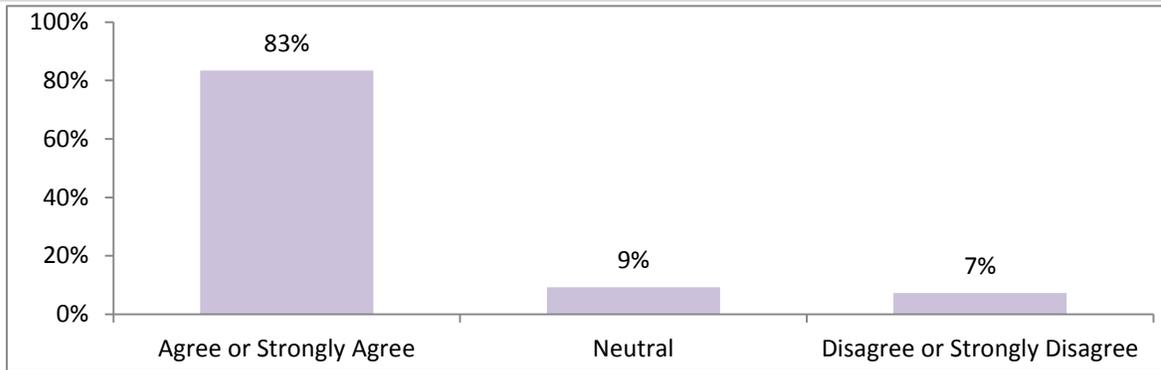


**Questions 1 and 2 were directed to all respondents.**

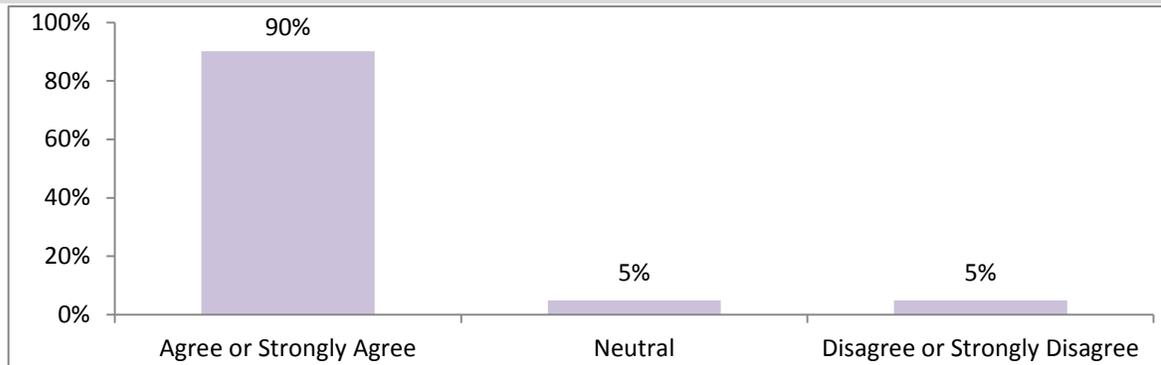
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	108	53%
4 Agree	63	31%
3 Neutral	19	9%
2 Disagree	9	4%
1 Strongly Disagree	6	3%
Total Responses	205	
Score		4.3
NA - Not Applicable	4	
No Response	4	



**2) I was treated with courtesy and respect by court staff.**

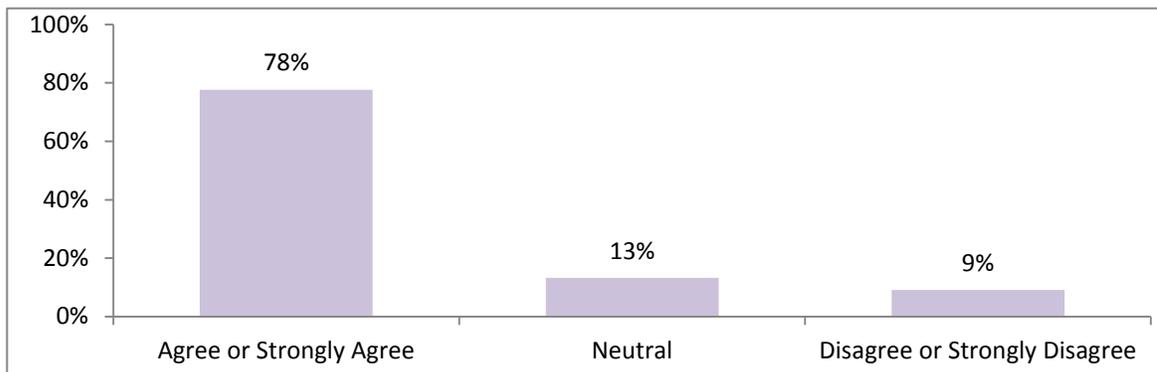
	2015	
5 Strongly Agree	127	63%
4 Agree	56	28%
3 Neutral	10	5%
2 Disagree	6	3%
1 Strongly Disagree	4	2%
Total Responses	203	
Score		4.5
NA - Not Applicable	3	
No Response	7	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

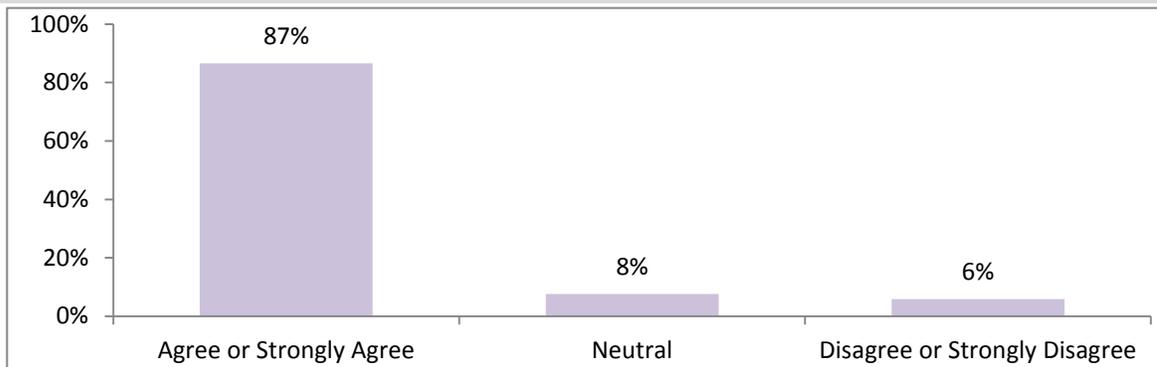
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	54	45%
4 Agree	40	33%
3 Neutral	16	13%
2 Disagree	4	3%
1 Strongly Disagree	7	6%
Total Responses	121	
Score		4.1
NA - Not Applicable	35	
No Response	57	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

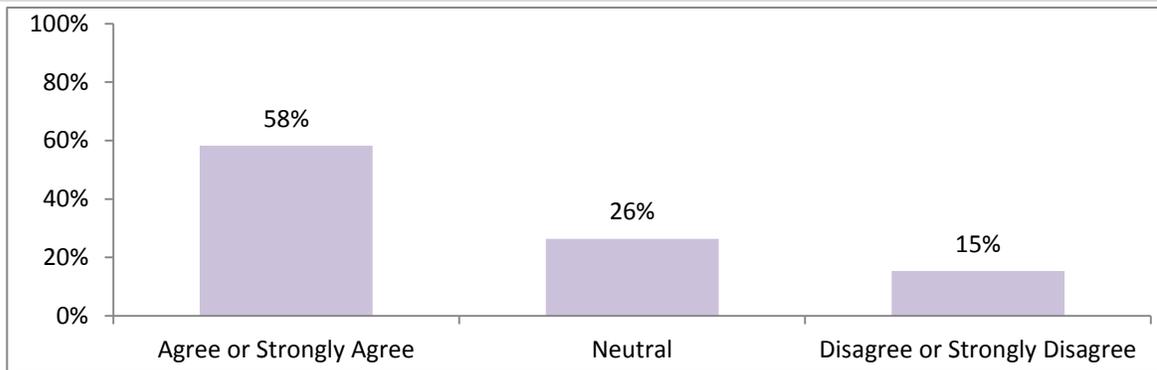
	2015	
5 Strongly Agree	71	60%
4 Agree	32	27%
3 Neutral	9	8%
2 Disagree	3	3%
1 Strongly Disagree	4	3%
Total Responses	119	
Score		4.4
NA - Not Applicable	37	
No Response	57	



**Questions 5 and 6 were directed to persons who were a party to the case.**

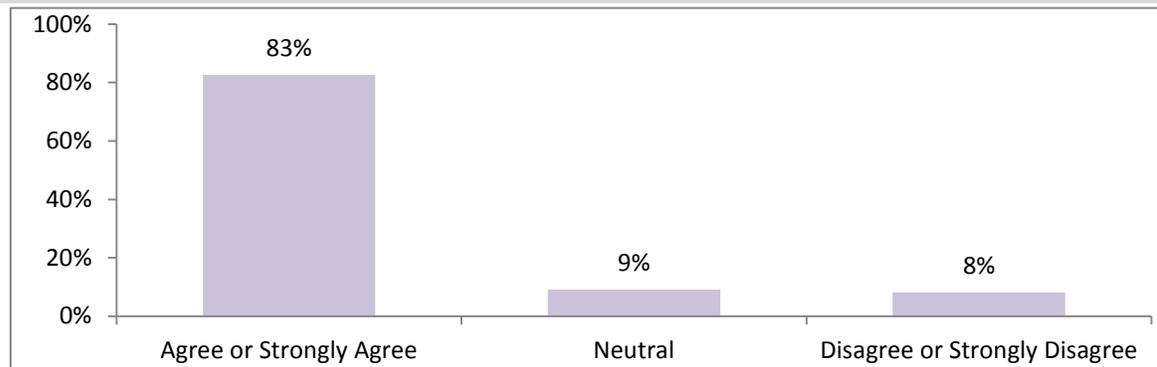
**5) The outcome in my case was favorable to me.**

	2015	
5 Strongly Agree	29	32%
4 Agree	24	26%
3 Neutral	24	26%
2 Disagree	8	9%
1 Strongly Disagree	6	7%
Total Responses	91	
Score		3.7
NA - Not Applicable	53	
No Response	69	



**6) As I leave the court, I understand what happened in my case.**

	2015	
5 Strongly Agree	44	45%
4 Agree	37	38%
3 Neutral	9	9%
2 Disagree	5	5%
1 Strongly Disagree	3	3%
Total Responses	98	
Score		4.2
NA - Not Applicable	46	
No Response	68	



Grand Traverse County District Court

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	0	0%
Civil matter	24	12%
Criminal/probation	78	38%
Divorce/custody/support	0	0%
Drug/sobriety court	13	6%
Estate/trust	0	0%
File papers	5	2%
Get information	9	4%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	6	3%
Make a payment	21	10%
PPO	0	0%
Small claims	11	5%
Traffic/Ticket	40	19%
Other	25	12%
Number of Respondents	207	
No Response	6	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	111	54%
Agency Worker	6	3%
Attorney/prosecutor	23	11%
Family/friend of party to case	29	14%
Juror	12	6%
Witness	7	3%
Other	25	12%
Number of Respondents	207	
No Response	6	

Grand Traverse County District Court

**9) What is your gender?**

	2015	
Male	124	59%
Female	86	41%
Other	1	0%
Number of Respondents	211	
No Response	2	

**10) How do you identify yourself? (Shade ALL that apply.)**

	2015	
American Indian / Alaska Nat.	14	7%
Asian	2	1%
Multiracial/biracial	3	1%
Black/African American	8	4%
Hispanic/Latino	3	1%
White/Caucasian	180	86%
Other	3	1%
Number of Respondents	210	
No Response	3	