
| No Response         | 34   |     |



Gratiot County District Court

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

|                              | 2015 |     |
|------------------------------|------|-----|
| Child protective             | 0    | 0%  |
| Civil matter                 | 20   | 19% |
| Criminal/probation           | 30   | 28% |
| Divorce/custody/support      | 0    | 0%  |
| Drug/sobriety court          | 0    | 0%  |
| Estate/trust                 | 0    | 0%  |
| File papers                  | 3    | 3%  |
| Get information              | 3    | 3%  |
| Guardianship/conservatorship | 0    | 0%  |
| Juvenile delinquency         | 0    | 0%  |
| Landlord/Tenant              | 12   | 11% |
| Make a payment               | 7    | 6%  |
| PPO                          | 0    | 0%  |
| Small claims                 | 4    | 4%  |
| Traffic/Ticket               | 22   | 20% |
| Other                        | 18   | 17% |
| Number of Respondents        | 108  |     |
| No Response                  | 12   |     |

**8) Who are you? (Shade ALL that apply.)**

|                                | 2015 |     |
|--------------------------------|------|-----|
| Party (Plaintiff/Defendant)    | 43   | 39% |
| Agency Worker                  | 1    | 1%  |
| Attorney/prosecutor            | 19   | 17% |
| Family/friend of party to case | 10   | 9%  |
| Juror                          | 17   | 15% |
| Witness                        | 1    | 1%  |
| Other                          | 20   | 18% |
| Number of Respondents          | 111  |     |
| No Response                    | 9    |     |

## Gratiot County District Court

### 9) What is your gender?

|                       | 2015 |     |
|-----------------------|------|-----|
| Male                  | 56   | 48% |
| Female                | 60   | 52% |
| Other                 | 0    | 0%  |
| Number of Respondents | 116  |     |
| No Response           | 4    |     |

### 10) How do you identify yourself? (Shade ALL that apply.)

|                               | 2015 |     |
|-------------------------------|------|-----|
| American Indian / Alaska Nat. | 5    | 4%  |
| Asian                         | 2    | 2%  |
| Multiracial/biracial          | 0    | 0%  |
| Black/African American        | 1    | 1%  |
| Hispanic/Latino               | 3    | 3%  |
| White/Caucasian               | 103  | 91% |
| Other                         | 1    | 1%  |
| Number of Respondents         | 113  |     |
| No Response                   | 7    |     |