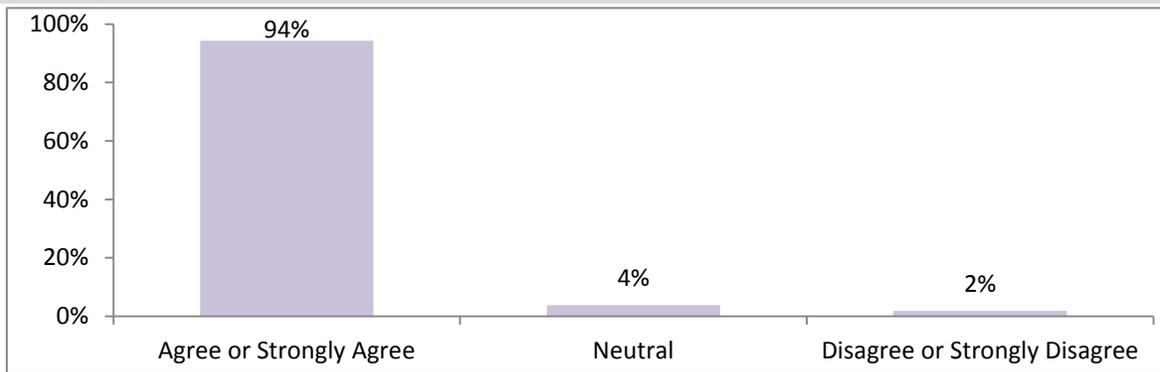


Questions 1 and 2 were directed to all respondents.

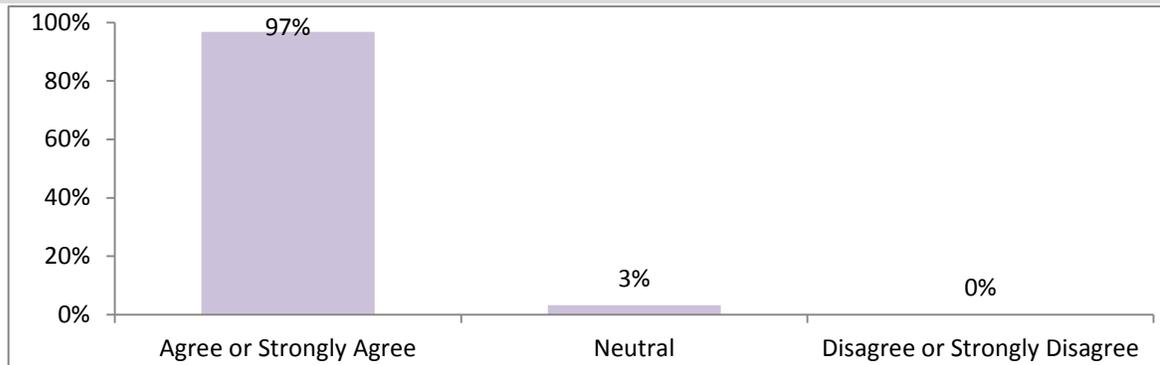
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	36	68%
4 Agree	14	26%
3 Neutral	2	4%
2 Disagree	1	2%
1 Strongly Disagree	0	0%
Total Responses	53	
Score	4.6	
NA - Not Applicable	9	
No Response	1	



2) I was treated with courtesy and respect by court staff.

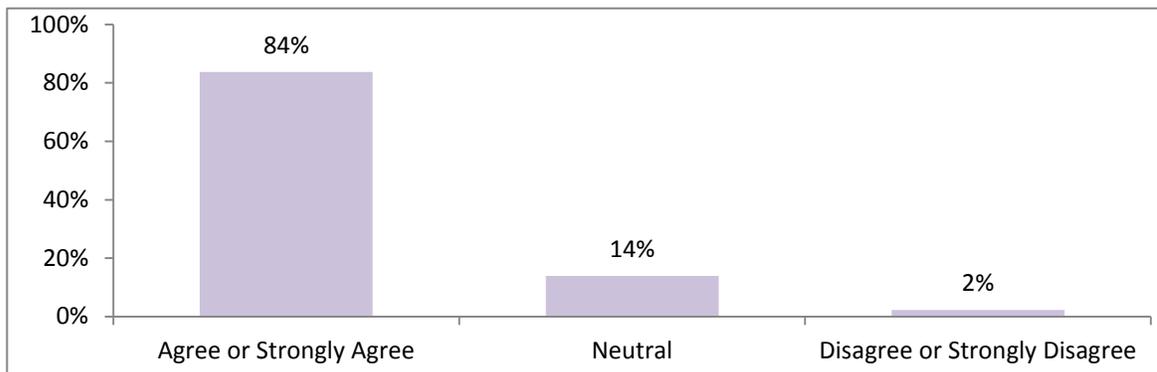
	2015	
5 Strongly Agree	49	79%
4 Agree	11	18%
3 Neutral	2	3%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	62	
Score	4.8	
NA - Not Applicable	0	
No Response	1	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

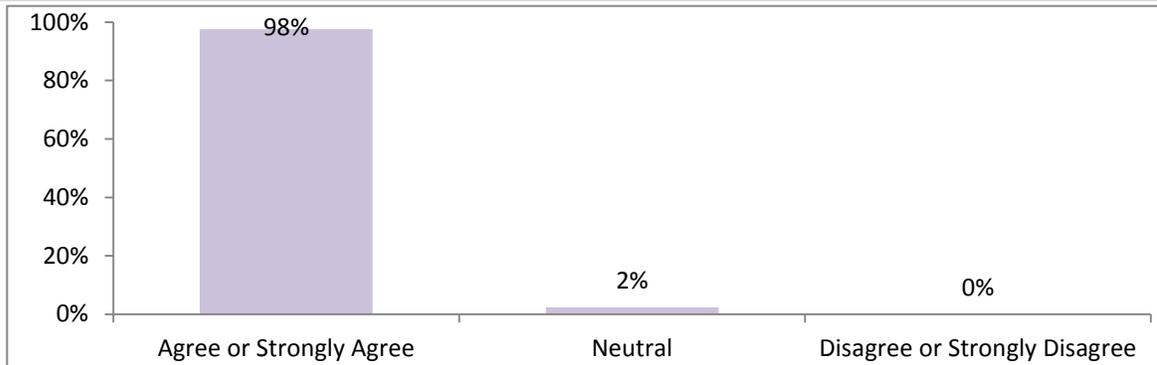
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	26	60%
4 Agree	10	23%
3 Neutral	6	14%
2 Disagree	1	2%
1 Strongly Disagree	0	0%
Total Responses	43	
Score		4.4
NA - Not Applicable	8	
No Response	12	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

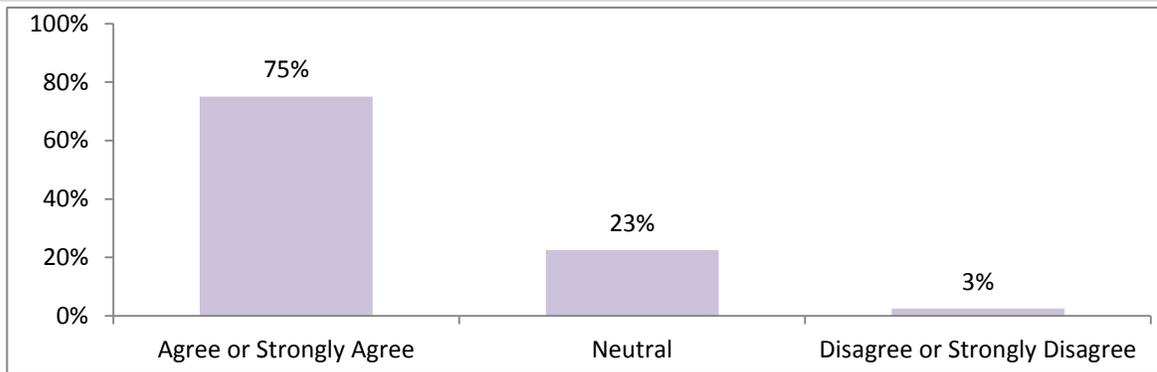
	2015	
5 Strongly Agree	34	81%
4 Agree	7	17%
3 Neutral	1	2%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	42	
Score		4.8
NA - Not Applicable	8	
No Response	12	



Questions 5 and 6 were directed to persons who were a party to the case.

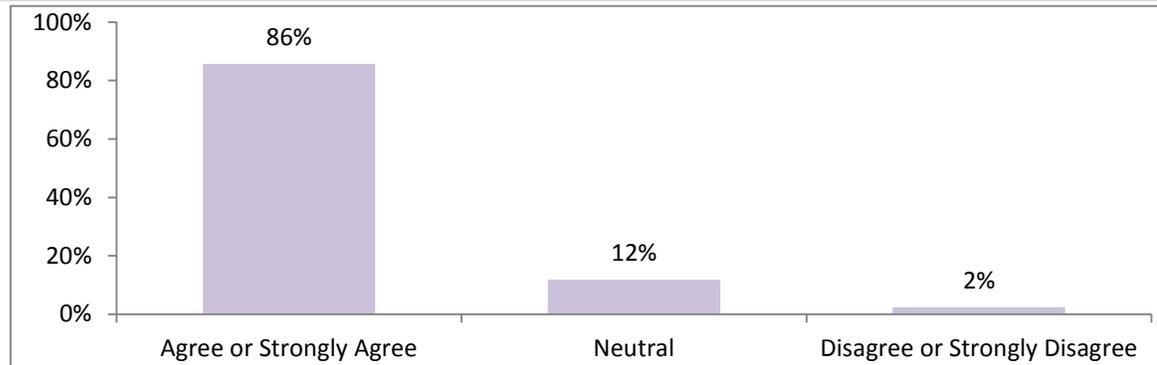
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	22	55%
4 Agree	8	20%
3 Neutral	9	23%
2 Disagree	1	3%
1 Strongly Disagree	0	0%
Total Responses	40	
Score		4.3
NA - Not Applicable	11	
No Response	12	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	30	71%
4 Agree	6	14%
3 Neutral	5	12%
2 Disagree	0	0%
1 Strongly Disagree	1	2%
Total Responses	42	
Score		4.5
NA - Not Applicable	9	
No Response	12	



Gratiot County Circuit and Probate Courts

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	7	11%
Civil matter	1	2%
Criminal/probation	12	20%
Divorce/custody/support	18	30%
Drug/sobriety court	1	2%
Estate/trust	10	16%
File papers	4	7%
Get information	3	5%
Guardianship/conservatorship	2	3%
Juvenile delinquency	7	11%
Landlord/Tenant	0	0%
Make a payment	3	5%
PPO	1	2%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	3	5%
Number of Respondents	61	
No Response	2	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	32	52%
Agency Worker	5	8%
Attorney/prosecutor	13	21%
Family/friend of party to case	8	13%
Juror	2	3%
Witness	1	2%
Other	4	7%
Number of Respondents	61	
No Response	2	

Gratiot County Circuit and Probate Courts

9) What is your gender?

	2015	
Male	32	52%
Female	29	47%
Other	4	6%
Number of Respondents	62	
No Response	1	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	1	2%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	0	0%
Hispanic/Latino	4	7%
White/Caucasian	56	93%
Other	1	2%
Number of Respondents	60	
No Response	3	